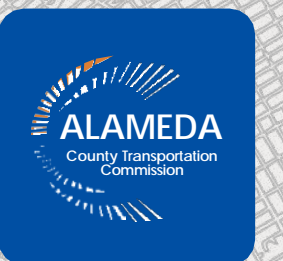


CITY OF
OAKLAND
HUMAN
SERVICES
DEPARTMENT

Paratransit for the Elderly and Disabled

Made possible by Measure BB
Your transportation dollars at work



ELIGIBILITY

Seniors

- Residents of Oakland
- Age 70+

Persons with Disabilities

- Residents of Oakland
- 18-69 years old
- Enrolled in East Bay Paratransit

Client Appreciation

I'm a member of the Downtown Oakland Senior Center, where I derive a great deal of pleasure taking classes and socializing, both necessary for my physical and emotional well-being. I am grateful for Taxi scrips that get me there!



SERVICES OVERVIEW

Same Day Transportation

- Taxi Scrip
- GoGo Grandparent (Uber/Lyft rides)

Specialized Accessible Van Service

- Van Voucher programs
- City of Emeryville

Group Trips

- Bus excursions for 10+ Oakland seniors



TAXI SCRIP PROGRAM

Cost

- \$3 for 1 booklet of coupons, worth \$28 in cab fare
- Purchase up to 12 booklets every 3 months

How does it work?

- Purchase scrip booklets from OPED by mail or in-person at the office
- Call Friendly Cab to book a ride
- Provide a yellow voucher and enough scrip to cover the fare at the end of the ride

Client Appreciation

Visiting my 81 year old sister. I'm 87.



GOGO GRANDPARENT

City of Oakland Pays:

- Monthly membership fee
- \$8 discount of full fares, up to 8 rides a month

Call Center Operators:

- Book rides online on behalf of the client using Uber or Lyft
- Track the rides to confirm client gets in and ride is complete
- Choose drivers rated 4+ (out of 5)



VAN VOUCHER PROGRAMS

Specialized Accessible Van Service

- Wheelchair accessible vans
- 1 voucher, \$3
- Good for 1 trip of up to 10 miles
- Longer trips will require more vouchers
- Purchase up to 12 vouchers every 3 months
- Order vouchers by mail, or in-person at the office

A sample of a "VAN VOUCHER" form from Oakland Paratransit / Measure B/B. The form includes fields for "EXPIRES LAST DAY OF" (Jan, Feb, Mar, Apr, May, Jun, Jul, Aug, Sep, Oct, Nov, Dec), "VAN VOUCHER No." (307917), "ORIGIN", "DESTINATION", "From Miles", "To Miles", "TOTAL MILES", "Monetized fare/Reimbursable amount \$", "Cash payment", "Attendee" (Yes/No), "Lib. Assist." (Yes/No), "Trip Purpose" (Business, Living needs, Medical, Recreation, Work/Education, Nutrition), "PLEASE PRINT NAMES" (City of Oakland, Name #1, Name #2, Name #3), "Company", and "Vehicle #".

CITY OF EMERYVILLE PARTNERSHIP

**For residents of the 94608 zip code,
includes Oakland**

- Same eligibility as City of Oakland clients
- Door-to-door transportation within the zip code, and some nearby destinations
- \$1 per ride
- Reservations are 1st come, 1st serve
- Max of 6 one-way rides per week



OUT OF ADA AREA & DIALYSIS

Out of ADA Area

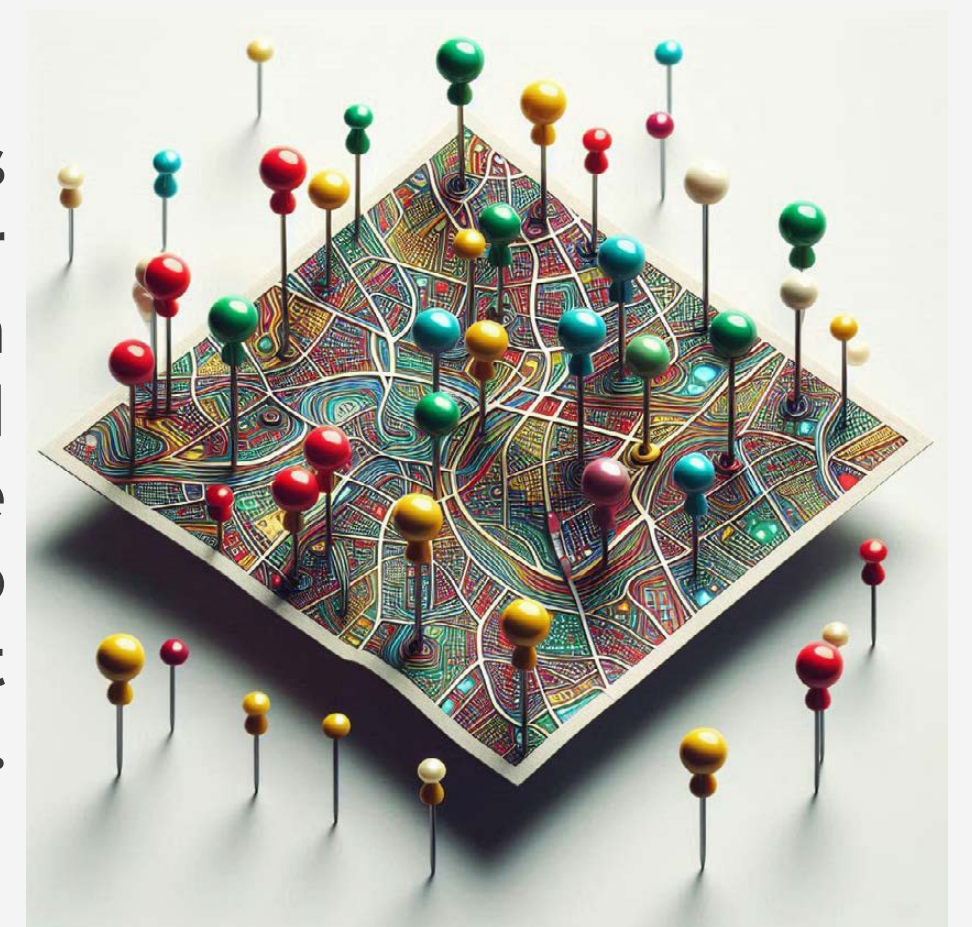
- Clients who live over a $\frac{3}{4}$ of a mile away from the nearest bus route can purchase unlimited scrip or vouchers

For Persons Undergoing Dialysis

- Unlimited purchases of van vouchers or taxi scrip

Client Appreciation

Very helpful, makes my days much easier knowing I have a dependable ride and able to get things done faster to be able to relax the rest of the day.

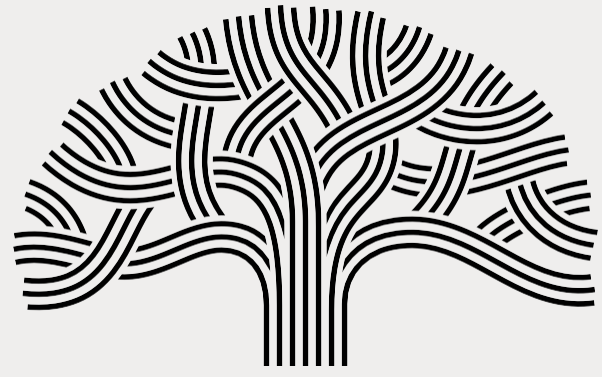


GROUP TRIPS BUS PROGRAM

For groups of 10+ Oakland seniors

- Low-cost bus rentals to transport groups to destinations for:
 - Recreation
 - Education
 - Community activities
 - Shopping





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**Questions &
Comments?**

