

## City of Oakland

Mayor's Commission on Persons with Disabilities (MCPD)

Monday, December 16, 2019

5:30 p.m. – 7:30 p.m.

Sergeant Mark Dunakin Room, First Floor

One Frank H. Ogawa Plaza (City Hall), Oakland, CA 94612

<https://tinyurl.com/mcpd-home>

### Agenda

- 5:30 1. Roll Call and Determination of Quorum
2. Open Forum
- Any person may directly address the Commission on any items within the jurisdiction of this Commission not on the agenda for today. Speakers wishing to address a specific item on the agenda may do so at the time the item is being considered.*
- 5:35 3. Agenda Modification and Approval
4. Approval of November 18, 2019 Minutes **(Exhibit A)**
- 5:40 5. Chair Report; *Karen Nakamura, Chair*
6. Commissioner's Announcements
- Commissioners will provide brief updates and announcements.*
- 5:45 7. Equitable Climate Action Plan
- Shayna Hirschfield-Gold, Sustainability Analyst from the Environmental Services Division of Oakland Public Works, will present the draft Equitable Climate Action Plan (ECAP). **(Exhibit B)***
- 6:15 8. Update on Sidewalk Repair Ordinance
- Reginald Bazile, Assistant to the Director from Oakland Department of Transportation (OakDOT), will present an update on the sidewalk repair ordinance passed by City Council in July 2019. **(Exhibit C)***

- 6:45 9. Strategic Planning Update  
*Commissioners will share updates, sign up for objectives to monitor, and approve the Strategic Plan for 2020. (Exhibit D)*
- 7:15 10. MCPD Meeting Schedule for 2020 **(Exhibit E)**
- 7:20 11. Staff Updates and Announcements  
*Anh Nguyen, ADA Programs Division Manager*
- 7:25 12. Future Agenda Items  
*Staff will briefly update on agenda items confirmed for upcoming meetings. Suggestions for future agenda items are also welcome.*
- A. January: Census 2020, Annual Election of MCPD Officers
  - B. February: Annual Update on Methods for Addressing Access and Functional Needs During Emergency and Natural Disasters
- 7:30 13. Adjournment  
(Meeting shall end no later than 7:30 p.m., unless extended by majority vote of the Commission)

## Note: The Commission May Take Action on Any Item on the Agenda

Agenda item start times are approximate and are provided as a courtesy guide only. Timing and order of items may change as part of Agenda Modification and Approval and/or as needed based on staff and time availability during the course of the meeting.



This meeting location is wheelchair accessible. To request disability-related accommodations or to request American Sign Language (ASL), Cantonese, Mandarin, or Spanish language interpreter, please email [adaprograms@oaklandca.gov](mailto:adaprograms@oaklandca.gov) or call (510) 238-5219 (V) or 711 (California Relay Service) at least five (5) business days before the meeting. Please refrain from wearing scented products to this meeting as a courtesy to attendees with chemical sensitivities.

Esta reunión es accesible para sillas de ruedas. Si desea solicitar adaptaciones relacionadas con discapacidades, o para pedir un intérprete de en español, Cantonés, mandarín o de lenguaje de señas (ASL) por favor envíe un correo electrónico a [adaprograms@oaklandca.gov](mailto:adaprograms@oaklandca.gov) o llame al (510) 238-5219 (V) o al 711 para servicio de retransmisión (Relay service) por lo menos cinco días hábiles antes de la reunión. Se le pide de favor que no use perfumes a esta reunión como cortesía para los que tienen sensibilidad a los productos químicos. Gracias.

會場有適合輪椅出入設施。需要殘障輔助設施, 手語, 西班牙語, 粵語或國語翻譯服務, 請在會議前五個工作天電郵 [adaprograms@oaklandca.gov](mailto:adaprograms@oaklandca.gov) 或致電 (510) 238-5219 或 711 (電話傳達服務)。請避免塗搽香氛產品, 參加者可能對化學成分敏感。

**City of Oakland**  
Mayor's Commission on Persons with Disabilities (MCPD)  
Monday, November 18, 2019

**Draft Minutes**

1. Roll Call and Determination of Quorum at 5:30 p.m.
2. Open Forum
  - None
3. Agenda Modification and Approval
  - Motion to approve agenda without modification: Gregory  
Seconded by Sperling  
Ayes – 7: Davenport, Garner, Gregory, Lynne, Meu,  
Nakamura, Sperling
4. Approval of October 19, 2019 Minutes
  - Motion to approve minutes without modification: Gregory  
Seconded by Sperling  
Ayes – 7: Davenport, Garner, Gregory, Lynne, Meu,  
Nakamura, Sperling
5. Chair Report; Karen Nakamura, Chair
  - Be prepared for PG&E outage scheduled for November 20.
6. Commissioner's Announcements
  - Commissioner Gregory suggested again to invite Alameda County Complete Count Committee staff to present on Census 2020.
7. Annual Report on City of Oakland Web Content Accessibility
  - Karen Boyd, Citywide Communications Director, and Mai-Ling Garcia, Digital Engagement Officer, from the City Administrator's Office, presented on progress made towards full Web Content Accessibility Guidelines (WCAG) 2.0 AA+ compliance in the City's web content and use or development of other information and communications technologies.

- The Vision of Oakland Digital Services is to delivery simple, scalable digital products designed with and for the public to make government services more equitable, trustworthy and easier to access and use.
- City of Oakland website is now on its fourth iteration, launched in April 2018.
  - The three goals are as follows:
    - Bridge the gap between online services and offline human experience to benefit the public.
    - Use technology as an agent for organizational change.
    - Increase public trust and access to local government services.
  - The website is maintained with a small team of mostly part-time experts working on content strategy, service design, user research and testing, front-end design and development, training, and sun-setting information and services online that are difficult to understand and use.
  - Recent accomplishments include the following:
    - Plain English: reduced the average level of digital content from post-collegiate to grade eight or nine to make it easier to search, understand, and translate to other languages (built-in Google Translate).
    - Mobile usage: increased mobile usage on oaklandca.gov by 59 percent.
    - Content: reviewed, revised and redesigned over 10,000 web pages and PDF documents.
  - Content managers within each department also maintain websites on top of their regular day-to-day jobs.
  - Recent improvements are as follows:
    - Ensured the site is labeled for assistive technology.
    - Required alternative text for new images.
    - Standardized tables and image creation across the site.

- Updated OAK 311 website, so that mobile users will dial directly to the local / long version phone number (510) 615-5566 every time to avoid failure of re-routing when dialing 3-1-1.
  - Next steps:
    - More staff training on accessible content using a draft guide.
    - One-on-one coaching for staff as they develop content.
    - Identify funds to hire a consultant to help guide and implement accessibility improvements to the website.
  - Challenges:
    - Digital Services Team is mostly part-time and changes every three to six months.
    - Digital services need to be designed mobile-first, ADA and language accessible.
    - Need an accessibility partner to audit and provide recommendations.
- Feedback from Commissioners:
  - Commissioner Sperling raised the following:
    - KTOP should be under Citywide Communications to provide improved training materials to Commissioners for live broadcast.
    - Voicemail: when staff leaves the City, their voicemail should refer to another contact
    - Social media: needs help with logo for MCPD but did not hear back from City communications staff he contacted
  - Commissioner Lynne did not attend a rally (produced by an outside entity) in Frank Ogawa Plaza earlier this year because information about accessible seating was not readily available. Information on accessibility of special events needs to be required in the permit application.

- Commissioner Gregory inquired about whether there is enough budget to achieve full ADA compliance.
  - Ms. Boyd stated that there is currently not enough funding for full-time staff.
- Commissioner Reid asked about user testing by persons with disabilities, benchmarks, and regulations.
  - Ms. Boyd stated that there was previous user testing. There is a consultant already hired via an Urban Areas Security Initiative (UASI) grant, and it would be great to team up with MCPD for more user testing.
  - Ms. Garcia confirmed that WCAG and Section 508 compliance are the goals.
- Commissioner Meu inquired about languages and training, so staff across departments post materials in compliance.
  - Ms. Boyd stated that Google translate is available on the website. Manual translation is available from time to time, such as Equal Access providing translation during PG&E Public Safety Power Shutdown.
  - Ms. Boyd shared an example that departmental web content managers cannot post pictures unless they also enter alternative text.
- Chair Nakamura pointed out the following:
  - City of Oakland needs to send more frequent push communication, especially during power shutdown, so that people do not have to constantly check the City website.
  - Alternative text needs to be in other languages besides English.
  - She commended the commitment to plain English.
- Feedback from two public speakers:
  - AC Alert is not accessible to everyone, especially those using screen readers to register.

- Persons with disabilities should be paid for user testing, not just asked to volunteer.
- Additionally, finding phone numbers on the City website is difficult using screen reader commands. It often requires much scrolling.
- City needs more funding and staffing to achieve ADA accessibility of City website and OAK 311 Call Center.

8. Strategic Planning Retreat Follow-up

- New Objective 5.3 on renter's rights is missing.
- It was agreed that Commissioners send updates for their specific objectives and express interest for signing up to monitor certain objectives to Chair Nakamura, Vice Chair Sperling, and staff for the Commission.

9. Staff Updates and Announcements

- None

10. Adjourned at 7:00 p.m.



**EXHIBIT A.1 for Attachment to Minutes of Event Date**  
**City of Oakland Mayor's Commission on Persons with Disabilities**  
**Meeting for November 18, 2019**

**COMMISSIONERS ROLL CALL**

Quorum Established: <b>Yes</b>							
Number Voting Members Present: <b>7</b>	<b>Present</b>	<b>Excused Late</b>	<b>Arrive Late</b>	<b>Leave Early</b>	<b>Absent</b>	<b>Excused</b>	<b>Non-voting status</b>
Chairperson Karen Nakamura	<b>X</b>						
Vice Chair Frank Sperling	<b>X</b>						
<b>COMMISSIONERS</b>							
Reid Davenport	<b>X</b>						
Sarah Garner	<b>X</b>			<b>X</b>			
Thomas Gregory	<b>X</b>						
Marjorie Lynne	<b>X</b>						
Lester Meu	<b>X</b>						
Karina Ryan				<b>X</b>	<b>X</b>		
Noah Smith		<b>X</b>	5:40 p.m.				
Howard Tevelson				<b>X</b>	<b>X</b>		
Vacant							
Staff: Anh Nguyen, ADA Programs Manager Hoang Banh, ADA Program Analyst							
Interpreters: none							

**EXHIBIT A.2 for Attachment to Minutes of Event Date**

**SIGN IN SHEET**

**Mayor's Commission on Persons with Disabilities  
Meeting for November 18, 2019**

**Subscribe to  
MCPD Notices  
(Y/N)**

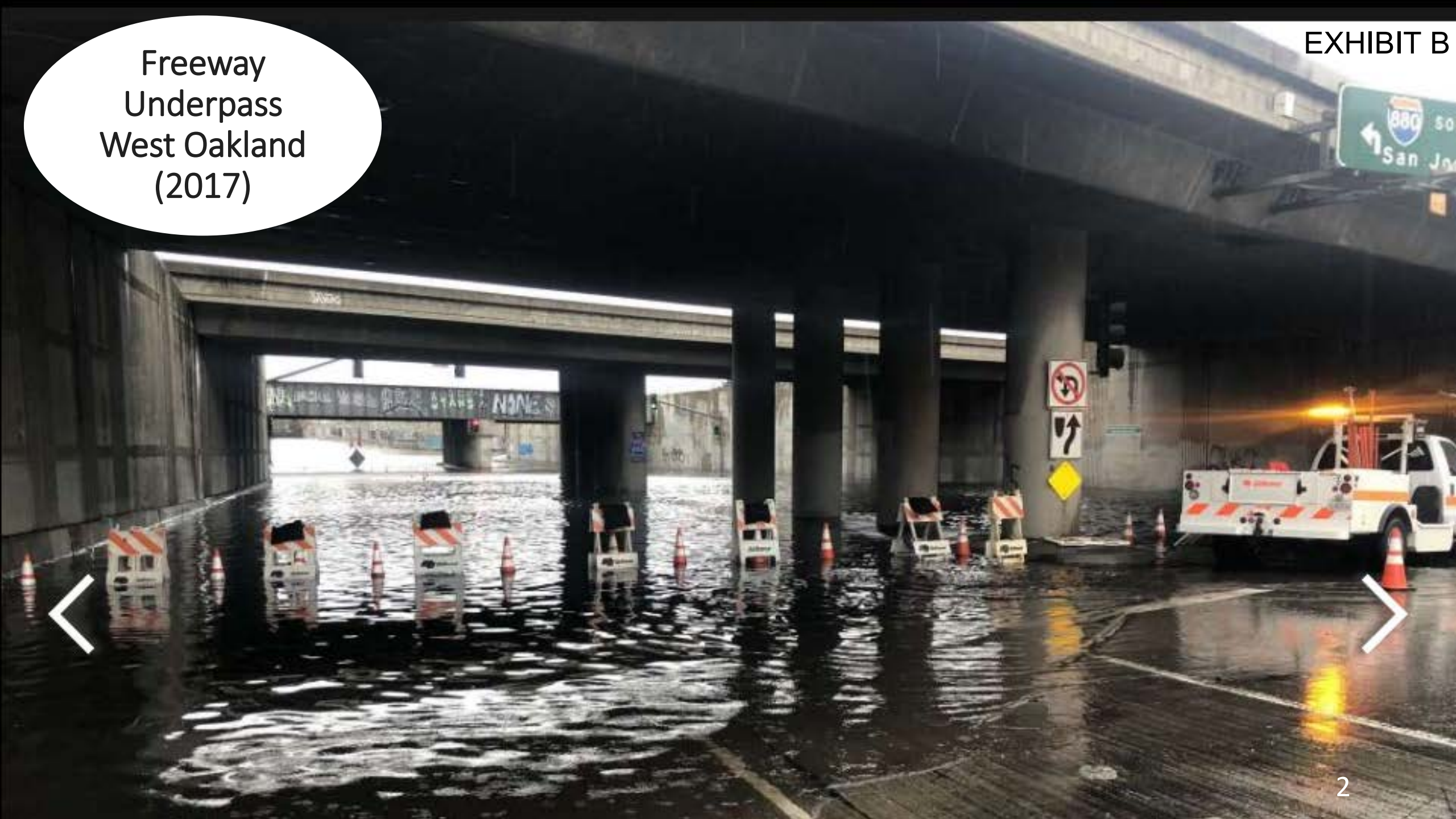
<b>Name</b>	<b>Agency</b>	<b>Email</b>	<b>Phone</b>	<b>Address</b>
Karen M. Johnson,		<a href="mailto:k731leo@aol.com">k731leo@aol.com</a>		
Helen Walsh				
Sheela Gunn-Cushman				

# Oakland's 2030 Equitable Climate Action Plan (ECAP)

December 16, 2019  
Presentation to the  
Mayor's Commission on Persons with Disabilities

Shayna Hirshfield-Gold  
City of Oakland Sustainability Program

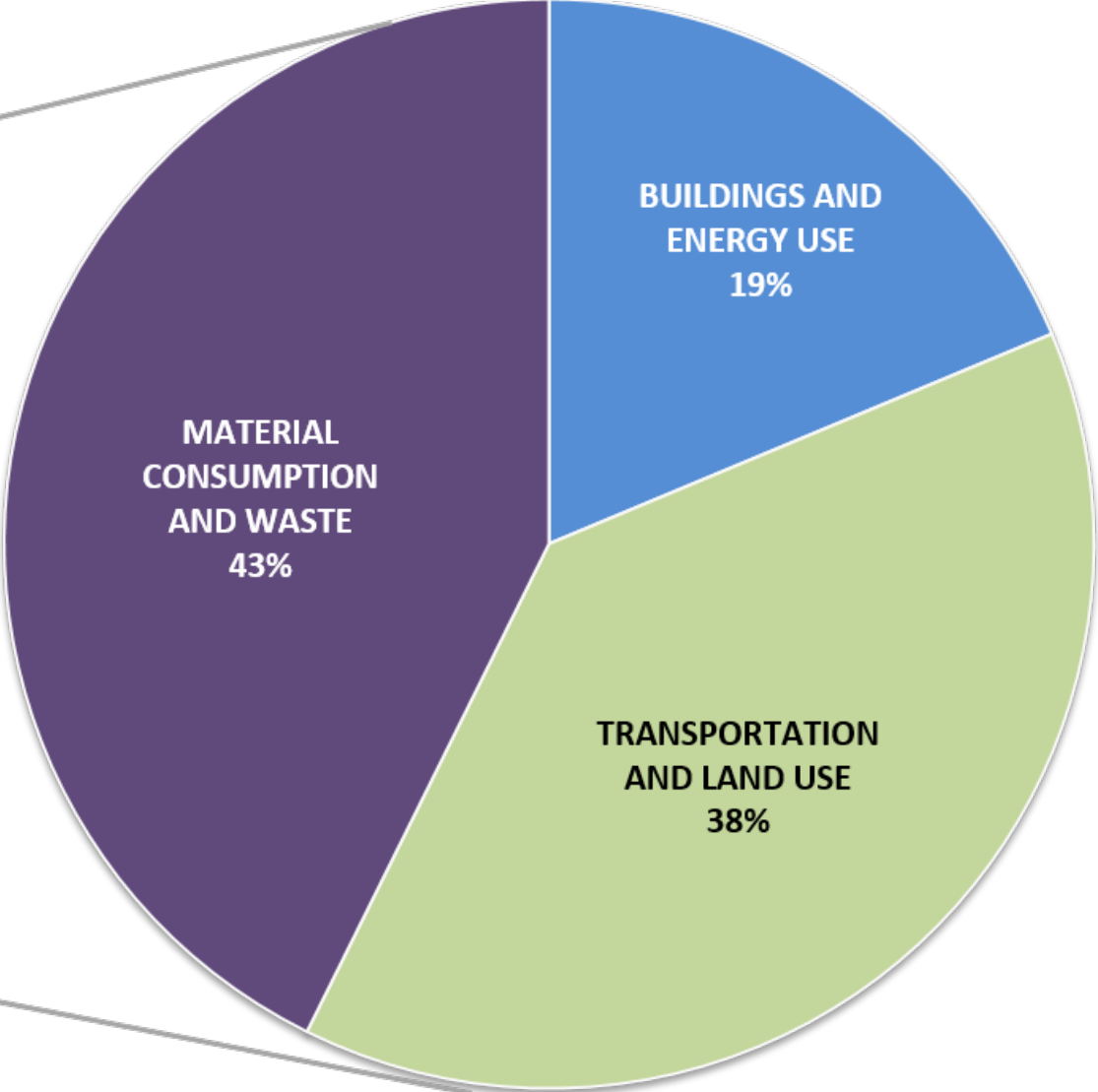
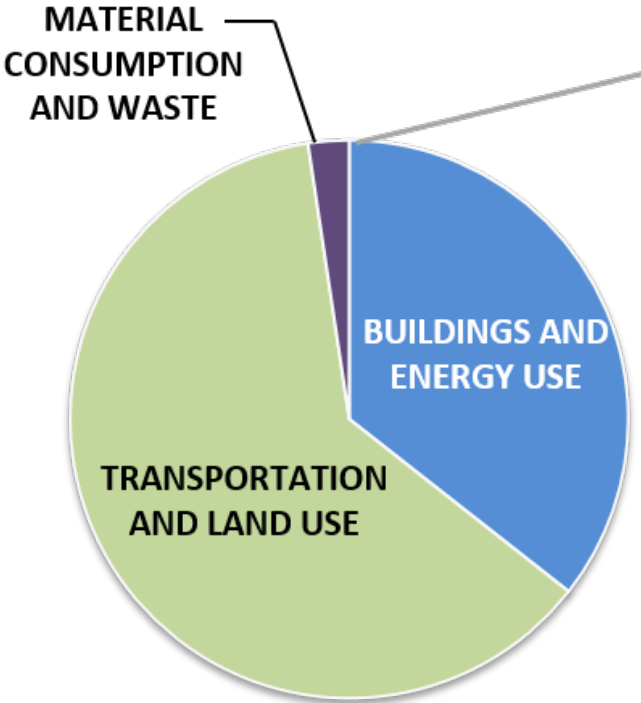
Freeway Underpass  
West Oakland  
(2017)





Local Emissions

Lifecycle Emissions

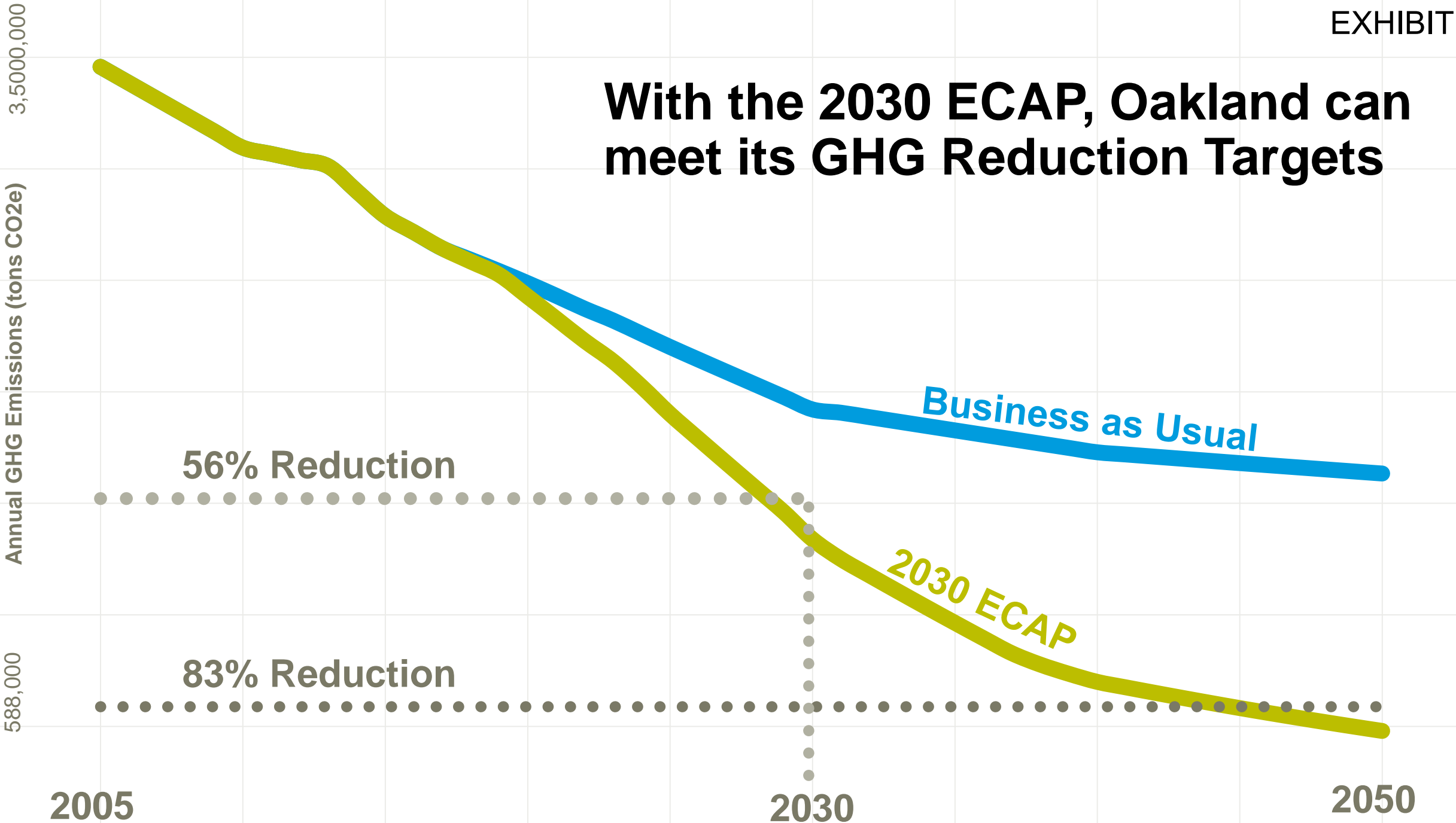


2.8X

Total Emitted: 2,768,150 MT CO<sub>2</sub>e

Total Emitted: 7,628,552 MT CO<sub>2</sub>e

# With the 2030 ECAP, Oakland can meet its GHG Reduction Targets



Racial, Economic, & Social Equity

**Oakland's 2030 ECAP**

**How do we slow down  
Climate Change?**

Local  
Emissions

Life Cycle  
Emissions

Urban  
Forestry

**How do we adapt to  
Climate Change?**

Heat

Drought

SLR

Fire

Flooding

2030 Target: 56% Greenhouse Gas Emissions Reduction

# 2030 ECAP Values

- **Equitable:** Prioritize actions that benefit frontline communities and minimize burdens
- **Ambitious:** Responsive to the Climate Emergency
- **Realistic:** Actionable, measurable, & verifiable
- **Balanced:** Mitigation + adaptation; immediate + “moonshot” actions; local + lifecycle emissions
- **Adaptive:** Flexible to accommodate technological, political, and cultural shifts over 10 years



# What's in the ECAP

- **Overarching:** Equity, Green jobs / economy, public health, housing security



# ECAP Sections

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- **Transportation & Land Use:** Active mobility, public transit, & vehicle electrification
- **Buildings and Energy:** Eliminate fossil fuels
- **Material Consumption & Waste:** Support circular economy, minimize single-use plastics, eliminate organics in landfill, reduce food insecurity

# ECAP Sections Continued

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- **City Leadership:** Reduce fossil fuel dependence, recognize community leadership
- **Adaptation:** Increase community resilience, increase green infrastructure, understand vulnerabilities
- **Carbon Removal:** Increase urban forestry and carbon farming, explore other opportunities
- **Port Leadership:** Reduce direct & indirect emissions

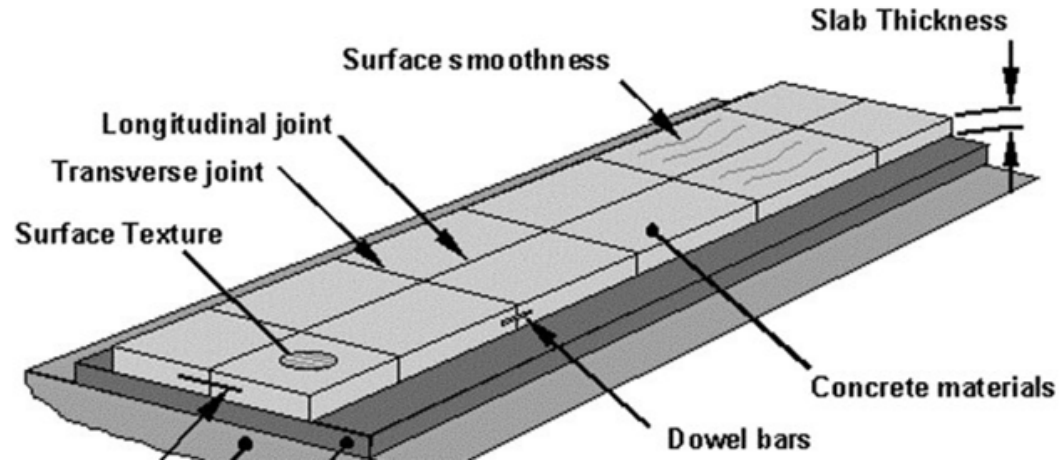
# Timeline

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- **January – December 2019:** Community engagement & technical analysis
- **October – December 2019:** Public review draft
- **December 2019 – February 2020:** Racial equity impact analysis, Financial analysis, final revisions
- **April 2020:** Final draft to Council



# Sidewalk Certification Program Ordinance #13549



# Executive Summary

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- Sidewalk Certification is about *Safety* and *Access*
  - Inspired by Measure KK, and born of legislation passed by Council
    - Sidewalk Certification
    - Trip and fall liability
    - Repair permit fee holiday
    - Low income sidewalk repair assistance
- Certification program launch was not perfect
  - OakDOT responded by making improvements to the program while it was being implemented
- The results speak for themselves
  - After a slow start in July, compliance permits climbed to an average +300/month
  - 5x increase in sidewalk repair permits year-over-year



# Executive Summary [cont'd]

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- A real estate trade group is lobbying to suspend the Sidewalk Certification program
- This unusual and extreme proposal fails on five key questions
  1. Is there a crisis in Oakland real estate? ✘
  2. Would honoring the realtor request be equitable? ✘
  3. Can we afford the luxury of pausing a sidewalk repair initiative? ✘
  4. Would we be happy with the precedent set by derailing the program? ✘
  5. Would suspension help us to recoup time and resources invested to-date? ✘

# Contents

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## **Legislative Background**

Implementation and Results

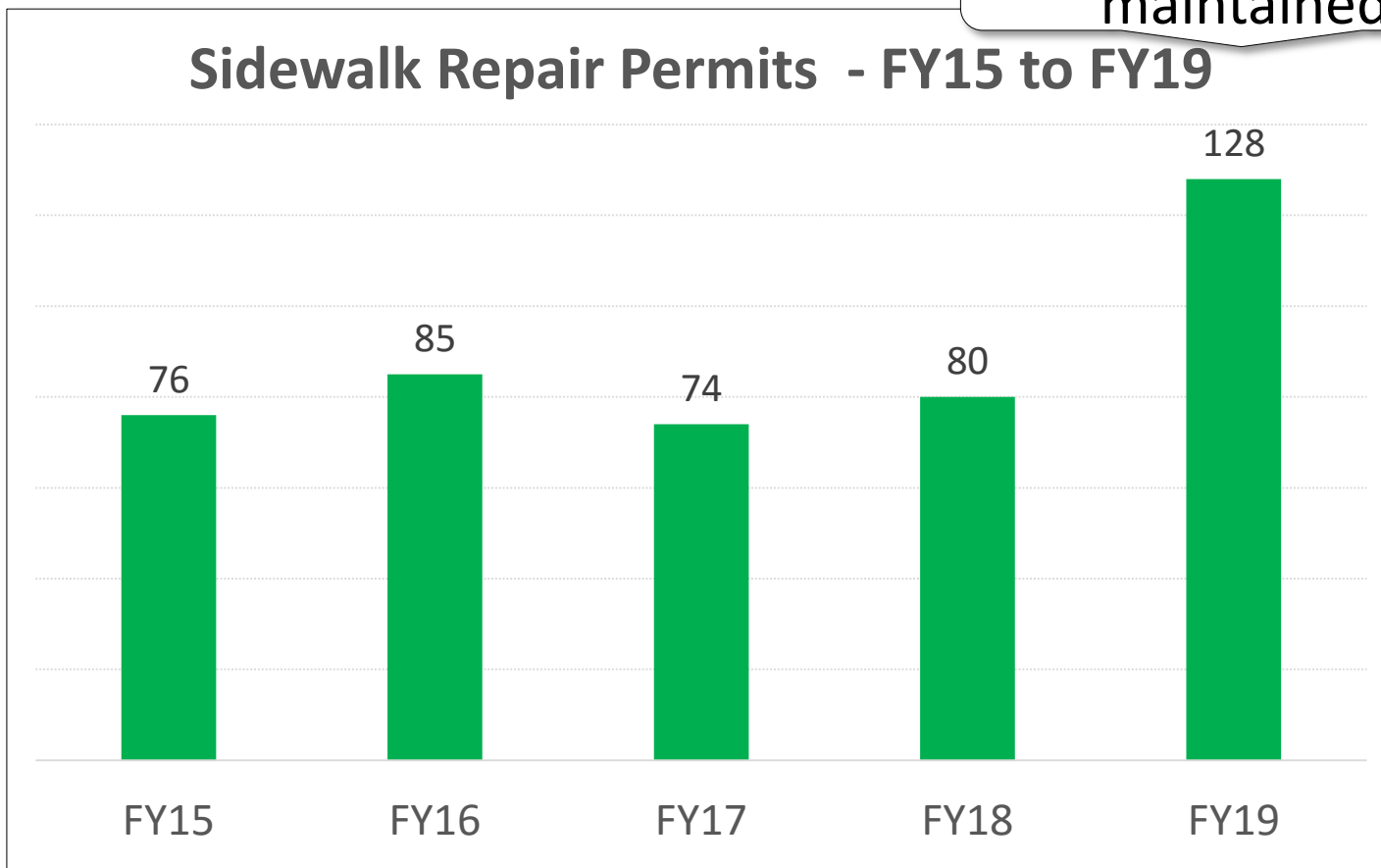
Process Problems

Pause Sidewalk Certification?



# Private property sidewalk repair has been rare in the City of Oakland

On average, 10 people per month maintained their sidewalks

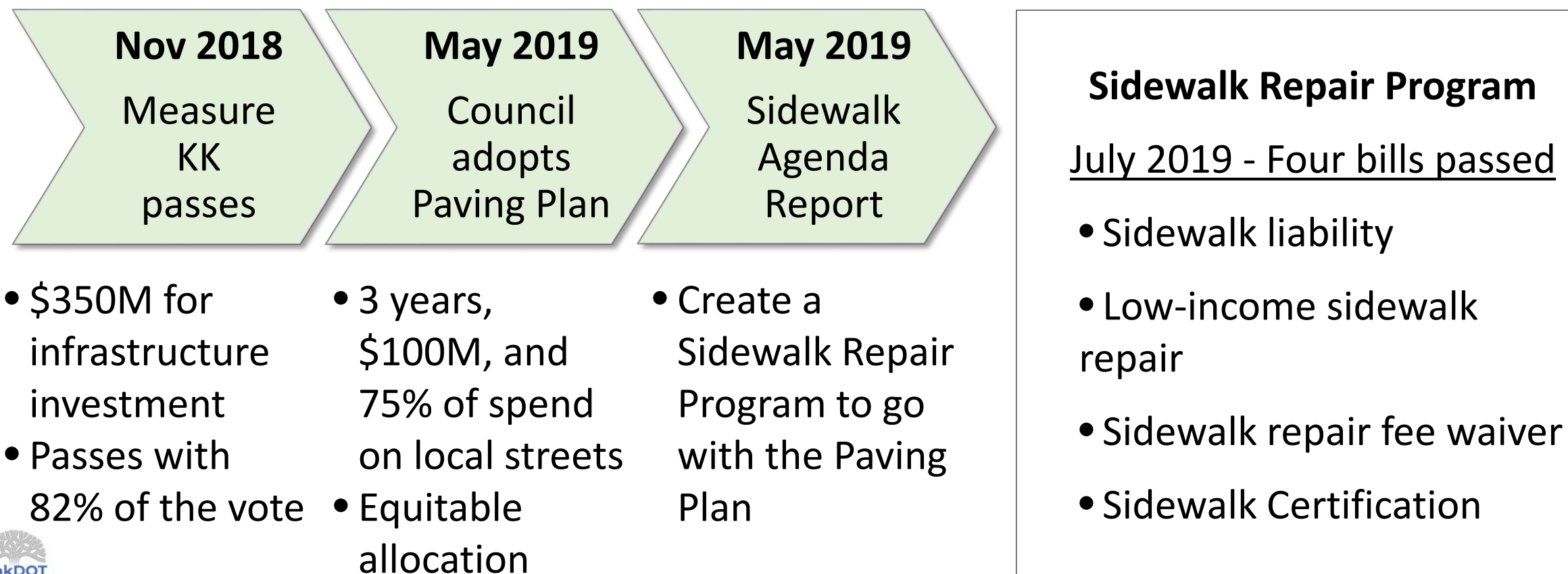


Impact on Oakland Residents

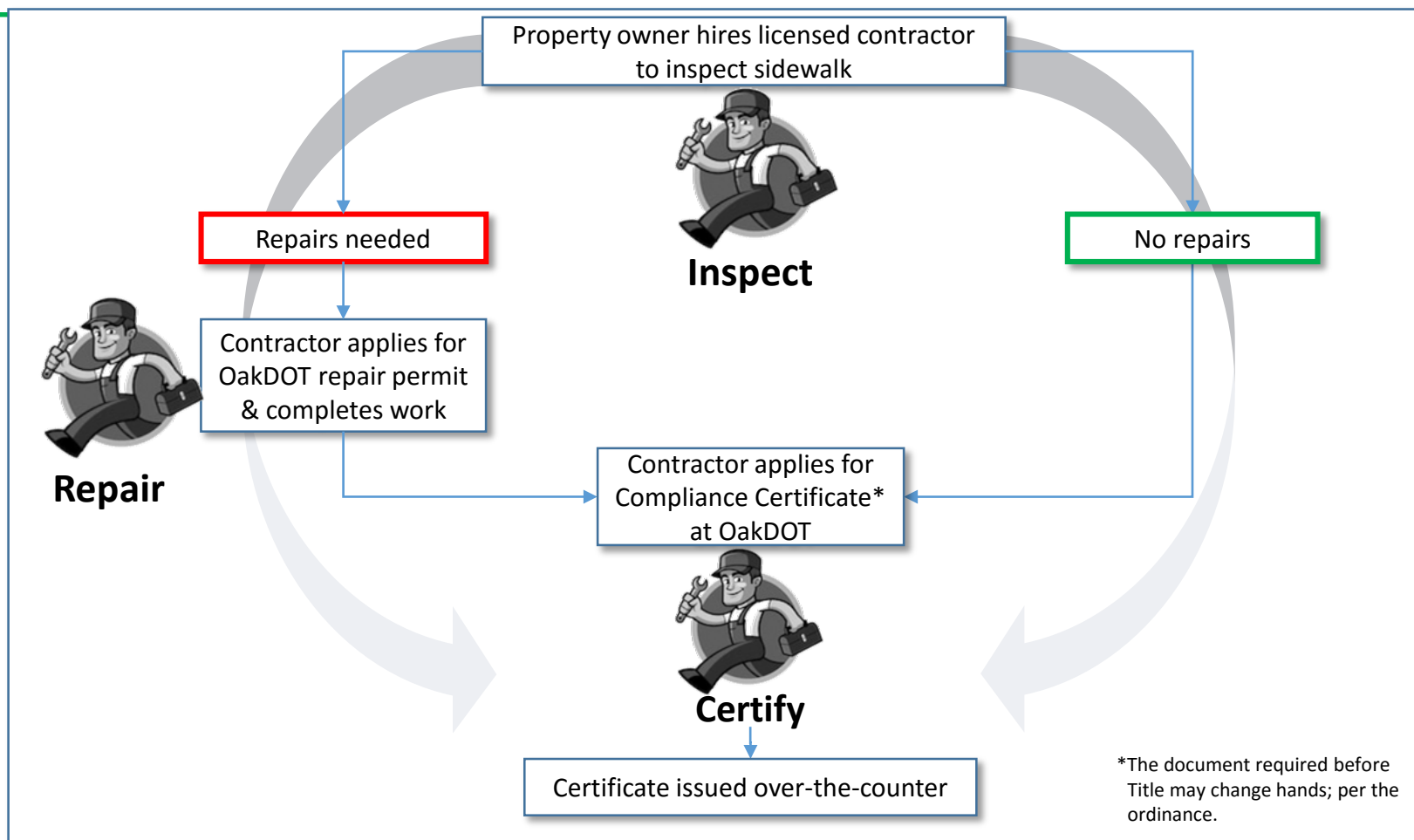
- Access ↓
- Asset Mgt ↓
- Liability ↑
- Safety ↓



# Creating a sidewalk repair program



# Sidewalk Certification: high level process



## When is Sidewalk Certification required?



- 1 Before first close of escrow on the sale of a home



- 2 Upon permitting a property renovation with value > \$100,000

# Contents

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Legislative Background

**Implementation and Results**

Process Problems

Pause Sidewalk Certification?

# We used existing tools to ensure timely program launch

1. CGS Permit process



- Leveraged the existing **Curb, Gutter & Sidewalk** permit/SOP

2. Custom permit text



- The signed OakDOT permit, with custom text in the Description of Work field, serves as the *Compliance Certificate*

3. Accela



- Applications, invoices, support materials, and certificate copies all live in *Accela*: searchable by address, parcel, owner, contractor #, etc; accessible by P&B and other stakeholders

# We committed to improving the program as we implement it

The first changes came before bill passage and included suggestions from industry; e.g. inspection SOP



CGS Permit standard

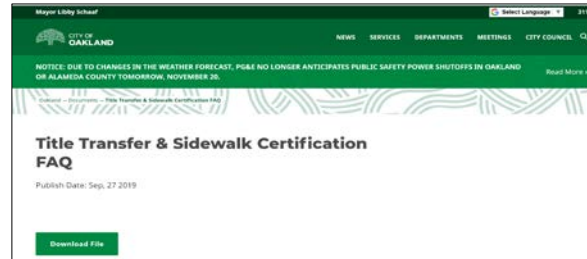
- OakDOT Pre-inspection
- OakDOT Closeout-inspection



Sidewalk Certification

- Licensed contractor certifies sidewalk condition
- No city inspections-or scheduling challenges

We collected answers to common queries in an FAQ posted to the OakDOT website



<https://www.oaklandca.gov/documents/title-transfer-sidewalk-certification-faq-2-1>

- First posted Jul 17<sup>th</sup>
- Last updated Nov 22<sup>nd</sup>
- Resource for Oakland residents and OakDOT staff as well

One week into program implementation, we created a new *Provisional Sidewalk Certificate*

Standard Compliance Certificate



Provisional Compliance Certificate

- Provided 90 day sidewalk certification grace period
- Sales already in escrow advanced thru to closing



# We committed to improving the program as we implement it [cont'd]

## We expanded the universe of certification-eligible contractors



### Original ordinance

- A, B, C-8 contractor licensees



### Post-revision

- Added sewer lateral contractors; C-42 & C-57
- Your sewer lateral contractor can repair and certify your sidewalk

## We made the *Provisional* certificate tool permanent and adjusted effective dates



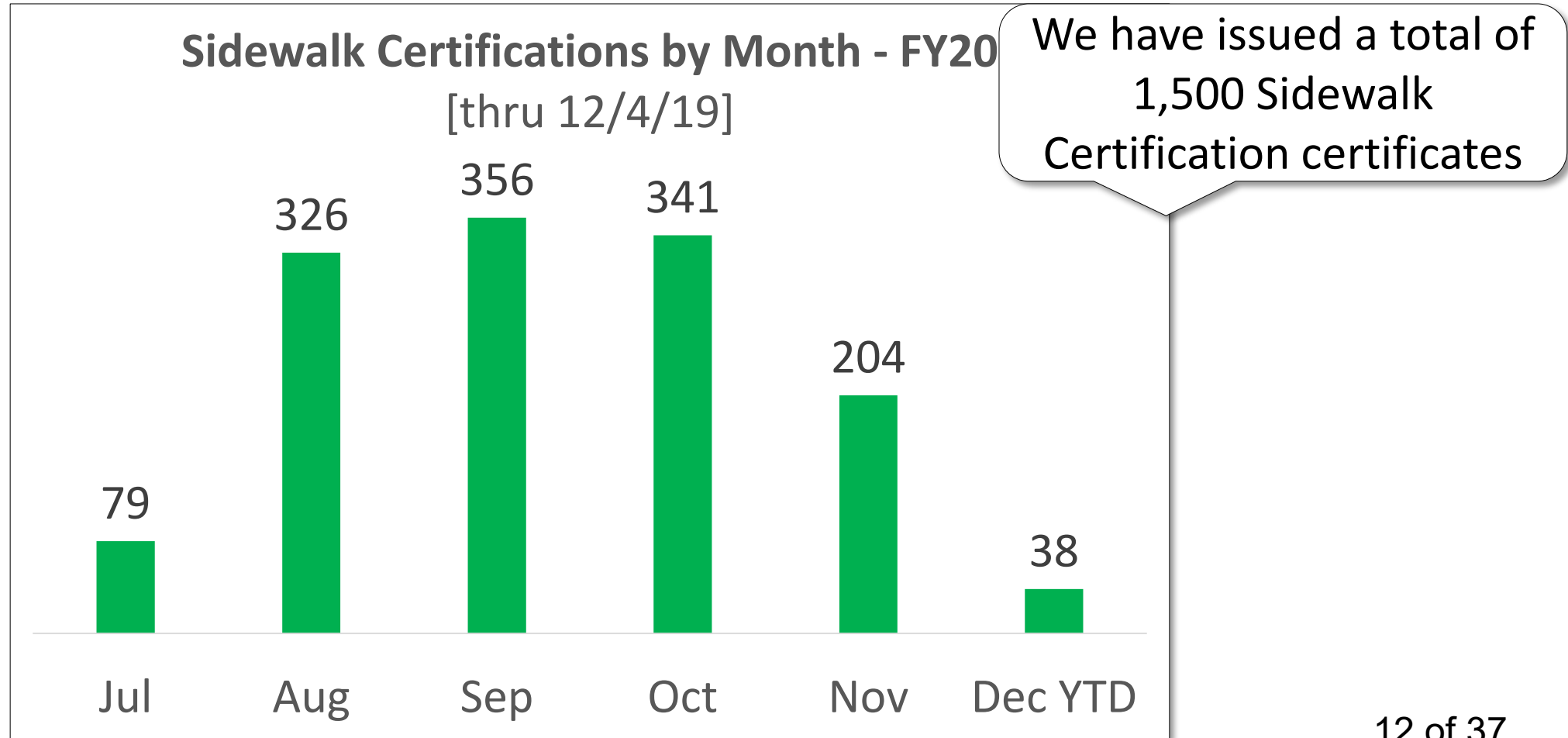
- Provisionals originally valid for 90 days from date of passage [Jul 9<sup>th</sup>]
- Revised to 90 days from date of issue
- *Any* property owner can have certification waived for 90 days

## We document—and continually update—SOPs in an employee handbook



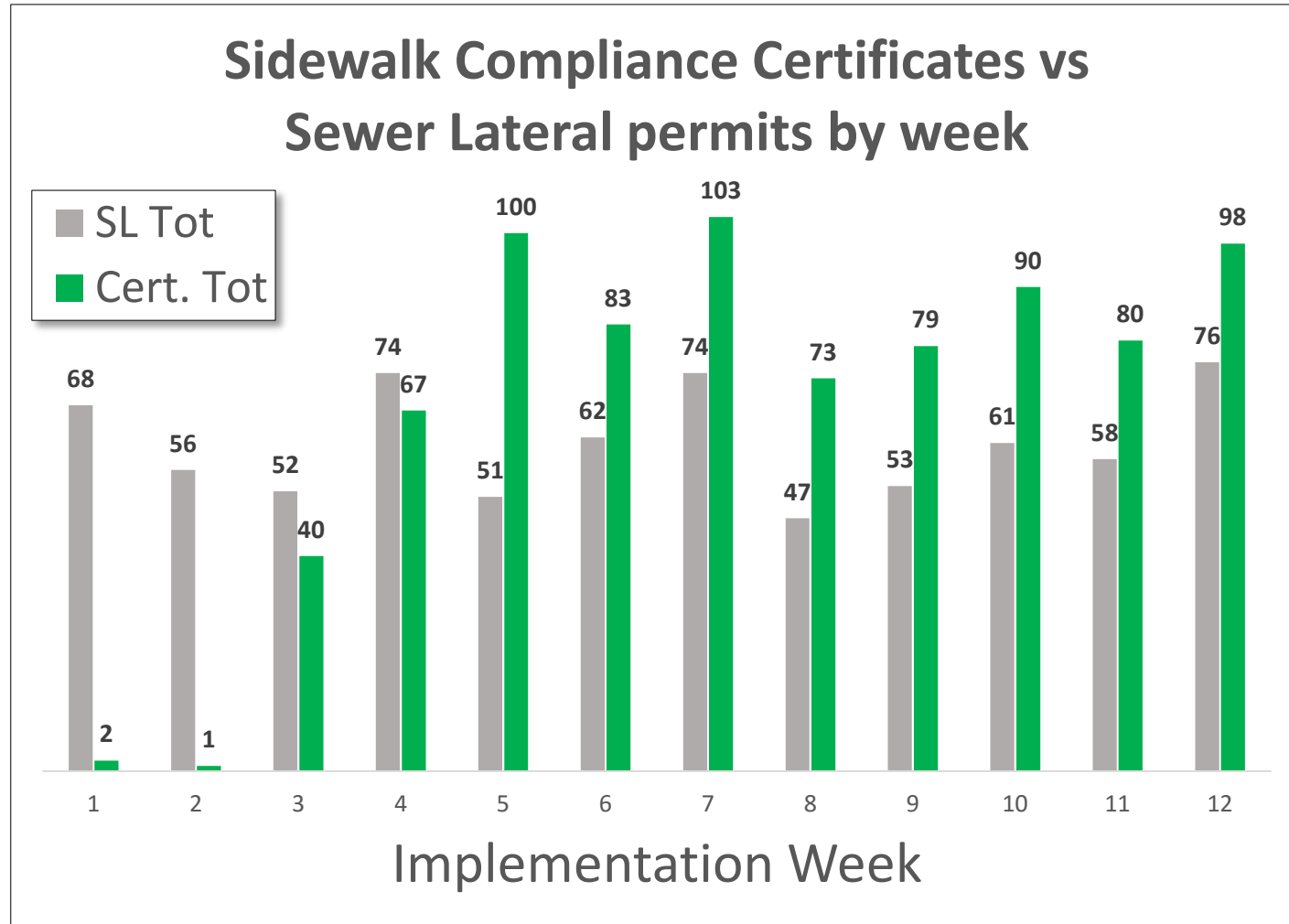
- Critical resource for Permit Counter staff
- Promotes consistent administration of the certification program
- Updated as needed

# The data tells us that property owners have adjusted to sidewalk certification

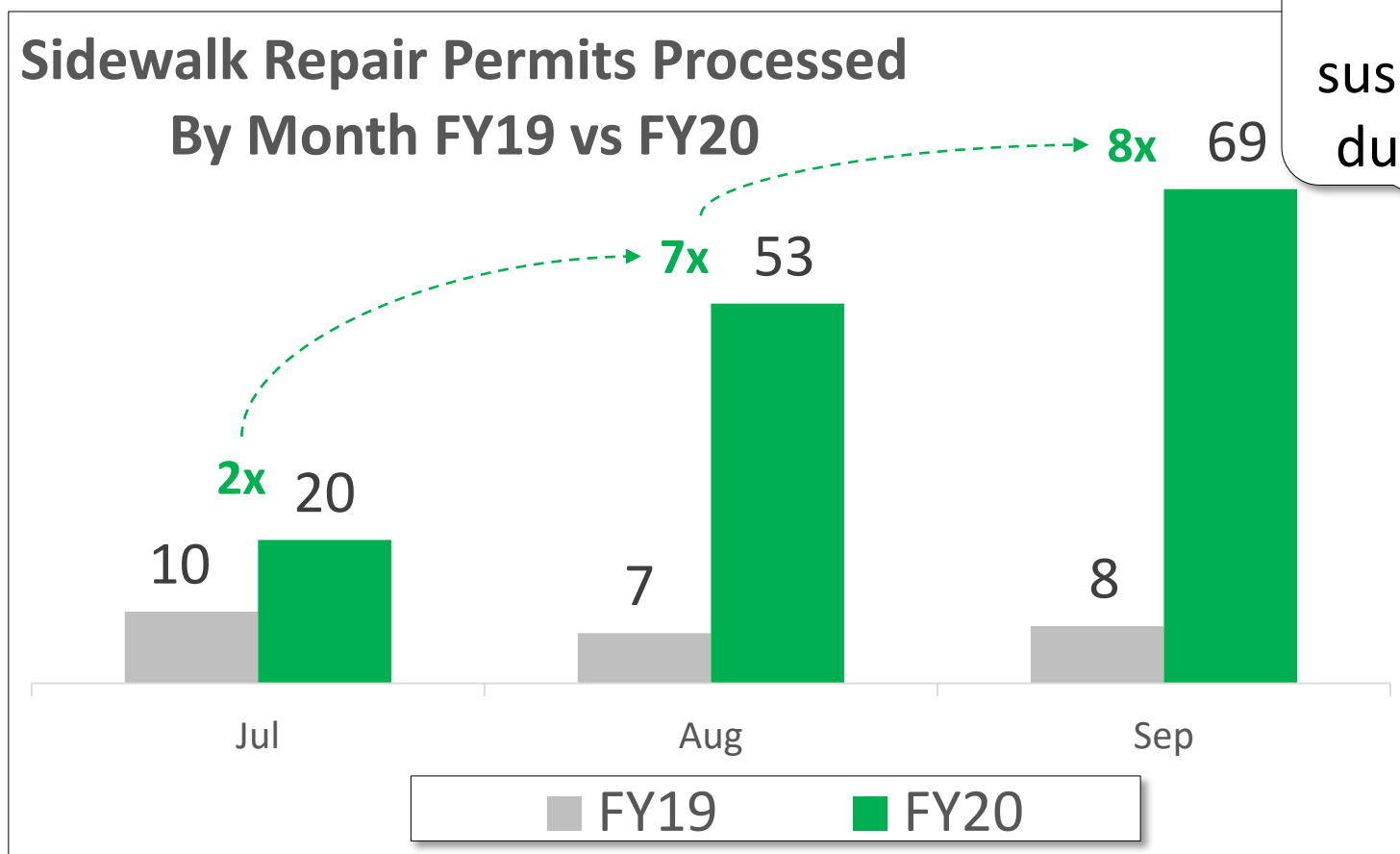




# Sidewalk Compliance Certificates quickly became OakDOT's largest permit category

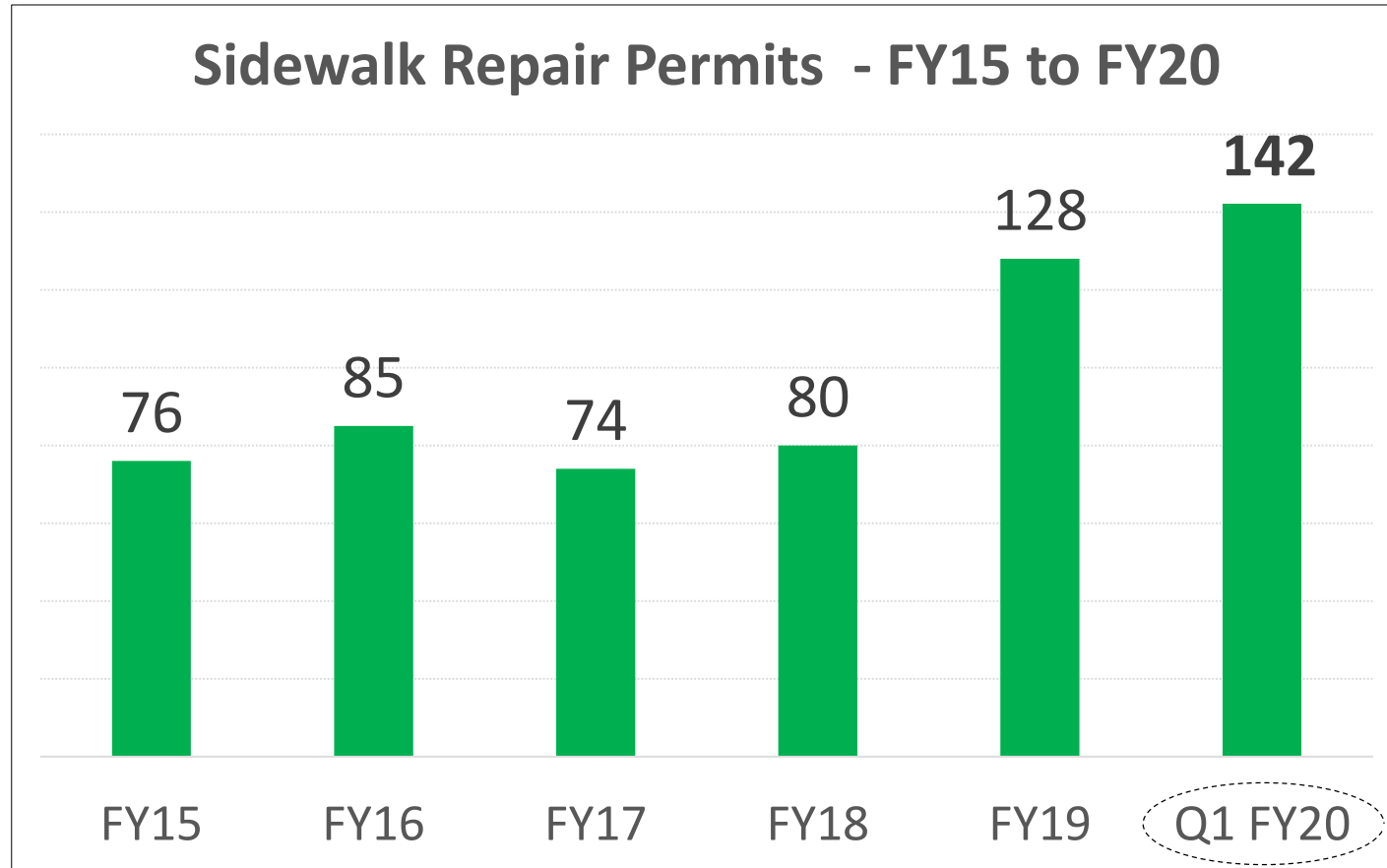


# Permitted sidewalk repairs are way up—the result we wanted for residents



If the program is suspended, it cannot be due to program failure

# In the first three months of FY20 we set an annual record for sidewalk permits



- Dec FY20 YTD= 214  
+201% YOY  
+67% vs full year FY19



# Contents

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Legislative Background

Implementation and Results

**Process Problems**

Pause Sidewalk Certification?

# We have made significant progress, but there is more work ahead

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- We are aware of the problems with our processes
  - Due to stakeholder feedback, and
  - Due to the OakDOT staff who experience certification SOPs on a daily basis
- Bay Area realtors have provided their input
  - in calls and emails;
  - at an Oct 10 presentation by OakDOT execs, attended by a large group of BRIDGE Association of Realtors [AOR] members and AOR guest CM Reid; and
  - at a small Nov 18 meeting among OakDOT execs, AOR reps, and CM Reid
- Lingering questions and processes in need of redesign

# Problem: Properties without Sidewalks should be exempt

- These properties *are* exempt
- OakDOT has issued Provisional Certificates—at no cost—when owners visited the Permit Office
  - Realtors tell us that this is confusing
- We will make a special effort to explain to owners that they are exempt and no certification is required
  - Explore new ways to get info to the public



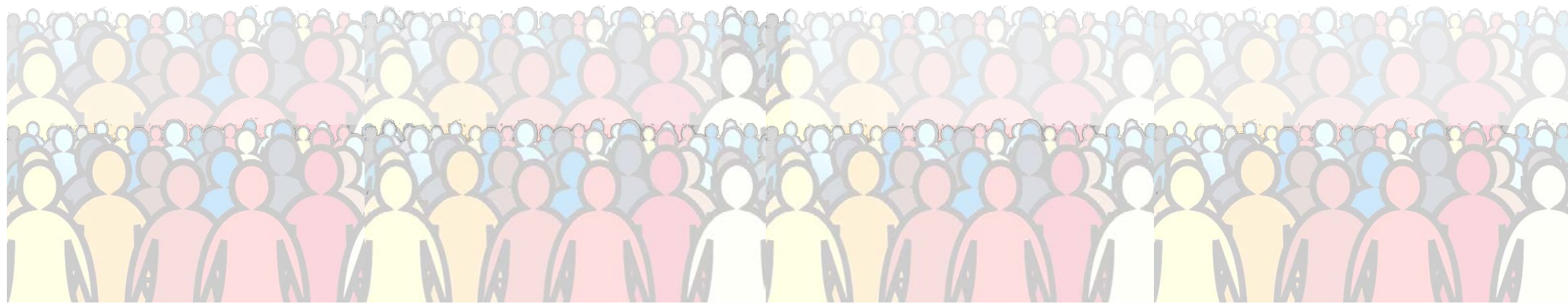
# Problem: Oakland business license requirement for contractors

## Complaint

- Business license requirement shrinks the pool of available contractors
  - With strong demand for contractors, prices are increasing

## OakDOT response

- Not unusual, or wrong, for pols to prefer Oakland licensed businesses
- We notice contractors are serving the market more efficiently
  - Over time, we expect more innovation/lower prices



# Problem: Sidewalk Certification is a burden for first-time homebuyers

## Complaint



- High housing prices are a particular hardship for 1<sup>st</sup> time homebuyers
- Sidewalk certification adds to the burden

## OakDOT Response

- A low income assistance program was among the four sidewalk bills passed in July
- Funding is the problem
- OakDOT would support an effort to win more funding for this program



# Problem: Sidewalk damage due to City of Oakland trees

## Complaint

- This is the only type of damage that owners are *not* obliged to repair
- However, verifying city trees is not easy

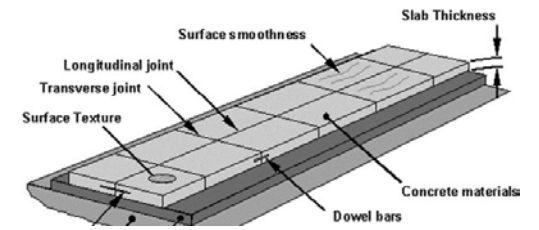


## OakDOT response

- We are finalizing ID & inspection SOPs
  - Recent Innovation: When we ID city trees, we place a pop-up notice in the parcel record
- We are building a city tree database
- Best first step: call the OakDOT Permit Counter 510.238.3891
  - They always answer
  - They have up-to-date info

# We will work on these and other issues; as time and resources allow

- Streamline the city-owned tree damage process
- Create a sidewalk quality explainer, and post it online
- Make OakDOT inspector time available to Oakland property owners
- Certify some sidewalks online
- Encourage other Sidewalk Certification stakeholders—including *realtors*—to support the program by making process changes of their own



# We're doing this *The Oakland Way*.

## Administer the Program and Streamline SOPs



1. A worthy, important cause:  
***Promoting Safety & Ensuring Access***
2. Our duty; as stewards of the public right of way
3. There's much work to do, and resources are scarce

# Contents

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Legislative Background

Implementation and Results

Process Problems

**Pause Sidewalk Certification?**

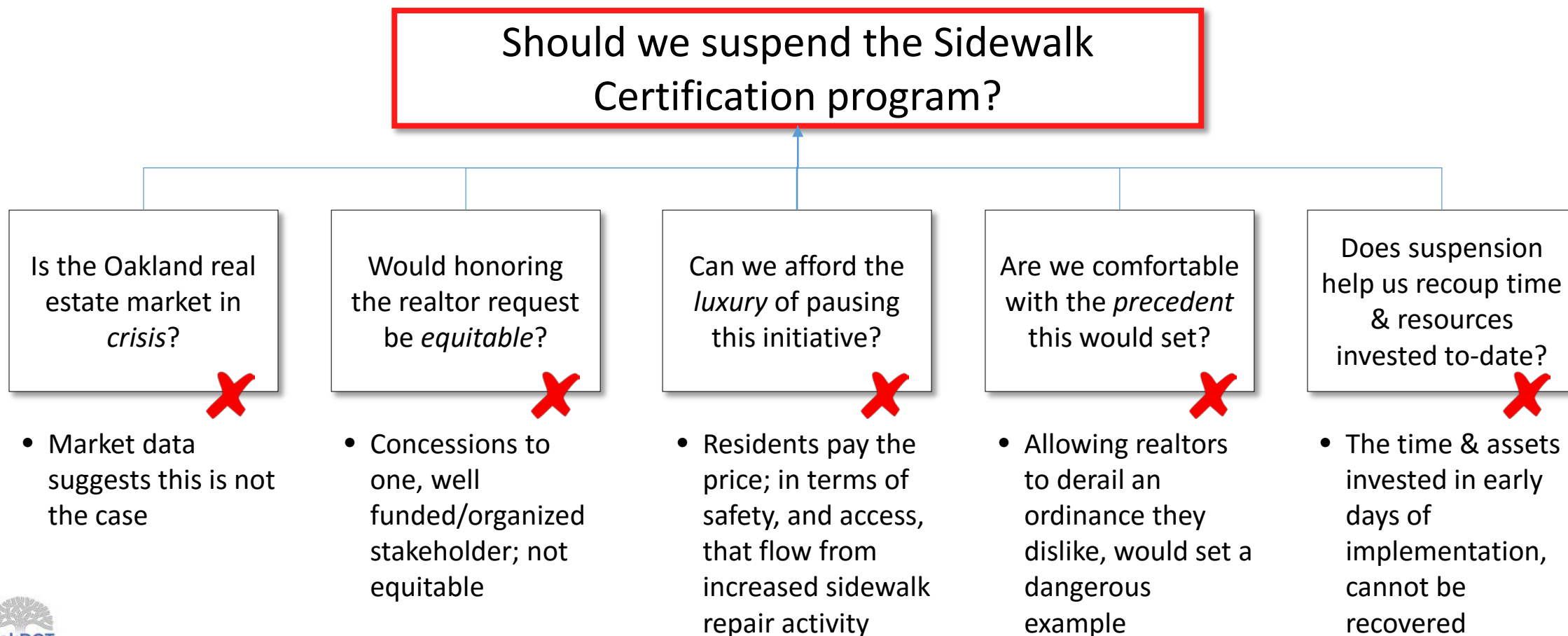
# A group of realtors are advocating suspension of the Sidewalk Certification Program

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- The Berkeley-based AOR points to process issues that add time, and expense, to the compliance process
- Suspension, they say, would give OakDOT time to address issues
- AOR has found at least one ally on the Oakland City Council

# When we consider certain key questions, the case for suspension falls apart.



# The data tells the story: There is *No crisis* in Oakland real estate

## Getting better

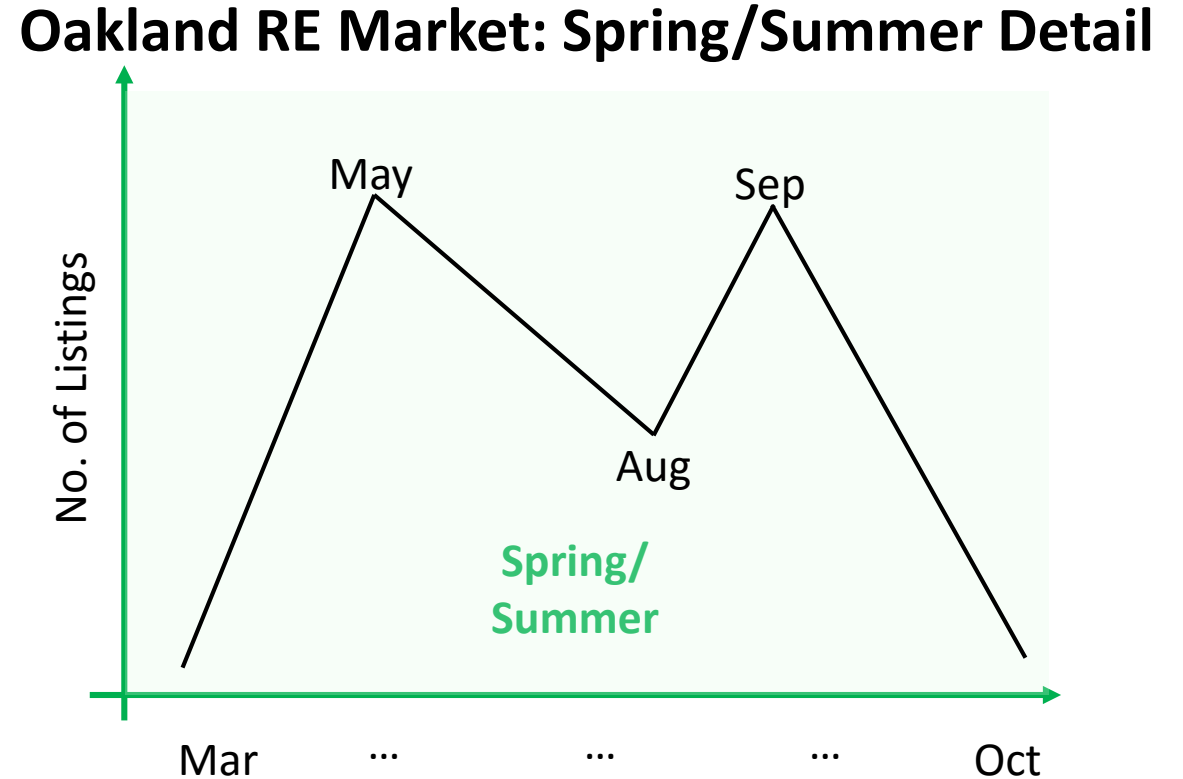
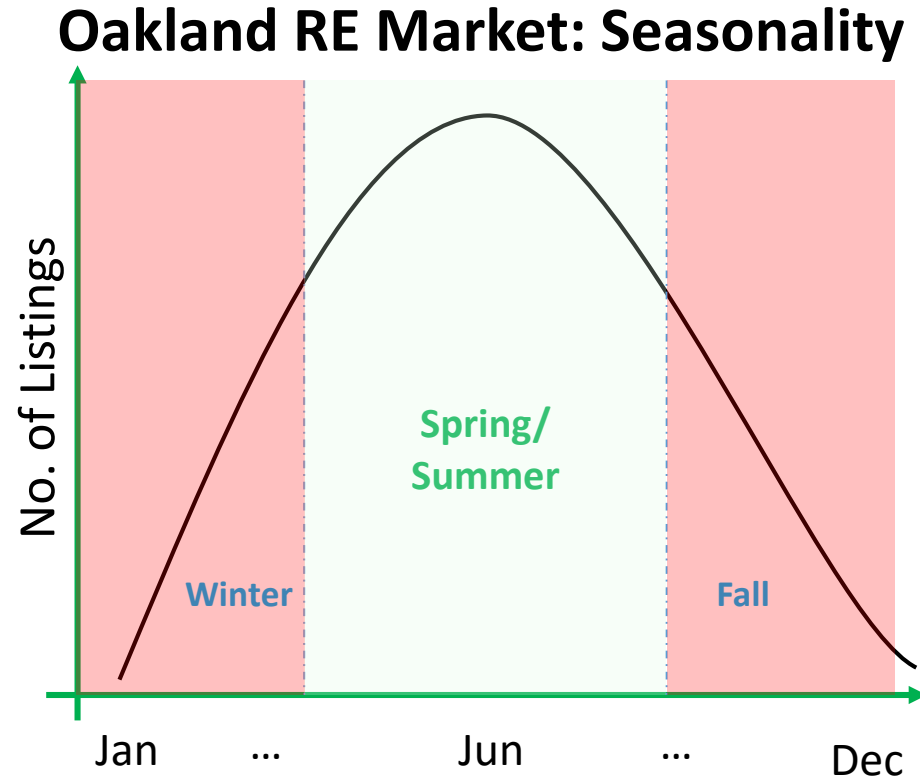
- We are working actively on certification SOPs
- Service quality is improving. For the Jul to Oct period, we averaged 276 certifications/month



## Too soon for an extreme option

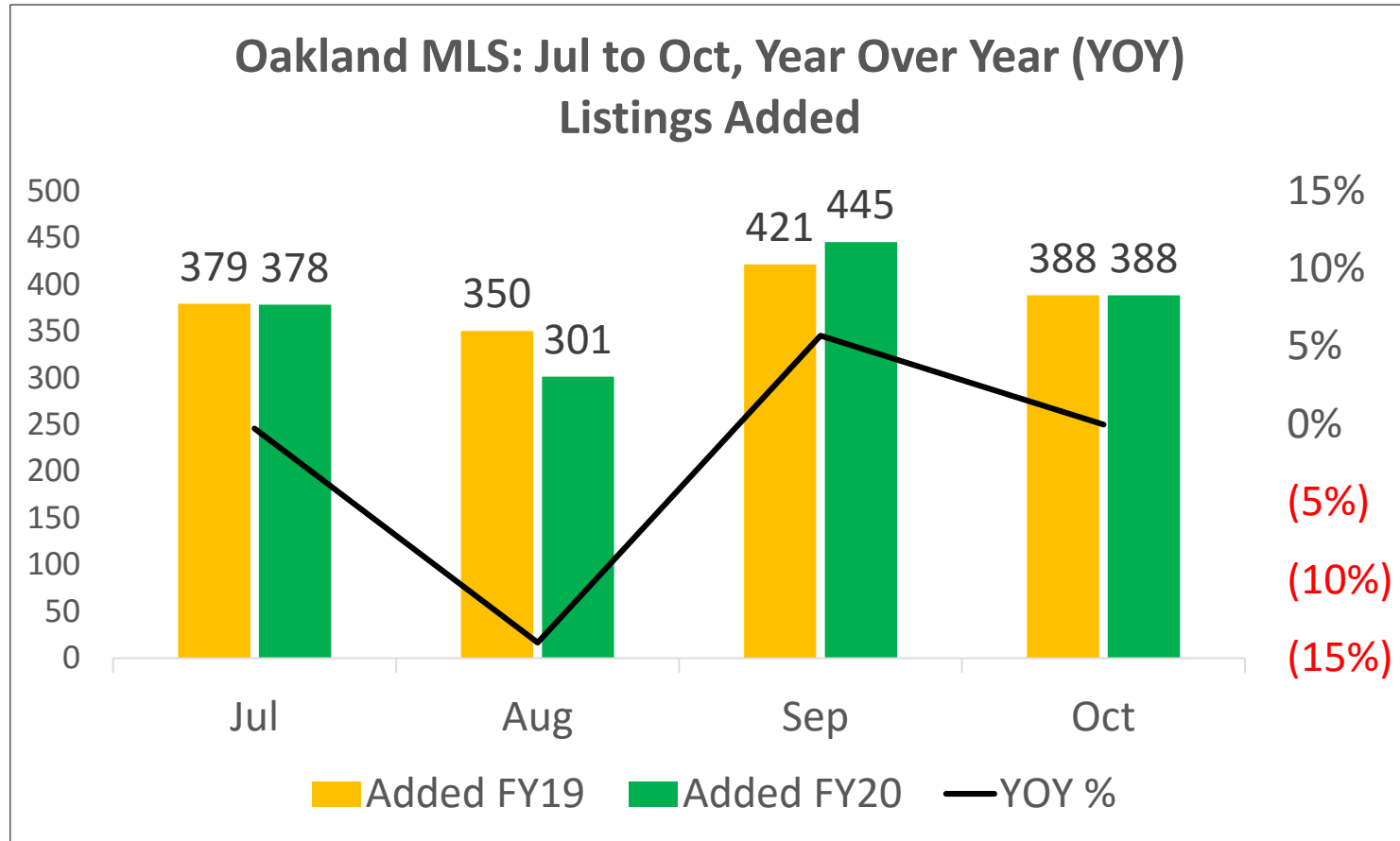
- Suspending the program should be a last resort; not a first option
- A review of recent Oakland real estate market data shows no evidence of an industry emergency

# The data: persistent, *seasonal trends* in Oakland market data

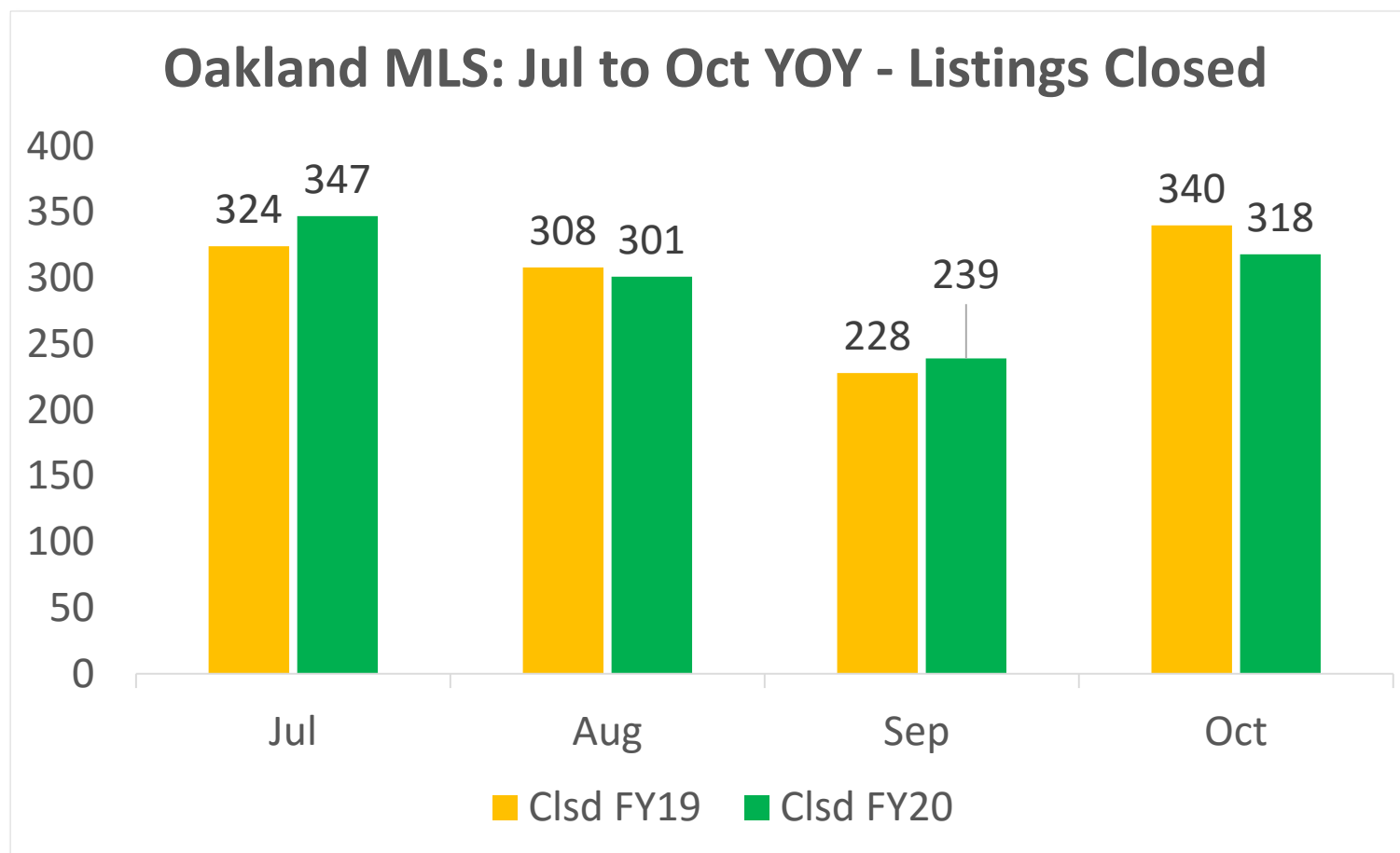




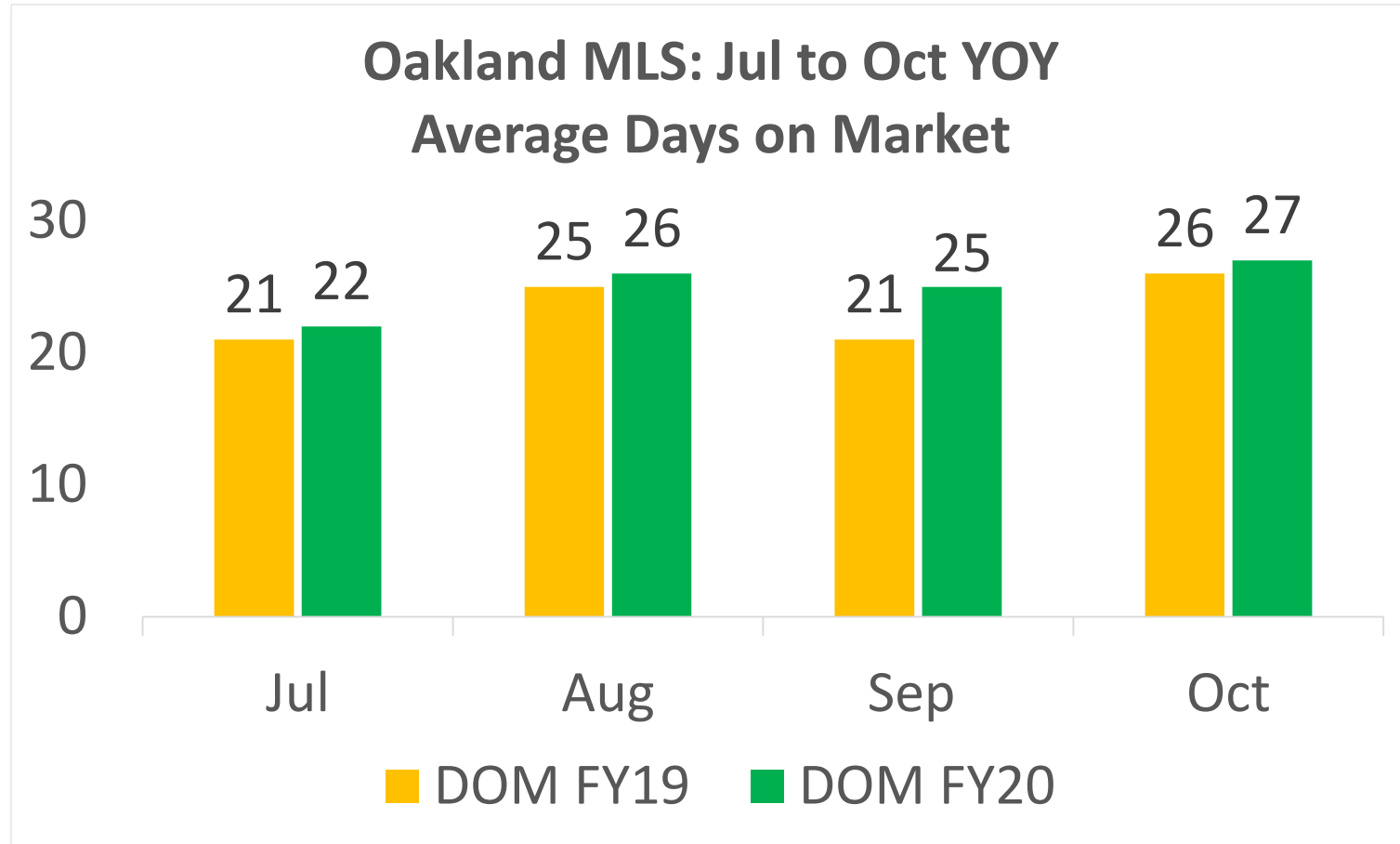
# The data: *New Listings* for Jul to Oct show normal seasonal patterns



# The data: *Listings closed* for Jul to Oct match normal seasonal patterns [cont'd]



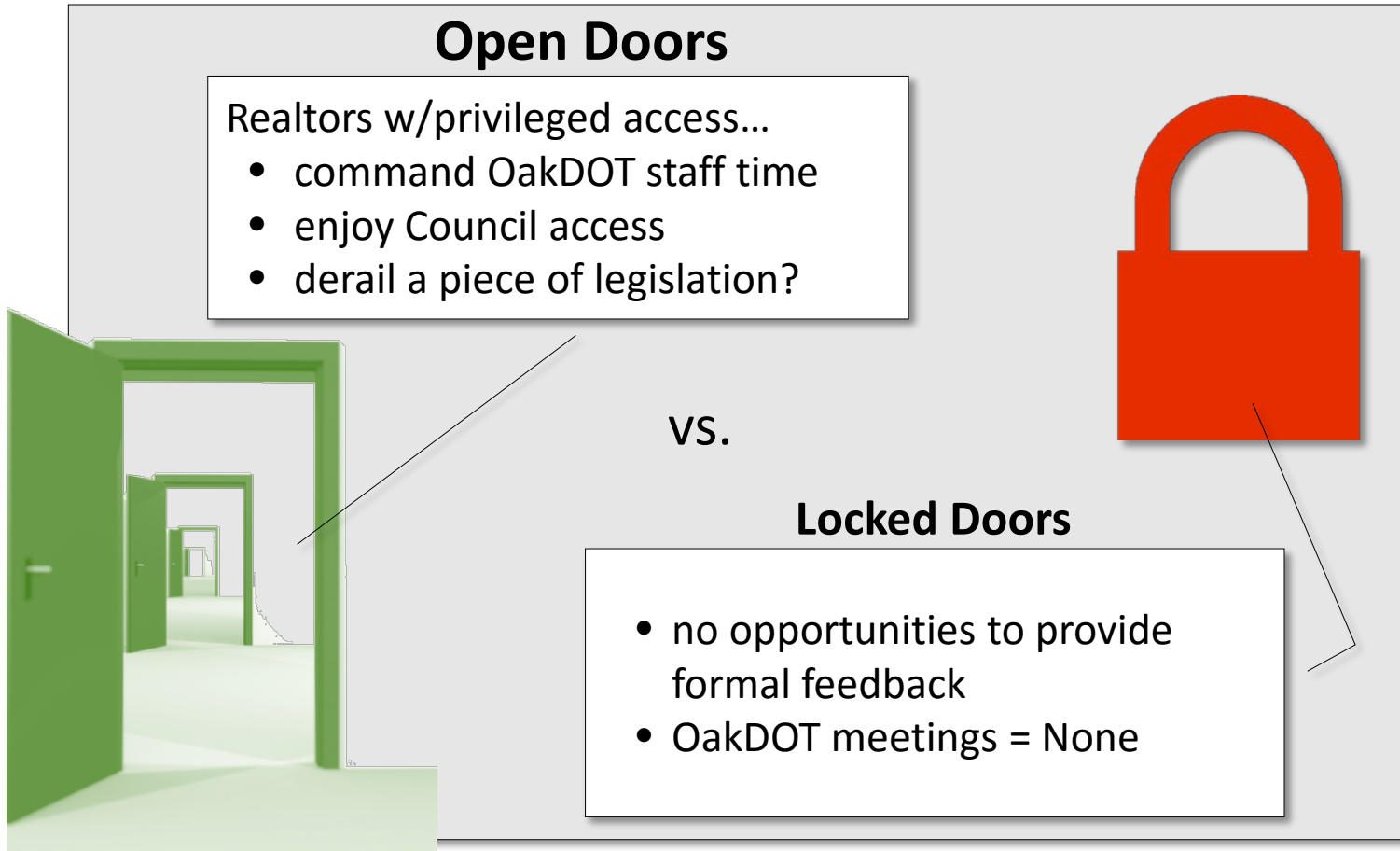
# The data: Days on Market for Jul to Oct matches normal seasonal patterns [cont'd]



# Allowing realtors to set aside a city ordinance fails on an *equity* basis

## Realtors

- well funded
- well organized
- well connected; at OakDOT and at Council



- Residents,
- Property Owners,
- Bike/Ped
- ADA Advocates,
- Contractors



# Pressing Pause is a *Luxury* we don't have

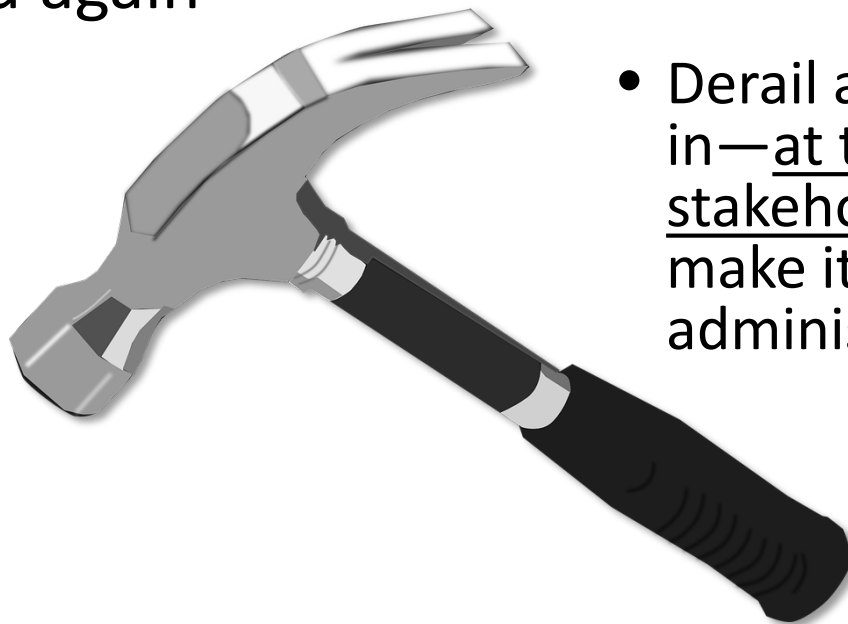
- We can't stop and focus on one thing
- Our efforts to-date have resulted in significant increases in sidewalk repair activity
- Our cause—Safety + Access—is good. We must improve SOPs *while* we administer the program



- Realtors can do more, as a teammate, to create process solutions...
  - Partnering with contractors
  - Educating customers
  - Mitigating repair risk

# Suspension would set a dangerous *precedent*

- Hit the pause button today, and it will be pressed again tomorrow
  - Derail a program five months in—at the insistence of one stakeholder group—and you make it more difficult to administer public policy
- Pause a “minor” piece of legislation today, and major legislation will be paused in the future



# We should avoid real or symbolic attempts to recover *sunk costs*

- Lots of time, and money, been invested in launching the compliance program
- We cannot recover our investments in the early days of Sidewalk Certification—we shouldn't entertain justifications based on sunk costs
- We should continue work on making the *current and future* SOPs as efficient and effective as possible



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**End**



# Resources

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- Great sidewalk repair Twitter thread  
<https://tinyurl.com/OakDOTSdwThrd>
- Hiring a contractor <https://t.co/302clX7FSX>
- Sidewalk Certification FAQ  
<https://www.oaklandca.gov/resources/sidewalk-certification-faq>

**MCPD STRATEGIC PLAN OBJECTIVES**

<b>TRANSPORTATION (Goal Area 1): Keep access to Oakland’s new and existing transportation amenities ensuring access in Oakland’s growing infrastructure</b>	<b>SP YEAR CREATED; COMMISSIONERS</b>	<b>RESOURCES / STAKEHOLDERS</b>	<b>COMMUNITY ENGAGEMENT</b>	<b>BARRIERS / ISSUES</b>	<b>PROGRESS / LATEST UPDATE</b>
1.1: Oakland will work toward enhancing Bike Share, eBike Share, Scooter, and similar technology accessibility	2017 Gregory, Sperling	Kerby Olsen, Oakland Department of Transportation (OakDOT); Technical Advisory Committees (TACs)			8/2019: Adaptive bike share pilot, originally launched May 2019 on Lakeshore Ave., moved to Snow Park; presentations from shared mobility companies
1.2: MCPD will work toward maintaining/advancing the availability/accessibility of Oakland’s stock of disabled parking spaces and will examine/address the issuance, use, and misuse of disabled parking placards (DPP) in Oakland.	2018 Sperling, Tevelson	Michael Ford, OakDOT			1/2019: Presentation by Parking Control Technicians from OakDOT DPP Detail
<del>Remove 1.3: MCPD will monitor accessibility of Oakland’s fixed route transit systems (e.g., BART, AC Transit) and provide information on how residents can channel feedback and concerns about accessibility through the appropriate channels</del>	2018	Laura Timothy, BART; Mallory Nestor-Brush, AC Transit			9/2019: Completed (initial concerns have been relieved)
1.4 MCPD will work toward improving reliability and customer service within East Bay Paratransit and other paratransit systems serving the City of Oakland	2018 To be determined	Laura Timothy, BART; Mallory Nestor-Brush, AC Transit			3/2019: Chair Nakamura will draft letter of concerns based on October 2018 MCPD meeting to send to East Bay Paratransit

1.5: MCPD will work toward enhancing Transportation Network Companies' (TNCs') ability and motivation to serve PWDs	2018 Gregory, Nakamura	California Public Utilities Commission; Kerby Olsen, OakDOT; TACs			2019: ADA Programs Division Manager, continues to attend CA PUC working group meetings on implementation of SB 1376; WAV TAC
<del>Remove 1.6: MCPD will continue to monitor and provide input into Oakland's "Complete Streets" Program</del>	2018 Sperling	Sarah Fine, Jason Patton, and Lily Brown, OakDOT; Bike East Bay			2/2019: Sarah Fine presented OakDOT's three-year paving proposal to gather feedback from MCPD before community workshops and City Council.
<b>POLICING / SAFETY (Goal Area 2):</b> Ensure all Oaklanders feel safe and secure in their communities.	<b>SP YEAR CREATED; COMMISSIONERS</b>	<b>RESOURCES / STAKEHOLDERS</b>	<b>COMMUNITY ENGAGEMENT</b>	<b>BARRIERS / ISSUES</b>	<b>PROGRESS / LATEST UPDATE</b>
2.1: MCPD will review the content and consider the adequacy of Oakland Police Department (OPD) current policies concerning person with disabilities, including Crisis Intervention Training (CIT).	2017 Tevelson, Garner	Oakland Police Sgt. Doria Neff and Officer James Garcia		Staff changes	3/2019: Commissioner Tevelson updated that OPD CIT only includes mental illness. MCPD will work with them on policies for disabilities.
2.2: MCPD will advocate for improved public safety services for the disability community in the event of emergencies and natural disasters.	2018 Ryan, Lynne, and Nakamura	Toshia Shavies Marshall, Oakland Emergency Services			3/2019: Toshia Shavies Marshall, Emergency Services Manager updated MCPD

<b>Remove COMMUNITY ENGAGEMENT (Goal Area 3)</b> <i>Include community engagement in all objectives</i>	<b>SP YEAR CREATED; COMMISSIONERS</b>				
<del>Remove 3.1: MCPD will reach out to the community to raise awareness regarding the existence and nature of MCPD</del>	2017 Garner, Lynne, and Smith				
<del>Remove 3.2: MCPD will solicit the community's input regarding issues impacting PWD in Oakland</del>	2017 All				
<b>ACCESSIBILITY OF CITY PROGRAMS / SERVICES / ACTIVITIES (Goal Area 4)</b>	<b>SP YEAR CREATED; COMMISSIONERS</b>	<b>RESOURCES / STAKEHOLDERS</b>	<b>COMMUNITY ENGAGEMENT</b>	<b>BARRIERS / ISSUES</b>	<b>PROGRESS / LATEST UPDATE</b>
4.1: MCPD will provide input to City staff regarding Oakland's ongoing development and implementation of its ADA Transition Plan and recommend to City Council that in these efforts there is the need to maintain and enhance the effectiveness of the ADA Division by restoring and adding funding for its services and programs and to secure a more autonomous position in the City department hierarchy to better monitor the ADA Transition Plan progress and assist City departments with recommendations to meet their individual compliance requirements.	2017 Meu	ADA Division			
<del>Remove 4.2: MCPD will advocate for equitable prioritization of Measure KK funds for infrastructure improvements that serve the disabled community</del>	2018	ADA Division			9/2019: Completed

<b>HOUSING (Goal Area 5): Ensure ADA-compliant housing stock</b>	<b>SP YEAR CREATED</b>	<b>RESOURCES / STAKEHOLDERS</b>	<b>COMMUNITY ENGAGEMENT</b>	<b>BARRIERS / ISSUES</b>	<b>PROGRESS / LATEST UPDATE</b>
5.1: Ensure accessibility and affordability of housing in Oakland	2018 Gregory	Loyd Ware, Housing and Community Development			6/2019: Measure W funds of \$500,000 allocated per 2019-21 budget passed by City Council
5.2: Whereas the MCPD recognizes a high prevalence of homeless individuals living in Oakland are also PWDs, often disconnected from services, and whereas the MCPD recognizes a responsibility to represent the voices of all PWDs living in the city, the MCPD will collaborate with official activities and initiatives addressing homelessness in the city, with the objective to improve conditions for and/or reduce the number of PWDs who are homeless in Oakland.	2018 Smith	Joe DeVries, City Administrator's Office; Talia Rubin, Human Services			9/2019: City Administrator's Office and Human Services Department staff presented to MCPD
5.3 Renter's Rights: Ensure Oakland renters with disabilities possess the same financial and/or civic benefits afforded to Oakland homeowners with disabilities.	2020 Lynne	Oakland Housing Resource Center			

**MAYOR'S COMMISSION ON PERSONS WITH DISABILITIES  
2020 PROPOSED MEETING SCHEDULE**

**Meeting Room:** Sergeant Mark Dunakin Room (Hearing Room 1)

**Meeting Time:** 5:30 p.m. to 7:30 p.m., except for Annual Retreat

**Meeting Dates:**

January 27

February 24

March 16

April 20

May 18

June 15

July 20

August 17

*September (Annual Retreat: date, time, and off-site location to be determined)*

October 19

November 16

December 21