

## Bay Area 24 Hour Domestic Violence Hotlines

To get advice about an immediate problem or help to find a place to stay, contact the following:

A Safe Place (Oakland)	(510) 536-7233
A Second Chance (San Leandro)	(510) 481-8645
A Second Chance (Newark)	(510) 792-4357
Abused Women's Svcs (Marin)	(415) 924-6611
En Espanol	(415) 924-3456
Men's Hotline	(415) 924-1070
Emergency Shelter (Hayward)	(510) 786-1246
Tri-Valley Haven for Women (Livermore)	(800) 884-8119
Building Futures for Women and Children	866-AWAYOUT

## Shelters Outside Alameda County

Feel free to contact shelters that are located far from your home. You may be safer if you are harder to find:

La Casa de Las Madres (SF)	(877) 503-1850
Asian Women's Shelter (SF)	(877) 751-0880
Next Door (San Jose)	(408) 279-2962
C.O.R.A. (San Mateo) (M-F only)	(800) 300-1080
W.E.A.V E. (Sacramento)	(916) 920-2952

## Counseling & Support for Victims

AC Family Justice Center	(510) 267-8800
Alameda County Mental Health	(800) 491-9099
Center for Non-Abusive Relationships	(510) 452-6243
Psychological Svc Center	(800) 309-2131
Family Violence Institute	(510) 628-9065
La Clinica de la Raza	(510) 535-4000
Safe Passages	(510) 267-8807
SAVE	(510) 794-6055
Woman's Inc.	(877) 384-3578
Mujeres Unidas	(415) 431-2562
Oakland LGBTQ Center	(510) 781-2919

## Batterer's Treatment

Axis Community Health	(925) 462-5544
Davis Street Community Center	(510) 635-8200
Psychological Svc Center	(800) 309-2131
Men Against Violence	(415) 613-4499
ManAlive	(415) 861-8614
Men's Domestic Abuse Hotline	(888) 743-5754
Men Creating Peace	(510) 730-0184

## Emergency Crisis, Food, and Shelter

American Red Cross	(510) 595 4400
Alameda County Food Bank	
Help Line	(800) 870-3663



**Oakland Police Department**  
455 7th Street

**Oakland, CA 94607**

[www.oaklandca.gov/resources/missing-person](http://www.oaklandca.gov/resources/missing-person)

**Report Domestic Violence**  
911

If you have questions regarding your case, contact an investigator Monday through Friday, 8am – 4pm.

**Domestic Violence Unit (Officers)**  
(510) 238-3256

**Family Violence Unit (Advocates)**  
(800) 947-8301

**Special Victims Section (SVS)**  
24 Hour Hotline  
(510) 238-3641

**Text-To-911**  
911

Enter 911 without spaces or hyphens and text the reason for your emergency.

**Oakland Police Department**

# Domestic Violence

## Resource Card



**24 Hour Crisis  
HotLine**

**(800)947-8301**

This brochure is available in English, Spanish, Chinese, and Vietnamese. TF - 3533 (Dec 2021)



## What is Domestic/ Intimate Partner Violence

You always have the right to be safe. You do not deserve to be hit or threatened, and you should never be made to feel afraid for the well-being of yourself or others in your relationship

Intimate Partner Violence (IPV) occurs when one person shows a pattern of behavior to maintain power and control over another person in an intimate relationship. This behavior can include the use of physical and sexual violence, threats and intimidation, emotional abuse, and financial control

[https://www.alcoda.org/victim\\_witness/domestic\\_violence](https://www.alcoda.org/victim_witness/domestic_violence)

## Help is Available

You may feel isolated from friends and family members who do not understand your situation. Those friends and family may be unaware of the abuse, may be unsure how to help, or they may have chosen not to help or support you. Further, they may not recognize the abusive behavior as a problem. A victim of abuse needs support during and after the relationship. If you or someone you know is with a partner who is abusive, consider getting support from a victim advocate who understands the dynamics of what you are going through. There are local support organizations listed in this brochure who can help you and the National Domestic Violence Hotline is open 24 hours a day for anyone who needs information or just needs to talk.

### The Oakland Police Department is committed to protecting persons who are victims of domestic violence.

Domestic Violence Unit (510) 238-3256  
24-hour Crisis Hotline (800) 947-8301

The Domestic Violence Intervention Unit helps victims of domestic violence and their family members stop the cycle of violence. The Unit provides counseling, court advocacy, info about police response and court procedures, restraining order information and assistance, advice on stalking issues, community resource referrals, and assistance in prosecution.

## The following organizations are available to help ensure your safety and that of your family.



### Alameda County Family Justice Center

<http://www.acfjc.org>

(510) 267-8800  
470 27th Street, Oak, CA 94612

Alameda County Family Justice Center is a multi-service drop-in center that helps victims and their families from all cultures and communities. ACFJC provides a safe, confidential environment for victims of all ages who have experienced physical, sexual, and/or psychological abuse. Consider ACFJC your gateway to over 100 resources and 30 on-site partners – counselors, child advocates, support groups, law enforcement, prosecutors, and lawyers – all under one roof.



### Family Violence Law Center 24-hour Crisis Hotline

(800) 947-8301

TTY service: 711 or (800) 735-2929

470 27th Street, Oak, CA 94612

<http://fvlc.org>

The FVLC helps diverse communities in Alameda County heal from domestic violence and sexual assault. Our trained, compassionate advocates are available 24/7 to provide you:

- Crisis intervention
- Safety planning
- Meaningful referrals to counseling and other supportive services.

FVLC's Mobile Response Team provides on-site response at medical sites and police scenes, and emergency shelter and relocation assistance for survivors in immediate danger. All services are available in any language through an interpreter, and all conversations are confidential.



### Alameda County District Attorney's Office Victim Witness

[www.alcoda.org/victim\\_witness](http://www.alcoda.org/victim_witness)

General (510) 272-6180

Claims (510) 272-5044

Restitution Unit (510) 272-6299

The District Attorney's Victim/Witness Division advocates provide help in filling out the California Victim of Crime (CalVCB) application to apply for resources for crime related needs.

### Obtaining Court Orders

<http://www.alameda.courts.ca.gov/pages.aspx/Family-Law-How-to-fill-out-and-file-the-restraining-order-forms>



VINE Line (800) 511-1687

VINE allows survivors, victims of crime, and other concerned citizens to access timely and reliable information about offenders or criminal cases in U.S. jails and prisons. An offender can be held only up to 48 hours and, in most cases, he/she can bail out of jail at any time. To find out what prison or jail the offender is in and sign up to be notified when the offender will be released, call the VINE line above.

### Multi-Language Service Assistance

Asian Community Mental Health (510) 451-6729  
Cambodian, Chinese, Japanese, Korean, Laotian, Mien, Tagalog, Thai, & Vietnamese

Korean Domestic Violence (510) 547-2360

La Clinica de la Raza (510) 535-4000  
Spanish

Narika (800) 215-7308  
Hindi, Urdu, Bengali, and Punjabi

Global Communication Education & Art  
Amharic, Tigrinya, Arabic & Somali (510) 560-5520

**National Domestic Violence Hotline**  
1-800-799-7232TDD: 1-800-787-3224  
<https://www.thehotline.org/>

24 hours a day, seven days a week, 365 days a year, the National Domestic Violence Hotline provides essential tools and support to help survivors of domestic violence so they can live their lives free of abuse. The Hotline offers free, confidential, and compassionate support, crisis intervention information, education, and referral services in over 200 languages.

### California Victim Bill of Rights Marsy's Law

In the state of California, victims have a number of rights throughout the criminal justice process. This Victims' Bill of Rights, otherwise known as Marsy's Law. For the full text and more info about the state of California Victim Services, visit:

[www.oag.ca.gov/victimservices](http://www.oag.ca.gov/victimservices)