



CITY OF  
OAKLAND

**MACRO**

EMPATHY | SERVICE | COMMUNITY

MACRO Impact for April 9 – June 28, 2022

**1,711** Total Contacts [Approx. 21/day]

Source of Calls

**On-View:** MACRO Crews survey the pilot programs designated impact zones to self-dispatch, by identifying and making contact with individuals that may require MACRO support. The purpose of this practice to build familiarity with the population and the impact zones MACRO will serve. In addition, On-view interventions have been focused on identifying an incident before it becomes a call into emergency services (Police, Fire, or Medical).

	Incidents	%
Check Well Being	1264	73%
Sleeper	362	21%
Other	54	3%
Panhandling	17	1%
Behavioral Concern	36	2%
Public Indecency	3	0%
Total	1733	100%



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## INCIDENT TYPES

■ Check Well Being

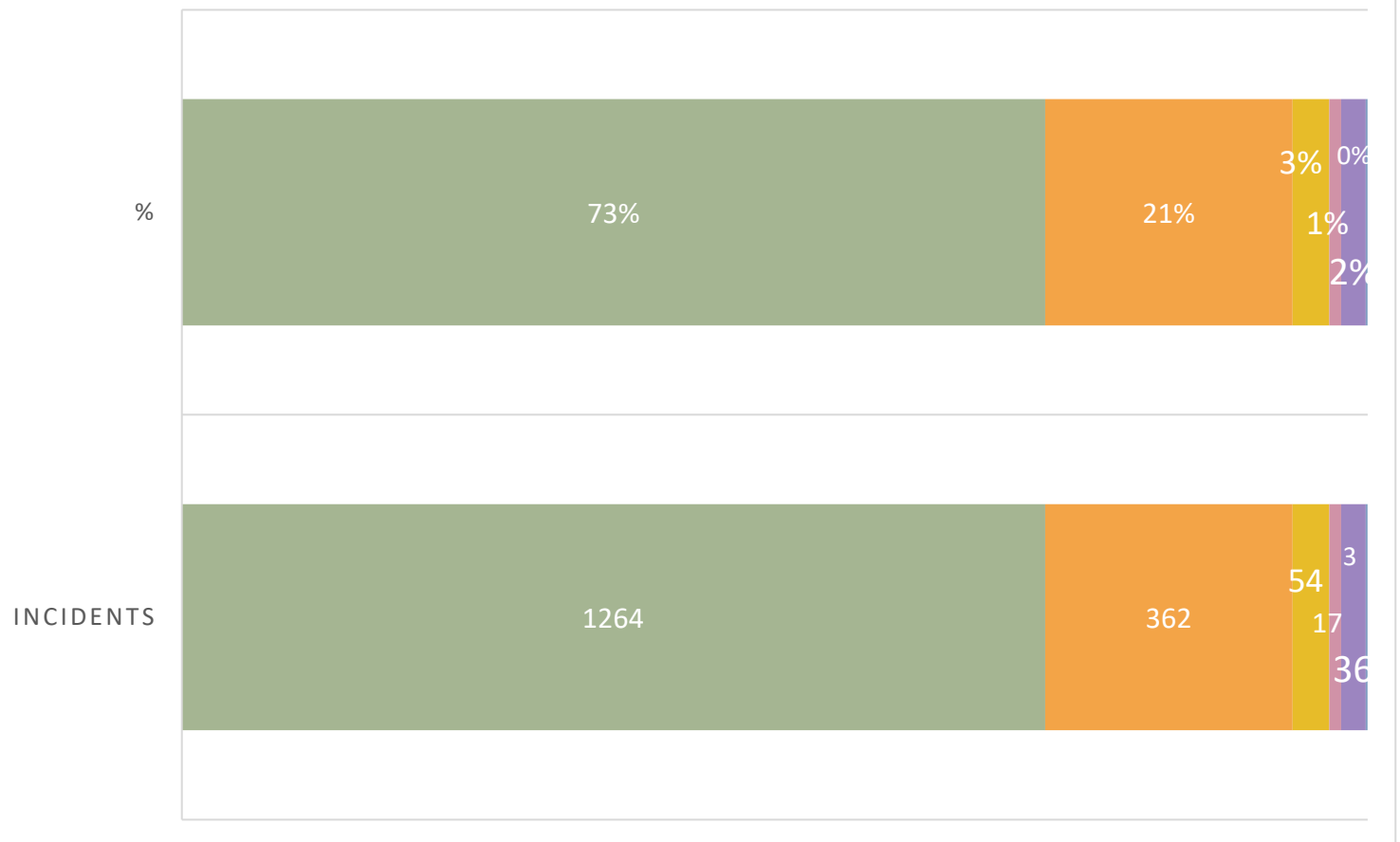
■ Sleeper

■ Other

■ Panhandling

■ Behavioral Concern

■ Public Indecency





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Incident Definitions:

**Wellness Check:** MACRO Responders identify people at risk of harm and seek to help the person minimize or decrease any safeguarding risks. Crews ascertain whether the individual is alive, breathing and conscious but are limited to providing basic medical care, calling for medical transport, and offering information on organizations that can provide further services.

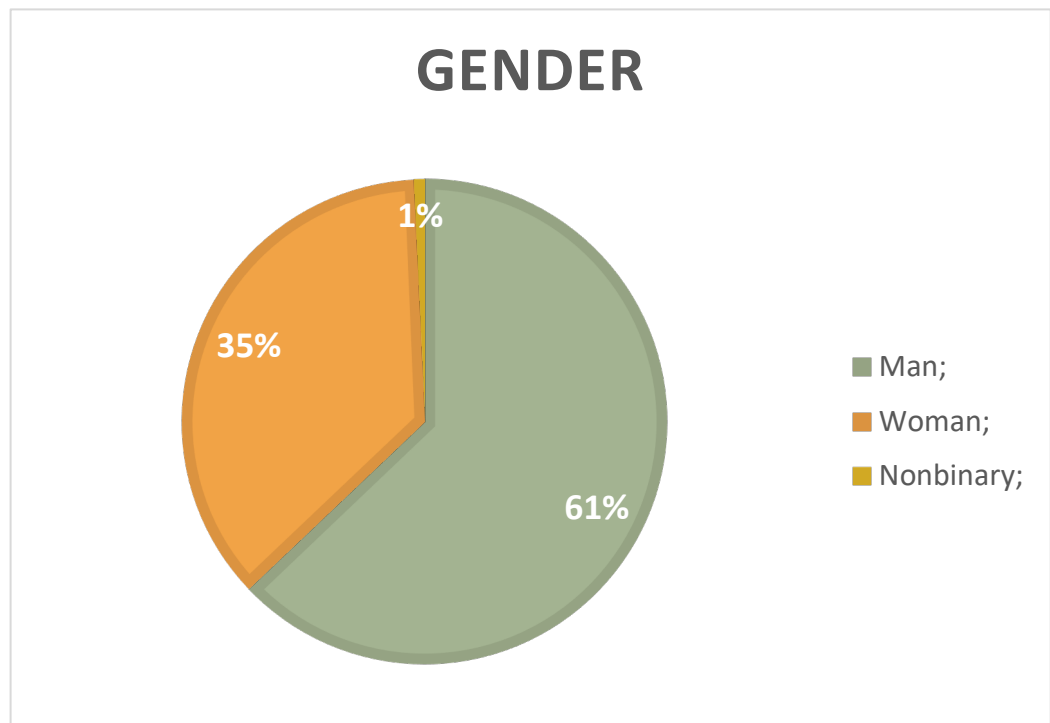
**Sleeper:** A **Wellness Check** performed with an individual who is first identified as sleeping.

**Behavioral Health Concern:** A person struggling with their behavioral health brought on by stress, addiction, depression, anxiety, relationship problems, grief, mood disorders, or other psychological concerns that interfere with their behaviors or cognition.

**Indecent Exposure:** The exposure of one's body, especially the genitals or a woman's breasts, in a public place or in a way considered offensive.

**Panhandling:** Any solicitation made in person upon any street or public place in which a person requests an immediate donation from another person. The term does not include passively standing or sitting.

Demographic of those Served:



Please direct questions to Dena Delaviz at [ddelaviz@oaklandca.gov](mailto:ddelaviz@oaklandca.gov).



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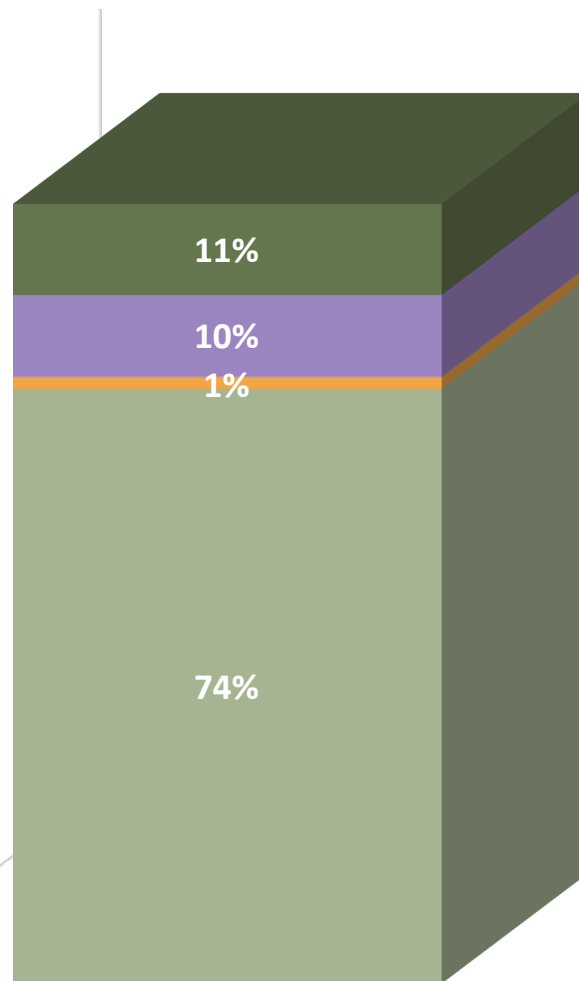
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## RACIAL DEMOGRAPHIC

■ Black; ■ Other; ■ White; ■ Latinx or Hispanic;



2% Declined to State their Race

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## MEDICAL INSURANCE STATUS

■ No Medical Insurance ■ MediCal ■ Medicare ■ Private Medical Insurance

