



OAKLAND 2045  
GENERAL PLAN

# Housing Resources for Oakland and Alameda County

## IMMEDIATE SHELTER AND HOMELESS PREVENTION SERVICES

- Call **211** or refer to a [Housing Resource Center](#)

## LEGAL SERVICES FOR LOW INCOME TENANTS

### Centro Legal de la Raza

- [www.centrolegal.org](http://www.centrolegal.org)
- **510-437-1554**

### Eviction Defense Center

- [www.evictiondefensecenteroakland.org](http://www.evictiondefensecenteroakland.org)
- **510-452-4541**

### Bay Area Legal Aid

- [www.baylegal.org](http://www.baylegal.org)
- **1-800-551-5554**

### East Bay Community Law Center (for Berkeley residents)

- [www.ebclc.org](http://www.ebclc.org)
- **510-548-4040**

## LEGAL SERVICES FOR LOW INCOME HOMEOWNERS

### Housing & Economic Rights Advocates

- [www.heraca.org](http://www.heraca.org)
- **510-271-8443**

## RENT RELIEF

### Alameda County Emergency Rental Assistance Program

- [ERAP@acgov.org](mailto:ERAP@acgov.org)
- Call **211** for additional information.

### Oakland Emergency Rental Assistance Program

- Tenants: visit <https://hpp.bayareacs.org/> or call **510-899-9289**
- Property owners: visit [bit.ly/Oakland-rent-help](https://bit.ly/Oakland-rent-help) or call **510-238-6182**
- General questions: email [housingassistance@oaklandca.gov](mailto:housingassistance@oaklandca.gov)

### Housing and Homelessness Resources

ERAP and how landlords/property owners incentives to house unhoused or those at-risk of being unhoused ([PDF](#))

## FOOD ASSISTANCE

### Alameda County Food Bank

- Call **1-510-635-3663**, or visit [FoodNow.net](http://FoodNow.net)
- [Food Access Resources in Alameda County \(PDF\)](#)

## COVID/MEDICAL ASSISTANCE

### Asian Health Services

- COVID Testing Appointment: **510-735-3222**
- Chenming & Margaret Hu Medical Center (In Chinatown): **510-986-6800**
- Frank Kiang Medical Center (near Lake Merritt/Clinton): **510-735-3888**
- Rolland & Kathryn Lowe Medical Center (In Chinatown): **510-318-5800**

### COVID-19

- [Alameda County Social Services Agency \(SSA\) COVID-19 information and resources](#)
- [CA Notify](#): Receive COVID-19 exposure alerts directly to your smartphone
- Trybe: Offers food, basic supplies, and COVID-19 testing. Visit their [COVID-19 resources page](#) for more information.

## MAINTENANCE/REPORT AN INFRASTRUCTURE ISSUE

Call **311** or **510-615-5566** for urgent (flooding, sewer overflow, traffic signal outage) + routine (potholes, damaged sidewalk) maintenance issues.

## DISASTER PREPAREDNESS

[Sign up for Alameda County emergency alerts, plans, and trainings in the event of a disaster](#)

## TAX PREPARATION

[Alameda County Volunteer Income Tax Assistance \(VITA\) Program](#) is now offering FREE tax preparation services through Monday, April 18, 2022.

## IMMIGRANT RESOURCES

- Resources for Immigrant Communities ([PDF](#))
- [Immigrants Rising] Tangible Support for Immigrant Communities During COVID-19 ([PDF](#))
- National Immigration Law Center's [FAQs](#) on Immigrants' Access to COVID-19 Vaccinations.



# City of Oakland Housing Resources

## FOR TENANTS:

If you don't know where you will sleep tonight, please dial **2-1-1** for immediate assistance.

If you lost income due to the COVID-19 pandemic and need rental assistance, please visit <https://housing.bayareacs.org/>, call **510-899-9289** or email [Keepoaklandhoused@bayareacs.org](mailto:Keepoaklandhoused@bayareacs.org). The Keep Oakland Housed Program handles emergency rental assistance for the City of Oakland.

If you have received an eviction notice and are seeking legal representation, please contact the East Bay Community Law Center at **510-548-4040** and ask for housing intake.

The City of Oakland has a moratorium on most residential evictions during Oakland's COVID-19 State of Emergency. Exceptions are for Ellis Act or safety-related evictions. If you have questions about this moratorium or believe your landlord is violating its provisions, please contact the City of Oakland's Rent Adjustment Program by calling **510-238-3721** or sending an e-mail to [RAP@oaklandca.gov](mailto:RAP@oaklandca.gov).

Oakland's rent stabilization ordinance covers many older apartment buildings in Oakland and governs when and how your landlord can raise rent. The ordinance also requires the landlord to show "just cause" before evicting a tenant. Details on the rent stabilization can be found online at <https://www.oaklandca.gov/topics/rent-adjustment-program>. If you have a specific question, you can also contact the City of Oakland's Rent Adjustment Program by calling **510-238-3721** or sending an e-mail to [RAP@oaklandca.gov](mailto:RAP@oaklandca.gov).

If you are looking for affordable housing, a variety of helpful resources are linked to at the following webpage: <https://www.oaklandca.gov/services/find-affordable-housing>.

## FOR LANDLORDS:

If your duplex, triplex, or apartment building is covered by Oakland's rent stabilization ordinance (most pre-1983 buildings are), you must pay an annual registration fee in the Rent Adjustment Program. More details about your obligations and how to pay the annual registration fee can be found at <https://www.oaklandca.gov/resources/tenant-property-owner-resources>.

The City of Oakland's Housing Department also holds free trainings to help landlords better understand their obligations – please email [RAP@oaklandca.gov](mailto:RAP@oaklandca.gov) for more details on upcoming events.

The East Bay Rental Housing Association provides a variety of landlord trainings, property management advice, networking opportunities, and other support. For more details, please visit <https://www.ebrha.com/>.

If you have a soft-story apartment building (i.e. an unreinforced building with apartments located above a large garage or other empty space), you can learn more about Oakland's soft-story retrofit requirements here: <https://www.oaklandca.gov/topics/ssretrofit>. Oakland's Housing Department has a program (the Safer Housing for Oakland Program) that has in past provided grants to help property owners make these upgrades. Funding is currently not available, but you can email [ResidentialLending@oaklandca.gov](mailto:ResidentialLending@oaklandca.gov) to be added to the waitlist for any future funding opportunities.

## FOR HOMEOWNERS:

The City of Oakland Housing Department operates several grant and loan programs for owner-occupied home rehabilitation. These programs, which primarily serve low- and moderate-income homeowners, can help with weatherization, accessibility improvements, lead hazard abatement, and basic health and safety issues. For more information, please visit <https://www.oaklandca.gov/resources/homeowner-resource-hub>, email [ResidentialLending@oaklandca.gov](mailto:ResidentialLending@oaklandca.gov), or call **510-238-3909**.

If you are at risk of losing your home to foreclosure, please call the City of Oakland's Housing Resource Center at **510-238-6182**.

If you are interested in building an Accessory Dwelling Unit (ADU), you can find a variety of information at <https://www.oaklandca.gov/topics/accessory-dwelling-units-adus-secondary-units>. If you own an unpermitted ADU, live in East or West Oakland, are low-income, and live on the same property as the ADU, please email [ResidentialLending@oaklandca.gov](mailto:ResidentialLending@oaklandca.gov) for details on upcoming resources that could help you legalize your unit.