

City of Oakland

Mayor's Commission on Persons with Disabilities (MCPD)

Monday, September 19th, 2022

5:30 p.m.-7:30 p.m. via Zoom Conference

Pursuant to California Government Code section 54953(e), MCPD Commissioners, as well as City staff, will participate via phone/video conference, and no physical teleconference locations are required.

ZOOM VIDEO/PHONE MEETING DETAILS

For best results, please install the most recent version of the Zoom application; see zoom.us.

ZOOM MEETING ID: 884 4859 0037

JOIN MEETING

By **video**: go to <https://us06web.zoom.us/j/88448590037> open the meeting on a computer or smart phone at or before 5:30pm.

By **phone**: dial (408) 638-0968 at 5:30pm. (For international numbers, go to: <https://zoom.us/u/aWeTt9geS>.)

COMMENT DURING MEETING

By **video**: click the “Raise Your Hand” button to request to speak when Public Comment is being taken during Open Forum or on an eligible agenda item. You will be permitted to speak during your turn, allowed to comment, and after the allotted time, muted. Instructions on how to “Raise Your Hand” are available at <https://support.zoom.us/hc/en-us/articles/205566129>.

By **phone**: press *9 to “Raise Your Hand” to speak when Public Comment is taken. You will be permitted to speak during your turn, allowed to comment, and after the allotted time, muted. Please unmute yourself by pressing *6.

If you have any questions, please email Karen Denicore, staff liaison to the commission at kdenicore@oaklandca.gov.

MCPD Webpage: <https://www.oaklandca.gov/boards-commissions/mayors-commission-on-persons-with-disabilities>

Subscribe to MCPD's mailing list: [MCPD Meeting Agenda and News](#)

Commissioners: Howard Tevelson (Chair), Cathy Eberhardt (Vice Chair), Noah Smith (Vice Chair), Erin Hattersley, Ayanna Keeton, Marjorie Lynne, Leonard Moore, Kyle O'Malley

Commission staff: Anh Nguyen, ADA Programs Division Manager; Karen Denicore, ADA Program Analyst I

Agenda

5:30 1. Roll Call/Determination of Quorum

Teleconference Protocol

Public comment will only be taken during Open Forum and during specific requests for public comment. Raised hands will be taken then, in the order they go up. There may be time limits put on comments if necessary. Do not unmute yourself until you are requested to do so. Raised hands will be lowered at all other times. All discussion topics are first opened to MCPD commissioners for comment and then for public comment, unless otherwise stated.

5:35 2. Open Forum

Any person may directly address the Commission on any items within the jurisdiction of this Commission not on the agenda for today. Speakers wishing to address a specific item on the agenda may do so when invited at the time the item is being considered. There is no discussion allowed during Open Forum. Please raise your hand if you wish to comment and wait to be called on.

5:45 3. Agenda Modification

MCPD Commissioners may move around the agenda items to better conduct the meeting.

4. Approval of MCPD August 2022 Minutes (***Exhibit A***)

5. Re-adoption of 2021 Virtual Meeting Resolution (**Exhibit B**)

5:50 6. Commissioner’s Announcements and Strategic Plan Updates

Commissioners will now provide brief updates on their activities and make announcements relevant to the commission and the Strategic goals of the Commission. (**Exhibit C**) There is no discussion during announcements.

Commissioners	GOALS
Howard Tevelson (Chair)	1.1, 2.1
Cathy Eberhardt (Vice Chair)	1.2, 3.2
Noah Smith (Vice Chair)	3.1, 3.2
Erin Hattersley	1.1, 3.1
Ayanna Keeton	1.2
Marjorie Lynne	1.2
Leonard Moore	2.1
Kyle O’Malley	1.2, 2.1 update

6:00 7. Vote on October MCPD Meeting and 2023 Strategic Goal Planning. Anh Nguyen will present virtual strategic planning options and the commission will decide whether to begin strategic planning at the regular October 17th meeting and continue to place it on the agenda until complete or to also schedule an additional special meeting devoted to strategic planning in between regular MCPD monthly meetings.

6:10 8. Representatives from the Oakland Fire Department’s Emergency Management Division (EMSD) and the new Mobile Assistance Community Responders of Oakland, MACRO, pilot program, will present on their respective work, and will provide details on how their projects engage with and integrate the experience of persons with disabilities into their operations, initiatives, and ongoing training. Presenters include Michael Hunt, OFD Chief of Staff, Jessica Feil, Emergency Management Services Division Manager and Elliott Jones, MACRO Program Manager (**Exhibits D and E**)

- 7:05 9. Community Needs Assessment Survey Proposal from Michele Magar. At its August meeting, the MCPD stated it will be conducting strategic planning before the end of this year. To aid in its deliberation, this proposed informal Community Needs Assessment survey directed to community-based disability rights organizations in Oakland will ask stakeholders to identify the topics they believe the MCPD most urgently needs to address, and how the MCPD can establish closer ties to and improve channels of communication with advocates who serve our community.

This informal survey will be conducted via email, on a volunteer basis (at no cost to the MCPD and the City), and results will be sent to the MCPD before its October 17th, 2022 meeting. Michele Magar, whose application to join the MCPD is pending, will create the survey in consultation with ADA Programs staff and MCPD.

- 7:15 10. Staff Updates and Announcements and Future Agenda Items

Staff will share update on agenda items for upcoming meetings.

See MCPD scheduler at tinyurl.com/MCPD-AgendaPlanner. Suggestions for future agenda items are also welcome at adaprograms@oaklandca.gov.

- 7:30 Adjournment
(Meeting shall end no later than 7:30 p.m., unless extended by majority vote of the Commission.)

Note: The Commission May Take Action on Any Item on the Agenda

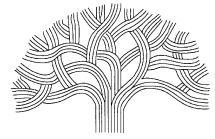
Agenda item start times are approximate and are provided as a courtesy guide only. Timing and order of items may change as part of Agenda Modification and Approval and/or as needed based on staff and time availability during the course of the meeting.



This meeting location is wheelchair accessible. To request disability-related accommodations or to request American Sign Language (ASL), Cantonese, Mandarin, or Spanish language interpreter, please email adaprograms@oaklandca.gov or call (510) 238-5219 (V) or 711 (California Relay Service) at least five (5) business days before the meeting. Please refrain from wearing scented products to this meeting as a courtesy to attendees with chemical sensitivities.

Esta reunión es accesible para sillas de ruedas. Si desea solicitar adaptaciones relacionadas con discapacidades, o para pedir un intérprete de en español, Cantones, mandarín o de lenguaje de señas (ASL) por favor envíe un correo electrónico a adaprograms@oaklandca.gov o llame al (510) 238-5219 (V) o al 711 para servicio de retransmisión (Relay service) por lo menos cinco días hábiles antes de la reunión. Se le pide de favor que no use perfumes a esta reunión como cortesía para los que tienen sensibilidad a los productos químicos. Gracias.

會場有適合輪椅出入設施。需要殘障輔助設施, 手語, 西班牙語, 粵語或國語翻譯服務, 請在會議前五個工作天電郵 adaprograms@oaklandca.gov 或致電 (510) 238-5219 或 711 (電話傳達服務)。請避免塗搽香氛產品, 參加者可能對化學成分敏感。



City of Oakland

Mayor's Commission on Persons with Disabilities (MCPD)
Monday, August 15, 2022 5:30 p.m.-7:30 p.m. via Zoom Conference

Minutes

Commissioners: Howard Tevelson (Chair), Cathy Eberhardt (Vice Chair), Noah Smith (Vice Chair), Erin Hattersley, Ayanna Keeton, Marjorie Lynne, Leonard Moore, Kyle O'Malley

Commission staff: Anh Nguyen, ADA Programs Division Manager; Karen Denicore, ADA Program Analyst I

Presenters: Michael Randolph, OakDOT, Kerby Olsen, OakDOT, Michael Ford, OakDOT

Other attendees (from webinar Attendee list): Fatimah Aure, Michele Magar, Orfurhe Igbinedion (OakDOT), Itzel Romero, Bianca, J

Meeting called to order by Chair Tevelson at 5:35 pm. At roll call, quorum was not established with 5 of eight commissioners present (X)

Commissioners	Present (x)
Howard Tevelson (Chair)	x
Cathy Eberhardt (Vice Chair)	x
Noah Smith (Vice Chair)	absent
Erin Hattersley	late
Ayanna Keeton	absent
Marjorie Lynne	x
Leonard Moore	x
Kyle O'Malley	x

There were no speakers for open forum.

Quorum was established when Commissioner Hattersley signed in.

The agenda was approved without modification by unanimous voice consent.

Exhibit A

July 2022 Minutes were adopted with a motion from Vice Chair Eberhardt, a second from Commissioner O'Malley, and unanimous voice consent.

The 2021 Virtual Meeting Resolution was re-adopted with a motion from Vice Chair Eberhardt and second from Chair Tevelson, with 6 yes votes from the 6 commissioners present.

Commissioners	Yes	No	Abstain
Howard Tevelson (Chair)	x		
Cathy Eberhardt (Vice Chair)	x		
Noah Smith (Vice Chair)	absent		
Erin Hattersley	x		
Ayanna Keeton	absent		
Marjorie Lynne	x		
Leonard Moore	x		
Kyle O'Malley	x		

Commissioner's Announcements and Strategic Plan Updates

Commissioners	GOALS
Howard Tevelson (Chair)	1.1, 2.1
Cathy Eberhardt (Vice Chair)	1.2, 3.2
Noah Smith (Vice Chair)	3.1, 3.2
Erin Hattersley	1.1, 3.1
Ayanna Keeton	1.2
Marjorie Lynne	1.2
Leonard Moore	2.1
Kyle O'Malley	1.2, 2.1 update

- Chair Tevelson reports meeting with OPD and initial steps in confirming a presentation from OPD at the November meeting and directs ADA staff to continue to press for confirmation.

Exhibit A

- Chair Tevelson reports ADA Programs has been moved out of OakDOT and is now part of the City Administrator's Office as recommended by MCPD.
- Vice Chair Eberhardt will touch base with other commissioners working on the same goals.
- Commissioner Hattersley has no updates but looks forward to advancing affordable housing opportunities.
- Commissioner O'Malley would like to support however he can but especially with goal 1.2 and to assist the community in terms of disasters and power shut offs. Also interested to update the goal stated in 2.1.
- Chair Tevelson states that ADA Programs has recommended 3 new appointees to the Mayor's office and hopes they will be appointed in time to participate in developing the 2023 strategic plan goals.
- Commissioner Moore does not believe that he has been assigned any goal and Chair Tevelson reminds him that he signed up for 2.1 and that he could go ahead and review the strategic goals and updates just sent out.

Chair Tevelson updated the commission on the position taken on hosting candidate forums during 2022 strategic planning that MCPD and ADA programs did not have capacity but urged all commissioners to reach out to all candidates running to advocate on behalf of persons with disabilities.

- Chair Tevelson would like to be provided with contacts for all candidates for Oakland Mayor and Oakland City Council seats

Zero Emission Vehicle Action Plan Update with Michael Randolph from OakDOT.

- Vice Chair Eberhardt observes that all the charging times and options mentioned seem like a very long time to make a car just go and that there would need to be a lot of charging stations to meet the need. She also does not like the use of PG&E and it seems like it would be

Exhibit A

very difficult to manage the charging. What about the costs of retrofitting housing?

- Commissioner O'Malley what is the ideal proportion of public and private ownerships of charging facilities? Is there publicly owned real estate that is accessible and has been identified for potential use?
- East Bay Community Energy provides clean energy to Oakland and is a partner utility in the effort to build out charging in the East Bay. There are already a few chargers in the public right of way but it is expected that there will be a lot of public/private partnerships needed to meet capacity.
- Chair Tevelson will accessible spots have signs? Yes. What about BART? They have their own plan and agenda but they are also thinking it through right now but contacts have been made with them. Will there be enforcement at charge stations that are used for parking? Municipal codes will need to be updated to actually enforce charging only.
- The issue of battery fires with ZEVs is a safety concern and there is dialogue with OFD and keeping them updated on addressing the batteries and the charging stations is an action in the plan.

Kerby Olsen, presented and took questions and comments on a proposal to systematically address parking on the sidewalk on narrow streets throughout the City where this behavior occurs.

- Chair Tevelson mentions that High Street from MacArthur that is a wider street but the driveways are very steep and residents avoid them and use the sidewalk.
- Commissioner O'Malley asked about the equity issue and whether enforcement might be based on the amount of off-street parking available. Resident parking might be more accessible in more affluent neighborhoods.
- The goal is to improve sidewalk access for the benefit of everyone who uses it. The job is really just to enforce the rules about where

Exhibit A

people should not be parking and the plan is to address the issue wherever it occurs.

- Michele Magar wonders if there is plan to prioritize streets with persons who use wheelchairs who have made complaints. The plan now is to address the narrow streets where sidewalk parking occurs. It is a good suggestion to look at where the complaints are coming in. Parking enforcement does respond to requests and parking citation data can and should be used in the ongoing analysis.
- Commissioner O'Malley would like to see the updated data sets on the complaints about sidewalk parking.
- Commissioner Moore recommends a connection with Lighthouse for the Blind which does travel training in Oakland.
- Short driveways that extend over the sidewalk are not private property so cars that are parked over the sidewalk are blocking the right of way and there is enforcement.

Chair Tevelson suggested that MCPD include community outreach at city sponsored events and using engagement opportunities with social media in the 2023 strategic planning with the goal of increasing attendance and community input. He urges all commissioners to reach out to all candidates running to advocate on behalf of persons with disabilities and to share any contacts that they have for the candidates.

- Anh Nguyen says that ADA Programs has an MCPD table banner.
- Michele Magar suggested that MCPD draft a set of questions for Mayoral candidates (and City Council?) and send them to each candidate. The MCPD can publish their responses side by side so that their positions on disability issues and the critical importance of ADA compliance in the City of Oakland is transparent and in their own words.
- Chair Tevelson has asked that each commissioner think about their questions and send them to staff attention.

There was a discussion on an MCPD Retreat for strategic planning.

Exhibit A

- Chair Tevelson asked for a survey on who is interested and who is available for an in-person meeting on a Saturday in October or November.
- It is not certain that the City of Oakland is ready to have in person commission meetings. Anh says he will continue to reach out for clarification.

Chair Tevelson requested the meeting be extended 5 to 10 minutes although Vice Chair Eberhardt did have to leave at 7:30 pm.

- Chair Tevelson requests that Anh reach out and find out if we can have a meeting in person and what location the city can offer.
- Anh still wants to determine the interest in having an in-person retreat and will send out a survey to find level of interest.
- Chair Tevelson asks if meeting can be changed to November.

Staff Updates and Announcements

- There is an Oakland Mayor Candidates forum at Laney College on August 30th.
- ADA Programs has moved to City Administrator's Office.
- Anh needs a facilitator to help with the strategic plan and asks that if anyone has a good candidate to send him the information.

The meeting was adjourned at 7:40 pm

August 2022 MCPD Minutes attachment; Updates and Announcements

[Oakland Mayoral Candidate Forum](#)

Tuesday, August 30 | 6 PM

Laney College Theater

In Person: Free

Topics will be:

1. Senior Healthcare
2. Senior Housing
3. Senior Homelessness
4. Public Safety, if time allows

The forum/debate will be moderated by LaMonica Peters of KTVU-TV and Brian Watt of KQED-Radio.

This nonpartisan event is hosted by Center for Elders' Independence and co-hosted by The Oakland Mayor's Commission on Aging, Alameda Senior Services Coalition, Lifelong Medical Care, St. Mary's Center, Operation Dignity, Oakland Post Newsgroup, United Seniors of Oakland and Alameda County, KTVU & KQED.

Up to date election, candidates, and ballot measure information is available on the City of Oakland Elections webpage.

[City of Oakland | Elections \(oaklandca.gov\)](http://oaklandca.gov)

Exhibit B

OAKLAND Mayor's Commission on Persons with Disabilities (MCPD)

September 2022 VIRTUAL MEETING RESOLUTION

ADOPT A RESOLUTION DETERMINING THAT CONDUCTING IN-PERSON MEETINGS OF THE MAYOR'S COMMISSION ON PERSONS WITH DISABILITIES (MCPD) AND ITS COMMITTEES WOULD PRESENT IMMINENT RISKS TO ATTENDEES' HEALTH, AND ELECTING TO CONTINUE CONDUCTING MEETINGS USING TELECONFERENCING IN ACCORDANCE WITH CALIFORNIA GOVERNMENT CODE SECTION 54953(e), A PROVISION OF AB-361.

WHEREAS, on March 4, 2020, Governor Gavin Newsom declared a state of emergency related to COVID-19, pursuant to Government Code Section 8625, and such declaration has not been lifted or rescinded. See <https://www.gov.ca.gov/wp-content/uploads/2020/03/3.4.20-Coronavirus-SOE-Proclamation.pdf>

WHEREAS, on March 9, 2020, the City Administrator in their capacity as the Director of the Emergency Operations Center (EOC), issued a proclamation of local emergency due to the spread of COVID-19 in Oakland, and on March 12, 2020, the City Council passed Resolution No. 88075 C.M.S. ratifying the proclamation of local emergency pursuant to Oakland Municipal Code (O.M.C.) section 8.50.050(C); and

WHEREAS, City Council Resolution No. 88075 remains in full force and effect to date; and

WHEREAS, the Centers for Disease Control (CDC) recommends physical distancing of at least six (6) feet whenever possible, avoiding crowds, and avoiding spaces that do not offer fresh air from the outdoors, particularly for people who are not fully vaccinated or who are at higher risk of getting very sick from COVID-19. See <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/prevention.html>;

WHEREAS, the CDC recommends that people who live with unvaccinated people avoid activities that make physical distancing hard. See <https://www.cdc.gov/coronavirus/2019-ncov/your-health/about-covid-19/caring-for-children/families.html>;

WHEREAS, the CDC recommends that older adults limit in-person interactions as much as possible, particularly when indoors. See <https://www.cdc.gov/aging/covid19/covid19-older-adults.html>;

Exhibit B

WHEREAS, the CDC, the California Department of Public Health, and the Alameda County Public Health Department all recommend that people experiencing COVID-19 symptoms stay home. See <https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html>;

WHEREAS, persons without symptoms may be able to spread the COVID-19 virus. See <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/prevention.html>;

WHEREAS, fully vaccinated persons who become infected with the COVID-19 Delta variant can spread the virus to others. See <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/fully-vaccinated.html>;

WHEREAS, the City's public-meeting facilities are indoor facilities that do not designed to ensure circulation of fresh / outdoor air, particularly during periods of cold and/or rainy weather, and were not designed to ensure that attendees can remain six (6) feet apart; now therefore be it:

WHEREAS, holding in-person meetings would encourage community members to come to City facilities to participate in local government, and some of them would be at high risk of getting very sick from COVID-19 and/or would live with someone who is at high risk; and

WHEREAS, in-person meetings would tempt community members who are experiencing COVID-19 symptoms to leave their homes in order to come to City facilities and participate in local government; and

WHEREAS, attendees would use ride-share services and/or public transit to travel to in-person meetings, thereby putting them in close and prolonged contact with additional people outside of their households; and

WHEREAS, on October 18, 2021 the Mayor's Commission on Persons with Disabilities (MCPD) adopted a resolution determining that conducting in-person meetings would present imminent risks to attendees' health, and electing to continue conducting meetings using teleconferencing in accordance with California Government Code Section 54953(e), a provision of AB-361; now therefore be it:

RESOLVED: that the MCPD finds and determines that the foregoing recitals are true and correct and hereby adopts and incorporates them into this Resolution; and be it

FURTHER RESOLVED: that, based on these determinations and consistent with federal, state and local health guidance, the MCPD determines that conducting in-person meetings would pose imminent risks to the health of attendees; and be it

Exhibit B

FURTHER RESOLVED: that the MCPD firmly believes that the community's health and safety seriously and the community's right to participate in local government, are both critically important, and is committed to balancing the two by continuing to use teleconferencing to conduct public meetings, in accordance with California Government Code Section 54953(e), a provision of AB-361; and be it

FURTHER RESOLVED: that the MCPD will renew these (or similar) findings at least every thirty (30) days in accordance with California Government Code section 54953(e) until the state of emergency related to COVID-19 has been lifted, or the MCPD finds that in-person meetings no longer pose imminent risks to the health of attendees, whichever is occurs first.

Exhibit C

MAYOR'S COMMISSION ON PERSONS WITH DISABILITIES (MCPD) STRATEGIC PLAN 2022

POLICING /SAFETY (Goal Area 1)	SP YEAR CREATED; COMMISSIONERS	RESOURCES/ STAKEHOLDERS	COMMUNITY ENGAGEMENT
<p>1.1 <i>Because this is a deeply intersectional issue-race/poverty/disability/environment, and persons with disabilities (PWDs) inordinately find themselves victims of police violence because of their disabilities,</i></p> <p>MCPD will continue to provide input and monitor OPD policies and procedures concerning persons with disabilities (PWD) including advocating for Domain 37 training during academy and the availability of Crisis Intervention Training (CIT) for officers.</p>	<p>2022 Tevelson, Hattersley</p> <p>2021 Tevelson</p> <p>2017 Tevelson, Garner</p>	<p>Oakland Police Department (OPD) LeRonne L. Armstrong Chief of Police</p> <p>Oakland Fire Department (OFD) Reginald Freeman Fire Chief</p> <p>Oakland Police Commission</p> <p>Aaron Zisser, Interim ED of Community Police Review Agency</p> <p>Department of Violence Prevention</p> <p>Mailee Wang, Candace Walters-Reese, Kentrell Killens</p> <p>Guillermo Cespedes Chief of Violence Prevention</p> <p>Mobile Assistance Community Responders of Oakland (MACRO) Pilot Program</p>	<p>Department of Violence Prevention (DVP)</p> <p>Mobile Assistance Community Responders (MACRO) Pilot Program / Elliott Jones, Program Manager, MACRO, Oakland Fire Department, EJones2@oaklandca.gov</p>
<p>1.2 MCPD will advocate for improved safety services for the disability community and the community in general in the face of emergencies and natural disasters. Increasingly poor air quality and the need for</p>	<p>2022 Lynne, Keeton, Eberhardt, O'Malley</p>	<p>Oakland Fire Department (OFD) Emergency Management Services Division (EMSD)</p>	<p>CRIL (Community Resources for Independent Living) https://www.crilhayward.org/</p>

Exhibit C

MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD) STRATEGIC PLAN 2022

<p>clean air refuges is a specific concern and a permanent issue going forward. Accessible shelters and transportation to them are critical to community safety.</p> <p><i>In home air quality is also a critical issue for MCPD.</i></p>	<p>2021 Lynne and Nakamura</p> <p>2018 Ryan, Lynne, and Nakamura</p>	<p>EMSD staff: Brianna Horton, Jessica Feil, Olga Crowe, Kelly Nguyen</p> <p>Environmental Services Division of Oakland Public Works</p>	
<p>ACCESSIBILITY OF CITY PROGRAMS/ SERVICES/ ACTIVITIES (Goal Area 2)</p>	<p>SP YEAR CREATED; COMMISSIONERS</p>	<p>RESOURCES/ STAKEHOLDERS</p>	<p>COMMUNITY ENGAGEMENT</p>
<p>2.1 MCPD will provide input to the City regarding Oakland’s ongoing development and implementation of its ADA Transition Plan.</p> <p>The commission will continue to recommend to the City Council, City staff, and the Mayor’s Office the need to maintain and enhance the effectiveness of the ADA division by restoring and adding funding for services and programs.</p> <p>It is also critical that the ADA Programs Division have a more autonomous position within the City department hierarchy to better monitor the ADA Transition Plan progress and assist City Departments with recommendations to meet their individual compliance requirements. MCPD advocates that ADA Programs Division fall directly under the City Administrator.</p>	<p>2022 Tevelson and Moore, O’Malley on updating</p> <p>2021 Tevelson, Sperling</p> <p>2017 Meu</p>	<p>ADA Programs Division</p> <p>MCPD</p> <p>Office of the Mayor</p> <p>City Administrator’s Office</p>	<p>Budget Engagement Process</p> <p>Life Enrichment Committee of the Oakland City Council</p> <p>Forums and panels hosted by allies such as labor and other potential allies.</p> <p>Town hall events and Candidate debates to meet candidates running for office</p>

Exhibit C

MAYOR’S COMMISSION ON PERSONS WITH DISABILITIES (MCPD) STRATEGIC PLAN 2022

<p><i>Note: ADA Programs Division was once part of the City Administrators Office.</i></p>			
<p>HOUSING (Goal Area 3): Ensure Affordable and ADA-compliant Accessible housing stock</p>	<p>SP YEAR CREATED; COMMISSIONERS</p>	<p>RESOURCES/ STAKEHOLDERS</p>	<p>COMMUNITY ENGAGEMENT</p>
<p>3.1 Advocate to ensure the accessibility and affordability of housing in Oakland. Renter’s Rights: Ensure Oakland renters with disabilities have access to the same financial and/or civic benefits afforded to Oakland homeowners with disabilities.</p>	<p>2022 Smith (formerly 3.3), Hattersley 2021 Gregory 2020 Smith and Lynne 2018 Gregory</p>	<p>Director of Housing and Community Development City of Alameda (for Universal Design support and resource) Oakland Housing Resource Center</p>	<p>General Plan Budget Engagement Process</p>
<p>3.2 Whereas the MCPD recognizes a high prevalence of homeless individuals living in Oakland are also PWDs, often disconnected from services, and whereas the MCPD recognizes a responsibility to represent the voices of all PWDs living in the city, the MCPD will collaborate with official activities and initiatives addressing homelessness in the city, with the objective to improve conditions for and/or reduce the number of PWDs who are homeless in Oakland.</p>	<p>2022 Eberhardt and Smith 2021 Smith and Eberhardt 2018 Smith</p>	<p>East Bay Housing Organization (EBHO)</p>	

Emergency Respite Center (ERC) Site Assessments

- Goal: Identify sites both internal and external to the City that can be utilized as an ERC and provide accommodations for People with Access and Functional Needs (PAFN)
- Prioritize ERCs with accommodations for PAFN
- Extensive assessment process for PAFN accommodations in Oakland ERCs
 - E.g. ramp angles, ADA bathrooms and showers
- Enter capital improvement projects for sites without accommodations

ERC Disaster Supplies

- Goal: Provide adequate accommodations for PAFN within City ERCs
- Emergency Management Services Division, EMSD, has basic disaster supplies for PAFN
 - E.g. PAFN cots
- Service animals are accommodated in all ERCs
- No budget is provided for additional supplies

Planning Efforts

- Goal: Incorporate PAFN representatives and needs into the foundation of planning efforts
- Recently cooperated with the Office of Access and Functional Needs to modify our Mass Care and Shelter Plan
- Currently pursuing further best practices with the regional Bay Area Urban Area Security Initiative

CORE - Communities of Oakland Respond to Emergencies - Accessibility in CORE Trainings

- Current trainings and presentations are being updated to comply with accessibility guidelines
- Community Emergency Response Team (CERT) Training and Office hours are being conducted online in Zoom, with recordings made available for those who need Zoom transcriptions or additional review.
- CERT and Personal Emergency Preparedness (PEP) Training emphasizes communicating with and assisting family and neighbors with Access and Functional Needs as a part of the individual emergency preparedness and planning

Accessibility in CORE Trainings (cont.)

- Emergency Respite Center (ERC) Training series is made available to Disaster Service Workers-Volunteers (DSW-V) to better prepare shelter staff for supporting People with Access and Functional Needs (PAFN)

Sign up for CERT & learn about other opportunities here:

<https://www.oaklandca.gov/services/readyoakland>

Zonehaven & Emergency Alerts

- EMSD has been promoting signups to AC Alert for emergency notifications and Zonehaven to provide as much valuable information during emergencies as possible.
- Alameda County AC Alert and Zonehaven, emergency evacuation information, work together to notify populations when to evacuate or shelter, and how to find accessible shelters if necessary.

Sign up for AC Alert:

<https://member.everbridge.net/453003085612570/new>

Know your zone: <https://myzone.zonehaven.com/>

Exhibit E

The Mobile Assistance Community Responders of Oakland MACRO
Impact for August 2022

1,026 Total Contacts (Approx. 33/day)

Source of Call (August 2022)

911 Dispatch was incorporated into the MACRO Program Starting August 1, 2022

Source of Incident /Call	Number of Calls	Percent of Calls
On-View (Self Dispatch)	1,002	98 percent
911 Dispatch	19	2 percent
Referral call from community	5	Less than 1 percent
Total	1,026	100 percent

Building Trust with Community Members 8/22/22

MACRO was dispatched by 911 dispatch to an individual displaying erratic behavioral concerns in Fruitvale area. MACRO arrived on scene to find individual pacing back and forth and having self talks. MACRO attempted to engage with individual, but individual walked away in fast pace. MACRO team adjusted approach and attempted reengagement. MACRO CIS was able to successfully have a conversation with individual stating they were in this area to clear their head and wanted money to catch the bus back to East Oakland. MACRO team asked recipient if they had any medical concerns or reasons to go to the hospital. This question seemed to have possibly triggered the individual as they walked away from CIS. MACRO team reflected seeing individual in various parts of East Oakland but has never shown any violent behavior. A different MACRO team has been dispatched to the same individual in the past with no successful resolution. MACRO teams will continue to make contact with recipient so a rapport might be established. All times approx. MACRO call complete.

Incident Types (August 2022)

Incident Type	May 2022	June 2022	July 2022	August 2022	Percent Change from July to August
Check Well Being	508	687	921	809	Down 12 percent
Sleeper	153	167	219	215	Down 2 percent
Other	10	9	1	0	Down 100 percent
Panhandling	6	11	15	12	Down 20 percent
Behavioral Concern	17	29	64	61	Down 5 percent
Public Indecency	1	1	7	3	Down 57 percent
Total	694	903	1,220	1,097	Down 10 percent

Incident Resolutions (August 2022)

Call Resolution	May 2022	June 2022	July 2022	August 2022	Percent Change from July to August
Call Completed (MCC)	671	883	1195	1006	Down 16 percent
Not Located (MNL)	2	3	10	10	Down 17 percent
Transferred to PD (MPD)	2	1	1	1	0 percent change
Transferred to Emergency Medical (MEM)	4	4	8	8	Increased 100 percent
Total	679	891	1025	1025	Down 15 percent

Facilitating Interactions Between Businesses and Unhoused Individuals 8/24/22

Upon MACRO arrival found individual sleeping on sidewalk in tent next to business buildings. Once awake, the individual appeared alert and in no distress. MACRO was made aware of this individual by a business owner in the area that had a complaint about customers not being able to use the sidewalk near the business due to the large size of the individual’s tent. The individual was made aware of the situation and the report. The individual expressed that they were “moving into an apartment within a day or two”. The individual assured MACRO team that they and the tent will be removed from area within an hour and a half. MACRO will return to area in 2 hours to verify the client was been compliant and left the area. There were no visible signs of injury or illness. The individual denied having any medical complaints or any desires to be transported to any hospital for any evaluation or treatment. No further assistance required.

Local Service Referrals (August 2022)

The MACRO Program referred 2percent of its total calls in August to local services to meet the specialized needs of individuals seeking care.

Utility of local service providers depends on resources, beds, and spots available. Some of the variance in referrals depend on the availability of these resources to engage in a successful referral.

Local Service Providers	July 2022	August 2022	Percent Change from July to August
CARES Navigation/ La Familia	48	15	Down 69 percent
West Oakland Health Clinic	2	0	Down100 percent
Lifelong Mobile Clinic	2	3	Up 50 percent
Alameda County Health Care for the Homeless	2	0	Down 100 percent
Lifelong Eastmont Clinic	1	0	Down 100 percent
Dignity on Wheels	0	1	Up 100 percent
HIV Education and Prevention Project of Alameda County (HEPPAC)	5	2	Down 60 percent
Total	30	21	Down 65 percent

Exhibit E

Approximately one individual per day in August expressed desire and were transferred by MACRO responders to local service providers for more targeted support.

Calling Behavioral Health to De-escalate 8/23/22

MACRO 2 arrived on scene for indecent exposure. MACRO located individual who was fully clothed. MACRO determined that this individual was a prior contact and attempted to build a full picture of needs based on prior interactions with this individual. It was determined that this call required behavioral resources and MACRO attempted to bring appropriate resources to scene. MACRO contacted Oakland Fire Dispatch to bring the Community Assessment and Transport Team (CATT) on scene to help connect the individual with behavioral support resources. When CATT unit arrived on scene, the reporting party (RP) become involved and disrupted MACRO and CATT efforts. The individual became alerted to the number of individuals in the area and fled off scene. The individual made requests to remove CR. It was explained that the RP request was not immediately workable. Both MACRO and CATT provided their scope of service and solution expectations. At this time, no resolution could be produced, but MACRO made clear an effort to work with individual on a resolution.

City of Oakland Racial Demographics

White	34 percent
Latinx or Hispanic	27 percent
Black	23 percent
Asian	16 percent

MACRO Service Recipient Racial Demographics

Black	73 percent
Latinx or Hispanic	14 percent
White	9percent

Black individuals make up 73percent of people receiving MACRO services while making up only 23percent of Oakland’s population.

As MACRO was designated to do, over 87percent of its service recipients are BIPOC.

Successful Outcomes through Dignity and Respect 8/19/22

MACRO was dispatched by Oakland Police Department for public disturbance/indecent exposures. Per fire dispatch, the scene was described as 5 individuals blocking the sidewalk and causing public disturbance and exposing themselves. MACRO team arrived on scene to find 3 individuals sitting outside of a business. MACRO team approached individuals and introduced themselves. One of the individuals recognized MACRO team and requested a hygiene kit which MACRO was not able to provide due to low stock of supplies. MACRO team let individuals know a complaint was called and were being asked to move. Individuals were receptive and understanding and appreciated the MACRO team's approach. MACRO let individuals know that if someone calls again, PD might be the one to show up which they agreed was not a good idea and decided to relocate. MACRO had a successful interaction and outcome. All times approx. MACRO call complete.