

## MACRO Updates from February 20 to March 4, 2022

### Staffing

- Tentative start date for MACRO crew members ([Community Intervention Specialist \(CIS\)](#) and [Emergency Medical Technicians \(EMT\)](#)): **March 21, 2022**. Projected launch date of the MACRO Program, **April 9, 2022**.
- An update on application status was prepared for all applicants that had interviewed and will be sent out by the OFD Human Resources Department by March 4, 2022.

### Equipment & Facilities

- The MACRO leadership ordered a sample uniform from GALLS uniform supplier for the field crew. Galls Oakland will join the MACRO crews on **March 23, 2022**, to collect uniform measurements from MACRO crew members.
- The MACRO team and Oakland Fire Dispatch are exploring a number for the public to use outside of the 911 route. In addition to the 911 access to MACRO, there will be a 10-digit phone number that connects directly to the Fire Dispatch Center in addition to the current non-emergency OFD number (**510-444-3322**). There is a meeting scheduled for Friday March 4, 2022, between OPD Dispatch, Fire Dispatch & MACRO leadership to discuss ways of working and preparing for the April 9, 2022, launch date.

### Community Advisory Board

- The MACRO team has finalized a plan with Jeweld Legacy Group to interview all 31 Community Advisory Board applicants starting the week of **March 14, 2022**.

### Community Outreach

- The MACRO program manager met with a representative for the [Alternative Mobile Services Association \(AMSA\)](#), a professional organization out of Portland OR, working to bring together all Alternative Response Service Models together, share best practices, and create a professional organization. MACRO is planning to join AMSA before targeted launch date.
- MACRO Program manager presented an update to the National Task Force for America's Mayors Alternative Dispatch Systems working group on the status of MACRO, current challenges, and projected launch date.
- MACRO Leadership updated the Oaklandca.gov MACRO website to make the website useful to community members and reflective of the progress and the immediate program timeline. ([City of Oakland | The Mobile Assistance Community Responders of... \(oaklandca.gov\)](#))