



# CITY OF OAKLAND

## VIRTUAL OPEN ENROLLMENT SEPTEMBER 18 – OCTOBER 13

**Virtual Open Enrollment** fairs are a great way to provide employees easy access to important benefit information and tools to help them make informed benefit plan choices that best fit their needs.

The City of Oakland will continue to use our **virtual Open Enrollment** website again this year. The website consists of multiple tiles, or “virtual booths”, with information provided by our benefit carriers. Each tile has summary information and links, videos or flyer attachments for your review. Employees can view the virtual fair at their own pace throughout the open enrollment period.

**How Do I Access the Virtual Fair?** Employees have been pre-registered. A welcome invitation with a link to the virtual fair will be emailed employees once Open Enrollment begins. Access the virtual fair by simply clicking on the "Complete Tile" link in the welcome email. This will automatically sign in you into the virtual fair. You can also click on the link below or scan the QR code.

[2024 City of Oakland Virtual Benefit Fair](#)



Virtual Benefit Fair  
QR Code

### Frequently Asked Questions

- **Do I have to sign in every time I visit the site?** Not necessarily. If you visit the site from the same computer and browser, it will remember who you are, and you will not have to login again. But if you access from a different device or browser, you will have to enter your email address and password to login and continue earning points.
- **How long will the site be available?** The site will be available until your open enrollment closes on **October 13, 2023**.
- **Do I have to complete all the tiles at once?** No. The site will remember what you have completed and what you still have left to view. You can leave the site and return any time before your open enrollment closes.
- **Can I view the site from my phone?** Absolutely! You can visit the benefits fair from any device in any location.