

City of Oakland

Mayor's Commission on Persons with Disabilities (MCPD) **Special Meeting** Monday, January 28, 2019 5:30 p.m. – 7:30 p.m. Sergeant Mark Dunakin Room, First Floor One Frank H. Ogawa Plaza (City Hall), Oakland, CA 94612

<u>Agenda</u>

- I. Call to Order
- II. Roll Call
- III. Public Comments* Any person may directly address the Commission on any items within the jurisdiction of this Commission. Speakers wishing to address a specific item on the agenda may do so at the time the item is being considered.
- IV. Agenda Modification and Approval
- V. Approval of December 17, 2018 Minutes (Exhibit A)
- VI. Chair Report; Frank Sperling, Chair
- VII. Commissioner's Announcements
- VIII. Annual Election of MCPD Officers (Chair and Vice Chair); Anh Nguyen, ADA Programs Division Manager
 - IX. Disabled Parking Spaces and Abuse of Disabled Parking Placards, *Michael Ford, Parking and Mobility Programs Manager, Oakland Department of Transportation (OakDOT)*

- X. Proposed Municipal Ordinance Updates Related to Sidewalk Repairs; Sarah Fine, Program Manager, Complete Streets Paving & Sidewalks, Great Streets Division, OakDOT
- XI. Staff Updates and Announcements; Anh Nguyen, ADA Programs Division Manager; Hoang Banh, Acting ADA Programmatic Access Coordinator
- XII. Strategic Planning Retreat Follow-up; Frank Sperling (Exhibit B)
- XIII. Future Agenda Items
 - A. Objective 1.1: Accessibility in the Bike Share Program
 - B. Objective 1.2: Disabled Parking Spaces and Abuse of Disabled Parking Placards
 - C. Objective 1.3: Accessibility of Fixed-Route Transit Systems in Oakland
 - D. Objective 1.4: Reliability and Customer Service of Paratransit Systems in Oakland
 - E. Objective 1.5: Wheelchair Accessible Vehicles in the Taxi Program and Transportation Network Companies
 - F. Objective 1.6: Oakland's Complete Streets Program
 - G. Objective 2.1: Oakland Police Department Crisis Intervention Training (CIT)
 - H. Objective 2.2: Oakland Fire Department, Emergency Management Services Division Overview of Methods for Addressing Access and Functional Needs During an Emergency and Natural Disasters
 - I. Objective 3.1: Update on Community Outreach
 - J. Objective 4.1: ADA Transition Plan, including Curb Ramp and Sidewalk Repair
 - K. Objective 4.2: Equitable Prioritization of Measure KK Funds for Public Infrastructure Improvements

- L. Objective 5.1: Measure KK Funds for Home Modifications to Enhance Accessibility
- M. Objective 5.2: Identify and Reduce Number of Homeless Persons with Disabilities in Oakland
- XIV. Adjournment

Note: The Commission May Take Action on Any Item on the Agenda

Public Comments: To offer public comments at this special meeting, please register with Hoang Banh, ADA Programs Division Analyst, <u>before</u> the start of the MCPD meeting at 5:15 p.m. Please note that the MCPD will not provide a detailed response to your comments but may schedule your issue for a future meeting. The MCPD Public Comment period is limited to 15 minutes and each individual speaker is limited to 5 minutes. If more than 3 public speakers register, however, then each speaker will be limited to 3 minutes. If more than 5 public speakers register, then each speaker will be limited to 2 minutes. Exceptions to these rules may be granted at the discretion of the Chairperson.



This meeting is wheelchair accessible. To request ASL interpreting, materials in alternative formats, captioning or assistive listening device, or any other disability related accommodation, please email adaprograms@oaklandca.gov or call (510) 238-5219 (V) or 711 (California Relay Service) at least five (5) business days before the meeting. Please refrain from wearing scented products to this meeting so persons who may experience chemical sensitivities can attend. Thank you.



City of Oakland

Mayor's Commission on Persons with Disabilities (MCPD) Special Year-End Retreat Monday, December 17, 2018

Draft Minutes

- I. Call to Order at 4:37 p.m.
- II. Roll Call
 - 8 Commissioners present: Gregory, Lynne, Meu, Nakamura, Ryan, Smith, Sperling, Tevelson
 - New Commissioners Lester Meu, Noah Smith, and Howard Tevelson briefly introduced themselves.
- III. Public Comments
 - Alex Rossman expressed interest in joining MCPD one day and currently advocates for herself regarding employment.
 - Helen Walsh urged being more inclusive with outreach and digital accessibility, including social media.
 - Alex Ghenis from World Institute on Disability (WID) is starting a project with Metropolitan Transportation Commission (MTC) for more accessible transportation towards sustainable communities and during natural disasters. WID is currently building a database for outreach and forming an advisory committee.

- IV. Agenda Modification and Approval
 - Motion to approve agenda: Nakamura Seconded by Gregory Aye - 8: Gregory, Lynne, Meu, Nakamura, Ryan, Smith, Sperling, Tevelson
- V. Approval of October 15, 2018 Minutes
 - Commissioner Gregory requested to clarify under agenda item nine as follows: City Car Share and its wheelchair accessible vehicles (WAVs) no longer exist, but two of those WAVs are now operated by Community Resources for Independent Living (CRIL).
 - Motion to approve minutes: Gregory Seconded by Lynne Aye - 8: Gregory, Lynne, Meu, Nakamura, Ryan, Smith, Sperling, Tevelson
- VI. Chair Report; Frank Sperling, Chair
 - Chair Sperling updated that he presented the MCPD annual report to City Council Life Enrichment Committee in November. Council Member Kaplan suggested considering amending the planning code or advocating for a variance to allow for first floor residences in multi-story buildings.
 - January MCPD meeting will include election of a new chair and vice-chair.
- VII. Commissioner's Announcements
 - Commissioner Gregory updated regarding Senate Bill 1376. On December 5, the California Public Utilities Commission (CPUC) held a working group meeting. Uber pledged that Uber WAV rides will be at the Uber X price. More information is available by emailing Cody Naylor at

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<u>TransportationPrograms@cpuc.ca.gov</u> or visiting this website: <u>http://www.cpuc.ca.gov/tncaccess/</u>.

- VIII. MCPD Strategic Planning for 2019
 - A. Exercise: Strategic Plan; Facilitator, Yvonna Cazares, Director of Community Engagement, Office of the Mayor
 - Ms. Cazares assisted MCPD as follows:
 - Updating outcomes for each objective
 - Determining whether to keep existing objectives
 - o Determining whether to add objectives
 - Signing up commissioners for objectives (no commissioner may monitor more than three objectives)
 - Determining if objectives were met or need to evolve.
 - Prioritizing the five goal areas (with at least two objectives each)
 - Transportation
 - Objective 1.1: Bike share (Sperling and Gregory)
 - The Bike Share Technical Advisory Committee (TAC) reconfirmed its commitment to launch a City of Oakland funded needs assessment by early 2019. Pop up pilot is planned for late spring 2019.
 - Suggestion: Scooter share as a new, separate objective.
 - Objective 1.2: Disabled parking spaces and abuse of disabled parking placards (Sperling and new member Tevelson)
 - Chair Sperling stated the difficulty of getting data on inventory of disabled parking spaces. County data was the best he could find.

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- Question: Should we look for data for public and/or private disabled parking spaces?
- Oakland Department of Transportation (OakDOT) has revived the disabled parking placard sting program. Michael Ford from OakDOT has been rescheduled for January 2019 to give an update.
- Press availability on placard stings to be rescheduled.
- Objective 1.3: Fixed route transit systems (Meshack and Young)
 - Chair Sperling feels that this objective has been completed because questions were asked and answers provided. Plus, MCPD Commissioners are attending BART and AC Transit Accessibility Advisory Committee meetings.
 - Commissioner Young continues to serve on the BART Accessibility Advisory Committee.
 - Suggestion: Tackle issue of BART elevators constantly breaking down.
 - Suggestion: Request representatives from those agencies to still come to MCPD to provide updates from time to time.
- Objective 1.4: Paratransit (Meshack)
 - Staff from BART's Accessibility Advisory Committee provided an update on reliability and customer service at October meeting.
 - Suggestion: Focus only on objectives over which City of Oakland has control.

- Suggestion: Send letters from MCPD to BART and AC Transit's Accessibility Advisory Committees
- Objective 1.5: Transportation Network Companies (TNCs) (Gregory and new member Nakamura)
 - There has been much success due to Senate Bill 1376 TNC Access for All Tax
 - Suggestion: Advocate for disabilities beyond wheelchair, e.g. chemical sensitivity, service animals, etc.
- Objective 1.6: Complete Streets (Sperling)
 - As a result of MCPD feedback, OakDOT has modified its design review process.
 - Suggestion: Continue to get updates
- Objective 2.1: Crisis Intervention Training (Garner and new member Tevelson)
 - Former Commissioner van Docto had contacted Oakland Police Officer James Garcia in the Training Division and attended some events.
 - Commissioner Garner contacted Sergeant Ray Kelly at Alameda County Sheriff's Department.
 - Suggestion: Focus on Oakland Police Department (OPD) first.
 - Suggestion: When ready to engage with Alameda County, then focus only on the county jail in downtown Oakland adjacent to OPD headquarters.
- Objective 2.2: Emergencies and natural disasters (Ryan and new members Lynne and Nakamura)

- There is a new Emergency Services Management Director, and there continues to be high turnover in that division over the past three years.
- September 2018, departments across Oakland took part in the annual live shelter exercise at West Oakland Senior Center. This is one component of Urban Shield.
- Suggestion: CORE (Communities of Oakland Respond to Emergencies) training
- Suggestion: Air quality centers through schools, library, senior centers, movie theaters as well as HVAC improvements and rebates.
- Objective 3.1: Community engagement (Garner and new members Lynne and Smith)
 - MCPD has conducted outreach at more than 15 community events in 2018.
 - Commissioner Smith will help with Facebook page.
 - KTOP livestreams MCPD meetings with captions when held in Hearing Room 1.
 - Mayor's office will continue to share information on social media, e.g. July 2018 ADA anniversary
 - Suggestion: Internal (staff) vs. external (community) stakeholders
 - Suggestion: Disabled community town hall
 - Suggestion: Strategic invitations
- Objective 3.2: Community input (All commissioners)

- Monthly feedback and commissioner reports
- Public comments at meetings
- Downtown Specific Plan survey had too few respondents Suggestion: Media training
- Suggestion: 311
- Suggestion: Online survey on MCPD website
- Suggestion: How to guide for widespread systemic problems
- Objective 4.1: ADA transition plan
 - Ongoing
- Objective 4.2: Equitable distribution of Measure KK funds for infrastructure improvements (Meshack)
 - No progress
- Objective 5.1: Measure KK funds for home modifications (Gregory and new member Meu)
 - Housing and Community Development staff will present at February 2019 MCPD meeting
- Objective 5.2: Homelessness among persons with disabilities (new member Smith)
 - There was much progress under the first goal of formal community discussion, thanks to former Commissioner van Docto.
 - Other goals shall be on-going and evolving.
- Possible new goals for future determination:
 - Access to health care
 - Employment opportunities
 - ADA access to commercial properties
 - Incentivizing IHSS workers
 - Disability cultural center (like San Francisco)

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- Objectives met by goal area:
 - Goal area one Transportation: All six objectives were met, and three are to evolve (1.1, 1.2, and 1.3).
 - Goal area two Policing / Safety: Neither of the two objectives were met.
 - Goal area three Community Engagement: One of two objectives was met.
 - Goal area four Accessibility of City Programs / Services / Activities: One of two objectives was met.
 - Goal area five Housing: One of two objectives was met.
 - No new objectives were added.
- Goals were prioritized as follows:
 - Policing / Safety is the highest priority goal area.
 - Followed by Community Engagement and Transportation.
- Finally, the SMART column will be removed as a trial for 2019.
- B. MCPD Meeting Schedule for 2019
 - Motion to approve schedule: Smith Seconded by Garner Aye - 9: Garner, Gregory, Lynne, Meu, Nakamura, Ryan, Smith, Sperling, Tevelson
- IX. Staff Updates and Announcements; Anh Nguyen, ADA Programs Division Manager
 - Due to time constraint, staff will provide updates at January 2019 meeting.

- X. Future Agenda Items
 - A. Objective 1.1: Accessibility in the Bike Share Program
 - B. Objective 1.2: Disabled Parking Spaces and Abuse of Disabled Parking Placards
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- XI. Adjourned at 7:46 p.m.

EXHIBIT A.1 for Attachment to Minutes of Event Date City of Oakland Mayor's Commission on Persons with Disabilities Meeting for December 17, 2018

COMMISSIONERS ROLL CALL

Quorum Established: Yes		g	_ate	Early		g	ting
Number Voting Members Present: 8	Present	Excused Late	Arrive Late	Leave Early	Absent	Excused	Non-voting status
Chairperson Frank Sperling	X						
Vice Chair Sarah Garner			5:02pm				
COMMISSIONERS							
Thomas Gregory	X						
Brandon Young					X	X	
Daryl Meshack					X	X	
Karina Ryan	X						
Howard Tevelson	X						
Marjorie Lynne	X						
Karen Nakamura	X						
Lester Meu	X						
Noah Smith	X						
Staff: Anh Nguyen, ADA Pr Hoang Banh, ADA Ac Interpreters: none				cess C	oordina	ator	

EXHIBIT A.2 for Attachment to Minutes of Event Date

SIGN IN SHEET Mayor's Commission on Persons with Disabilities Meeting for December 17, 2018

Subscribe to MCPD Notices (Y/N)

Name Agency Email Phone Address

Alex Rossman, LCSW, <u>alexr8334@gmail.com</u>, Y

Alex Ghenis, World Institute on Disability, <u>alex@wid.org</u>, 510-225-6323, 3075 Adeline St.

Noel Pond-Danchik, npond-danchik@oaklandca.gov, Y

Alecia Dinkins, <u>aledinks@gmail.com</u>

Yvonna Cazares, Office of the Mayor, 510-238-7157

Andy Campbell, andygc1x@gmail.com

Mayor's Commission on Persons with Disabilities (MCPD) Strategic Plan 2019 - Draft

Goal Area #1 – Transportation

Objective 1.1:

Commissioners: Sperling and Gregory

Objective	Approach	Progress/Outcome
MCPD will work toward enhancing Bike Share access.	 MCPD will be represented on the City of Oakland/Metropolitan Transportation Commission/Motivate- sponsored Bike Share technical advisory committee (TAC), which in turn will monitor the City's cycling needs assessment and Bay Area Outreach & Recreation Program's (BORP) pop-up pilot project. Promote (on MCPD's Facebook page) participation in the City's 	 Fall 2018: Bike Share TAC reconfirmed commitment to launch a City of Oakland funded needs assessment by early 2019. Pop up pilot is planned for late spring 2019.
	cycling needs assessment and in Bay Area Outreach & Recreation Program's pop-up pilot project.	

Objective 1.2:

Commissioners: Sperling and Tevelson

Objective	Approach	Progress/Outcome
MCPD will work toward maintaining/advancing the availability/accessibility of Oakland's stock of disabled parking spaces and will examine/address the abuse of disabled parking placards in Oakland.	 Obtain information regarding the number of disabled parking placards issued to Oakland residents vis à vis the estimated number of disabled Oakland citizens Support the Oakland Department of Transportation's (OakDOT) awareness program on appropriate use of disabled placards. 	 As of 6/30/18: High-level county information received from City staff. State contact information obtained for further discussions. As of 6/30/18: Received update report from OakDOT at June MCPD Meeting. Commission confirms ongoing support of effort and desire to participate in any planned public relations / awareness campaigns prior to commencing disabled parking placard stings.

Objective 1.3:

Commissioners: Meshack and Young

Objective	Approach	Progress/Outcome
MCPD will monitor accessibility of Oakland's fixed-route transit systems (e.g., BART, AC Transit)	 Obtain information from AC Transit and BART regarding current and proposed accessibility design and usability. Provide feedback as appropriate. 	 4/16/18: Positive input received via Commissioner attendance at BART and AC Transit Accessibility Advisory Committee meetings.
	 Promote (on MCPD's Facebook page) BART's and AC Transit's accessibility. 	 7/10/18: Wheelchair boarding accessibility message was added to BART platform marquee.

Objective 1.4:

Commissioner: Meshack

Objective	Approach	Progress/Outcome
MCPD will work toward improving reliability and customer service within East Bay Paratransit and other paratransit systems serving the City of Oakland.	 MCPD will review current paratransit operations in Oakland with respect to PWDs (persons with disabilities), record shortfalls, and provide the City with a written letter/statement. 	10/15/18: Received update from BART Accessibility Advisory Committee and public testimony as to concerns regarding levels of service

Objective 1.5:

Commissioners: Gregory and Nakamura

Objective	Approach	Progress/Outcome
MCPD will work toward enhancing Transportation Network Companies' (TNCs') ability and motivation to serve PWDs.	 Review current TNC operations in the City with respect to PWDs, record issues/shortfalls, and provide the City with a written letter / statement. Monitor City's tax proposal and negotiations with TNC companies. 	 Fall 2018: Attended California Public Utilities Commission working group on implementation of Senate Bill (SB) 1376 TNC Access for All tax signed by Governor Brown in September.

Objective 1.6

Commissioner: Sperling

Objective	Approach	Progress/Outcome
MCPD will continue to monitor and provide input into Oakland's "Complete Streets" Program	 Review and provide input on bike lane and other multi- modal street improvements that may affect disabled parking spaces. 	 As of 6/30/18: Commission received reports from OakDOT on overall program goals and reports from OakDOT staff on individual component projects. MCPD has provided feedback which has resulted in modifications to Lakeside Green Streets project.

Goal Area #2 – Policing/Safety

Objective 2.1:

Commissioners: Garner and Tevelson

Objective	Approach	Progress/Outcome
During calendar year 2018, MCPD will review the content and consider the adequacy of Crisis Intervention Training (CIT) provided to Oakland Police Department (OPD) officers, as it relates to individuals with disabilities, and draft a letter to the Mayor, City Council, and OPD with specific guidance or suggestions for alteration of the CIT if recommended by the MCPD.	 Liaise with OPD personnel with the goal of reviewing CIT content and, if/as appropriate, provide guidance regarding how CIT might be improved to better meet needs and expectations of the disability community. Liaise with other relevant bodies (e.g., Police Commission, Community Police Advisory Board, Mayor, City Council) as needed to facilitate communication with OPD and, if drafted, share recommendations. 	 MCPD commissioner van Docto made contact (received reply) with Officer James Garcia, Oakland Police Department C.I.T. Coordinator on 6/21/18 to arrange a meeting on training. Date & time to be confirmed.

Objective 2.2:

Commissioners: Ryan, Lynne, and Nakamura

Objective	Approach	Progress/Outcome
MCPD will advocate for improved public safety services for the disability community in the event of emergencies and natural disasters.	 Receive a status report from Oakland Fire Dept regarding the state of readiness of the City to prepare for and respond to emergencies/disasters and its plan to maintain/enhance its current capabilities, especially with regards to the safety of those with functional access needs. 	 Identified the following City and County resources for Emergency Preparedness and Management: Emergency Preparedness for Seniors and Persons with Disabilities Emergency Management Resources for Persons with Access and Functional Needs AC Alert Identified the following ADA Best Practices Tool Kits for State and Local Governments to compare Oakland's plan to: Chapter 7, Addendum 1: Title II Checklist (Emergency Management) Chapter 7, Addendum 3: ADA Checklist for Emergency Shelters

Goal Area #3 – Community Engagement

Objective 3.1:

Commissioners: Garner, Lynne, and Smith

Objective	Approach	Progress/Outcome
MCPD will reach out to the community to raise awareness re the existence and nature of MCPD.	 Participate in at least 10 community events during 2018, including 3 City sanctioned activities on 	 MCPD conducted outreach at more than 15 community events in 2018.
	homelessness.Maintain a presence on	 December 2018: Commissioner Smith will manage Facebook page.
	Facebook, posting at least 2 announcements per month that are likely to be of interest to Oakland's disability community.	 All MCPD meetings in 2019 will be have real-time captioning and broadcast live on TV and online by KTOP.
	 Record and make available online at least 5 MCPD meetings during 2018 	 Mayor's office will continue to share information on social media, e.g. ADA
	 Develop standalone collateral material explaining goals and purpose of MCPD 	anniversary

Objective 3.2:

Commissioners: All

Objective	Approach	Progress/Outcome
MCPD will solicit the community's input regarding issues impacting PWD in Oakland.	 Review the grievance process for physical or programmatic issues affecting PWD, monitor data collection, and assure accurate data is accessible and is being used to inform the City's responses to those grievances. 	 Monthly feedback, commissioner reports, and public comments Downtown Oakland Specific Plan survey results had too few respondents.

Goal Area #4 – Accessibility of City Programs/Services/Activities

Objective 4.1:

Commissioner: To be determined

Objective	Approach	Progress/Outcome
MCPD will provide ongoing input to City staff regarding Oakland's ongoing development and implementation of its ADA Transition Plan.	 Review progress and receive at least bi-annual updates on Transition Plan progress from the City. Receive ADA/accessibility grievance data from the City and assess alignment with prioritization/phasing of improvements identified in plan. 	 Requested grievance data from the City, and to schedule a presentation of progress on the transition plan Final Quality Assurance / Quality Control (QA/QC) stage.

Objective 4.2:

Commissioner: Meshack

Objective	Approach	Progress/Outcome
MCPD will advocate for equitable prioritization of Measure KK funds for infrastructure improvements that serve the disabled community.	 Review current and proposed Measure KK spending in all available public records, including current & next budget cycle to identify how it addresses needs of PWD. Identify key parties in applying Measure KK funds and provide recommendations for prioritization of funds for accessibility and other projects serving PWD. Review in context of areas where voters were in support of the measure. 	 Studying Measure KK information ongoing. Identifying when and where meetings pertaining to Measure KK spending will take place.

Goal Area #5 – Housing

Objective 5.1:

Commissioners: Gregory and Meu

Objective	Approach	Progress/Outcome
MCPD will advocate for the prioritization of Measure KK funds for home modifications (e.g., grab bars, threshold ramps) designed to enhance accessibility for PWD.	 Approach Determine, by 5/1/18, if Oakland Housing and Community Development (HCD) has the authority/ability to access Measure KK funds for purposes of modifying disabled Oaklanders' homes to enhance accessibility. If such authority/ability does not exist, advocate directly to all 8 Councilmembers and to Mayor that they create asap such authority/abilitytarget date: 6/1/18. If such authority/ability does exist, advocate to HCD that they add asap as many KK dollars as they are able to existing HCD resources available for home modificationstarget date: 8/1/18. Monitor whether any KK dollars that may be earmarked for home- modification purposes have, in fact, been so earmarked and that the City has made (a) the availability of such resources and (b) the process by which residents may avail themselves of such resources known to public via various forums, including the City's websitetarget date: 12/1/18. 	 2/15/18: One Councilmember (namely, Kaplan) has expressed enthusiastic support for authorizing HCD to use Measure KK dollars to fund home modifications and has promised to (a) find out if HCD has received such authorization and (b) if so, find out what, if anything, HCD has done or is planning to do to operationalize Measure KK funding for home modificationsand (c) to report back to MCPD Commissioner Gregory the results of these inquiries. 7/18: Will reach out to new Assistant City Administrator Maraskeshia Smith.

Objective 5.2:

Commissioner: Smith

Objective	Approach	Progress/Outcome
Whereas the MCPD recognizes a high prevalence of homeless individuals living in Oakland are also PWDs, often disconnected from services, and whereas the MCPD recognizes a responsibility to represent the voices of all PWDs living in the city, the MCPD will collaborate with official activities and initiatives addressing homelessness in the city, with the objective to improve conditions for and/or reduce the number of PWDs who are homeless in Oakland.	 Participate in at least three city-sanctioned activities addressing homeless issues, which may include: (1) formal community discussions, (2) council and commission meetings, (3) public engagement activities (4) other activities deemed relevant by the MCPD. Solicit the opinions of homeless PWDs as a means to support the state objective Communicate, as needed, with city officials and city partners regarding the needs of homeless PWDs 	 On March 5, 2018, MCPD participated in community conversation on homelessness alongside Council member Rebecca Kaplan MCPD staff is forwarding relevant events to MCPD commissioners for potential engagement (ongoing)