



CITY OF  
OAKLAND

**MACRO**

EMPATHY | SERVICE | COMMUNITY

MACRO Impact for June 5 – June 11, 2022

**213** Total Contacts [Approx. 30/day]

Source of Calls

**On-View:** MACRO Crews survey the pilot programs designated impact zones to self-dispatch, by identifying and making contact with individuals that may require MACRO support. The purpose of this practice to build familiarity with the population and the impact zones MACRO will serve. In addition, On-view interventions have been focused on identifying an incident before it becomes a call into emergency services (Police, Fire, or Medical).

	Incidents	%
Check Well Being	164	76%
Sleeper	36	17%
Other	8	4%
Panhandling	2	1%
Behavioral Concern	7	3%
Total	217	100%

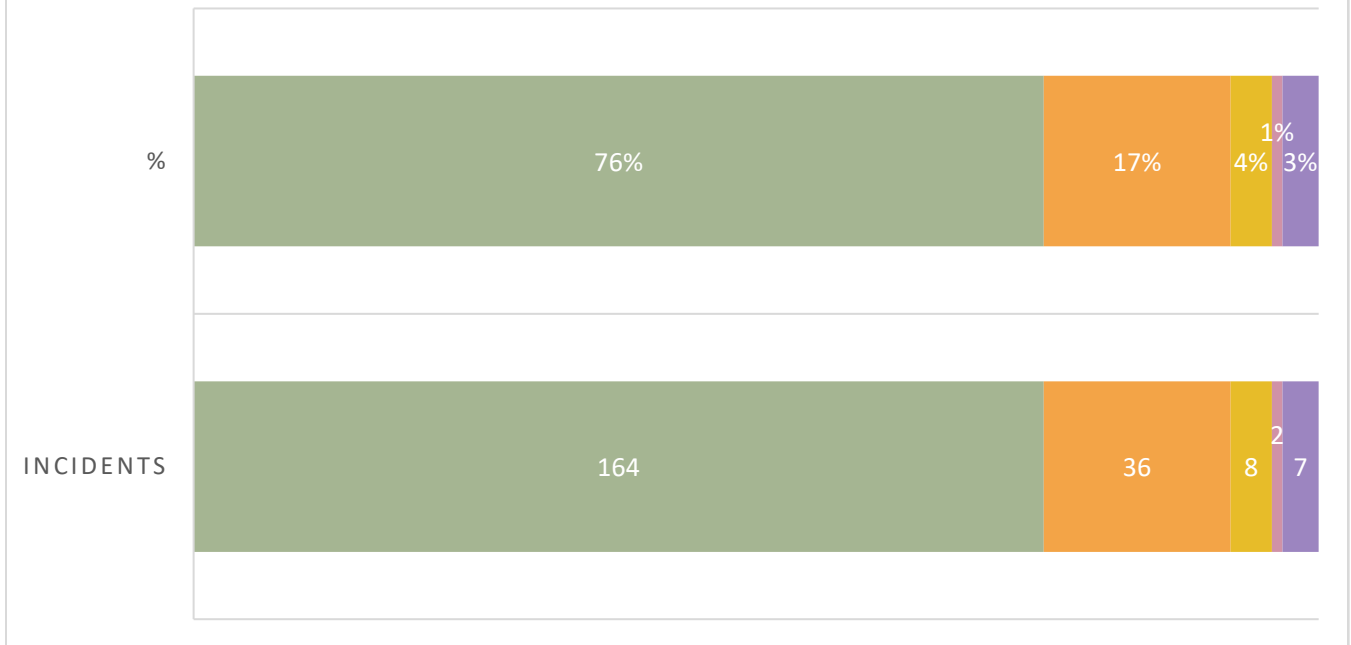


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## INCIDENT TYPES

■ Check Well Being ■ Sleeper ■ Other ■ Panhandling ■ Behavioral Concern





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Incident Definitions:

**Wellness Check:** MACRO Responders identify people at risk of harm and seek to help the person minimize or decrease any safeguarding risks. Crews ascertain whether the individual is alive, breathing and conscious but are limited to providing basic medical care, calling for medical transport, and offering information on organizations that can provide further services.

**Sleeper:** A **Wellness Check** performed with an individual who is first identified as sleeping.

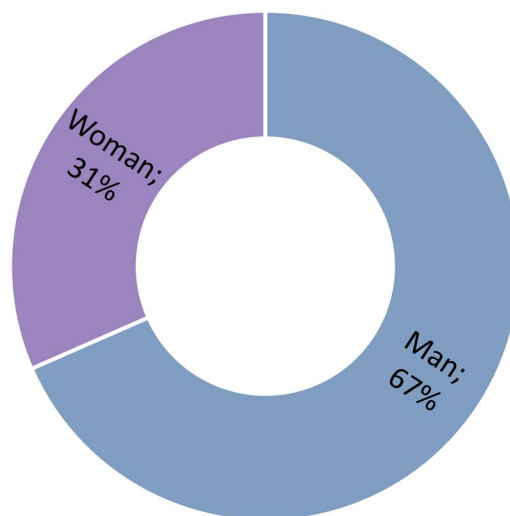
**Behavioral Health Concern:** A person struggling with their behavioral health brought on by stress, addiction, depression, anxiety, relationship problems, grief, mood disorders, or other psychological concerns that interfere with their behaviors or cognition.

**Indecent Exposure:** The exposure of one's body, especially the genitals or a woman's breasts, in a public place or in a way considered offensive.

**Panhandling:** Any solicitation made in person upon any street or public place in which a person requests an immediate donation from another person. The term does not include passively standing or sitting.

Demographic of those Served:

## Gender Breakdown

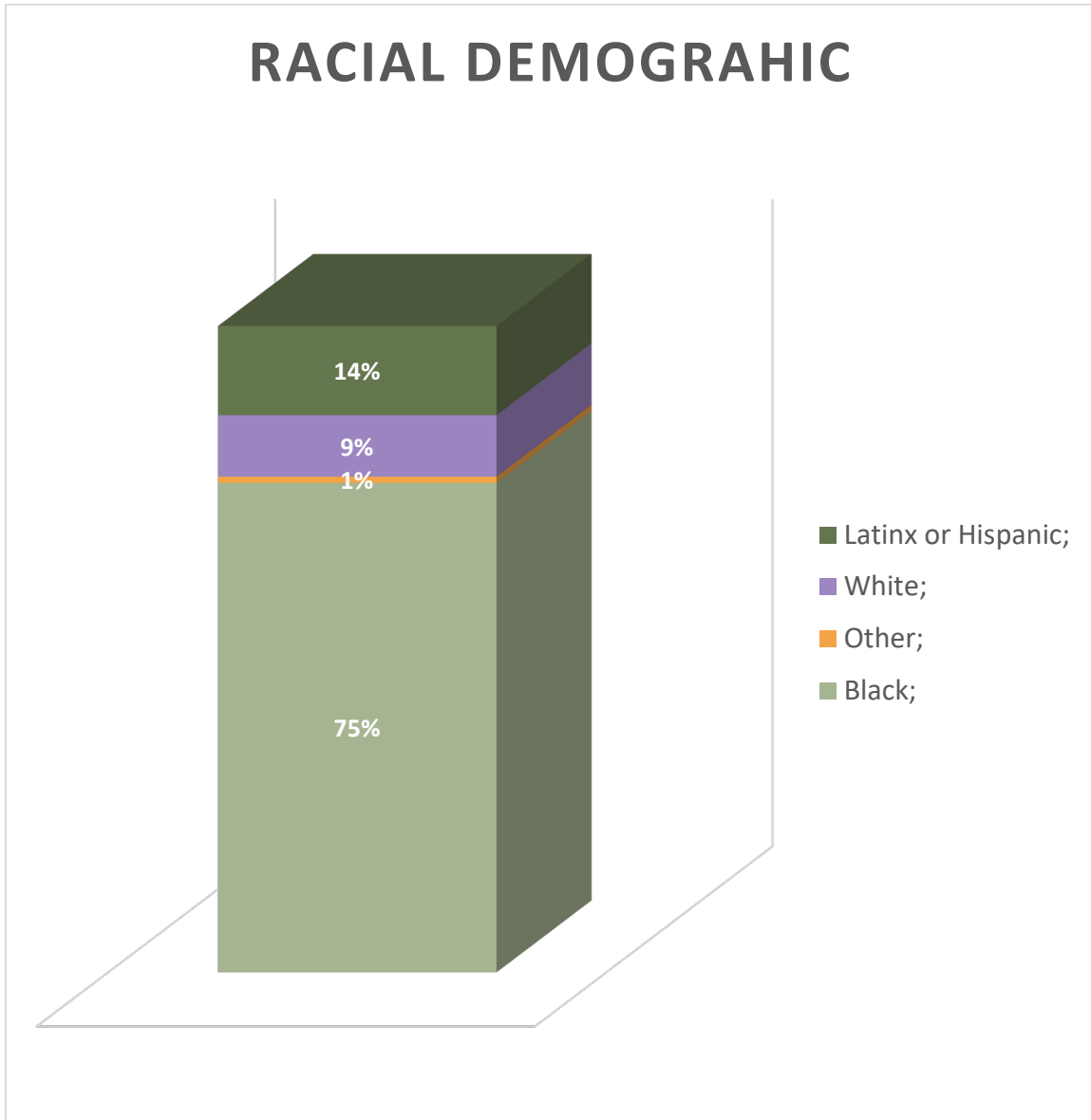




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## RACIAL DEMOGRAPHIC



2% Declined to State their Race



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Reference Number	Date	Narrative
1062	6/5/22	MACRO 2 came across a perceived black female sleeping on a corner in front of a church. The team engaged with the individual to follow up on the plans to transport them to CARES navigation. They confirmed they were ready to be transported the following day to CARES. They were provided water, blanket, and personal care products. MACRO call complete. All times are approximate.
1091	6/6/22	MACRO unit 3 was approached by community member while on incident at telegraph that there was a male presenting person laying prone on the sidewalk around the corner with concerns for their well-being. MACRO team finished up previous incident and drove to indicated area and found approx 35 yo male presenting person laying prone on sidewalk. Person did not rouse to verbal stimuli and was roused when EMT trap pinched. Person presented as drowsy and unable to talk in full sentences. Person did share their first and last name and that they had used substances that morning. MACRO EMT prepared Narcan and requested ALS upgrade for c/c of ALOC. Upon arrival of Fire, handover report was given to Fire Paramedic with Falk present. Fire requested the prepared Narcan and administered 1mg Narcan to the nares. When person came to, they attempted to refuse transport to the hospital and MACRO CIS talked with person to encourage them to go and to avoid OPD from being called. Person agreed to go.
1094	6/6/22	Macro 4 arrived on scene, repeated community recipient flagged us down. We approached calmly and identified ourselves as macro. He stated he was trying to go to Cares navigation and try to get into housing. We asked him if he felt like he needed any medical attention and he stated no. We offered him a water during transport and a new blanket because he stated he had lost his other blanket. Transport was completed to CARES navigation. ending miles 151. No further assistance and no medical attention was needed. Macro call complete.




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1215	6/9/22	MACRO 2 ON SCENE AT FACILITY FOR WOMAN TO TRANSPORT HER TO CARES. MACRO 2 MADE CONTACT WITH WOMAN YESTERDAY AND HER CASE MANAGER CALLED US TO COORDINATE. MACRO 2 CALLED AND TEXTED CASE MANAGER WHO LET US KNOW RECIPIENT WAS READY FOR TRANSPORT. CASE MANAGER SAID THAT SHE HAS OTHER RECIPIENTS IN HER CARE THAT MIGHT NEED A MACRO CREW TO SHOW UP FOR ANOTHER MENTAL HEAL ISSUES. MACRO 2 ON SCENE FOR RECIPIENT. RECIPIENT WAS LOADED INTO VAN WITHOUT INCIDENT. TRANSPORT MONITORING RECIPIENT VITALS/BEHAVIOR. RECIPIENT UNLOADED FROM VAN WITHOUT INCIDENT. RECIPIENT HAND OVER REPORT WAS TO CARES. ALL MOVES SUCCESSFUL. MACRO CALL COMPLETE.
 1247	6/11/22	MACRO team received a call from a case manager asking for assistance to assist a community participant in need of housing resources. MACRO team arrived on scene and met with a perceived African American male approx late 20 y/o. Individual was expressing interest in housing and does not want to live in his vehicle anymore; expressed concerns about being able to continue working at his current jobs. Team explained about CARES Navigation and CP agreed; team initiated the eligibility process for CARES Navigation- was accepted. Team began transport with starting mileage of 857 - ending transport mileage of 861. Team transferred care to Navigation center. CP said thank you. All timexz are approx. MCC.