

AC Transit Realign Update City of Oakland Commission on Persons with Disabilities

July 17, 2024



What is Realign?

It's a review of our routes and schedules.

Prioritize where and when transit service is offered

Align service with rider needs and equity goals



Realign Project Phasing

Phase 1 (Mar-Jun 2023) Develop Plan and Learn Rider Needs

Phase 2 (Jul-Aug 2023) Aligning Guiding Principles with Community Assessment

Phase 3 (Sep-Dec 2023) Develop Service Scenarios and Gather Feedback

Phase 4 (Jan-Oct 2024) Draft Plan/Draft Final Plan, Service Standards, & Plan Adoption

Phase 5 (Jan-Apr 2025) Inform Riders about Service Changes

On-going emphasis on equity and transparency in all project phases and communications



Why Change Our Bus Network?

- Travel patterns have changed
- Ridership is 74% of pre-pandemic levels
- Challenges with hiring and retaining Bus Operators
- Fare and tax revenue losses continue
- Reallocate today's resources to best deliver bus service to our communities.



Guiding Principles

Equity – Prioritizing bus lines for communities that need it the most.

Reliability – Predictable and consistent schedules that minimize delays & cancelations.

Frequency – Designing a bus network that is efficient and reduces your wait time.



Realign Draft Plan

May - June 2024



Recommendations Adopted by Board of Directors on March 13, 2024

Broaden Frequent Network

Bus lines operating every 15 minutes: 1T, 6, **10, 18,** 20/21, 51, 52, **57,** 97, and **NL**

Customer Focused/Operator Supported Reliability

Focus improvements where on-time performance (OTP) < 70%

Finetune Frequency

Schedule changes (e.g., operate 15 to 17 min.) where possible



Broaden Frequent Network

Requires 38 Bus Operators

Draft Plan (May/Jun 2024) - Proposed 15 min. or better service:

Lines 1T, 6, 10, 18, 20/21, 40, 51, 52, 54, 57, 72/72M, 73, 97 & NL

32% Service area can access 15 minute or better service*

166k People Total

48k People of Color

38k Low Income (<200% Federal

Poverty Level)

^{*}Census 2020 population estimates, quarter-mile buffer



Improve Reliability (OTP-focused)

Predictable and consistent schedules that minimize delays and cancelations.

- Data from Fall 2023 show eight local lines (6, 12, 18, 56, 72M, 72R, 74, and 96) with **On-Time Performance (OTP)** under 70%.
- Proposal would add a bus into the cycle to allow for additional runtime and/or layover as necessary where significant changes to lines were not already taking place (12, 56, 72M, 74, 96)
- Operator-facing: Identify opportunities to improve layover time where feasible. Ensure few or no lines have minimum layover.



Northern Alameda County [May/June 2024 Proposal]

- Adjusted Line 29 provides new service on Alcatraz
- Adjusted Line 96 now provides new service to Brooklyn Basin
- Service on Ashby is now provided by new Line 27
- Line 19 extended to Piedmont Ave via Broadway.
- Line 21 no longer serves OAK Airport, replaces Line 39 service on Skyline
- Adjusted Line 20 provides new service on Alameda's West End
- Slight frequency reduction on Lines 54 & 73.



Transbay [May/June 2024 Proposal]

- No changes to lines E, F, FS, G, J, NL, NX, NX3, O, P, U, V alignments
- Lines L and LA are consolidated
- Lines OX and W are consolidated
- Transbay Lines, suspended during the pandemic will not be restored: B,
 C, CB, H, M, NX2, NX4, NXC, OX, S, SB, Z



Public Engagement (May-June 2024)

- Project page: actransit.org/realign
- Social Media, eNews, Digital signage
- Council announcements and outreach at bus stops & onboard buses.
- On bus advertisements
- Lived Experience Advisory Group
- Community & CBO Hosted events
- Public Workshops (5/23 and 6/5)
- Route/Summary Books at Libraries and Customer Service Center



Next Steps

Draft Plan [Done]	May 15 – June 5, 2024	•	Public Review & Feedback
Draft Final Plan	August 7, 2024 (We are on our to Here)	1	Set Public Hearings & Open Public Comment period
Public Hearings	September 9,10,11, 2024	•	Convene Public Hearings & Close Public Comment period
Final Plan Decision	October 9, 2024	•	Board Votes on Final Plan

Note: Service Standards and Vision Plan to be refined in latter half of 2024/early 2025.

Stay connected with AC Transit Realign at actransit.org/realign or scan the QR code.



Email us at realign@actransit.org

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