



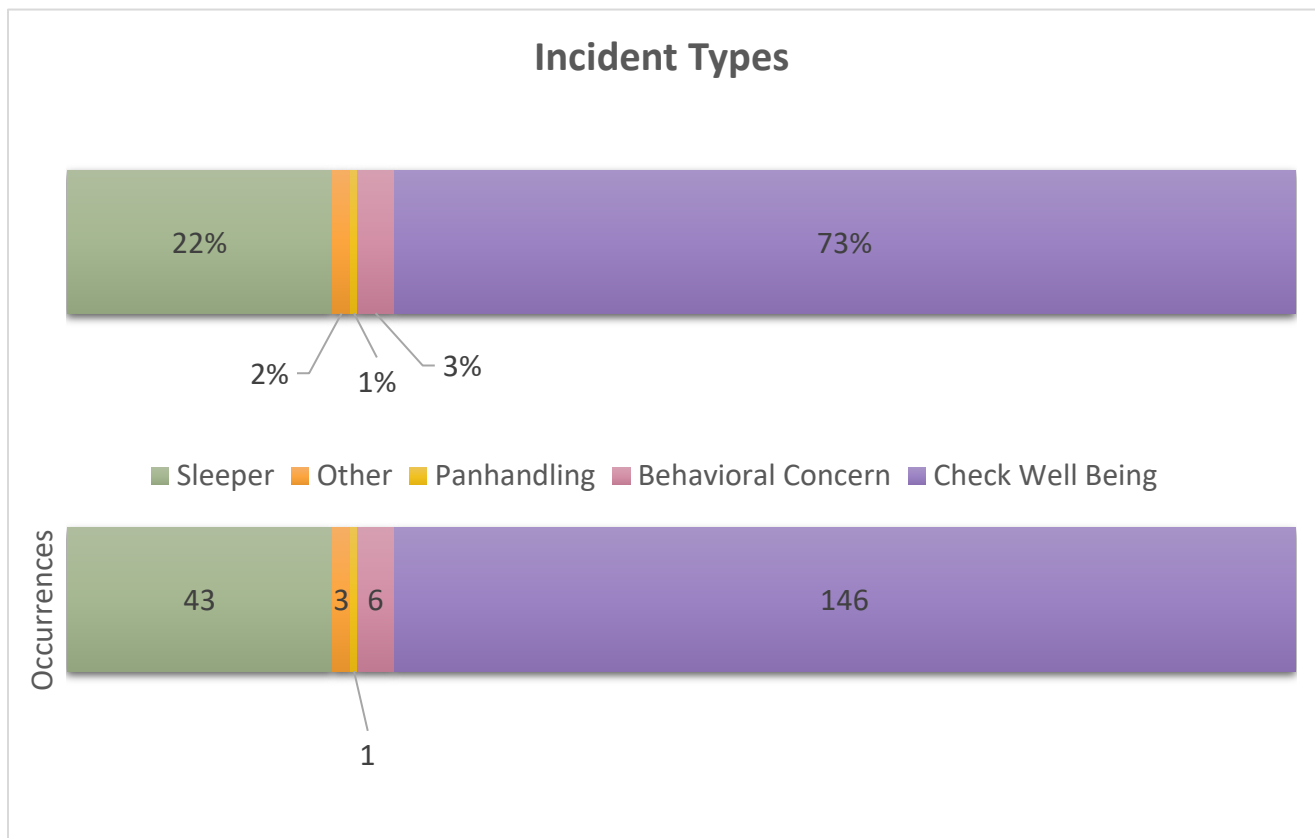
MACRO Impact from 5/8/22-5/14/22

199 Total Contacts [Approx. 28/day]

Source of Calls

On-View: MACRO Crews survey the pilot programs designated impact zones to self-dispatch, by identifying and making contact with individuals that may require MACRO support. The purpose of this practice to build familiarity with the population and the impact zones MACRO will serve. In addition, On-view interventions have been focused on identifying an incident before it becomes a call into emergency services (Police, Fire, or Medical).

Incident Types	Occurrence	%
Check Well Being	146	73%
Sleeper	43	22%
Other	3	2%
Panhandling	1	1%
Behavioral Concern	6	3%





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Incident Definitions:

Wellness Check: MACRO Responders identify people at risk of harm and seek to help the person minimize or decrease any safeguarding risks. Crews ascertain whether the individual is alive, breathing and conscious but are limited to providing basic medical care, calling for medical transport, and offering information on organizations that can provide further services.

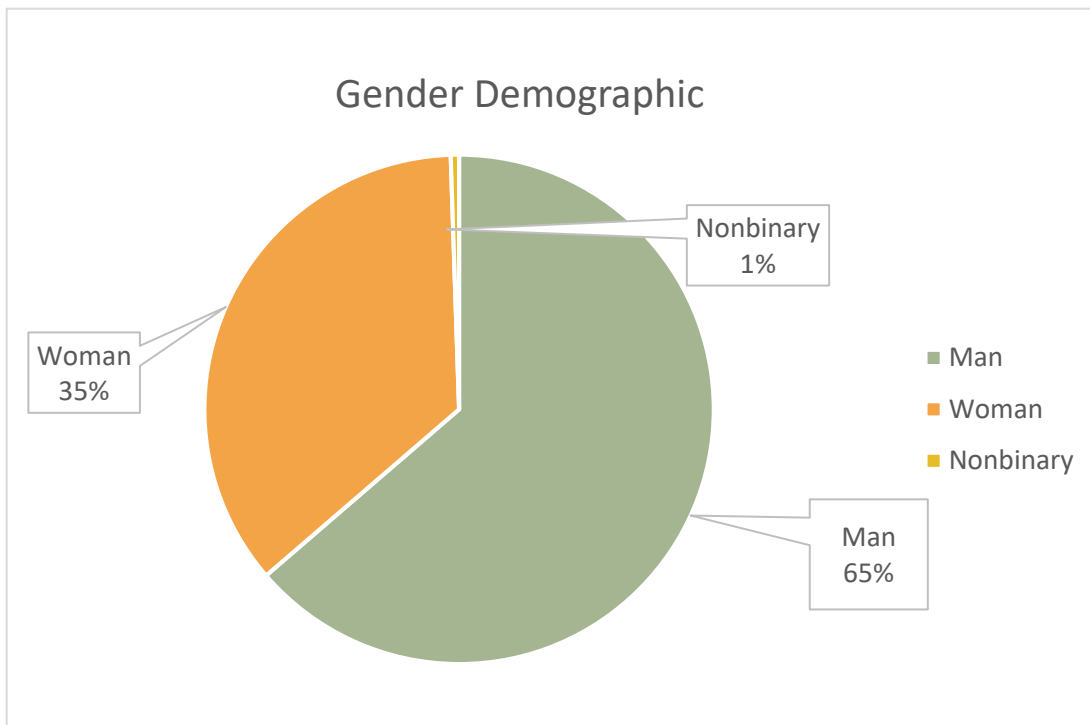
Sleeper: A **Wellness Check** performed with an individual who is first identified as sleeping.

Behavioral Health Concern: A person struggling with their behavioral health brought on by stress, addiction, depression, anxiety, relationship problems, grief, mood disorders, or other psychological concerns that interfere with their behaviors or cognition.

Indecent Exposure: The exposure of one's body, especially the genitals or a woman's breasts, in a public place or in a way considered offensive.

Panhandling: Any solicitation made in person upon any street or public place in which a person requests an immediate donation from another person. The term does not include passively standing or sitting.

Demographic of those Served:

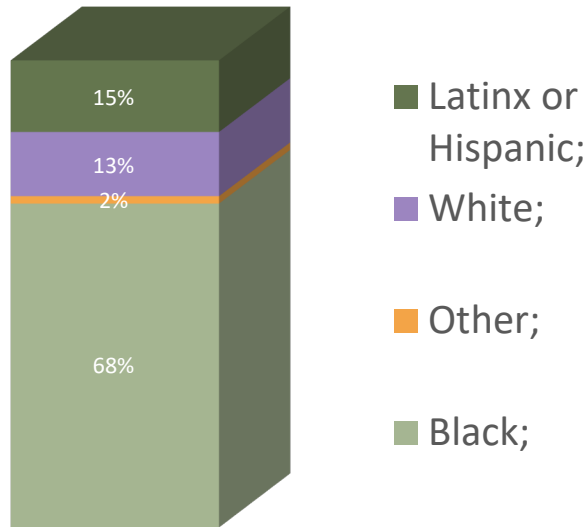




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Racial Demographic



- 2% Declined to State their Race

Medical Insurance Status





CITY OF
OAKLAND

MACRO

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Reference Number	Date	Narrative
438	5/8/2022	Macro was on scene for a different incident when a Latinx Masculine person presenting approached and asked if we can refer him to a clinic that can help him out, since he didn't have insurance. He had a few medical concerns that need to be addressed at a medical facility. MACRO CIS provided information for West Oakland Health with business hours and contact information. Community Participant does not live in the area, just comes to check on his friend. Team provided waters, juice, and snacks.
489	5/8/2022	MACRO team was on scene for another call, when we were approached by a community participant that we know. He asked if we can check in on his friend who has swelling on his feet. Team was guided to an empty lot with only a trailer, it's adjacent to the liquor store. Team approached at a safe distant for a Hispanic Male approx. 60s. Team was able to engage with the participant and talk to him. EMT assessed the CC, bilateral swelling on the feet, cold to touch; CP was A&O4, ambulatory, only complained of pain when walking, provided an icepack and recommended hospital visit & elevating his legs. Team will come back and check in on him.
612	5/12/2022	Macro team arrived on scene for an individual who has been a service recipient in the past. They asked if we could help her call her mother, to which the team helped put them in contact with each other to communicate where she could meet a family friend. Team referred the individual to Roots Clinic and recommended to her mother that she help her connect to these services. The service recipient left shortly after to go where her mother said she could meet someone.
630	5/13/22	MACRO unit 3 arrived on scene for frequent wellness check of male presenting person. Person responded to MACRO engagement with agitation, team disengaged and left a water and canned food. MACRO team determined person could benefit from mental health resources and called the Alameda County Behavioral Health (ACBH) phone number for a referral. Was informed by ACBH that they will contact their mobile teams with this information.