



News from: **City of Oakland**

FOR IMMEDIATE RELEASE

May 18, 2020

**Updated Alameda County Health Orders Released
Orders Allow Curbside, Storefront Pick Up from Retail Outlets;
Manufacturing; Warehouses; and Certain Highly Regulated
Vehicle-Based Gatherings**

Oakland, CA – On Monday, May 18, the Alameda County Public Health Official issued an [updated Shelter-in-Place Order](#) that allows certain businesses to resume operations at this time, under specific conditions. The measured steps towards re-opening are designed to avoid a spike in new COVID-19 cases that could overwhelm our health care system. Effective immediately, the businesses allowed to operate include:

- Retail stores for curbside or storefront pickup, and/or delivery only
- Manufacturing businesses permitted to operate under the [state Resilience Roadmap](#)
- Logistics and Warehousing permitted to operate under the [state Resilience Roadmap](#)

These businesses **must implement Site-Specific Protection Plans**, as required by [California’s Resilience Roadmap](#), and informed by local guidance issued by the Alameda County Department of Public Health, to include the following elements:

- [Social distancing protocol plans](#) for employees and customers
- Administrative controls to stagger employees, breaks, and teleworking for those that can work remotely
- Training for employees on limiting spread of COVID-19 (temperature and/or symptoms screening, hand washing technique, and face covering requirements)
- Disinfection protocols for routine and deep cleaning
- Industry-specific best practices
- Notification of COVID-19 positive cases
- Compliance and documentation

See a roster of additional businesses permitted to operate with site-specific safety plans and COVID-19 protective measures at:

<http://www.acphd.org/media/577585/alameda-county-health-officer-order-20-11-appendix-c1-english.pdf>. Businesses seeking guidance on Alameda County guidelines for re-opening should email covidrecovery@acgov.org.

(more)

Media Contact:

Karen Boyd
Citywide Communications
Director
City of Oakland

kboyd@oaklandca.gov
(510) 449-4401

Businesses and activities authorized under previous orders may continue. **Public or private gatherings of any size remain prohibited.**

“While the data is moving in the right direction, we are monitoring the [five indicators](#) with vigilance and caution,” said Dr. Erica Pan, Health Officer for Alameda County. “Early Stage 2 includes curbside or storefront retail and manufacturing and warehouses. It does not include other office workplaces, or additional industries authorized by the State for some other counties that have applied to move faster, like malls and dine-in restaurants.”

A [second order by the Alameda County Health Officer allows highly regulated vehicle-based gatherings](#) of up to 200 cars at a time, for no longer than 3 hours, with specific conditions, including by-invite only, onsite security if there are more than 10 cars, and more. For example, these gatherings might include drive-in movie theaters as well as in-car graduation ceremonies, worship services, or funerals.

To specifically support businesses with curbside or storefront pickup, and/or delivery, the City is taking the following steps:

1. Expediting White Curb Requests

In order to facilitate customer pick-up and delivery from Oakland businesses during the COVID-19 period, business owners can request a temporary white curb in front of their business. To request a temporary white curb, please contact Oak311 by dialing 311 or online at <https://www.oaklandca.gov/services/oak311>.

2. Business Use of Frontage Zones

The City is not requiring permits nor enforcing penalties related to the use of the frontage zone of a business. The frontage zone is the first three feet of public space directly in front of a business. For a limited time, no permits or fees will be required for the use of frontage space, provided that the use:

- is consistent with social distancing;
- respects the pedestrian path, so people may walk and roll freely; and
- and does not create a safety hazard where one did not exist before.

Business owners can start using frontage spaces in front of their establishments *today*. Businesses can contact the OakDOT permit office with any questions at (510) 238-3891.

3. Streamlining Sidewalk and Roadway Permitting

In anticipation of further updates to Alameda County’s Shelter in Place Order, City departments are working to revise the permitting process for sidewalk and roadway encroachments to make it easier for retailers and restaurants to use larger portions of the sidewalk and roadway to support their businesses. The City is working to streamline permits for parklets, café seating and other uses to help businesses better meet physical distancing requirements, and anticipates issuing updated guidelines by the end of May. City departments want to hear from local businesses about how it can streamline permitting for creative ways to use larger
(more)

portions of the sidewalk, adjacent parking spaces, and the broader street space to support businesses.

Food Service Opportunity

The City is partnering with World Central Kitchen and others to provide meals to Oakland's hungry. Restaurants must have the capacity to provide up to 300 meals per day.

[World Central Kitchen](#)'s goal is to engage 200+ restaurants to serve 2 million meals in Oakland through the end of July. Additionally, the state's new [Great Plates Delivered](#) program will need restaurants to supply meals for seniors. Please note, you are not eligible for this new program if you are already participating in another state or federal meal service program.

Participating restaurants will need to be able to meet senior and/or general meal requirements:

- 1) Senior meals:
 - Breakfast must be low in sodium, no sugary drinks (<24 grams/8 oz., 100% fruit juice).
 - Lunch and dinner: a piece of fresh fruit or vegetable on each dish, and low in sodium, no sugary drinks (<24 grams/8 oz., 100% fruit juice).
- 2) General meals: Lunch/Dinner type meals must contain 14-16 oz. of food, composed of 4 oz. protein, 6 oz. starch/grain, 6 oz. vegetable, and be free of peanuts, tree nuts and shellfish.

Priority will be given to restaurants that are able to meet the stated volume and nutritional standards; source local produce/meats (if able); meet cultural needs; prioritize local jobs, worker retention, and worker health and safety; and meet standards of equity and fairness in employment practices, wages, hiring, and promotion.

The meal service program – not the restaurants – will arrange for delivery of meals. Restaurants are paid by the food operator for the meals in bulk purchases.

Interested restaurants should complete [this short survey form](#) and send a scan or photo of their menu to kwilliams@oaklandca.gov. Meal service program staff will be in touch with restaurants that are the best fit.

Other Re-opening Resources

In anticipation of these measured openings, the City posted a number of resources at: <https://www.oaklandca.gov/resources/re-opening-resources>. Resources include State of California industry guidelines to help businesses reduce risk and establish a safe, clean environment for workers and customers.

- Read the Centers for Disease Control and Prevention's Worker Safety and Support guidelines at: <https://www.cdc.gov/coronavirus/2019-ncov/community/worker-safety-support/index.html>.

(more)

- Read the state guidelines, find industry-specific checklists and learn more at: <https://covid19.ca.gov/industry-guidance/>
- Find County resources for businesses, including fillable social distancing protocol templates in multiple languages, at: <http://www.acphd.org/2019-ncov/covid-recovery.aspx>

Every organization and business, regardless of when it will be permitted to open, should prepare for reopening by working on plans that include:

- Physical distancing for employees and visitors
- Administrative controls to stagger employees and breaks, and continued teleworking for those who can work remotely
- Training for employees on limiting spread of COVID-19 (temperature and/or symptoms screening, hand washing technique, face covering requirements)
- Disinfection protocols for routine and deep cleaning

Business Re-opening & Recovery Survey

To help gauge COVID-19 impacts to Oakland business and what resources would help business owners as they plan for re-opening and recovery, the City has launched a brief [Business Re-opening and Recovery Survey](#). The survey launched in English and additional languages will be added by Wednesday.

#