



City of Oakland

Mayor's Commission on Persons with Disabilities (MCPD)

Monday, October 19, 2020

5:30 p.m.-7:30 p.m. via Zoom Conference

Pursuant to the Governor's Executive Order N-29-20, no teleconference locations are required. All participants will join the meeting via phone/video conference.

ZOOM VIDEO/PHONE MEETING DETAILS

For best results, please install the most recent version of the Zoom application; see zoom.us.

ZOOM MEETING ID: 938 2844 4306

JOIN MEETING

By **video**: go to <https://zoom.us/j/93828444306> to open the meeting on a computer or smart phone at or before 5:30pm.

By **phone**: dial (408) 638-0968 at 5:30pm. (For international numbers, go to <https://zoom.us/j/93828444306>.)

COMMENT DURING MEETING

By **video**: click the "Raise Your Hand" button to request to speak when Public Comment is being taken on an eligible agenda item. You will be permitted to speak during your turn, allowed to comment, and after the allotted time, muted. Instructions on how to "Raise Your Hand" are available at <https://support.zoom.us/hc/en-us/articles/205566129>.

By **phone**: press *9 to "Raise Your Hand" to speak when Public Comment is taken. You will be permitted to speak during your turn, allowed to comment, and after the allotted time, muted. Please unmute yourself by pressing *6.

If you have any questions, please email Jennifer Stanley, interim staff liaison to the commission at jstanley@oaklandca.gov.

Commissioners: Reid Davenport, Thomas Gregory, Steve Lau, Marjorie Lynne, Karen Nakamura, Karina Ryan (Chair), Noah Smith (Vice Chair), Frank Sperling, and Howard Tevelson (Vice Chair)

Commission staff: Anh Nguyen, ADA Programs Division Manager; Jennifer Stanley (interim), Bicycle & Pedestrian Facilities Coordinator

Agenda

- 5:30 1. Teleconference Protocol, Roll Call/Determination of Quorum
- 5:40 2. Open Forum
Any person may directly address the Commission on any items within the jurisdiction of this Commission not on the agenda for today. Speakers wishing to address a specific item on the agenda may do so at the time the item is being considered.
- 5:50 3. Agenda Modification
- 4. Approval of September 2020 Minutes (**Exhibit A**)
- 5:55 5. Commissioner's Announcements
Commissioners will provide brief updates and announcements (no discussion at this time).
- 6:05 6. Shared Mobility Accessibility Study (**Exhibit B**)
Kerby Olsen, OakDOT, Shared Mobility Coordinator, will present the findings and recommendations from the Shared Mobility Accessibility Study.
- 6:20 7. E-Scooter Permit Changes
Kerby Olsen will present changes to the City's E-scooter program designed to reduce sidewalk obstruction and increase accessibility. He will seek a motion to support these changes.
- 6:35 8. Commissioner Updates to the Strategic Planning Goals (**Exhibit C**)
MCPD Commissioners will provide an update to their progress on the Strategic Planning Goals.

- 7:10 9. Online Agenda Planner
Jennifer Stanley will share the new online planning tool to be used by the Chair, and Vice-Chairs to anticipate, schedule, and track agenda items.
- 7:15 10. Staff Updates and Announcements
Anh Nguyen, ADA Programs Division Manager
- 7:20 11. Future Agenda Items
Staff will briefly update on agenda items confirmed for upcoming meetings. Suggestions for future agenda items are also welcome.
- A. November: Housing Report-Back, Strategic Planning Update
 - B. December: Strategic Planning Recap & Developing New Goals, other TBD
 - C. January: TBD
- 7:30 12. Adjournment
(Meeting shall end no later than 7:30 p.m., unless extended by majority vote of the Commission.)

Note: The Commission May Take Action on Any Item on the Agenda

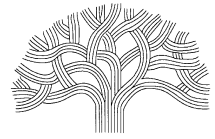
Agenda item start times are approximate and are provided as a courtesy guide only. Timing and order of items may change as part of Agenda Modification and Approval and/or as needed based on staff and time availability during the course of the meeting.



This meeting location is wheelchair accessible. To request disability-related accommodations or to request American Sign Language (ASL), Cantonese, Mandarin, or Spanish language interpreter, please email adaprograms@oaklandca.gov or call (510) 238-5219 (V) or 711 (California Relay Service) at least five (5) business days before the meeting. Please refrain from wearing scented products to this meeting as a courtesy to attendees with chemical sensitivities.

Esta reunión es accesible para sillas de ruedas. Si desea solicitar adaptaciones relacionadas con discapacidades, o para pedir un intérprete de en español, Cantonés, mandarín o de lenguaje de señas (ASL) por favor envíe un correo electrónico a adaprograms@oaklandca.gov o llame al (510) 238-5219 (V) o al 711 para servicio de retransmisión (Relay service) por lo menos cinco días hábiles antes de la reunión. Se le pide de favor que no use perfumes a esta reunión como cortesía para los que tienen sensibilidad a los productos químicos. Gracias.

會場有適合輪椅出入設施。需要殘障輔助設施, 手語, 西班牙語, 粵語或國語翻譯服務, 請在會議前五個工作天電郵 adaprograms@oaklandca.gov 或致電 (510) 238-5219 或 711 (電話傳達服務)。請避免塗搽香氛產品, 參加者可能對化學成分敏感。



City of Oakland
 Mayor's Commission on Persons with Disabilities (MCPD)
 Meeting via Teleconference, Monday, September 21, 2020

DRAFT MINUTES

1. Teleconference Protocol and Roll Call/Determination of Quorum

At roll call, quorum was established with seven commissioners present (**X**). One commissioner arrived shortly after roll call (x).

Commissioners	Present (x)
Reid Davenport	X
Thomas Gregory	X
Steve Lau	X
Marjorie Lynne	X
Karen Nakamura	X
Karina Ryan	x
Noah Smith (Vice Chair)	X
Frank Sperling	X
Howard Tevelson (Vice Chair)	X

Commission staff: Anh Nguyen, ADA Programs Division Manager;
 Jennifer Stanley (interim), Bicycle & Pedestrian Facilities Coordinator

Other attendees: Maryann Leshin (presenter), Anne Janks (presenter),
 Dave Harris (presenter), Helen Walsh, Audrey (no last name given)

2. Opportunity for reflection and comment on the passing of Chair Lester Meu

- Commissioners expressed their deepest condolences upon the passing of the late MCPD Chair Lester Meu.

3. Open Forum

- No speakers.

4. Agenda Modification

- None
- Motion to accept by Commissioner Sperling, seconded by Commissioner Gregory, approved with all voting in favor.

5. Approval of January 2020 Minutes

- Motion to approve by Commissioner Gregory, seconded by Commissioner Tevelson, approved with all voting in favor.

6. Nominations and voting for new Chair of MCPD

- There were three rounds in the call for chair nominations:
 1. Commissioner Thomas nominated Commissioner Tevelson and Commissioner Smith. Commissioner Smith declined and Commissioner Tevelson accepted.
 2. Commissioner Lynne nominated and declined. Commissioner Ryan nominated, and accepted.
 3. No nominations.
- Commissioners discussed the duties and term for the interim chairperson, during which Commissioner Tevelson declined his nomination and declared support for Commissioner Ryan.
- Commissioners voted, unanimously for Commissioner Ryan.
- Commissioner Ryan was elected and assumed chairperson position.
- Co Vice-Chairs Smith and Tevelson will retain their positions.

7. Commissioner's Announcements

- Commissioner Thomas announced that he is no longer an employee of the Center for Independent Living, CIL.

8. How the City and State are Responding to Pandemic-Related Housing Challenges

- Maryann Leshin, Deputy Director of Oakland's Housing and Community Development Department, discussed the various programs and actions being taken by HCD. She outlined the Department's three-pronged approach, "Produce, Preserve and Protect." Produce means development; preserve means creating immediate solutions; and Protect means eviction moratoriums, emergency loans, and other efforts. The Deputy Director responded

to the many questions and recommendations from the Commissioners.

- Deputy Director Leshin conveyed that the city works with external partners (CBOs) to develop and manage affordable housing. She shared that the city does 10% mobility and 5% communication accessibility units.
- See attached handouts from Housing Department.
- MCPD Commissioners recommended the following:
 - Use Universal Design guideline when building new accessible housing.
 - Increasing the number of mobility units above what is Oakland is currently doing; closer to 100 percent to meet the spirit & intent of the ADA and to factor in seniors population who might need accessible housing as they age.

9. Mobile Assistance Community Responders of Oakland ("MACRO") Project Testing

- Anne Janks from the Coalition for Police Accountability and David Harris from the Urban Strategies Council gave an update on Oakland's "MACRO" Program, a pilot effort to dispatch counselors or EMTs, not policer officers, to respond to non-violent emergencies. Mr. Harris, Vice President of Urban Strategies Council, described the approach of the proposed new program. Ms. Janks talked about the training of the staff that will be involved in the program. The Commissioners highlighted the special needs of the disability community.

At 7:30, a motion made to extend the meeting by 20 minutes, was seconded and approved with all voting in favor.

10. Staff Updates and Announcements

- Anh Nguyen, ADA Programs Division Manager, introduced Jennifer Stanley, on loan from the Bicycle and Pedestrian Program to assist with meeting administration until Hoang Banh's position can be filled. Commissioners voiced concerns about the ongoing staffing challenges.

11. Future Agenda Items

- Commissioner Thomas expressed concern that the ADA Programs Division is in the Department of Transportation and requested that a discussion be agendized.
- Other future items will be discussed in coordination meetings with the Chair and Co Vice-Chairs.

12. Adjournment

A motion to adjourn the meeting at 7:50pm was made by Commissioner Gregory, seconded by Commissioner Davenport, and approved with all voting in favor.

Attachments *(to be appended to adopted minutes)*

- Handouts from Housing Department

Minutes recorded by Adriana Mitchell, DOT Administrative Assistant, and will be attached to the October 2020 meeting agenda and considered for adoption at that meeting.

THE OAKLAND DEPARTMENT OF TRANSPORTATION

Shared Mobility Accessibility Study

JUNE 2020



Funding provided by ACTC and BAAQMD



City of
Oakland

Department of
Transportation

Introductions



Kerby Olsen
Shared Mobility
Coordinator

OakDOT

Agenda

1

**Study Purpose and
Overview**

2

Findings

3

**Recommendations and
changes to E-scooter
program**

1

Study Purpose and Overview



THE OAKLAND DEPARTMENT OF TRANSPORTATION

Shared Mobility Accessibility Study

JUNE 2020



City of
Oakland

Department of
Transportation

- Evaluate accessibility of existing programs
- Assess barriers and needs around shared mobility services
- Make recommendations for improving the accessibility of these services

Cover page of study

Full Document Available here: tinyurl.com/y4qwpb8u



Study Purpose and Overview

Study Timeline: June 2019 - June 2020

Methods

- Survey (n=70)
- Field assessment of bike share stations
- Two focus groups
- Web accessibility analysis
- Case studies
- Interviews with service providers and partners

1

Study Purpose and Overview



Scooter Share



Ridehailing



Bike Share



Carshare



2

Findings



Bike Share

User barriers

1. Service area
2. Vehicle design
3. Digital accessibility

Station access

- Inaccessible paths to some kiosks
- All kiosks too high



Scooter Share

User barriers

1. Other
2. Vehicle design
3. Financial

App review

- Lyft 85%
- Lime 55%
- Bird 88%

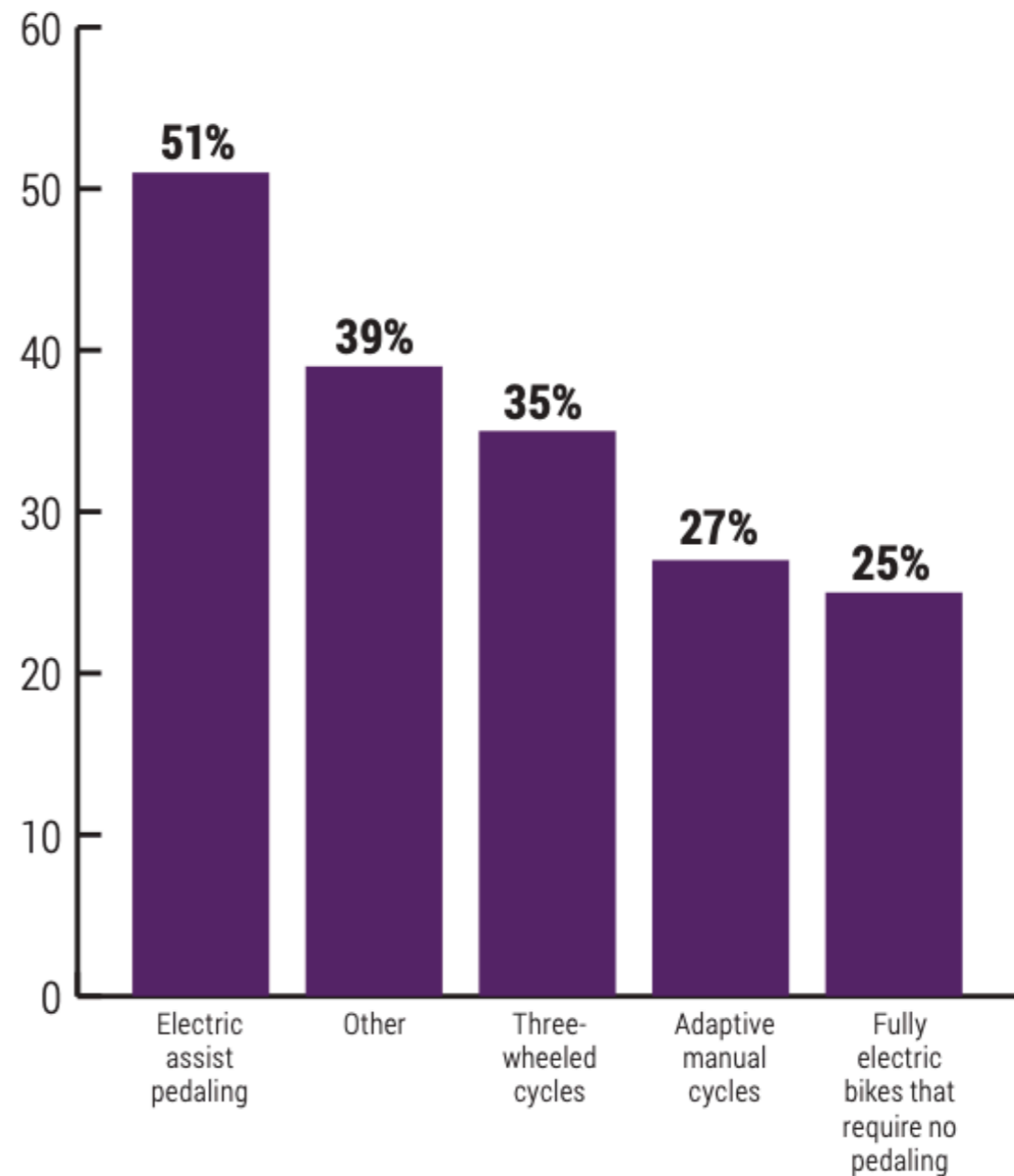
2

Findings – Bike Share

How to increase access?

What vehicle design features would improve your access to bike share? (N=51)

- 51% Electric assist pedaling
- 35% Three-wheeled cycles
- 27% Adaptive manual cycles
- 25% Fully electric bikes that require no pedaling



2

Findings – Scooter Share

How to increase access?

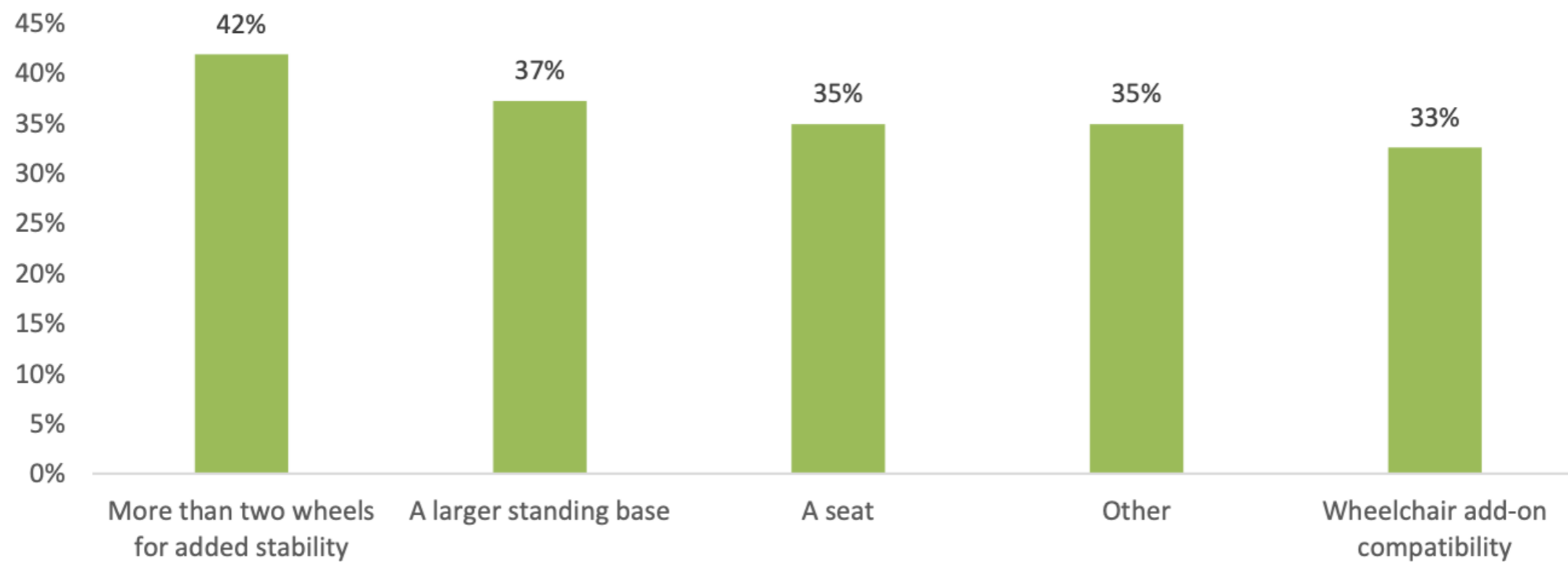
What scooter design features would improve your access to e-scooters? (N=43)

42% More than 2 wheels

35% A seat

37% Larger standing base

33% Wheelchair compatibility



2

Findings



Ridehailing

User barriers

1. Other
2. Financial
3. Digital accessibility

App review

- Uber 92%
- Lyft 82%



Carshare

User barriers

1. Service area
2. Digital accessibility
3. Other

App review

- Turo 84%
- Getaround 81%

2

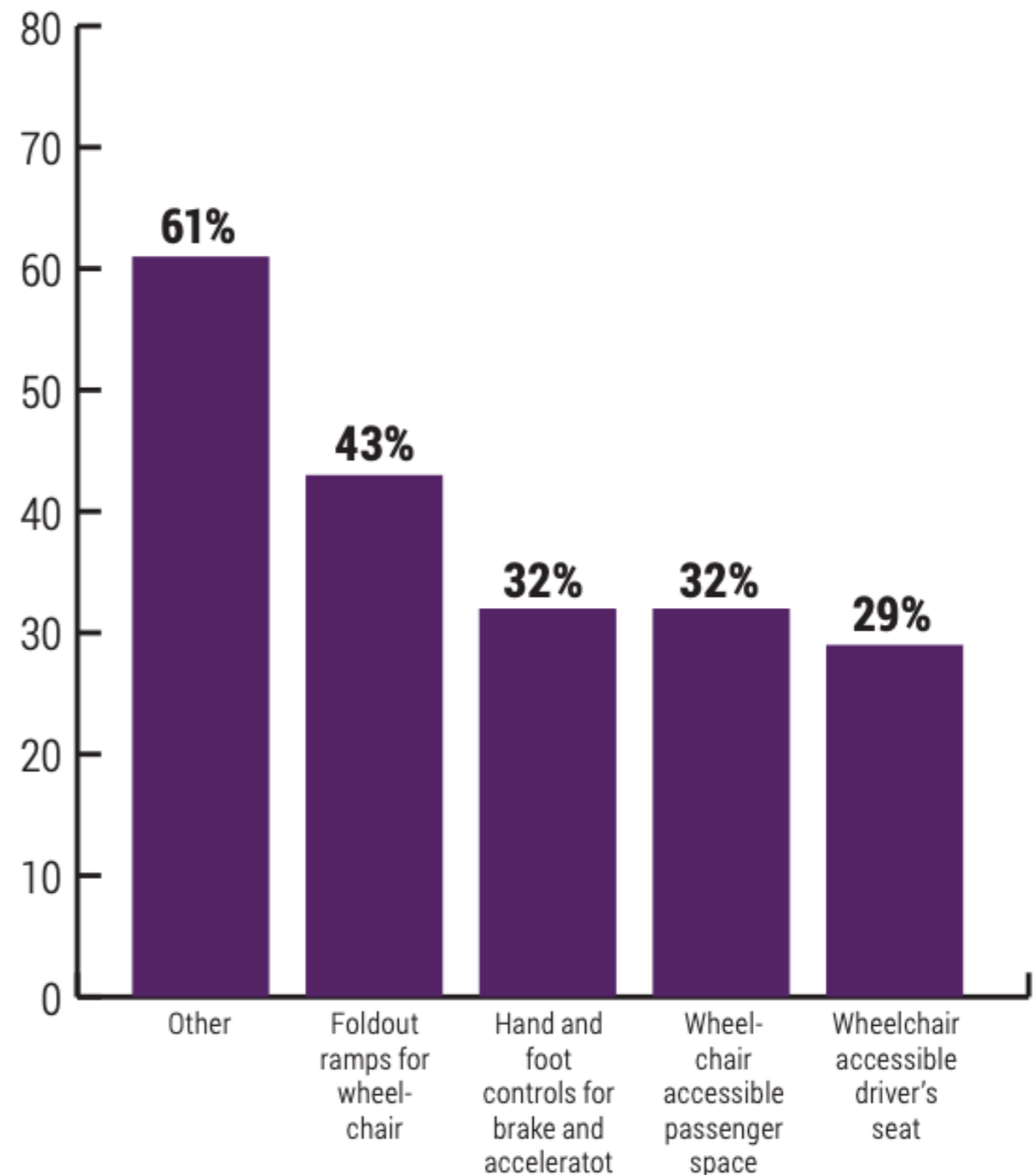
Findings – Carshare

How to increase access?

*What vehicle design features would improve your access to carshare?
(N=28)*

61% Other

- Reserve WAV further in advance
- Low standing vehicles
- Better geographic distribution
- Automated ramps



2

Findings – Ridehailing



Ridehailing



How to increase access?

- Expand Lyft's WAV service to Oakland
- Improve wait time estimate

2

Findings – Adaptive Bike Share Pilot



Oakland Bike Share July 10, 2019 to October 23, 2019

Unique Riders: 47

Month	Up Handcycle	Low Handcycle	Foot Trike	Side By Side	Total
July	5	1	6	8	20
August	2	3	4	6	15
September	4	1	6	10	21
October		1	1	1	3
Total	11	6	17	25	59

3

Recommendations



Recommendations from BORP

- Increase outreach to specific groups and organize rides
- Corrective action on bathrooms
- Increase ADA parking
- Facilities to store bikes

3

Recommendations – Strategy 1

Reduce impacts to persons with disabilities traveling by other modes



- Improve bike share station placement
- Require E-scooters to have lock-to technology
- Establish designated scooter parking areas



- Better E-scooter user education and enforcement
- Require ride hail drivers to use pick-up/ drop-off areas

3

Recommendations – Strategy 2

Modify Vehicle, Device, or Station Design



- Require or incentivize alternative vehicle designs
- Provide grants or subsidies for individuals to purchase their own adaptive vehicles
- Improve physical access to bike share stations
- Provide E-bikes in bike share program



- Invest in accessible vehicle design modifications
- For ride-hail, incentivize accessible vehicle owners to join platform

3

Recommendations – Strategy 3

Provide Alternative Service Models



- Extend adaptive bike share program



- For ride-hail, create a preferred driver certification program for drivers with disability-related trainings
- Create options for at home delivery of accessible vehicles
- Guaranteed ride home for micro-mobility

3

Recommendations – Strategy 4

Expand User Information and Transaction Opportunities



- Clearly define and disseminate information about accessible options
- Require web accessibility analysis score of 90% or more for shared mobility apps
- Integrate shared mobility into existing equity programs (i.e. discount transit passes)
- Conduct in-person outreach to introduce new mobility options

3

Recommendations – Strategy 4

Expand User Information and Transaction Opportunities



- Set company targets for digital accessibility
- Provide clear information about accessible service options and how to request them
- Provide payment options that do not require credit/smart phone

3

Recommendations – Strategy 5

Leverage new partnerships, planning and funding



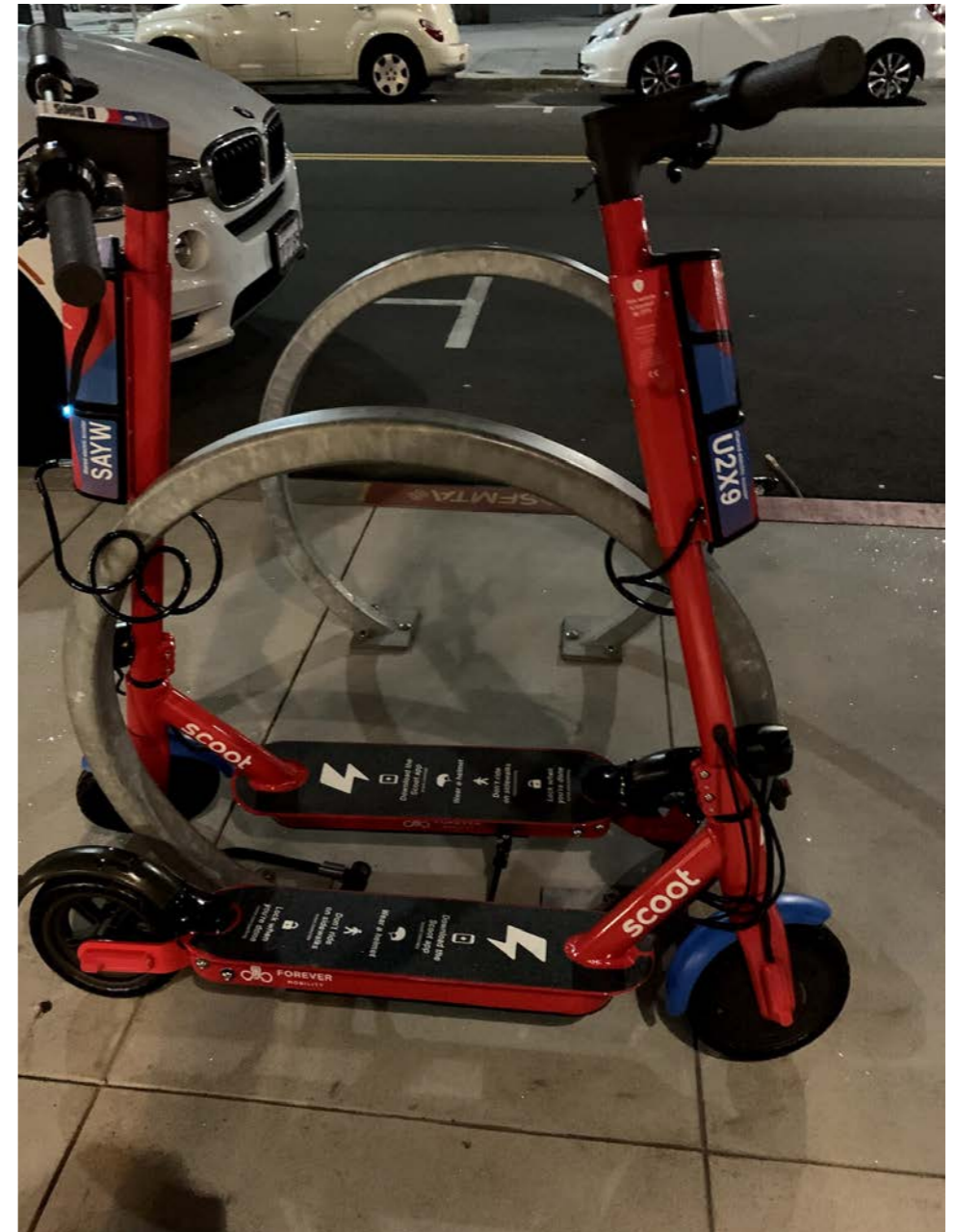
- Incorporate new strategies for accessible shared mobility into planning efforts, such as East Oakland MAP
- Increase WAVs in car share/ ride hail through incentives to purchase
- Identify and integrate existing WAVs into shared mobility services
- Fund an “Access for All” program through revenue from shared mobility trips (i.e. 10c/ trip), exempting providers w accessible services. Use this to fund accessible services or infrastructure

3

Changes to E-scooter program

Starting in November 1, 2020

- Scooters are required to have integrated locking mechanisms so they can lock to bike racks
- Adaptive vehicles must have three wheels, a seat and a basket
- All vehicles must have a minimum wheel size of 9 inches
- Request: A motion to support these changes



Questions and Feedback?



Kerby Olsen
Shared Mobility
Coordinator

OakDOT
kolsen@oaklandca.gov



Anh Nguyen
ADA Programs
Manager

OakDOT
anguyen@oaklandca.gov



Photo: Visitoakland.org

Thank you!

Funding provided by:



MAYOR'S COMMISSION ON PERSONS WITH DISABILITIES (MCPD)
STRATEGIC PLAN 2020

TRANSPORTATION (Goal Area 1): Keep access to Oakland's new and existing transportation amenities ensuring access in Oakland's growing infrastructure	SP YEAR CREATED; COMMISSIONERS	RESOURCES / STAKEHOLDERS	COMMUNITY ENGAGEMENT	BARRIERS / ISSUES	PROGRESS / LATEST UPDATE
1.1: Oakland will work toward enhancing Bike Share, eBike Share, Scooter, and similar technology accessibility.	2017 Gregory, Sperling	Kerby Olsen, Oakland Department of Transportation (OakDOT); Technical Advisory Committees (TACs)			8/2019: Adaptive bike share pilot, originally launched May 2019 on Lakeshore Ave., moved to Snow Park; presentations from shared mobility companies
1.2: MCPD will work toward maintaining/advancing the availability/accessibility of Oakland's stock of disabled parking spaces and will examine/address the issuance, use, and misuse of disabled parking placards (DPP) in Oakland.	2018 Sperling, Tevelson	Michael Ford, OakDOT			1/2019: Presentation by Parking Control Technicians from OakDOT DPP Detail

1.3 MCPD will work toward improving reliability and customer service within East Bay Paratransit and other paratransit systems serving the City of Oakland	2018 Reid Davenport	Laura Timothy, BART; Mallory Nestor-Brush, AC Transit			10/2019: Chair Nakamura and Vice Chair Sperling sent a letter of concerns and recommendations to BART and AC Transit regarding East Bay Paratransit service based on October 2018 MCPD meeting
1.4: MCPD will work toward enhancing Transportation Network Companies' (TNCs') ability and motivation to serve PWDs	2018 Gregory, Nakamura	California Public Utilities Commission (PUC); Kerby Olsen, OakDOT; TACs			2019: ADA Programs Division Manager, continues to attend CA PUC working group meetings on implementation of SB 1376; WAV TAC
POLICING / SAFETY (Goal Area 2): Ensure all Oaklanders feel safe and secure in their communities.	SP YEAR CREATED; COMMISSIONERS	RESOURCES / STAKEHOLDERS	COMMUNITY ENGAGEMENT	BARRIERS / ISSUES	PROGRESS / LATEST UPDATE
2.1: MCPD will review the content and consider the adequacy of Oakland Police Department (OPD) current policies concerning person with disabilities, including Crisis Intervention Training (CIT).	2017 Tevelson, Garner	Oakland Police Sgt. Doria Neff and Officer James Garcia		Staff changes	10/2019: Commissioner Tevelson updated that OPD follows the California Commission on Peace Officer Standards and Training (POST) Learning Domain 37: People with Disabilities.
2.2: MCPD will advocate for improved public safety services for the disability community in the event of emergencies and natural disasters.	2018 Ryan, Lynne, and Nakamura	Toshia Shavies Marshall, Oakland Emergency Services			3/2019: Toshia Shavies Marshall, Emergency Services Manager updated MCPD

ACCESSIBILITY OF CITY PROGRAMS / SERVICES / ACTIVITIES (Goal Area 3)	SP YEAR CREATED; COMMISSIONERS	RESOURCES / STAKEHOLDERS	COMMUNITY ENGAGEMENT	BARRIERS / ISSUES	PROGRESS / LATEST UPDATE
<p>3.1: MCPD will provide input to City staff regarding Oakland's ongoing development and implementation of its ADA Transition Plan and recommend to City Council that in these efforts there is the need to maintain and enhance the effectiveness of the ADA Division by restoring and adding funding for its services and programs and to secure a more autonomous position in the City department hierarchy to better monitor the ADA Transition Plan progress and assist City departments with recommendations to meet their individual compliance requirements.</p>	<p>2017 Meu</p>	<p>ADA Division</p>			

HOUSING (Goal Area 4): Ensure ADA-compliant housing stock	SP YEAR CREATED; COMMISSIONERS	RESOURCES / STAKEHOLDERS	COMMUNITY ENGAGEMENT	BARRIERS / ISSUES	PROGRESS / LATEST UPDATE
4.1: Ensure accessibility and affordability of housing in Oakland	2018 Gregory	Loyd Ware, Housing and Community Development			6/2019: Measure W funds of \$500,000 allocated per 2019-21 budget passed by City Council
4.2: Whereas the MCPD recognizes a high prevalence of homeless individuals living in Oakland are also PWDs, often disconnected from services, and whereas the MCPD recognizes a responsibility to represent the voices of all PWDs living in the city, the MCPD will collaborate with official activities and initiatives addressing homelessness in the city, with the objective to improve conditions for and/or reduce the number of PWDs who are homeless in Oakland.	2018 Smith	Joe DeVries, City Administrator's Office; Talia Rubin, Human Services			9/2019: City Administrator's Office and Human Services Department staff presented to MCPD
4.3 Renter's Rights: Ensure Oakland renters with disabilities have access to the same financial and/or civic benefits afforded to Oakland homeowners with disabilities.	2020 Lynne	Oakland Housing Resource Center			