

## Mayor's Commission on Persons with Disabilities (MCPD) Strategic Plan 2019

### Goal Area #1 – Transportation

Objective 1.1:

Commissioners: Sperling and Gregory

Objective	Approach	Progress/Outcome
Oakland will work toward enhancing Bike Share, eBike Share, Scooter, and similar technology accessibility.	<ul style="list-style-type: none"> <li>• Participate in all TAC meetings and ensure that the goal of going live with an accessible Bike Share pilot/proof of concept prior to 6/30/2019 is achieved.</li> <li>• Identify opportunities to provide stakeholder input on accessibility for eBike Share, Scooter, and similar technologies. Report findings to MCPD by 7/30/2019.</li> </ul>	<p><b><u>2018</u></b></p> <ul style="list-style-type: none"> <li>• Fall 2018: Bike Share TAC reconfirmed commitment to launch a City of Oakland funded needs assessment by early 2019.</li> <li>• Pop up pilot is planned for late spring 2019.</li> </ul> <p><b><u>2019</u></b></p>

Objective 1.2:

Commissioners: Sperling and Tevelson

Objective	Approach	Progress/Outcome
<p>MCPD will work toward maintaining/advancing the availability/accessibility of Oakland’s stock of disabled parking spaces and will examine/address the abuse of disabled parking placards (DPP) in Oakland.</p>	<ul style="list-style-type: none"> <li>• Meet with Michael Ford from OakDOT to ensure placard “sting” operation continues through 2019. Strategize to identify additional opportunities to reign-in abuse. Report back to MCPD by 5/30/2019</li> <li>• Meet with State Assembly and/or Senate representative for Oakland to encourage legislation to penalize doctors who hand out disabled placard prescriptions without appropriate justification. Report back to MCPD by 9/30/2019.</li> </ul>	<p><b><u>2018</u></b></p> <ul style="list-style-type: none"> <li>• As of 6/30/18: High-level county information received from City staff. State contact information obtained for further discussions.</li> <li>• As of 6/30/18: Received update report from OakDOT at June MCPD Meeting. Commission confirms ongoing support of effort and desire to participate in any planned public relations / awareness campaigns prior to commencing disabled parking placard stings.</li> </ul> <p><b><u>2019</u></b></p> <ul style="list-style-type: none"> <li>• 1/28/19: presentation by Parking Control Technicians from OakDOT DPP Detail</li> </ul>

Objective 1.3:

Commissioners: Meshack and Young

Objective	Approach	Progress/Outcome
<p>MCPD will monitor accessibility of Oakland’s fixed-route transit systems (e.g., BART, AC Transit) and provide information on how residents can channel feedback and concerns about accessibility through the appropriate channels.</p>	<ul style="list-style-type: none"> <li>• Create a website linked off of the MCPD website where people can find more information about access resources related to fixed route transit systems as well as the appropriate channel for access related concerns and complaints, especially the Accessibility Advisory Committee.</li> </ul>	<p><b><u>2018</u></b></p> <ul style="list-style-type: none"> <li>• 4/16/18: Positive input received via Commissioner attendance at BART and AC Transit Accessibility Advisory Committee meetings.</li> <li>• 7/10/18: Wheelchair boarding accessibility message was added to BART platform marquee.</li> </ul> <p><b><u>2019</u></b></p>

Objective 1.4:

Commissioner: To be determined

Objective	Approach	Progress/Outcome
<p>MCPD will work toward improving reliability and customer service within East Bay Paratransit and other paratransit systems serving the City of Oakland.</p>	<ul style="list-style-type: none"> <li>MCPD will review current paratransit operations in Oakland with respect to PWDs (persons with disabilities), record shortfalls, and provide the City with a written letter/statement.</li> </ul>	<p><b><u>2018</u></b></p> <p>10/15/18: Received update from Laura Timothy, BART Accessibility Manager and public testimony as to concerns regarding levels of service for East Bay Paratransit</p> <p><b><u>2019</u></b></p> <p>3/18/19: Chair Nakamura will draft letter of concerns based on October 2018 MCPD meeting to send to East Bay Paratransit</p>

Objective 1.5:

Commissioners: Gregory and Nakamura

Objective	Approach	Progress/Outcome
<p>MCPD will work toward enhancing Transportation Network Companies' (TNCs') ability and motivation to serve PWDs.</p>	<ul style="list-style-type: none"> <li>Review current TNC operations in the City with respect to PWDs, record issues/shortfalls, and provide the City with a written letter / statement.</li> <li>Monitor City's tax proposal and negotiations with TNC companies.</li> </ul>	<p><b><u>2018</u></b></p> <ul style="list-style-type: none"> <li>Fall 2018: Attended California Public Utilities Commission (CA PUC) working group on implementation of Senate Bill (SB) 1376 TNC Access for All tax signed by Governor Brown in September.</li> </ul> <p><b><u>2019</u></b></p> <ul style="list-style-type: none"> <li>Winter 2019: Anh Nguyen, ADA Programs Division Manager, continues to attend CA PUC working group meetings on implementation of Senate Bill (SB) 1376</li> </ul>

		<p>and updates MCPD; new website: <a href="http://www.cpuc.ca.gov/tncaccess">www.cpuc.ca.gov/tncaccess</a></p> <ul style="list-style-type: none"><li>• 3/14/19: WAV TAC meeting included updates from the following:<ul style="list-style-type: none"><li>- OakDOT Taxi Detail: approximately 70 taxi medallions have been surrendered by one company; up to 40 more are expected to be surrendered from another company;</li><li>- Human Services Department is at end of pilot phase for One Access Medical Transport for door-through-door service with four hours notice.</li><li>- Easy Does It, based in Berkeley, is interested in expanding into Oakland to provide on-demand WAV service.</li></ul></li></ul>
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Objective 1.6

Commissioner: Sperling

Objective	Approach	Progress/Outcome
<p>MCPD will continue to monitor and provide input into Oakland’s “Complete Streets” Program</p>	<ul style="list-style-type: none"> <li>• Review and provide input on bike lane and other multi-modal street improvements that may affect disabled parking spaces.</li> <li>• Meet with OakDOT staff and identify proposed projects for 2019 impacting this goal. Report back to MCPD with suggested presenters at MCPD meeting. Present findings at May 2019 MCPD meeting.</li> </ul>	<p><b><u>2018</u></b></p> <ul style="list-style-type: none"> <li>• As of 6/30/18: Commission received reports from OakDOT on overall program goals and reports from OakDOT staff on individual component projects. MCPD has provided feedback which has resulted in modifications to Lakeside Green Streets project.</li> </ul> <p><b><u>2019</u></b></p> <ul style="list-style-type: none"> <li>• 1/28/19: Sarah Fine, Program Manager for OakDOT Complete Streets Paving and Sidewalks, presented sidewalk repair policy proposals to gather feedback from MCPD before the proposals go to City Council Public Works Committee.</li> <li>• 2/25/19: Sarah Fine presented OakDOT’s three-year paving update policy proposal to gather feedback from MCPD before the proposals go to community workshops and City Council Public Works Committee.</li> </ul>

**Goal Area #2 – Policing/Safety**

Objective 2.1:

Commissioners: Garner and Tevelson

Objective	Approach	Progress/Outcome
<p>During calendar year 2019 MCPD will review the content and consider the adequacy of the Oakland Police Department (OPD) current policies concerning person with disabilities as well as the Crisis Intervention Training (CIT) provided to the (OPD) officers as it relates to individuals with disabilities, and draft a letter the to the Mayor, City Council, Police Commission and (OPD) with specific guidance or suggestions for alterations of those policies and the (CIT) program if recommended by the MCPD.</p>	<ul style="list-style-type: none"> <li>• Liaise with OPD with the goal of reviewing the policies and CIT’s program content and, as/if appropriate provide guidance regarding how those items might be improved to better meet needs and expectations of the disability community.</li> <li>• Review the material that has been received from OPD, (policies and CIT class program schedule) to determine which of these programs are most appropriate as a starting point.</li> <li>• If appropriate or required, liaise with other relevant bodies such as Police Commission, Police Advisory Board, Mayor, City Council to facilitate communication with OPD and if drafted, share recommendations.</li> </ul>	<p><b><u>2018</u></b></p> <ul style="list-style-type: none"> <li>• MCPD commissioner van Docto made contact (received reply) with Officer James Garcia, Oakland Police Department C.I.T. Coordinator on 6/21/18 to arrange a meeting on training. Date &amp; time to be confirmed.</li> <li>• MCPD Commissioner Tevelson has made contact with both Timothy Birch and James Garcia of OPD. They e-mailed six (6) OPD policies concerning persons with disabilities and a spreadsheet showing the classes for the four day, forty-hour training. MCPD Commissioner Tevelson is continuing to research the possibility of other materials related to physical disabilities; examples would include policies for those with mobility issues or invisible disabilities, such as IBD or diabetes. Commissioner Tevelson has already contacted Timothy Birch about these matters.</li> </ul> <p><b><u>2019</u></b></p> <ul style="list-style-type: none"> <li>• 3/18/19: Commissioner Tevelson updated that OPD CIT has only been trained on mental illness. MCPD will work with them on policies for disabilities.</li> </ul>

Objective 2.2:

Commissioners: Ryan, Lynne, and Nakamura

Objective	Approach	Progress/Outcome
<p>MCPD will advocate for improved public safety services for the disability community in the event of emergencies and natural disasters.</p>	<ul style="list-style-type: none"> <li>Receive a status report from Oakland Fire Dept regarding the state of readiness of the City to prepare for and respond to emergencies/disasters and its plan to maintain/enhance its current capabilities, especially with regards to the safety of those with functional access needs.</li> </ul>	<p><b><u>2018</u></b></p> <ul style="list-style-type: none"> <li>Identified the following City and County resources for Emergency Preparedness and Management:               <ul style="list-style-type: none"> <li><a href="#">Emergency Preparedness for Seniors and Persons with Disabilities</a></li> <li><a href="#">Emergency Management Resources for Persons with Access and Functional Needs</a></li> <li><a href="#">AC Alert</a></li> </ul> </li> <li>Identified the following ADA Best Practices Tool Kits for State and Local Governments to compare Oakland's plan to:               <ul style="list-style-type: none"> <li><a href="#">Chapter 7, Addendum 1: Title II Checklist (Emergency Management)</a></li> <li><a href="#">Chapter 7, Addendum 3: ADA Checklist for Emergency Shelters</a></li> </ul> </li> </ul> <p><b><u>2019</u></b></p> <ul style="list-style-type: none"> <li>3/18/19: Toshia Shavies Marshall, Emergency Services Manager presented update to MCPD</li> </ul>

### **Goal Area #3 – Community Engagement**

Objective 3.1:

Commissioners: Garner, Lynne, and Smith

Objective	Approach	Progress/Outcome
<p>MCPD will reach out to the community to raise awareness regarding the existence and nature of MCPD.</p>	<ul style="list-style-type: none"> <li>• Participate in at least 10 community events during 2018, including 3 City sanctioned activities on homelessness.</li> <li>• Maintain a presence on Facebook, posting at least 2 announcements per month that are likely to be of interest to Oakland’s disability community.</li> <li>• Record and make available online at least 5 MCPD meetings during 2018</li> <li>• Develop standalone collateral material explaining goals and purpose of MCPD</li> </ul>	<p><b><u>2018</u></b></p> <ul style="list-style-type: none"> <li>• MCPD conducted outreach at more than 15 community events in 2018.</li> <li>• December 2018: Commissioner Smith will manage Facebook page.</li> <li>• All MCPD meetings in 2019 will be have real-time captioning and broadcast live on TV and online by KTOP.</li> <li>• Mayor’s office will continue to share information on social media, e.g. ADA anniversary</li> </ul> <p><b><u>2019</u></b></p>

Objective 3.2:

Commissioners: All

Objective	Approach	Progress/Outcome
<p>MCPD will solicit the community’s input regarding issues impacting PWD in Oakland.</p>	<ul style="list-style-type: none"> <li>• Review the grievance process for physical or programmatic issues affecting PWD, monitor data collection, and assure accurate data is accessible and is being used to inform the City’s responses to those grievances.</li> </ul>	<p><b><u>2018</u></b></p> <ul style="list-style-type: none"> <li>• Monthly feedback, commissioner reports, and public comments</li> <li>• Downtown Oakland Specific Plan survey results had too few respondents.</li> </ul> <p><b><u>2019</u></b></p>



**Goal Area #4 – Accessibility of City Programs/Services/Activities**

Objective 4.1:

Commissioner: Meu

Objective	Approach	Progress/Outcome
<p>MCPD will provide ongoing input to City staff regarding Oakland's ongoing development and implementation of its ADA Transition Plan.</p>	<ul style="list-style-type: none"> <li>● Review progress and receive at least bi-annual updates on Transition Plan progress from the City.</li> <li>● Receive ADA/accessibility grievance data from the City and assess alignment with prioritization/phasing of improvements identified in plan.</li> <li>● Ensure City of Oakland website is ADA compliant</li> </ul>	<p><b><u>2018</u></b></p> <ul style="list-style-type: none"> <li>● Requested grievance data from the City, and to schedule a presentation of progress on the transition plan</li> <li>● Final Quality Assurance / Quality Control (QA/QC) stage.</li> </ul> <p><b><u>2019</u></b></p>

Objective 4.2:

Commissioner: Meshack

Objective	Approach	Progress/Outcome
<p>MCPD will advocate for equitable prioritization of Measure KK funds for infrastructure improvements that serve the disabled community.</p>	<ul style="list-style-type: none"> <li>● Review current and proposed Measure KK spending in all available public records, including current &amp; next budget cycle to identify how it addresses needs of PWD.</li> <li>● Identify key parties in applying Measure KK funds and provide recommendations for prioritization of funds for accessibility and other projects serving PWD. Review in context of areas where voters were in support of the measure.</li> </ul>	<p><b><u>2018</u></b></p> <ul style="list-style-type: none"> <li>● Studying Measure KK information ongoing.</li> <li>● Identifying when and where meetings pertaining to Measure KK spending take place.</li> </ul> <p><b><u>2019</u></b></p> <ul style="list-style-type: none"> <li>● 2/25/19: Sarah Fine presented OakDOT's three-year paving update policy proposal to gather feedback from MCPD before the proposals go to community workshops and City Council Public Works Committee.</li> </ul>

**Goal Area #5 – Housing**

Objective 5.1:

Commissioners: Gregory and Meu

Objective	Approach	Progress/Outcome
<p>MCPD will advocate for the prioritization of Measure KK funds for home modifications (e.g., grab bars, threshold ramps, mold mitigation and other environmental concerns) designed to enhance accessibility for PWD.</p>	<ul style="list-style-type: none"> <li>• Determine, by 5/1/18, if Oakland Housing and Community Development (HCD) has the authority/ability to access Measure KK funds for purposes of modifying disabled Oaklanders' homes to enhance accessibility.</li> <li>• Advocate directly to all 8 Councilmembers and to Mayor that they create asap such authority/ability...target date: 6/1/18.</li> <li>• If such authority/ability does exist, advocate to HCD that they add asap as many KK dollars as they are able to existing HCD resources available for home modifications...target date: 8/1/18.</li> <li>• Monitor whether any KK dollars that may be earmarked for home-modification purposes have, in fact, been so earmarked and that the City has made (a) the availability of such resources and (b) the process by which residents may avail themselves of such resources known to public via various forums, including the City's website...target date: 12/1/18.</li> </ul>	<p><b><u>2018</u></b></p> <ul style="list-style-type: none"> <li>• 2/15/18: One Councilmember (namely, Kaplan) has expressed enthusiastic support for authorizing HCD to use Measure KK dollars to fund home modifications and has promised to (a) find out if HCD has received such authorization and (b) if so, find out what, if anything, HCD has done or is planning to do to operationalize Measure KK funding for home modifications...and (c) to report back to MCPD Commissioner Gregory the results of these inquiries.</li> <li>• 7/18: Will reach out to new Assistant City Administrator Maraskeshia Smith.</li> </ul> <p><b><u>2019</u></b></p> <ul style="list-style-type: none"> <li>• 2/25/19: Loyd Ware, Residential Lending Services Manager for Housing and Community Development, presented on their residential lending programs and responded to 2018 letter from MCPD.</li> <li>• Commissioner Gregory will attend 3/19/19 City Council Finance and Management Committee to advocate for additional funding (Measure KK and/or other) to reduce</li> </ul>

		the lengthy waiting periods for the two existing grant programs available to owners for home modifications or to create a similar program available to renters.
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Objective 5.2:

Commissioner: Smith

Objective	Approach	Progress/Outcome
<p>Whereas the MCPD recognizes a high prevalence of homeless individuals living in Oakland are also PWDs, often disconnected from services, and whereas the MCPD recognizes a responsibility to represent the voices of all PWDs living in the city, the MCPD will collaborate with official activities and initiatives addressing homelessness in the city, with the objective to improve conditions for and/or reduce the number of PWDs who are homeless in Oakland.</p>	<ul style="list-style-type: none"> <li>• Participate in at least three city-sanctioned activities addressing homeless issues, which may include: (1) formal community discussions, (2) council and commission meetings, (3) public engagement activities (4) other activities deemed relevant by the MCPD.</li> <li>• Solicit the opinions of homeless PWDs as a means to support the state objective</li> <li>• Communicate, as needed, with city officials and city partners regarding the needs of homeless PWDs</li> </ul>	<p><b><u>2018</u></b></p> <ul style="list-style-type: none"> <li>• On March 5, 2018, MCPD participated in community conversation on homelessness alongside Council member Rebecca Kaplan</li> <li>• MCPD staff is forwarding relevant events to MCPD commissioners for potential engagement (ongoing)</li> </ul> <p><b><u>2019</u></b></p>