

## California Vehicle Code (CVC) Tow Authorities

- 22651(b) Hazard to traffic
- 22651(c) Stolen Vehicle
- 22651(d) Blocking Driveway
- 22651(e) Hydrant
- 22651(h) Arrest
- 22651(i)(1) Five or More parking citations
- 22651(j) No evidence of registration, illegally parked
- 22651(k) No vehicle shall be parked for more than 72 hrs
- 22651(l) Construction zone
- 22651(n) Tow away zone
- 22651(o) Expired registration, over 6 months
- 22651(p) Towed vehicle: Driver cited 12500(A)
- 22652 Handicap zone (22507.8)(A) VC
- 22654(a) Towed vehicle: Prohibited parking
- 22654(e) Towed vehicle: Obstruct emergency services
- 22655(a) Towed vehicle: Hit & Run
- 22655.3 Vehicle abandoned after a chase
- 22655.5(a) Vehicle used to commit offense
- 22655.5(b) Evidence that cannot be removed out of vehicle, found on a public street
- 22656 Within 7-1/2' of Railroad track
- 22669(d) Missing parts needed to operate on a public street
- 23109.2(a) Reckless/Exhibition w/30-day hold
- 14601.1(a) Driving on a suspended or revoked license
- 14602.6(a) License suspended, revoked, or never issued;  
Arrest of driver; impounding vehicle w/30-day hold



**Oakland Police Department**  
**455 7th Street**  
**Oakland, CA 94607**  
[www.oaklandca.gov/services/towed-vehicles](http://www.oaklandca.gov/services/towed-vehicles)

**Emergency**  
911

**Non Emergency**  
(510) 777-3333

**OPD Records**  
455 7th Street  
Oakland, CA 94607  
1st Floor - Records Kiosk  
(510) 238-3021

**Text-To-911**  
Enter 911 without spaces or hyphens and text the reason for your emergency.

**Auto Plus Towing**  
733 Kevin Court  
Oakland, CA 94621  
(510) 261-8199

<https://www.oaklandautoplustowing.com/>

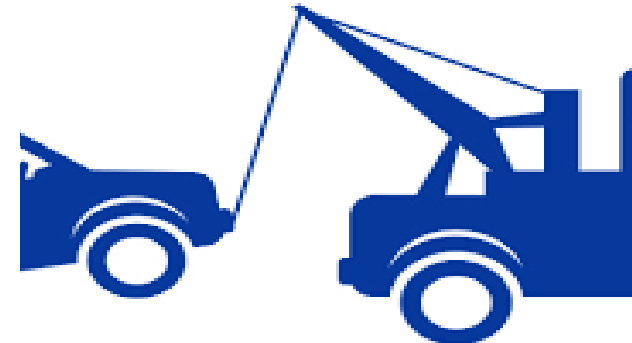
### Directions from Oakland Police Administration Building

Start out going Southeast on 7th street towards Broadway. Take the 1st right onto Broadway. Turn left onto 5th street and merge onto I880 South towards San Jose. Take the High Street exit towards Alameda. Stay straight to go onto Oakport Street. Turn Left on High Street. Take the 1st right onto Coliseum Way. Turn left for approximately one mile. Turn left onto Kevin Court

## Oakland Police Department



# Tow Resource Guide



**Report Drunk Drivers**  
**Call or Text**  
**911**



## Has My Car Been Towed?

Call OPD Records at 510-238-3021 to confirm if your car has been towed and is not lost or stolen.

### What to do if your vehicle was towed:

Your vehicle may be removed from public or private property under the authority of Division 11, Chapter 10, of the Vehicle Code of the State of California and towed by a member of the Oakland Tow Car Association under contract with the City of Oakland.

If you confirm that the vehicle has been towed, the following must be completed before it is released:

- Get a Vehicle Release form from OPD Records.
- Pay the Administrative Vehicle Release Fee.
- If the vehicle is being held as evidence, you must obtain a Release Form from the investigator before Records can process the request.
- Take the Vehicle Release Form from Records to Auto Plus Towing to retrieve your vehicle.
- Auto Plus Towing fees for towing and storage must be paid before APT will release the vehicle.

### Proper Identification and Valid Driver's License Required

- Vehicles will be released only to **registered owners, legal owners, their agents and representatives who present proper proof of entitlement to the vehicle.** (A notarized letter from the legal or registered owner authorizing another individual to obtain the vehicle on their behalf would constitute as sufficient proof.)
- Vehicles will be released only to individuals possessing a **valid driver's license.**

#### Vehicle Releases

Releases may be obtained from OPD Records

**8:00 AM – 3:00 PM  
Monday – Friday**

**8:00 AM - Noon,  
Saturday, Sunday and holidays.**

### Fees and Charges

Administrative fees and towing/storage charges authorized by the State of California and adopted by the City of Oakland and the Oakland Tow Car Association are applicable as follows:

#### Vehicle Release Fee—Stored Vehicles

An Administrative Vehicle Release Fee of **\$166.00** is required prior to the issuance of a release for vehicles towed and stored for the following: (22651(c) VC excluded):

- Incident to Arrest
- Vehicles Towed as a Hazard
- Oakland Traffic Code – Tow and Storage Violations
- Illegally Parked or Abandoned on Streets and Highways
- Responsible Vehicles Towed Incident to a Traffic Collision

#### Vehicle Release Fee—Impounded Vehicles

An Administrative Vehicle Release Fee of **\$166.00** is required prior to the issuance of a release for vehicles towed and stored for the following: (22651(c) VC excluded):

- 22651 (i) VC Five (5) or More Outstanding Parking Violations
- 22651 (o) VC Expired Registration Violations
- 22651 (p) VC Driver Not in Possession of a Valid Driver's License
- Vehicles Held as Evidence or Vehicles Held for Criminal Investigation

#### Vehicle Release Fee—Impounded Stop Vehicles

An Administrative Vehicle Release Fee of **\$280.00** is required prior to the issuance of a release for vehicles impounded for the Special Traffic Offender Program (STOP).

#### Vehicle Access Fee

An Administrative Vehicle Access Fee of **\$15.00** is required whenever a registered or legal owner retrieves property from his or her vehicle prior to obtaining a vehicle release.

#### Towing and Storage Charges

Contact Auto Plus Towing to get towing and storage fees which are **payable directly to the tow company.** The Oakland Police Department cannot provide information regarding lien sale fees or vehicle disposal dates.

**Payment may be made with:  
Cash, Visa, or MasterCard Only  
No personal checks. (Business checks only)**

### Disputing Tow and Storage Fees

Only the registered/legal owner of a vehicle may dispute the tow and fees. To dispute tow and storage fees for anything other than being involved in a public offense CVC - 22655.5 (a), contact the **City of Oakland Administrative Hearing Examiner at (510)238-4484.**

If your vehicle was towed and is being held as evidence as a public offense, you will need to obtain an order of the court directing that the vehicle be released. In most cases, you will be responsible for all the fees associated with the vehicle's tow and storage.

#### Error Tows

If your vehicle was towed in error, the City of Oakland Administrative Hearing Examiner may waive the fees. Contact the Administrative Hearing Examiner at 510-238-4484 for assistance.

#### Suspended, Revoked, or Unlicensed Driver: Hearing Vehicle Impoundment: 14602.6(a)

Whenever a peace officer determines that a person was driving a vehicle while his or her driving privilege was suspended or revoked or that person was driving a vehicle without ever having been issued a license, the officer may impound the vehicle for 30 days. The registered owner and legal owner of the vehicle or their agents shall be provided the opportunity for a hearing to determine the validity of the circumstances.

#### Fee Waivers—Evidence Tows

In most cases, you will be required to pay the tow and storage fees when your vehicle is towed because it has been involved in a public offense. In some circumstances or if you are the victim of a crime, an investigator may waive all or a portion of the fees. You must contact the investigator assigned to the case to obtain such a waiver.

#### Complaint Process Regarding the Conduct of OPD Personnel

To register a complaint against OPD personnel, call the Communications Division at 510-777-3333 to request to speak to a supervisor. The supervisor will contact you and try to resolve the problem. If you need further assistance or are not satisfied with the supervisor's remedy, contact the OPD Internal Affairs Division at 510-238-3161. Supervisors and IAD cannot release or, return a legally towed vehicle nor waive fees. (*See Disputing Tow or Storage Fee*)

#### Complaint Process Regarding Conduct of Tow Drivers or Employees

File a written complaint with Auto Plus Towing's General Manager. Auto Plus Towing will handle all complaints regarding tow drivers or employees. Auto Plus Towing will notify OPD Tow Detail if any assistance is needed in resolving the complaint