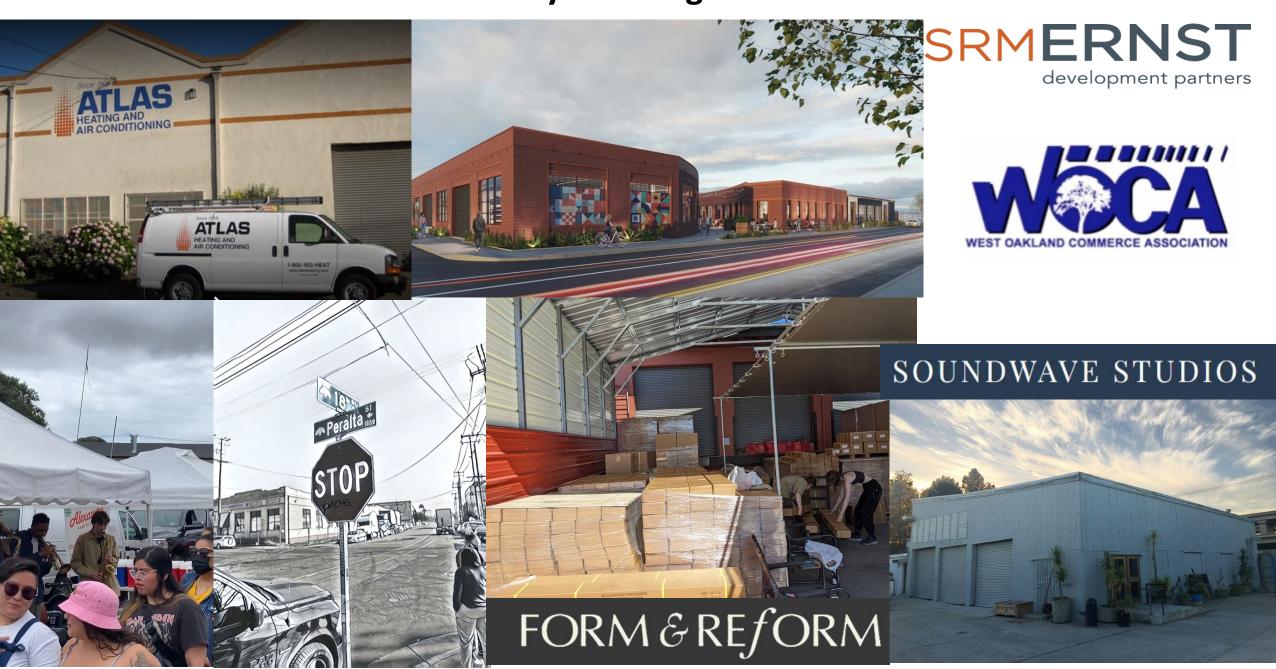
West Oakland Business Community Challenges



West Oakland Context

Land Use Development Conflicts Over Time

- Different communities with different needs
- Historical Industrial Roots limited developed infrastructure (streets, sidewalks, facades, lights)
- Changing population demographics as property values increase
- Growth, thousands of new housing units in West Oakland within 15 years

Complexity

- Historic Blight/Crime Limited investment
- Business/Housing/Services spill-over and limitations
- City & Port/Caltrans/Rail/Army Base Historical Transition Oakland Army Base Logistics
- Housing Development with limited to no services
- Interim Uses transition to West Oakland Specific Plan

Need for Comprehensive and Integrated City Response

West Oakland NEST Project Overview

A. Initial Community Voice

- SRM Ernst
- WOCA

B. Identified Data Sets

- -311 Service Data
- -Business & Employer Data

C. Integrated City Response

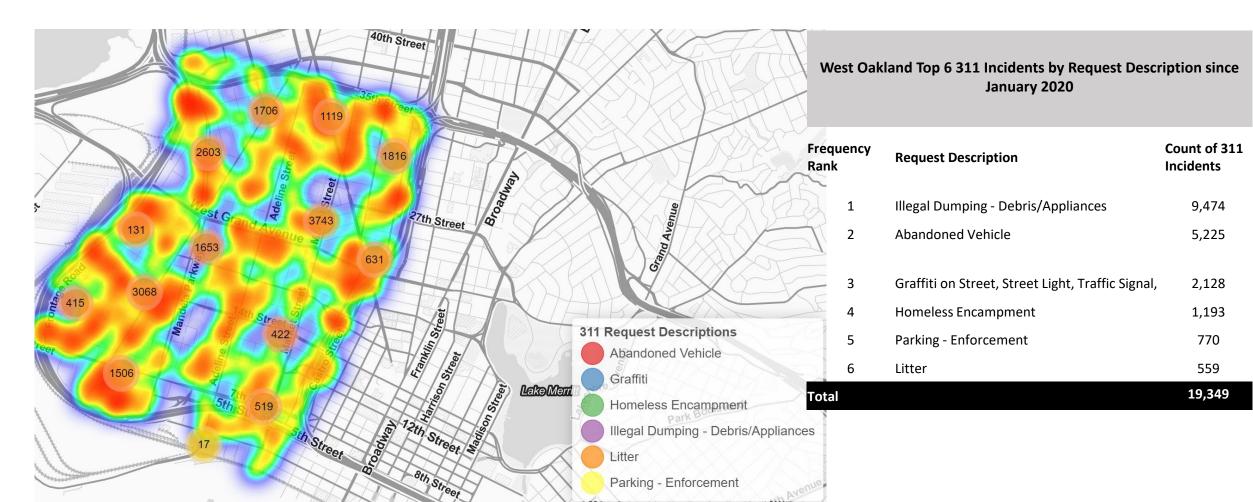
- Illegal Dumping
- Abandoned Auto
- Homeless Encampment
- **D. Stakeholder Partnerships**
- **E. Continuous Actions**



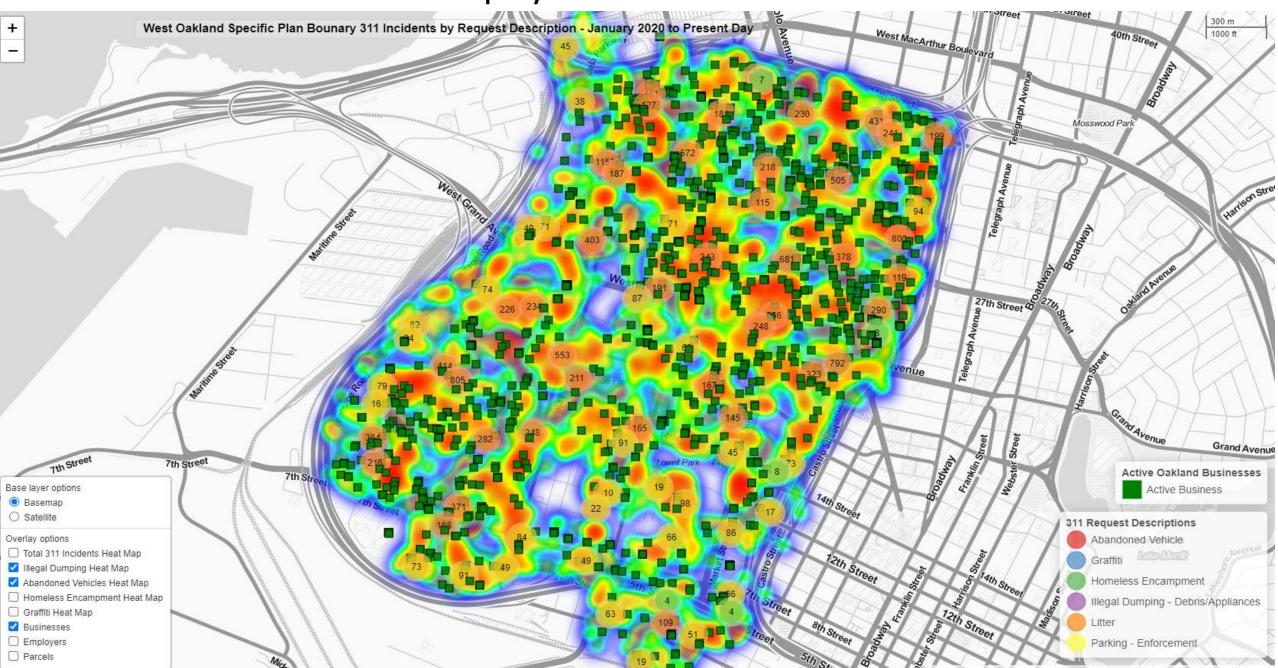
Investment in West Oakland Neighborhoods



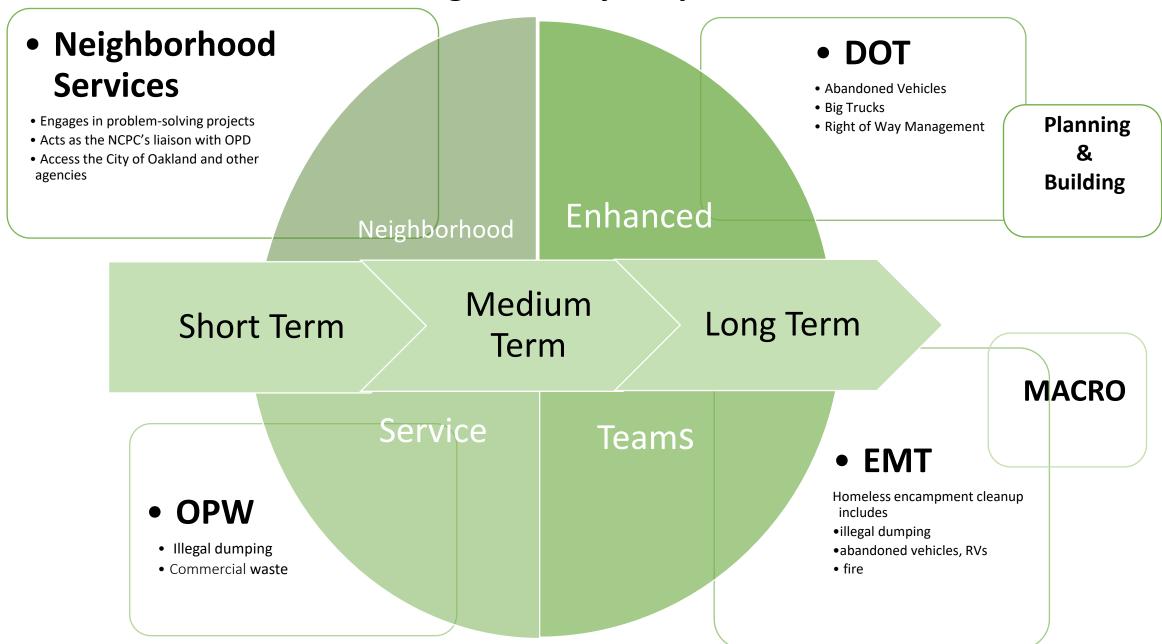
Identified DATA Sets - 311 DATA



West Oakland Business and Employment



Integrated City Response



West Oakland NEST

Short Term Escalation

- Assemble necessary service teams
- Support businesses to increase their reporting expertise
 - Business in violation: do they have a waste account, are they zoning compliant, public nuisance, blight, parking infractions,

Medium Term Prioritization

- Service planning to convert 311 task orders to service management
- Business Development programs
 - Façade and Tenant
 Improvement Program
 - Security cameras grants
 - Window replacement grant
 - CPTD Implementation
 - Right of way security features

Long Term Prevention

- Follow-up communications to report back to business
- Service management plan for sustainability & prevention
- Work with business to change built environment

Early Intervention: srmErnst

- New street market opened June 2022
 - Attendance increasing weekly
 - New business outlet in W Oakland for food, retail, music
- srmErnst owns six buildings in W Oakland totaling 120,611 square feet programmed for a mix of R&D, manufacturing (approx 96,000 sf), food service/production and other retail (approx. 24,000 SF).
- Current buildings house Horn BBQ and Bandaloop dance company.
- srmErnst plan to move their central offices to 1919 Peralta Street.

Service Call	Short Term	Medium Term	Long Term
Abandoned Trucks	OPD removal DoT sweeps	Zoning Building Inspection Code Enforcement	DoT Truck Management Policy
Homeless Encampment	MACRO relationship	Homeless services through MACRO	Activation of private land
Graffiti	Owner removed		