Year	2022								
Quarters	Q2			Q3			Q4		
Month	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
General Incident Response	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
In Service Days	**18**	**31**	**30**	**30**	**29**	**30**	**29**	**30**	**31**
Dispatched Response					**24**	**36**	**64**	**64**	**81**
Total Incident Response	**288**	**686**	**906**	**1196**	**1032**	**666**	**853**	**1128**	**965**
AVERAGE									
Avg Dispatched Calls per In Service Days					**0.8**	**1.2**	**2.2**	**2.1**	**2.6**
Avg Number of Teams per In Service Day								**3.3**	**3.0**
PERCENTAGE									
Percentage of Dispatched Incidents					**2%**	**5%**	**8%**	**6%**	**8%**
Source of Incident / Call	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
On-View (Self-Dispatch)					1026	627	809	1002	876
911 Dispatch (OPD)					3	10	39	50	32
Fire Communications (OFD) + MACRO Direct Line					1		2	2	
Community Referral (Email)					2	242	36	37	43
Blank									
Total					**1032**	**879**	**886**	**1091**	**951**
PERCENTAGE									
On-View (Self-Dispatch)					**99%**	**71%**	**91%**	**92%**	**92%**
911 Dispatch (OPD)					**0%**	**1%**	**4%**	**5%**	**3%**
Fire Communications (OFD) + MACRO Direct Line					**0%**	**0%**	**0%**	**0%**	**0%**
Community Referral (Email)					**0%**	**28%**	**4%**	**3%**	**5%**
Blank									
Incident Types	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
Wellness Check	185	499	692	923	796	432	555	783	651
Sleeper	61	151	160	199	172	154	252	209	200
Behavioral Concern		16	25	46	37	39	38	57	68
Public Indecency	3	1	1	5	2	6	9	3	2
Other	36	19	27	23	25	35	32	39	30
Blank									
Total	**285**	**686**	**905**	**1196**	**1032**	**666**	**886**	**1091**	**951**
PERCENTAGE									

Wellness Check	**65%**	**73%**	**76%**	**77%**	**77%**	**65%**	**63%**	**72%**	**68%**
Sleeper	**21%**	**22%**	**18%**	**17%**	**17%**	**23%**	**28%**	**19%**	**21%**
Behavioral Concern	**0%**	**2%**	**3%**	**4%**	**4%**	**6%**	**4%**	**5%**	**7%**
Public Indecency	**1%**	**0%**	**0%**	**0%**	**0%**	**1%**	**1%**	**0%**	**0%**
Other	**13%**	**3%**	**3%**	**2%**	**2%**	**5%**	**4%**	**4%**	**3%**
Blank	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**0%**
Resolution Codes	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
MCC -Call Complete	278	677	890	1178	1005	654	852	1062	908
MPD - Transferred to Law Enforcement		1	1	1	1	1	5	1	4
MPTA - Patient Transport by Ambulance	6	3	5	3	6	1	10	4	5
MPTM - Patient Transport MACRO									
MUTL - Unable to Locate	1	2	3	12	13	9	17	16	21
Other									
Blank	3	3	7	2	7	1	2	8	13
Total	**288**	**686**	**906**	**1196**	**1032**	**666**	**886**	**1091**	**951**
PERCENTAGE									
MCC -Call Complete	97%	99%	98%	98%	97%	98%	96%	97%	95%
MPD - Transferred to Law Enforcement	0%	0%	0%	0%	0%	0%	1%	0%	0%
MPTA - Patient Transport by Ambulance	2%	0%	1%	0%	1%	0%	1%	0%	1%
MPTM - Patient Transport MACRO	0%	0%	0%	0%	0%	0%	0%	0%	0%
MUTL - Unable to Locate	0%	0%	0%	1%	1%	1%	2%	1%	2%
Other	0%	0%	0%	0%	0%	0%	0%	0%	0%
Blank	1%	0%	1%	0%	1%	0%	0%	1%	1%
Zones Responses	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
Z-TWO	73	165	244	231	285	101	110	181	203
Z-THREE	117	259	273	357	196	107	146	183	128
Z-FOUR	83	207	275	375	275	144	166	190	134
Z-FIVE	0	5	0	1	2	71	97	131	127
Z-SIX	5	21	62	160	168	72	106	130	93
Z-SEVEN	1	20	36	52	90	160	243	264	233
Z-EIGHT (ALL OTHER)									1
Blank	10	9	16	19	15	10	14	12	32
Total	**289**	**686**	**906**	**1195**	**1031**	**665**	**882**	**1091**	**951**
PERCENTAGE									
Z-TWO	**25%**	**24%**	**27%**	**19%**	**28%**	**15%**	**12%**	**17%**	**24%**
Z-THREE	**40%**	**38%**	**30%**	**30%**	**19%**	**16%**	**17%**	**17%**	**38%**
Z-FOUR	**29%**	**30%**	**30%**	**31%**	**27%**	**22%**	**19%**	**17%**	**30%**
Z-FIVE	**0%**	**1%**	**0%**	**0%**	**0%**	**11%**	**11%**	**12%**	**1%**
Z-SIX	**2%**	**3%**	**7%**	**13%**	**16%**	**11%**	**12%**	**12%**	**3%**

Z-SEVEN	**0%**	**3%**	**4%**	**4%**	**9%**	**24%**	**28%**	**24%**	**3%**
Z-EIGHT (ALL OTHER)									**0%**
Blank	**3%**	**1%**	**2%**	**2%**	**1%**	**2%**	**2%**	**1%**	**3%**
Service Recipients Demographics									
Race	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
Black	211	293	708	879	750	448	552	741	603
White	30	78	75	124	87	98	146	151	144
Latinx / Hispanic	25	90	97	153	148	89	125	120	131
Asian					2	8	17	18	14
Native American	2	2		4	6	2	4	2	3
Other	8	10	9	26	25	9	19	30	24
Blank / Not collected	8	3	7	3	8	5	8	15	22
Total	**284**	**476**	**896**	**1189**	**1026**	**659**	**871**	**1077**	**941**
PERCENTAGE									
Black	**74%**	**62%**	**79%**	**74%**	**73%**	**68%**	**63%**	**69%**	**64%**
White	**11%**	**16%**	**8%**	**10%**	**8%**	**15%**	**17%**	**14%**	**15%**
Latinx / Hispanic	**9%**	**19%**	**11%**	**13%**	**14%**	**14%**	**14%**	**11%**	**14%**
Asian	**0%**	**0%**	**0%**	**0%**	**0%**	**1%**	**2%**	**2%**	**1%**
Native American	**1%**	**0%**	**0%**	**0%**	**1%**	**0%**	**0%**	**0%**	**0%**
Other	**3%**	**2%**	**1%**	**2%**	**2%**	**1%**	**2%**	**3%**	**3%**
Blank / Not collected	**3%**	**1%**	**1%**	**0%**	**1%**	**1%**	**1%**	**1%**	**2%**
Gender	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
Male	176	408	580	804	720	456	606	748	724
Female	95	255	310	378	291	198	267	320	203
Non Binary	1	9	4	5	5	1	4	11	6
Blank / Not collected	14	14	12	9	16	11	9	12	18
Total	**286**	**686**	**906**	**1196**	**1032**	**666**	**886**	**1091**	**951**
PERCENTAGE									
Male	**62%**	**59%**	**64%**	**67%**	**70%**	**68%**	**68%**	**69%**	**76%**
Female	**33%**	**37%**	**34%**	**32%**	**28%**	**30%**	**30%**	**29%**	**21%**
Non Binary	**0%**	**1%**	**0%**	**0%**	**0%**	**0%**	**0%**	**1%**	**1%**
Blank / Not collected	**5%**	**2%**	**1%**	**1%**	**2%**	**2%**	**1%**	**1%**	**2%**
Age	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
x<25								5	7
25-35							53	133	92
36-45							55	191	155
46-55							50	158	128
56-65							58	106	116
66-76							9	23	14
77+							4		
Blank							431	475	438
Total							**660**	**1091**	**950**
PERCENTAGE									

x<25							**0%**	**0%**	**1%**
25-35							**8%**	**12%**	**10%**
36-45							**8%**	**18%**	**16%**
46-55							**8%**	**14%**	**13%**
56-65							**9%**	**10%**	**12%**
66-76							**1%**	**2%**	**1%**
77+							**1%**	**0%**	**0%**
Blank							**65%**	**44%**	**46%**
Service Recipient Characteristics									
Previous Contact	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
No			134	591	481	306	357	540	429
Yes			150	529	519	345	511	561	472
Other				5	4	1	4	2	13
Blank / Not collected			622	71	28	14	14	24	39
Total			**906**	**1196**	**1032**	**666**	**886**	**1127**	**953**
PERCENTAGE									
No			**15%**	**49%**	**47%**	**46%**	**40%**	**48%**	**45%**
Yes			**17%**	**44%**	**50%**	**52%**	**58%**	**50%**	**50%**
Other			**0%**	**0%**	**0%**	**0%**	**0%**	**0%**	**1%**
Blank / Not collected			**69%**	**6%**	**3%**	**2%**	**2%**	**2%**	**4%**
Experiencing Homelessness	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
Yes									
No									
Not Collected									
Total									
PERCENTAGE									
Yes									
No									
Not Collected									
Service Referrals	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
Yes		14	126	80	37	122	140	207	194
No		102	650	1095	971	535	733	854	733
Blank		570	130	21	24	9	13	30	24
Total		**686**	**906**	**1196**	**1032**	**666**	**886**	**1091**	**951**
Percentage									
Yes		**2%**	**14%**	**7%**	**4%**	**18%**	**16%**	**19%**	**20%**
No		**15%**	**72%**	**92%**	**94%**	**80%**	**83%**	**78%**	**77%**
Blank		**83%**	**14%**	**2%**	**2%**	**1%**	**1%**	**3%**	**3%**
Average									

Avg Referrals / Per In Service Days								**13.3**	**9.0**