

City of Oakland

Mayor's Commission on Persons with Disabilities (MCPD) Monday, March 20, 2023 *5:30 p.m.-7:30 p.m.* Hearing Room 1, First Floor One Frank H. Ogawa Plaza (City Hall), Oakland, CA 94612

Minutes

Commissioners: Cathy Eberhardt (Vice Chair), Noah Smith (Vice Chair), Ayanna Keeton, Leonard Moore, Marjorie Lynne, Kyle O'Malley

Commission staff: Anh Nguyen-ADA Programs Division Manager, Emily Seelenfreund-ADA Programmatic Access Coordinator

Presenters: Andrea Mariano: Facilitator, City of Oakland, Human Resources Management, Seymond Sumulong: OakDOT, Monica DiLullo: Veo, Robert Guido: Superpedestrian

Other attendees: Assata Olugbala, Dominique Mellion

Anh Nguyen begins the meeting with a reminder of rules for in-person meetings:

- No food or drink allowed in Hearing Room 1
- Mask-wearing is required for all attendees
- When commissioners speak- please press the top-red button that says "mic" and when you are finished, please press the button again.

Staff Updates and Announcements

- ADA Programs is still working with the Mayor's Office to confirm MCPD's two proposed commissioners. There was a schedule delay and they were not able to be appointed at the March meeting but we are hoping they will be appointed in April.
- April 1st is when the statements of economic interests (Form 700) are due for commissioners. The City Clerk will reach out to each commissioner to determine if submission is required.

Future Agenda Items

- MCPD does not have many upcoming future agenda items so if there are suggestions for upcoming topics please email ADA Programs.
- A member of the public, Assata Olugbala, who works with Families for Equity, urges the Commission to consider an evaluation process to create transparency within nonprofits that provide services to the disabled community.

Roll Call

• At roll call, quorum was not established with only four of eight commissioners present (X)

Commissioners	Present (x)
Cathy Eberhardt (Vice Chair)	Х
Noah Smith (Vice Chair)	Х
Erin Hattersley	
Ayanna Keeton	
Marjorie Lynne	Х
Leonard Moore	
Kyle O'Malley	Х

Open Forum:

- Dominique Mellion, of Families for Equity, has been a service provider for Regional Center of the East Bay (RCEB) for many years. She states that RCEB has a long history of discriminating against people of color, lacks transparency, and there are multiple people not receiving the services they should. She cautions MCPD from partnering with RCEB until these disparities are addressed.
- Assata Olugbala, a supporter of Families for Equity, has no connection to RCEB but has observed the disparities and services that are not being provided to those who need it. There has been attempts to protest and reform but they have not seen changes.
 MACRO has a contract with RCEB to do case-management and that should be scrutinized.

• A comment submitted by Sheila Gunn-Cushman is read into the record:

As a nod to Goal 2 of MCPD's strategy plan for this year, please let the community know that the Center for Independent Living's (CIL) Emergency Preparedness and Resiliency Program (EPARP) is often activated through the Disability Disaster and Resources (DDAR) PROGRAM THROUGH THE CA Foundation for Independent Living Centers (CFILC) when there are widespread power outages, or high wind warnings where trees might fall and cause power outages in our area. These are in addition to the fire-related Public Safety Power Shutoffs (PSPS's) that can be triggered when power lines might cause a fire, and are de-energized to prevent power-related fires.

During those times, our team is available 7:00 AM to 7:00 PM to help people with disabilities and older adults who need power to do things like run heat, refrigeration for meds, or use life sustaining equipment such as oxygen or sleep apnea machines, or charge mobility devices. Our direct numbers are 510-422-5068, or 510-422-5085. We can be emailed at disasterhelp@centerforindependentliving.org. Other than those activation times, our office hours are from 9-5, Monday through Friday, and we can:

- * Give presentations about emergency preparedness;
- Have emergency preparedness kits and supplies, and
- * Can help folks create their own family emergency plan.
- We also have a portable battery program for those who qualify. Spanish and ASL are available now, hopefully more options to come later. We would like to be a part of the Goal 2 discussions, plans and actions.

Commissioner's Announcements

• Vice-Chair Eberhardt states that the Oakland EWG committee is now working on the Environmental Justice Element. The Housing Plan was approved by the state and the City Council accepted the majority of the committee's recommendation.

Formation of an Ad-Hoc Committee to Explore Hybrid Meetings

- Vice-Chair Smith notes that with the Brown Act and the Covid State of Emergency ending- all commissioners are required to attend meetings in person, but there is some energy around pushing for a hybrid solution. He has been doing some research, with ADA Programs Division, around what other Commissions are doing and allowing- in terms of providing a hybrid option as a reasonable accommodation.
- Anh Nguyen notes that because there is no quorum- MCPD cannot vote to form the ad hoc committee at this meeting but there can be a discussion of it. He also notes that there is also potential for this committee to develop recommendations for the City of Oakland to institute hybrid opportunities for meetings to allow members of the public to comment in real-time.
- Vice-Chair Smith says he will communicate with Kyle O'Malley and ADA Programs about how to do some research on this and invites other commissioners to email him if they'd like to be involved.
- A member of the public, Assata Olugbala, raises the issue of safety when requiring members of the public to attend Commission meetings in-person and recommends the Commission pursue that angle.

2023 Strategic Planning (Exhibit B to Agenda)

- Andrea Mariano notes that MCPD is in the final stages of their strategic plan which they have been working on since November 2022. Given the lack of quorum- she recommends postponing this agenda item until next month. The final step remaining is going through the worksheet and having commissioners assign themselves to various tasks.
- Vice-Chair Eberhardt agrees with the recommendation to postpone this, rather than go through the motions and have to repeat them next month. Kyle O'Malley also agrees with this course of action.

- Vice-Chair Smith clarifies that there are two absent commissioners and two new commissioners expecting to be onboard by April which would bring the total from 4 to 8 commissioners.
- Andrea Mariano recommends that commissioners work in the interim to fill in the worksheet- which would allow MCPD to proceed regardless of who is present. She notes that it's fine for more than one commission to be assigned to each goal but that it's critical that each goal have at least one commissioner assigned.
- A member of the public, Assata Olugbala, raises a concern around the goals regarding public safety and policing. She states that she attends police commission meetings and disability is not discussed. Marjorie Lynn notes that previous Commissioner Tevelson worked closely on this issue and Vice-Chair Smith states some of the past work is reflected in previous minutes. Kyle O'Malley notes that this issue remains on the MCPD's strategic plan and the commission will continue to work on this.
- Assata Olugbala also notes that MACRO is a pilot program primarily working with homeless individuals and with limited hours. She also asks if MCPD has ever made the education of students with disabilities part of its strategic plan. Vice-chair Smith responds that this hasn't been specifically part of its plan but that the MCPD does respond all Oaklanders- which includes students.

Micro-mobility Program Update (Exhibit C to Agenda)

- Seymond Sumulong starts the presentation. He is assisting Oakland's scooter program. He reports that the City previously received an average of 37.25 issues per month and 52% were sidewalk obstruction. Oakland began requiring scooter operators to have locking devices in their fleet. This led to a 28% decrease on issues related to sidewalk obstruction and the conclusion that locking devices are very effective in keeping sidewalks clear.
- As part of the scooter program- the City is actively seeking out areas to fund bike racks to accommodate more scooter parking. Currently the City has 21 new locations where they have installed bike racks with the use of scooter funds; on these racks one side is kept available for private bicycle parking.

- The next presenter is Monica DiLullo from Veo. Veo was founded five years ago and has a 100% electric fleet. They hire prominently in Oakland and have a large Bay Area team. One vehicle in Veo's flight is the Cosmo- a seated scooter. Veo also has an adaptive device- a wheelchair attachment rentable at their warehouse by anyone in the East Bay free of charge for up to a week. Veo has gone to several community events to present abou this option. Right now they just have one available but are open to purchasing another if there is demand.
- Veo always lets riders know they must park scooter at a bike rack using their integrated Bluetooth lock. Riders are required to take a photo at the end of every ride; they are fine for non-compliance and on their fourth offense they are removed from the platform.
- Veo offers a low-income discounted program that costs \$5 per year. This program has no unlock fees, the first ride is free up to 30 minutes and 20 cents per minute thereafter. Folks can use nearly any lowincome discount available for entry into program (Snap, FAFSA, housing benefits)
- Veo has distributed over free helmets in 2022. They ensure that anyone who needs a helmet can receive one: folks can call their customer service line and Veo will deliver a helmet free of charge.
- For any inquiries: community members can contact OAKops@veoride.com
- Marjorie Lynn suggests that Veo extend their discounted rate offering to disabled riders to encourage them to use the service more. She also suggest that Veo go to events where wheelchairs users are likely to be present (suggesting Mosswood meltdown) to advertise the wheelchair attachment.
- Vice-chair Smith asks how someone reserves the wheelchair attachment and suggests this process be integrated into the app. Monica responds that as of now it's not integrated into the app but folks can reach out to the customer service line directly to make this request.

- Commissioner O'Malley clarifies that photo requirement is required for every ride. Monica notes that they review a random subset on a regular basis and if they get a specific complaint Veo looks up that ticket.
- Seymond Sumulong clarifies his role in parking enforcement: he is currently the only one doing this role for the City. He does rounds in places where scooters are typically concerted and makes reports of sidewalk violations to 311. Private individuals can also make these report. Scooter companies are given a three-hour grace period to remove the obstruction before they are fined. Marjorie Lynn suggests monetizing the reporting. Seymond further clarifies that this has been very effective and that scooter companies have been removing obstructions much faster than three hours.
- The next presenter is Robert Guido on behalf of Superpedestrian. Superpedesterian launched out of MIT in 2013, got into the scooter business in 2016, and has been operating in Oakland since 2020.
- Superpedestrian provides accessible vehicles to people with disabilities. They can be rented by the hour or by the day for a maximum of three days. All vehicles are free of charge during the Pilot Period- but they don't anticipate ever charging for these vehicles.
- They have partnered with the CIL and Rio Mobility to maintain a library of two firefly wheelchair assist vehicles- based out of the Ed Roberts Campus. There is a hardware installation requirement, but the process is free of charge.
- They also have an E-trike rental that was launched in March, 2022 with a delivery model.
- Superpedestrian also offers seated scooters which provides access to people without the ability to stand for extended periods of time. Data shows that these scooters are used for longer trips.
- They have had six firefly rentals so far and the feedback has been very positive.
- Sheila Gunn-Cushman submitted a question for Superpedestrian ahead of time: 11AB 371 is a bill that requires braille and large print into on all

rental scooters: what are they doing to comply? All superpedestrian scooters are outfitted with braille stickers stating the scooter number and Superpedesterian's phone number.

 Anh Nguyen thanks both presenters for taking previous MCPD feedback to heart and providing a variety of options for those with disabilities- particularly the inclusion of the firefly for manual wheelchair users.

The meeting was adjourned at 7:07