

**City of Oakland**  
Mayor's Commission on Persons with Disabilities (MCPD)  
Monday, June 21, 2021  
5:30 p.m.-7:30 p.m. via Zoom Conference

Pursuant to the Governor's Executive Order N-29-20, no teleconference locations are required. All participants will join the meeting via phone/video conference.

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**ZOOM VIDEO/PHONE MEETING DETAILS**

For best results, please install the most recent version of the Zoom application; see [zoom.us](https://zoom.us).

**ZOOM MEETING ID:** 965 9738 4558  
*JOIN MEETING*

By **video**: go to <https://zoom.us/j/96597384558> to open the meeting on a computer or smart phone at or before 5:30pm.

By **phone**: dial (408) 638-0968 at 5:30pm. (For international numbers, go to: <https://zoom.us/u/aWeTt9geS>.)

*COMMENT DURING MEETING*

By **video**: click the “Raise Your Hand” button to request to speak when Public Comment is being taken on an eligible agenda item. You will be permitted to speak during your turn, allowed to comment, and after the allotted time, muted. Instructions on how to “Raise Your Hand” are available at <https://support.zoom.us/hc/en-us/articles/205566129>.

By **phone**: press \*9 to “Raise Your Hand” to speak when Public Comment is taken. You will be permitted to speak during your turn, allowed to comment, and after the allotted time, muted. Please unmute yourself by pressing \*6.

If you have any questions, please email Karen Denicore, staff liaison to the commission at [kdenicore@oaklandca.gov](mailto:kdenicore@oaklandca.gov).

**MCPD Webpage:** [www.oaklandca.gov/boards-commissions/mayorscommission-on-persons-with-disabilities](http://www.oaklandca.gov/boards-commissions/mayorscommission-on-persons-with-disabilities)

**Subscribe to MCPD's mailing list:**  
[oaklandca19202.activehosted.com/f/100](http://oaklandca19202.activehosted.com/f/100)

**Commissioners:** Noah Smith (Chair), Thomas Gregory (Vice Chair), Reid Davenport, Cathy Eberhardt, Marjorie Lynne, Karen Nakamura, Frank Sperling, and Howard Tevelson

**Commission staff:** Anh Nguyen, ADA Programs Division Manager; Karen Denicore, ADA Program Analyst I

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## **Agenda**

- 5:30 1. Teleconference Protocol, Roll Call/Determination of Quorum
  
- 5:35 2. Open Forum  
Any person may directly address the Commission on any items within the jurisdiction of this Commission not on the agenda for today. Speakers wishing to address a specific item on the agenda may do so at the time the item is being considered.
  
- 5:45 3. Agenda Modification  
MCPD Commissioners may move around the agenda items to better conduct the meeting.
  
- 4. Approval of May 2021 Minutes (**Exhibit A**)
  
- 5:50 5. Commissioner's Announcements  
Commissioners will provide brief updates and announcements (no discussion at this time).
  
- 6:00 6. MCPD concerns regarding OPD for Commissioner Tevelson to bring to the Police Commission.  
Topics include MCPD participation in CIT and Domain 37 training, OPD publication of written training materials, and OPD developing policies and procedures specifically to accommodate invisible disabilities.

6:10 7. Telegraph Ave Complete Streets Project, 20<sup>th</sup> to 29<sup>th</sup> Street  
Oakland Department of Transportation proposal to change the street configuration to install enhanced buffered bike lanes with active curb management. A draft of the presentation and the draft City Council Agenda Report can be found at, <https://cao-94612.s3.amazonaws.com/documents/working-Telegraph-Complete-Streets-June-2021-presentation.pdf> and <https://cao-94612.s3.amazonaws.com/documents/DRAFT-Telegraph-Avenue-Complete-Streets-Staff-Report.pdf>

6:15 8. Safe Oakland Streets (**Exhibit B**)

Severe and Fatal Crashes in Oakland are unacceptably high – with an increase in death in 2020. Crashes disproportionately impact Oakland’s Priority Equity communities. OakDOT has been working with staff from the City Administrator’s Office (CAO), Department of Transportation (DOT), Department of Race and Equity (DRE), and Police Department on strategies to save lives and reduce severe injuries.

6:45 9. 2021 Emergency Operations Plan Updates and Activities

Emergency Management Services Division staff are updating plans and policy for emergency preparedness and emergency shelter activation. They are currently updating the Mass Care and Shelter Plan Functional Needs Annex to be inclusive of PAFN and PWD. The Annex provides a framework to prepare for and provide temporary mass care and shelter to PAFNs and PWDs during times of emergency. They have a staff training module for emergency shelter staff on “Working with PFN” currently in development. See (**Exhibit C**) for a list of updates and activities to be presented and discussed.

7:25 10. Staff Updates and Announcements

Future Agenda Items

Staff will briefly update on agenda items confirmed for upcoming meetings.

Anh Nguyen, ADA Programs Division Manager

See MCPD scheduler at [tinyurl.com/MCPD-AgendaPlanner](http://tinyurl.com/MCPD-AgendaPlanner).  
Suggestions for future agenda items are also welcome.

- 7:30 11. Adjournment  
(Meeting shall end no later than 7:30 p.m., unless extended by majority vote of the Commission.)

Note: The Commission May Take Action on Any Item on the Agenda

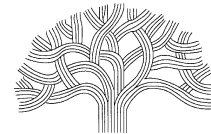
Agenda item start times are approximate and are provided as a courtesy guide only. Timing and order of items may change as part of Agenda Modification and Approval and/or as needed based on staff and time availability during the course of the meeting.



This meeting location is wheelchair accessible. To request disability-related accommodations or to request American Sign Language (ASL), Cantonese, Mandarin, or Spanish language interpreter, please email [adaprograms@oaklandca.gov](mailto:adaprograms@oaklandca.gov) or call (510) 238-5219 (V) or 711 (California Relay Service) at least five (5) business days before the meeting. Please refrain from wearing scented products to this meeting as a courtesy to attendees with chemical sensitivities.

Esta reunión es accesible para sillas de ruedas. Si desea solicitar adaptaciones relacionadas con discapacidades, o para pedir un intérprete de en español, Cantones, mandarín o de lenguaje de señas (ASL) por favor envíe un correo electrónico a [adaprograms@oaklandca.gov](mailto:adaprograms@oaklandca.gov) o llame al (510) 238-5219 (V) o al 711 para servicio de retransmisión (Relay service) por lo menos cinco días hábiles antes de la reunión. Se le pide de favor que no use perfumes a esta reunión como cortesía para los que tienen sensibilidad a los productos químicos. Gracias.

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**City of Oakland**  
Mayor's Commission on Persons with Disabilities (MCPD)  
Monday, May 17, 2021

**DRAFT MINUTES**

**NOTE:** Approved minutes and video recordings are posted at <https://www.oaklandca.gov/boards-commissions/mayors-commission-on-persons-with-disabilities/meetings>.

**Commissioners:** Noah Smith (Chair), Thomas Gregory (Vice Chair), Marjorie Lynne (Vice Chair), Reid Davenport, Cathy Eberhardt, Karen Nakamura, Karina Ryan, Frank Sperling, and Howard Tevelson

**Commission staff:** Anh Nguyen, ADA Programs Division Manager; Karen Denicore, Program Analyst I

**Presenters:** Gregory Minor, Colin Piethe, Pablo Miras, Nigel Brown, Emily Ehlers

**Other attendees (from webinar Attendee list):** Dave Campbell/ Bike East Bay, Howard Matis, Laura Lane, Madlynn Johnson, Christine DiBella

- 1 Teleconference Protocol, Roll Call/Determination of Quorum Meeting called to order by Commissioner Gregory at 5:36pm. At roll call, quorum was established with 7 of nine commissioners present (X) and 1 (-) was excused.

Commissioners	Present (x)
Noah Smith (Chair)	-
Thomas Gregory (Vice-Chair)	X
Marjorie Lynne (Vice-Chair)	X
Reid Davenport	X
Cathy Eberhardt	X
Karen Nakamura	X
Karina Ryan	Absent
Frank Sperling	X
Howard Tevelson	X

## EXHIBIT A

2. Open Forum
  - There were no comments made during the open forum.
3. Agenda Modification
  - Initially approved with a motion and second by Commissioners Tevelson and Sperling and unanimous vote but later switched order of items 6 and 7 with a motion from Commissioner Tevelson and second from Vice Chair Gregory.
4. Approval of April 2021 Minutes
  - A motion to approve the minutes was made and seconded by Commissioners Eberhardt and Sperling and passed with all voting in favor.
5. Commissioner's Announcements
  - Commissioner Tevelson has re-introduced himself to the Reimagining Public Safety Task Force (RPSTF) as the MCPD liaison. He reached out the Dept of Violence Prevention and Oakland Unite and has not heard back. He has also been in contact with the Police Commission and let them know that MCPD had concerns after the CIT presentation. The Police Commission would like to know what MCPD would like to see with police training. MCPD wants to see training that involves more than just mental health CIT, specifically wants Learning Domain 37 which covers all types of disabilities. Commissioner's please email him with questions you would like answered and what you would like to see. Members of the public please email your comments to [adaprograms@oaklandca.gov](mailto:adaprograms@oaklandca.gov)
  - Commissioner Eberhardt has spoken with local community developer EBALDC about making a presentation to the commission on how they prioritize PWDs and unhoused residents for housing lists. She would like questions we have for them before she approaches a second housing developer (SAHA) to also participate. Questions can be sent to [adaprograms@oaklandca.gov](mailto:adaprograms@oaklandca.gov).
6. Flex Streets
  - This program started last June to allow businesses the option to re-open outdoors in a limited capacity.
  - Flex Streets was created via an Emergency Order and will expire one month after the expiration of the local COVID-19 emergency.

## EXHIBIT A

- Staff recommends that the City Council extend Flex Streets until the spring of next year to provide businesses an opportunity to continue to recover from the economic impacts of COVID-19 and to allow the public additional time to evaluate what aspects of Flex Streets the City should adopt beyond the COVID-19 pandemic.
- A request to extend the program until March 31, 2022 will go before the full City Council on June 1<sup>st</sup>.
- What does MCPD think this program needs to consider and address prior to rolling out an extended version? What about a permanent version?
- Commissioners noted that sidewalk access for pedestrians and wheelchair users is an issue and that not only the business customers need to be considered when evaluating the program. Lines at entrances and exits/take out windows often make it difficult for anyone to pass. Parklets strung together in the street keep pedestrians crossing in the middle of a block from being able to get to the curb without walking along the parklet in traffic.
- Although parklets have ramps, there does not appear to be enough room for a wheelchair to maneuver in many of them.
- The program was initially designed with required ADA design guidelines in place but without the capacity to monitor compliance.
- Any ADA violations noted with Flex streets should be documented and reported so the business can get a follow up regarding ADA requirements. Email Gregory Minor [gminor@oaklandca.gov](mailto:gminor@oaklandca.gov) and [adaprograms@oaklandca.gov](mailto:adaprograms@oaklandca.gov) to report any ADA access issues.

### 7. High Street Paving Project

- High Street is a fast and dangerous street that has had 225 traffic collisions in the last five years. MCPD received a project overview with various design options for safety improvements. All paving projects funded by measure KK require upgrades to non ADA compliant curb ramps and crosswalk improvements. When doing a grind overlay, as this project is, all sections of ADA must be looked at.
- This project is looking at all the intersections but is not considering stop signs at all the intersections as that would require all way stop warrants which must meet certain standards and the scope of the project would be a Capital Improvement Program project.

## EXHIBIT A

- All the sidewalks will be evaluated and the city will repair all city facility sidewalks and those damaged by city trees. Property owners will be notified if their sidewalks need repair. If they do not respond to this notice, the city will have their contractor do the repairs and deal with the property owner later.
- Because of a severe difference in grade between the street and the sidewalk, in some locations it is not possible to exit a vehicle on the passenger side in the parking lane.
- The issue will be difficult to address because full ADA accessibility in those circumstances would make it dangerous for people to enter their own homes.
- The design planning on this project has not been started so it is difficult to say how much can be addressed with this project but major improvements would be a Capital Improvement Program project.
- Resident experiences in attempting to navigate a wheelchair on High Street include:
  - Having to use the street because the sidewalks are in such disrepair they cannot be traveled on in a wheelchair.
  - The streets are so concave that the footrest gets stuck and they have to back their chair out of them.
  - Vehicles blocking the sidewalk by using curb cuts as their driveways and parking enforcement stating they are legally parked.
  - Pedestrian push buttons on recently installed signals on traffic islands can't be reached because there is a curb in front of them.
  - There are no streetlights at the intersections.
- Original plans considered a bike lane but the issues and trade-offs involved have the planning moved away from that option. A resident who uses a wheelchair states that if the sidewalks cannot be made fully accessible, they support the bike lane because they will be safer there than in full traffic.
- The sidewalk vehicle parking is an issue throughout the city and it is likely that there are many curb cuts that once gave access to a formal parking spot but no longer do.
- Commissioners state that blocking a sidewalk is illegal under ADA and that parking enforcement needs to be advised that the MCPD wants to see them address all parking violations impacting accessibility.



## EXHIBIT A

8. Post Covid MCPD Meeting Preferences
  - The commission will begin to consider the option of continuing the on-line monthly meetings once they are no longer required due to Covid restrictions.
  - Currently the option of in person meetings and the addition of having on-line meeting simultaneously is not a possibility.
  - There is currently the opportunity to consider all of the advantages and disadvantages involved in the choice.
  - The issue will be voted on at a future meeting date and will be on the agenda.
  
9. Adopted Targeted Strategic Plan Goals for 2021
  - Motion to adopt the Strategic Plan Goals for 2021, with the corrections from Commissioner Tevelson, was made by Vice Chair Gregory, seconded by Commissioner Tevelson, and approved unanimously by the commission.
  
10. Staff Updates and Announcements
  - The mayor has put out her proposed budget and it is available online. [A-1 - Landing Page \(opengov.com\)](#) and [City of Oakland | Mayor Schaaf proposes \\$3.85 billion “Just Recovery...” \(oaklandca.gov\)](#)
  - DOT may receive an increase in staffing for vehicle enforcement which can help address the city ADA accessibility issue of blocked sidewalks if the propose budget is passed.
  
11. Future Agenda Items
  - See MCPD scheduler [at tinyurl.com/MCPD-AgendaPlanner](https://tinyurl.com/MCPD-AgendaPlanner).
  
12. Adjournment
  - Motion to adjourn, made by Commissioner Tevelson, seconded by Commissioner Davenport, and approved unanimously. The meeting was adjourned at 7:23 pm.

## May 2021 Minutes attachment; Updates and Announcements

**Commissioner Eberhardt** is planning a presentation for the MCPD from local Community and Housing Developers who provide affordable housing on how they prioritize unhoused persons and persons with disabilities for access to housing. The City of Oakland does work with affordable housing CBO's and requires 10% mobility and 5% communication accessibility units. EBALDC (East Bay Asian Local Development Corporation [Home - EBALDC | EBALDC](#)) has agreed to present but would like to know what kind of questions MCPD and the community have.

Commissioner Eberhardt would like any questions you have regarding the MCPD's goal to reduce the number of unhoused persons with disabilities in Oakland and the role and practices of affordable housing developers. Please send your questions or comments to [adaprograms@oaklandca.gov](mailto:adaprograms@oaklandca.gov).

### FYI

Mayor Libby Schaaf has put out her proposed budget and it is available online. [A-1 - Landing Page \(opengov.com\)](#) and [City of Oakland | Mayor Schaaf proposes \\$3.85 billion "Just Recovery..." \(oaklandca.gov\)](#)

### Flex Streets

The City Administration is proposing extending Flex Streets, a streamlined permitting process for businesses to operate outdoors during the COVID-19 pandemic, to March 31, 2022. Staff recommends that the City Council extend Flex Streets until the spring of next year to provide businesses an opportunity to continue to recover from the economic impacts of COVID-19 and to allow the public additional time to evaluate what aspects of Flex Streets the City should adopt beyond the COVID-19 pandemic. A link to the required accessibility guideline for participating businesses is here below. To submit ADA related Flex Street issues, feedback or concerns, please use Oak 311

<https://www.oaklandca.gov/services/oak311> or [adaprograms@oaklandca.gov](mailto:adaprograms@oaklandca.gov).

[City of Oakland | Flex Streets Initiative \(oaklandca.gov\)](#)

[ADA-Accessibility-Guidelines-for-Businesses-Participating-in-the-OakDOT-FlexStreets-Program-9.1.2020.pdf \(cao-94612.s3.amazonaws.com\)](#)

## **High Street Paving Project**

Repaving offers a rare opportunity to reimagine this roadway to better respond to the needs of people walking, biking, and taking transit while maintaining the same access and space for people driving. OakDOT has grant funding from the Highway Safety Improvement Program (HSIP) to install flashing pedestrian beacons and make traffic signal upgrades at nine intersections along High Street. There is still time to give your input using the survey link below.

[City of Oakland | High Street Paving Project Survey 2021 \(oaklandca.gov\)](https://oaklandca.gov/high-street-paving-project-survey-2021)

## **Coming up for the June 21st meeting**

### **Safe Oakland Streets**

Severe and Fatal Crashes in Oakland are unacceptably high – with an increase in death in 2020. Crashes disproportionately impact Oakland’s Priority Equity communities. OakDOT has been working with staff from the City Administrator’s Office (CAO), Department of Transportation (DOT), Department of Race and Equity (DRE), and Police Department on strategies to save lives and reduce severe injuries.

[City of Oakland | Safe Oakland Streets \(oaklandca.gov\)](https://oaklandca.gov/safe-oakland-streets)

### **2021 Emergency Operations Plan Update**

Emergency Management Services Division staff are updating AFN (Adults with Functional Needs) plans and policy for emergency preparedness and emergency shelter activation.

The City of Oakland has established the following general priorities for establishing response goals, prioritizing actions, and developing operational strategies.

“Caring for People with Disabilities and others with Access or Functional Needs: People with disabilities and others with access or functional needs may require assistance in providing time-sensitive needs or support services to maintain health and safety and maximize independence. The needs of this population should be considered and addressed as a high priority.”

# **Safe Oakland Streets Traffic Safety Initiative**

**A Comprehensive, Interdepartmental Set of Strategies to Save Lives  
and Advance Traffic Safety and Equity**

# Consider

- **Areas that resonate and overlap with MCPD priorities?**
- **Suggestions for how we can strengthen our approach and focus on people with disabilities?**
- **Suggestions for who else to collaborate with?**

# **Content Warning:**

**This presentation contains information about death and serious injuries on Oakland streets**



**Deontae Bush  
(brother & son)  
was struck and killed  
while riding his bike  
on a high injury corridor  
on  
July 27, 2018**



**Huong Thi Truong  
(mother & aunt)  
was struck and killed in  
a crosswalk  
on a high injury corridor  
on  
October 1, 2019**





**Alma Vasquez  
(mother) & Angel  
Garcia (son, 6 years  
old)**

**were struck and killed  
in a crosswalk  
on a high injury  
corridor on  
April 13, 2019**



**Miesha Singleton  
(mother of 7)  
was struck and killed  
in a crosswalk  
on a high injury  
corridor on  
January 17, 2020**

# Too many people are dying and being severely injured in traffic crashes on Oakland Streets

- 2020: 33 people killed  
2019: 27 people killed
- Approximately **two life-changing or life-ending** traffic crashes happen each week

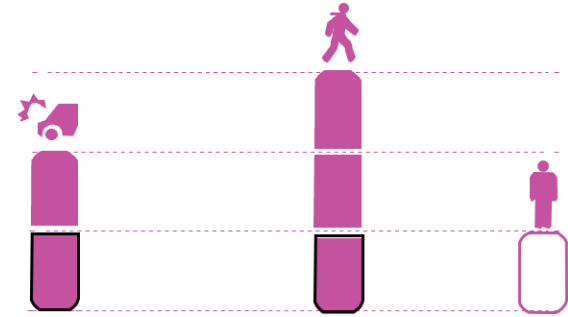


# BIPOC, Low Income Communities, Seniors, People with Disabilities are disproportionately impacted

Older Oaklanders  
(65+)



2x more likely to be killed in a crash compared to all other Oaklanders



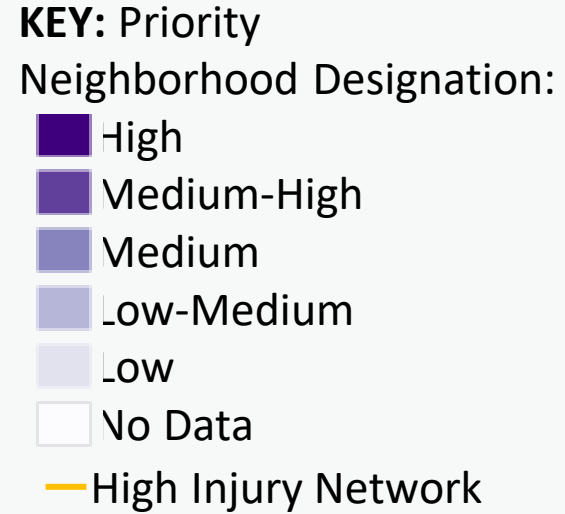
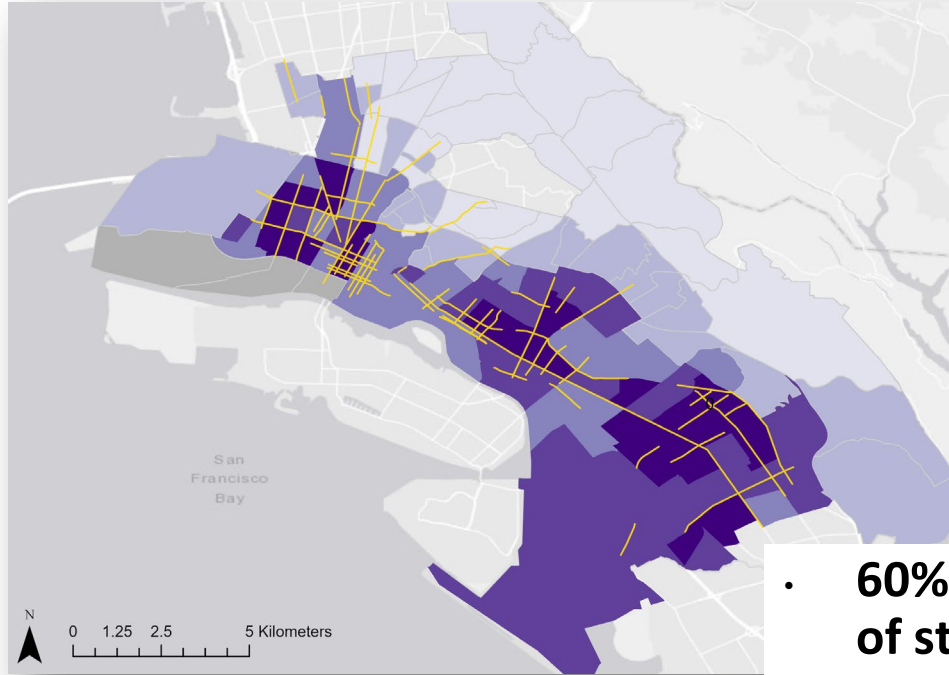
Black Oaklanders are

2 times as likely to be killed or severely injured in a crash (all modes)

3 times as likely to be killed or severely injured while walking

compared to all other Oaklanders

# Severe and Fatal Crashes are Highly Concentrated and Overlap with Priority Communities



- **60% of severe and fatal crashes occur on 6% of streets**
- **95% of the HIN is in Medium to High Priority Equity Neighborhoods**

# Most Dangerous Driving Behaviors That Account for 70% of Severe and Fatal Crashes

Crashes Causes (Primary Collision Factors)	Percent of Crashes Resulting in Severe Injury or Death (70%)
Failure to Yield	18%
Unsafe Speed	17%
Unsafe Turning (especially left turns)	14%
Impaired Driving	13%
Disobeying Traffic Signals & Signs	8%

# Speed Kills

## HIGH SPEEDS ARE MORE DEADLY



**9 out  
of 10**  
pedestrians  
are killed



**5 out  
of 10**  
pedestrians  
are killed



**1 out  
of 10**  
pedestrians  
are killed

# Safe Oakland Streets Initiative: Goals

1. **Prevent severe and fatal crashes** and related disparities impacting Black, Indigenous, and People of Color (BIPOC) communities, seniors, people with disabilities and low-income populations
2. **Eliminate severe and fatal injury inequities** including racial disparities impacting BIPOC communities that exist today in Oakland
3. **Inform effective and equitable safety strategies** that prevent injury and injury inequities, and do not have adverse equity impacts on BIPOC communities, seniors, and low-income populations



# Safe Oakland Streets Interagency Core Team

Department of  
Transportation

Police Department

Department of  
Race and Equity

City  
Administrator's  
Office

# Safe Oakland Streets is a shift from the traditional approach

Traditional Approach	Safe Oakland Streets (SOS) Approach
Focus on <i>all crashes</i>	Focus on <i>fatal and severe injury</i> crashes, and <i>eliminating inequities</i>
<i>Individual</i> responsibility	A <i>Safe System</i> that <i>Protects the Most Vulnerable</i>
<i>Perfecting</i> human behavior	Anticipate that <i>people make mistakes</i> and have a <i>range of abilities</i>

# Safe Oakland Streets is a shift from the traditional approach (cont'd)

## Traditional Approach

## Safe Oakland Streets (SOS) Approach

Agencies working in *silos*

Interdepartmental coordination is a *valuable asset*

Community engagement is  
*too time consuming*

We *must engage* with *communities most impacted*

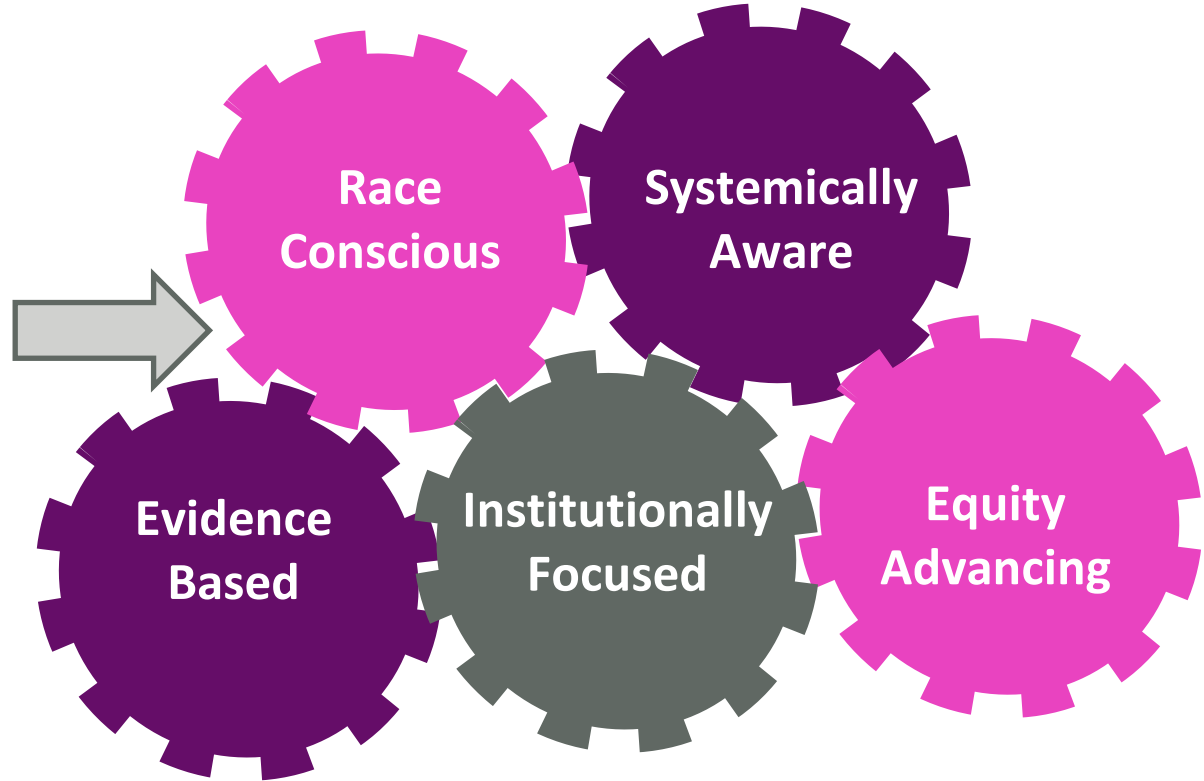
*Complaint-driven*  
improvements

*Strategic investments* where severe injuries are concentrated, in areas of historic under-investment



# Efficacy and Equity Assessment

ENGINEERING
POLICY
PLANNING & EVALUATION
ENGAGEMENT, EDUCATION & PROGRAMS
ENFORCEMENT



# 1. Coordination & Collaboration

**1.1 Coordinate** collaborative efforts to implement traffic safety strategies.

**1.2 Report back to City Council** annually on status of Safe Oakland Streets Initiative and traffic safety strategies.

*The whole is greater than the  
sum of its parts*

## 2. Engineering

**2.1 Focus project investment** in high priority communities and on the High Injury Network.

**2.2 Work in partnership** with communities to implement *responsive, proactive, and near-term* improvements.

## 2. Engineering (cont'd)

**2.3 Apply existing tools** to increase safety in the *highest priority neighborhoods* through engagement and partnerships.

**2.4 Increase delivery** of traffic safety treatments through routine paving projects.

# 3. Policy

**3.1 Reduce school zone speed limits to 15 mph**

**3.2 Assess past lessons learned and explore** re-establishment of red-light automated enforcement

**3.3/3.4 Local speed limit reductions** and **speed safety cameras** through State Policy Advocacy

**3.5 Advance policies to expedite delivery** of traffic safety improvements



# 4. Planning & Evaluation

**4.1 Explore data partnerships** with Alameda County Public Health Department, Alameda County Sheriff's Office, etc.

**4.2 Track traffic deaths publicly** for transparent monitoring, and accountability, provide data summarized by demographic groups

**4.3 Add stop data to Open Data platform** providing public access to data as disaggregated as possible

**4.4 Develop Local Road Safety Plan**

# 5. Engagement, Education & Programs

**5.1 Effectively engage community** on these strategies

**5.2 Institutionalize city partnerships** to address traffic safety issues in a holistic way

**5.3 Provide traffic safety programs** to vulnerable groups in partnership with CBOs per Bike and Ped Plans

# 6. Enforcement

**6.1 Use new strategies to traffic enforcement** such as automated enforcement and strategies from Reimagining Public Safety Task Force

**6.2 Collaborate on data sharing** between DOT and OPD for more data driven process

**6.3 Pilot high visibility enforcement** on dangerous driving behaviors within high injury corridors

# 6. Enforcement

**6.4 Develop guidance** for reducing racial disparities between non-dispatch traffic stops and crashes.

**6.5 Add traffic violations** to a special section within the annual OPD Stop Data report.

# AB 43 (Friedman): Speed Limit Setting

1. **Speed limits are not currently based on safety**; they're based on the speed drivers feel comfortable driving at
2. Allows cities to **reduce speed limits by an additional 5 mph** on high injury corridors, or if near areas with high # of ppl walking/biking, seniors, children, persons with disabilities, unhoused.
3. Expands **15 mph School Zones** to wider, higher speed streets

# AB 43 (Friedman): Speed Limit Setting

4. Expands **15 mph School Zones** to wider, higher speed streets
5. Allows cities to **set speed limits to 20 or 25 mph** in business areas
6. Removes the need for costly engineering surveys to set & enforce speed limits in senior and business areas

# Next Steps on AB 43

- Consider supporting AB 43 as a commission
- Record videos of traffic safety challenges and share with us to support AB 43 and/or promote traffic safety

# SOS Engagement

- **Opportunities for Action**
  - [311](#) for small scale improvements
  - **Capital Improvement Program (CIP)**
- **Projects under development**
  - **Grand Avenue Mobility Project**
  - **High St repaving and crossing improvements**
- **Get Involved!**



# Public Resources

Safe Oakland Streets: <https://www.oaklandca.gov/topics/safe-oakland-streets>

Equity and Safety Maps

<https://oakgis.maps.arcgis.com/apps/webappviewer/index.html?id=167a1a636a0a4480a0e0592ad340e52b>

# Thank You – And Join Us...

**Nicole Ferrara**, OakDOT Policy and Intergovernmental Affairs Advisor  
nferrara@oaklandca.gov

**Audrey Harris**, OakDOT Transportation Planner III  
aharris2@oaklandca.gov

**Ofurhe Igbinedion, PhD**, OakDOT Transportation Planner II  
oigbinedion@oaklandca.gov

**Megan Wier**, OakDOT Safe Streets Division Manager  
mwier@oaklandca.gov

## EXHIBIT C

### Emergency Management Services Division (EMSD) Emergency Plan and Services for Persons with Access and Functional Needs (PAFN) Updates and Activities

1. Identifying and prioritizing city-owned or city-operated facilities for use as the Emergency Respite Centers (ERC) in the event of an emergency or a disaster.
  - ERCs include but are not limited to:
    - day-time extreme weather or bad air quality respite centers
    - temporary evacuation centers,
    - overnight shelters.
  - Developed a comprehensive system of assessing city-owned and partner sites for ADA compliance for use as ERCs.
  - Introduced ADA Compliance training to the City staff who are managing or working at the facilities which can be used as ERCs.
  - Question we'd like to ask the MCPD: Do you have suggestions/connections with community partners that we could work with?
2. Developed training curriculum for City Staff, who may be deployed as Disaster Service Workers (DSW), how to initiate, operate, and sustain an ERC during an emergency or a disaster.
  - The three training modules are:
    - *ERC Operations (released)*
    - *ART – Awareness, Resilience, Tools (released)*
    - The third module currently in development is: *Working with PAFN*
    - Question we'd like to ask the MCPD: Have we captured the essential information?
3. The following items are projects we're working:
  - Begun working on updating the AFN Annex and Mass Care/Sheltering Plan to be inclusive of PAFN and PWD.
  - Developed policy for *Sheltering Animals During Emergencies and Disasters* – in draft as of 6/1/2021.
  - Begun working with Oakland Animal Services to develop a Sheltering Animals During Emergencies and Disasters Plan.
  - Developing ERC Activation Protocols.

Link to **Mass Care and Shelter Plan Functional Needs Annex** on this page:  
[City of Oakland | ADA Policies in the City of Oakland \(oaklandca.gov\)](#)

# DRAFT

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## SUPPORTING PEOPLE WITH ACCESS AND FUNCTIONAL NEEDS IN EMERGENCY RESPITE CENTERS

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PRESENTERS:



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# GOALS

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Upon completion of this course, you will be able to:

- Understand what the term *PAFN* means
- Understand different types of AFN
- Understand and identify the needs of PAFN
- Learn how to support the needs of PAFN
- Learn techniques to provide a safe and secure environment for everyone at an Emergency Respite Center



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# WHAT ACCESS AND FUNCTIONAL NEEDS MEAN

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When referring to *Access and Functional Needs (AFN)*, we are referring to people with and without disabilities who have physical, programmatic, and effective communication accessibility requirements.

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Meeting access and functional needs enables equal access to emergency programs for the whole community.

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Disability is a legally defined term for a protected class of individuals and remains an appropriate term.

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Source: FEMA – *Language Guidelines for Inclusive Emergency Preparedness, Response, Mitigation, and Recovery*



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# ACCORDING TO CALIFORNIA OFFICE OF EMERGENCY SERVICES, AFN IS:

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Access and functional needs (AFN) refers to individuals who are or have:

- Physical, developmental or intellectual disabilities
- Chronic conditions or injuries
- Pregnant women
- Children/Older adults
- Limited English proficiency
- Low income, homeless and/or transportation disadvantaged (i.e., dependent on public transit)



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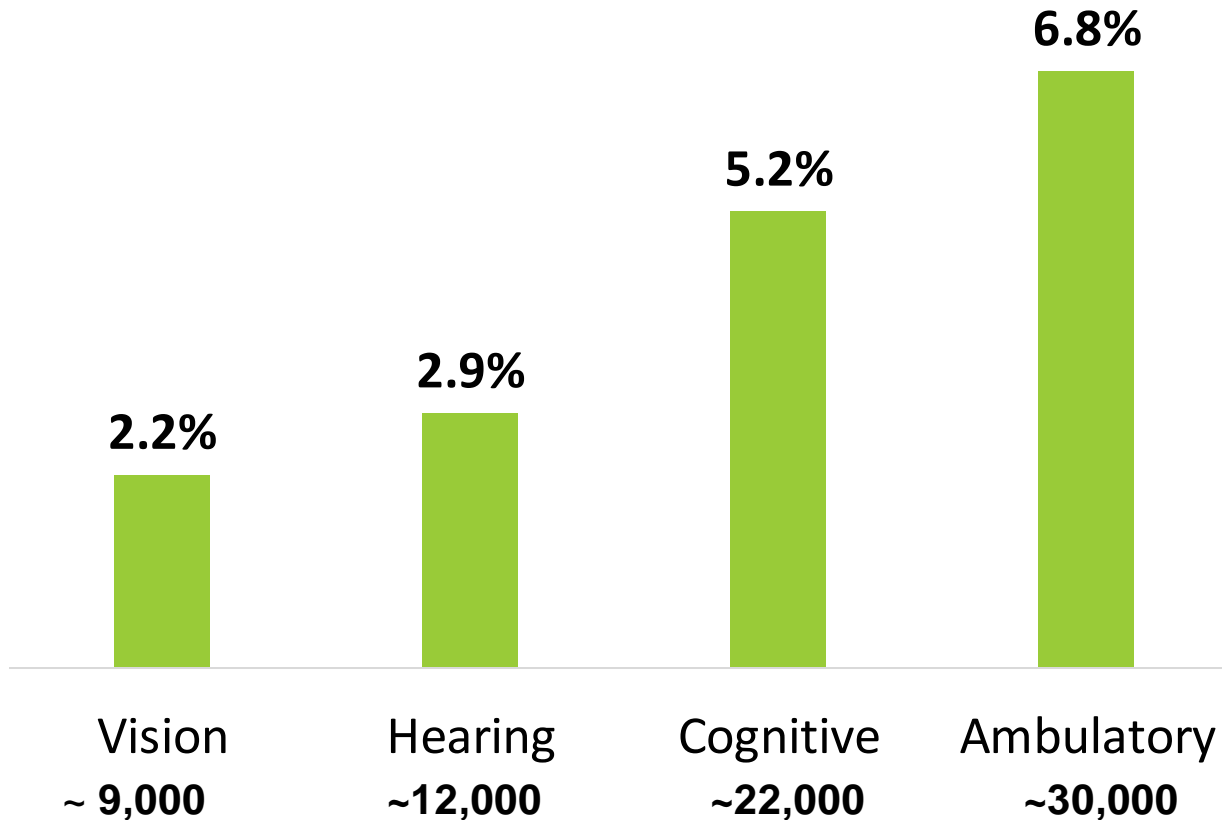
## California and Alameda County Stats

	<b>Total Population</b>	<b>Disability – n(%)</b>
California	38,787,337	4,101,034 (10.6%)
Alameda County	1,647,749	151,368 (9.2%)





# Oakland Disability Population Percentage Breakdown by Type



Note: People can have multiple disabilities, so there is overlap across types.



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## QUESTIONS?

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## ENSURING KEY PRINCIPLES

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Equal opportunity

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Integration

---

Modification of policies and practices

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Physical and Programmatic accessibility

---

Effective communication

---

Inclusion in planning

---

Individualized assessment and interactive process

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Services in ERCs are free

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## TRIPLE A'S OF LISTENING

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- Awareness
- Assess
- Avoid assumptions



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## LANGUAGE MATTERS

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Language influences behavior. Inclusive language is a powerful ingredient for achieving successful outcomes that are beneficial for the whole community.

***The difference between the right word and the almost right word is the difference between lightning and a lightning bug. -Mark Twain***



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## EXPLICIT BIAS VS IMPLICIT BIAS

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### EXPLICIT BIAS

- Expressed directly
- Aware of bias
- Operates consciously
- Example:

*Women who are mothers are not serious about their research.*

### IMPLICIT BIAS

- Expressed indirectly
- Unaware of bias
- Operates subconsciously
- Example:

*Not promoting women with families or not inviting them to participate in research collaborations.*



## TYPES OF ACCESS AND FUNCTIONAL NEEDS - VISIBLE

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- Aging – elderly, fragile
- Hearing/Vision
- Chronic conditions: fibromyalgia, obesity
- Assorted mobility: crutches, canes, wheelchair
- Injury e.g. amputation
- Cerebral Palsy
- Spina Bifida
- Down’s Syndrome
- Service Animal\*

\*Presence of a service animal is an indication of AFN or disability even if not visible



## TYPES OF ACCESS AND FUNCTIONAL NEEDS - INVISIBLE

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- Autistic
- Agoraphobia
- Brain injury
- Chronic conditions: diabetes / asthma
- Cognitive
- Claustrophobia
- Epilepsy
- Learning Disabilities (e.g. dyslexia)
- Mental Illness
- Obsessive Compulsive Disorder
- Psychological/Emotional Trauma
- PTSD
- Significant allergies or chemical sensitivities





## ASSESSMENT AT REGISTRATION: POSSIBLE TRAUMATIZATION

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### VISUAL ASSESSMENT:

- Unable to finish sentences
- Leaning on table
- Shaking Hands
- Can't focus
- Shifting weight constantly

### PSYCHOLOGIC ASSESSMENT:

- Oriented x 3
  - Person
  - Place
  - Time



## FUNCTIONAL NEEDS VS ACUTE HEALTH CARE NEEDS

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### ACUTE HEALTH CARE NEEDS:

- Ventilator
- Wound care
- Catheter care
- Hospitalization

### FUNCTIONAL NEEDS:

- Hard of hearing (HOH), not near TV, provide caption if video communication are provided
- Elders and/or incontinent, near bathrooms
- Know who PAFN clients are in shelter



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## QUESTIONS?

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# TOOLS FOR NON- INTRUSIVE ASSESSMENT

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## C-MIST Framework

- Communication
- Maintaining health
- Independence
- Safety, Support, and Self-determination
- Transportation



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## C - COMMUNICATION

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This category includes individuals with limited ability or no ability to:

- speak
- see
- hear
- understand

During an emergency, these individuals may not be able to hear announcements, see signs or the TV, understand messages, or communicate their concerns.



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## M – MAINTAINING HEALTH

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This category includes individuals:

- who may need assistance in managing daily living activities such as eating, dressing, grooming, transferring and using the restroom.
- with chronic health conditions that may need IV's, catheters, oxygen, or use life-sustaining equipment.

If these people are separated from family and friends during an emergency, it is important to identify their needs early so that their health does not deteriorate, and intervention can take place.



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## I - INDEPENDENCE

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- This category includes individuals who can function independently if they have access to their assistive devices or equipment.
- These items include mobility aids such as walkers, wheelchairs, canes, syringes, medications, communication aids, and service animals.
- In an emergency, individuals may become separated from their assistive devices and equipment. **If this happen, ERC has some durable medical equipment (DME) that can be prioritize for use so independence can be maintained.**
- If their needs are identified early, then this will help them maintain independence and prevent secondary complications.



## S – SAFETY, SUPPORT, SELF-DETERMINATION

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- This category includes individuals who have mental health conditions or psychiatric conditions such as; dementia, Alzheimer's, Schizophrenia, depression, severe mental illness, substance abuse, addiction problems, and brain injuries.
- Some individuals with mental illness may be affected from the event and not be able to function or may require supervision. Others will maintain their ability to function.





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## T - TRANSPORTATION

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- Reacting to emergencies requires mobility. There are individuals who are not able to drive because of a disability, injury, age, economic status, addiction, legal restrictions, or they do not have a vehicle.
- When transportation is provided during an emergency, the vehicle **MUST** be w/c accessible.
- Evacuation planning helps to prevent chaos. If people are evacuated as needed, they may be able to function independently once they are transported to a safe place.



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# UNDERSTANDING THE NEEDS OF PAFN

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Needs of PAFN are completely individual.



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## QUESTIONS?

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## DIVERSITY

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*Disability is just one part of the diversity of being human. When developing services for people with disabilities, we must remember how many people live with disability and functional limitations.*

–Molina Healthcare



# DRAFT

## CULTURAL SENSITIVITY

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The knowledge, awareness, and acceptance of other cultures and others' cultural identities.



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## CULTURAL SENSITIVITY

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Universal: Let people tell their story

Being sensitive to each and every individual

Consider the needs of others

Everyone deals with challenges differently

Be patient when conversing with others especially when hearing a different language style

Different vocabulary: ask what they mean; explain what you mean



## SOME EXAMPLES OF ELEMENTS OF CULTURE

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- Age
- Cognitive ability or limitations
- Country of origin
- Education
- Environment and surroundings
- Family and household compositions
- Gender identity and sexual orientation
- Physical ability or limitations
- Racial and ethnic groups
- Religious and spiritual
- Residence
- Socio-economic status



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## QUESTIONS?

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## ETIQUETTE TIPS

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- Use **People First** Language – refer to the person first, their disability or access and functional needs last.
  - For example, say, “person with a disability” and not “disabled person.” Say, “a person who has HIV” and not “an HIV victim.”
  - Refer to a person’s disability only if it is relevant.
- Avoid acronyms (PWD, AFN) when referring to people.



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## MORE ETIQUETTE TIPS

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- Avoid archaic terms such as: “crippled,” “afflicted with,” “a victim of,” “deaf and dumb,” and “wheelchair bound.”
- Avoid terms that lead to exclusion (e.g., “special” is associated with “separate” and “segregated” plans and services).
- Avoid making assumptions or generalizations about the level of functioning of an individual based on your observations or knowledge of their diagnosis or disability.



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## MORE ETIQUETTE TIPS

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- Individuals are unique and have diverse abilities and characteristics.
- Avoid terms that are judgmental, negative, or sensational (e.g., special, brave, courageous, dumb, frail, super-human, vulnerable).
- Do say "hello," and make eye contact with a person with a disability as you would with anyone else.



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## MORE ETIQUETTE TIPS

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- When talking to an individual who is using a wheelchair, try to put yourself at the eye level of the person.
- Always speak directly to the person, not to his assistant, companion, or sign language interpreter.
- If you offer assistance, wait until the offer is accepted. Ask for instructions before helping. Never touch or push a person's wheelchair without permission.



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## MORE ETIQUETTE TIPS

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- Writing brief notes back and forth and using gestures is acceptable when communicating with a deaf or hard-of-hearing person.
- If you don't understand something said by a person who has a speech impairment do not pretend that you do. Politely ask the individual to repeat what was said or to use another word. Repeat back what was said for clarification.



# DRAFT

## MORE ETIQUETTE TIPS

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- When talking to someone who is blind or visually impaired, state clearly who you are and speak in a natural tone of voice. Indicate when you are leaving the room or ending a conversation.
- Never touch or distract a guide dog without first asking the owner.
- And above all, treat the person with dignity, courtesy, and respect.



# DRAFT

## Thank You

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### QUESTIONS?

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