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News from: **Planning & Building Department**

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Planning & Building Services

What the public needs to know as California reopens

Oakland — As the State of California moves towards lifting restrictions and allowing businesses to open at full capacity on June 15, Oakland's Planning & Building Department has significantly enhanced public access to an array of online services.

While there is currently no set date for resuming in-person counter service, the Planning & Building Department will continue to offer the following online and over-the-phone services:

Enhanced Online Permit Center Offerings - The Department has increased the types of permits available online; streamlined the look to boost visual clarity; and expanded access to key services. Collectively, these updates help to create a more comprehensive, modernized way for the public to apply for services 24 hours a day, seven days a week at an individual's convenience.

<https://www.oaklandca.gov/services/online-permit-center>

Customers who have questions about their permit status, or who need guidance on what permits are required for their projects may now find ready answers at our new interactive **Permit Questions Portal**. Over 30 of the most commonly asked questions are outlined with immediate answers, along with links to key resources and an online form to ask follow-up questions of staff.

Sometimes it's easier to understand things by listening and watching, so the Department has created a series of [tutorial videos](#) that highlight how customers can access and use different services.

The Department continues to work on **major initiatives**, including [the General Plan](#) and [the Downtown Oakland Specific Plan](#). Visit their respective pages for updates and calls to action.

[Sign up here](#) to stay up to date on the latest information from the Planning & Building Department.

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