

What Is Domestic Violence?

https://www.alcoda.org/victim_witness/domestic_violence

Domestic violence is a pattern of abusive behaviors that a person uses against an intimate or former partner. All victims of crime, their family members, and witnesses of crime may obtain information and assistance from the Oakland Police Department

OPD Domestic Violence Unit

Domestic Violence Unit (510) 238-3256
24-hour Crisis Hotline (800) 947-8301

The Oakland Police Department is committed to protecting persons who are victims of domestic violence.

The Domestic Violence Intervention Unit was formed to help victims of domestic violence and their family members stop the cycle of violence. The Unit provides counseling, court advocacy, info about police response and court procedures, restraining order information and assistance, advice on stalking issues, community resource referrals, and assistance in prosecution.

The following organizations are also available to help ensure your safety and that of your family:

Family Violence Law Center

24-hour Crisis Hotline (800) 947-8301

Mobil Response Team
24 hours on weekends and holidays
TTY and TTY relay service: 711 or (800) 735-2929
470 27th Street, Oak, CA 94612
<http://fvlc.org>

The FVLC helps diverse communities in Alameda County heal from domestic violence and sexual assault. Our trained, compassionate advocates are available 24/7 to provide you:

- Crisis intervention
- Safety planning
- Meaningful referrals to counseling and other supportive services.

FVLC's Mobile Response Team provides on-site response at medical sites and police scenes and emergency relocation assistance for survivors in immediate danger. Assistance with Emergency Shelter and Relocation. All services are available in any language through an interpreter, and all conversations are confidential.

Legal Assistance

Law Center for Families (510) 451-9261
Self Help (510) 272-1393
Civil Law Counseling & Legal Assistance
1-800-VICTIMS (800) 842-8467

Alameda County District Attorney Victim/Witness Program

www.alcoda.org/victim_witness

Email askvw-da@acgov.org
General (510) 272-6180
1401 Lakeside Drive, Suite 802 Oak, CA 94612

If you or a member of your family sustained injury or threat of injury as a direct result of a crime, you may be eligible to receive financial assistance through the CalVCB. The District Attorney's Victim/Witness Division advocates provide help in filling out the CalVCB application for crime related needs.

Alameda County Family Justice Center

<http://www.acfjc.org>

Office: (510) 267-8800
470 27th Street, Oak, CA 94612

Alameda County Family Justice Center is a multi-service drop-in center that helps victims and their families from all cultures and communities who have experienced domestic violence, sexual assault, child abuse, and elder abuse.

Obtaining Court Orders

Rene C. Davidson Courthouse Family Law Unit
1225 Fallon Street, Room 250, Oak, CA 94612
Office (510) 891-6028
<http://www.alameda.courts.ca.gov/pages.aspx/Family-Law-How-to-fill-out-and-file-the-restraining-order-forms>

Victim Information Notification Everyday

The VINE Line (800) 511-1687
Tif arrested, the offender can be held only up to 48 hours and, in most cases, he/she can bail out of jail at any time. To find out what prison or jail the offender is in and sign up to be notified when the offender will be released, call the VINE line above.

Multi-Language Service Assistance

Asian Community Mental Health (510) 451-6729
(Cambodian, Chinese, Japanese, Korean, Laotian, Mien, Tagalog, Thai, & Vietnamese)
Korean Domestic Violence (510) 547-2360
La Clinica de la Raza (510) 535-4000
(Spanish speaking/mental health)
Narika (800) 215-7308
(Hindi, Urdu, Bengali, and Punjabi)
Global Communication Education & Art
(Amharic, Tigrinya, Arabic & Somali) (510) 560-5520

Services for the Elderly (60+)

Alameda County Dept on Aging (800) 510-2020
Adult Protective Services (510) 577-3500
Victim/Witness Elder Abuse Unit (510) 272-6180
W.E.A.V.E.- Sacramento (916) 920-2952

24 Hour Domestic Violence Hotlines

To get advice about an immediate problem or help to find a place to stay, contact the following:

Nat'l Domestic Violence Hotline	(800) 799-SAFE
A Safe Place (Oakland)	(510) 536-7233
A Second Chance (San Leandro)	(510) 481-8645
A Second Chance (Newark)	(510) 792-4357
Abused Women's Svcs (Marin)	(415) 924-6611
En Espanol	(415) 924-3456
Men's Hotline	(415) 924-1070
Emergency Shelter (Hayward)	(510) 786-1246
Tri-Valley Haven for Women (Livermore)	(800) 884-8119
Building Futures for Women and Children	866-AWAYOUT

Shelters Outside Alameda County

Feel free to contact shelters that are located far from your home. You may be safer if you are harder to find:

La Casa de Las Madres (SF)	(877) 503-1850
Asian Women's Shelter (SF)	(877) 751-0880
Next Door (San Jose)	(408) 279-2962
C.O.R.A. (San Mateo) (M-F only)	(800) 300-1080
W.E.A.V.E. (Sacramento)	(916) 920-2952

Counseling & Support for Victims

AC Family Justice Center	(510) 267-8800
Alameda County Mental Health	(800) 491-9099
Center for Non-Abusive Relationships	(510) 452-6243
Psychological Svc Center	(800) 309-2131
Family Violence Institute	(510) 628-9065
La Clinica de la Raza	(510) 535-4000
Safe Passages	(510) 267-8807
SAVE	(510) 794-6055
Woman's Inc.	(877) 384-3578
Mujeres Unidas	(415) 431-2562
Oakland LGBTQ Center	(510) 781-2919

Batterer's Treatment

Axis Community Health	(925) 462-5544
Davis Street Community Center	(510) 635-8200
Psychological Svc Center	(800) 309-2131
Men Against Violence	(415) 613-4499
ManAlive	(415) 861-8614
Men's Domestic Abuse Hotline	(888) 743-5754
Men Creating Peace	(510) 730-0184

Emergency Crisis, Food, and Shelter

American Red Cross	(510) 595 4400
Alameda County Food Bank Help Line	(800) 870-3663

Victims of Sexual Assault

Your immediate safety is first. Try to go to a safe place and contact the local police. You shouldn't bathe, change your clothes, wash, douche, or disturb anything in the physical surrounding until the police conduct their investigation. If you remove your clothes, place all items (including undergarments) in a paper bag and give them to the police. Call someone you trust like a friend, relative, or support person.

As a sexual assault victim, you have a right to have a victim advocate and a support person of your choosing present at any initial medical or evidentiary physical examination and any interview by law enforcement authorities, district attorneys, or defense attorneys.

You may consider seeking professional counseling after the incident. A sexual assault committed by a person known to you, including a sexual assault by your spouse, is a crime.

Alameda County District Attorney Victim/Witness Program

www.alcoda.org/victim_witness

Email askvw-da@acgov.org
General (510) 272-6180

Victims of sexual assault may be eligible to receive financial assistance and counseling services through the CalVCB. Contact the District Attorney Victim Witness Assistance to apply.

Confidentiality of Victim Identification

In accordance with Government Code Section 6254, victims of sex crimes and domestic violence may request their names not become a matter of public record. Victims requesting confidentiality prohibit disclosure of their names to any person except for law enforcement or prosecution purposes. The victim's address cannot be disclosed except to prosecutors.

Counseling Centers for Sexual Assault Victims

Highland Hospital (Oakland)	(510) 437-4688
Bay Area Women Against Rape	(510) 845-7273
Benioff Children's Hospital Center for Child Protection	(510) 428-3742
National Sexual Assault Hotline	(800) 656-HOPE
Contra Costa Rape Crisis	(800) 670-7273
Sexual Assault Hotline (PM only)	(510) 534-9290
Tri-Valley Haven for Women	(800) 884-8119
SF Women Against Rape	(415) 647-7273

Missing Person

A Missing Person is any juvenile or adult who is missing either voluntarily or involuntarily under circumstances not conforming to his or her ordinary habits or behavior and who may need assistance. OPD recognizes that each case of a missing or abducted person creates stress and trauma for the person's family and community. OPD accepts any report of a missing person, including runaways, without delay.

National Center for Missing & Exploited Children

www.missingkids.org

24-Hour Hotline 866-305-HOPE (4673)
Team HOPE assists families of missing or exploited children, as well as adult survivors of certain types of sexual abuse, abduction, or other missing cases. Team Adam provides rapid, on-site assistance to law enforcement agencies and families in critical cases of missing children

National Missing and Unidentified Persons System

www.findthemissing.org www.namus.nij.ojp.gov

Toll-free hotline: (855) 626-7600
Email: NamUs@unthsc.edu
NamUs is a national information clearinghouse & resource center for missing, unidentified, and unclaimed person cases across the United States. NamUs provides tools that empower family members of missing persons to enter and search case information.

Federal Resources - Dept of Justice

Missing & Unidentified Persons (916) 227-3290
Missing Children Hotline (800) 222-FIND (3463)

State of California

<https://oag.ca.gov/missing/mups>

Through the Missing and Unidentified Persons Section (MUPS), the California Department of Justice assists law enforcement agencies throughout the state in finding missing persons. The MUPS Section maintains statewide files containing the dental records, photographs & physical characteristics of missing and unidentified persons

Polly Klaas Foundation

www.pollyklaas.org

800-587-4357
The Polly Klaas Foundation is dedicated to the safety of all children & the recovery of missing children.

Adamika Village

<https://adamikavillage.org/about-us>

Email: adamikaadamika@gmail.com
The Purple Butterfly programs works to find and reunite missing persons with families and to emancipate victims of human trafficking.

Black and Missing

<https://blackandmissinginc.com/>

Tipline (877) 972-2634

Human Trafficking

The United States is a top destination for sex trafficking, and the crime happens here in Oakland. The Oakland Police Department wants to help people who are being trafficked. We rescue the victims, arrest the traffickers, team up with advocacy groups so that victims can get help and partner with the Alameda County District Attorney's Office to hold traffickers accountable.

If you are being trafficked or you think someone you know is a victim of trafficking, the following organizations can help.

Bay Area Women Against Rape (BAWAR)

<https://bawar.org>

Hotline (510) 345-1056
Email: bawar@bawar.org
BAWAR's ABOVE program provides 24-hour crisis stabilization to all survivors of commercial sexual exploitation and trafficking.

MISSEY (Motivating, Inspiring, Supporting & Serving Sexually Exploited Youth)

<https://missey.org>

Office: (510) 251-2070
National Hotline: (888) 373-7888
Email: info@missey.org
Provides supportive services for youth impacted by commercial sexual exploitation.

Alameda County Human Exploitation & Trafficking

<http://www.heatwatch.org/>

HEAT Watch Tip Line: (510) 208-4959
HEAT Watch works to prevent and combat human trafficking in all of its forms with a five-point strategy designed to support victims and those at-risk; engage community members and raise awareness.

Love Never Fails

<https://www.loveneverfailsus.com/>

Main Office: (844) 249-2698
Restores, educates and protects survivors of human trafficking and their community.

Covenant House/ Dreamcatcher

www.covenanthousecalifornia.org/dreamcatcher-youth-services

All services (800) 319-1114
DreamCatcher Youth Services, a program of Covenant House California provides a sanctuary for youth 13-18 years-old who are experiencing homelessness, are unstably housed, and/or have experienced trafficking.

Progressive Transitions

<https://www.progressivetransitions.org>

Phone: (510) 917-0666
Our mission is to work towards eradicating intimate and gender-based violence in all forms.

Resources for Children

Growing up in a household where domestic violence occurs affects children at all stages of development. The following organizations offer counseling and resources for children exposed to violence:

Circle of Care & Pals Program (510) 531-7551
DOVEs (CHO) (510) 428-3135
Family Violence Law Center (510) 208-0255
La Clinica de la Raza (510) 535-4000

Oakland Police Department

Emergency Services

Police, Fire, or Medical 911
When dialing from a cell (510) 777-3211
Non-Emergency (510) 777-3333
TDD (510) 238-3227
Text to 911 911

Police Investigation

If you have questions regarding your case, contact an investigator Monday through Friday, 8am – 4pm.

Domestic Violence Unit (officers) (510) 238-3256
Family Violence Unit (advocates) (800) 947-8301
Homicide Section (510) 238-3821
Special Victims Unit (510) 238-3641
Felony Assault Section (510) 238-3426
Robbery Section (510) 238-3326
Theft & Property Crimes (510) 238-3951
Patrol Desk (Eastmont) (510) 777-8500
Patrol Desk (PAB) (510) 238-3455
Narcotics/Weapons/Charging (510) 238-3610
Vice/Child Exploitation (510) 238-2799
Missing Persons (510) 238-3352
290 Enforcement (510) 238-3374
Animal Services (510) 238-3161
Neighborhood Services (510) 986-2715
Santa Rita (925) 551-6500
Internal Affairs (510) 238-3161
TDD (510) 238-7612

Tip Lines

24 Hour Sex Assault Tip Line (510) 637-0298
Oakland Crime Stoppers (510) 777-8572
Illegal Drugs (510) 238-3784
Firearms (510) 535-4867
Homicide (510) 238-7950
Oaklandhomicide@oaklandca.gov

Records

(510) 238-3021
455 7th Street, Oak CA 94607 3rd Floor
Provides copies of reports and release of vehicles upon request in person, by phone or online. Some reports may not be immediately available due to the sensitivity of the case. If your request is denied, please contact your investigator.



Special Victims Resource Card

**Domestic Violence
Sexual Assault
Human Trafficking
Missing Person**

**Oakland Police Department
455 7th Street
Oakland, CA 94607**

Complainant's Name	
Incident Date	Time
Incident#	
Defendant's Name	

Arrested: Yes No
Victim offered a DV counselor: Yes No
Advised of restraining order conditions: Yes No
Provided Victim Rights Card Yes No

If yes, specify conditions advised of:

Advising Officer	Serial No.
Comments: _____	