

Please continue to Recycle Right by properly sorting your recyclables and food scraps.



YOUR RECYCLING TEAM

WASTE MANAGEMENT
CALIFORNIA WASTE SOLUTIONS

Businesses are expected to continue to recycle and compost following the State law (AB 341 & AB 1826) and Alameda County Mandatory Recycling Ordinance (<http://www.recyclingrulesac.org/city/city-of-oakland/>).

- Provide containers and service of sufficient number, size and frequency for recyclable materials.
- Provide containers and service of sufficient number, size and frequency for organics. Place food scraps and compostable paper in separate organics cart/bin for organics collection. See reverse side for minimum requirements.
- Recycle all recyclable materials such as cardboard, newspaper, white paper, mixed recyclable paper, recyclable glass food and beverage containers, metal (aluminum and steel) food and beverage containers, and plastic bottles.
- Ensure recycling and organics containers are contamination free. Only recyclable materials may be placed in recycling containers and only organics may be placed in organics containers.
- Provide information at least annually to employees, tenants, and contractors describing how to properly use the recycling, garbage, and organics containers, as well as no later than 14 days after move-in and no less than 14 days prior to move-out of tenant businesses.

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Frequently Asked Questions



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May I cancel my trash services since my business is closed?

Customers may cancel their service if their business is closed permanently and has ceased all operations. If a business is closed only temporarily or is still operating partially, please call Waste Management customer service at (510) 613-8700 to request service adjustments.

What do I need to do to restart my trash service once Shelter-in-Place Order is lifted?

To change your service is easy. Contact Waste Management of Alameda County at (510) 613-8700 or csnorthbay@wm.com and a service agent will be able to assist you.

Are masks, gloves and other personal protective equipment (PPE) recyclable?

No. All disposable masks and protective gear are considered trash and are not recyclable. Please place all PPE in a plastic bag and place in your trash container.

Do I need to sort food scraps, food-soiled paper and yard debris?

Starting July 1, If your business generates 2 or more cubic yards of trash and recycling combined per week, you must subscribe to compost collection service required by State of California AB 1826. Contact Waste Management of Alameda County at (510) 613-8700 or csnorthbay@wm.com to order new or get help with existing compost collection service.

What should I do if I keep getting overage charges?

First understand what's in your trash - make sure there are no recyclables and food scraps in the trash container. Make sure you have large enough containers to match the waste your business generates. Consider a push pull service provider or lock service to prevent scavenging.