

Attachment A



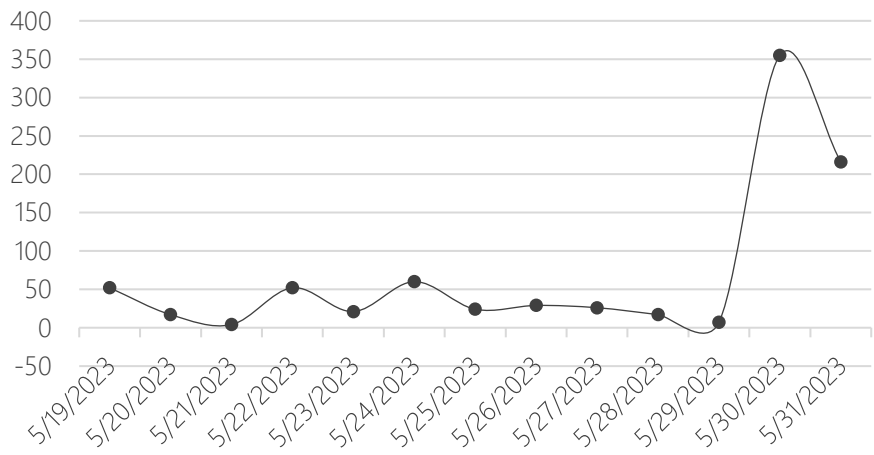
# COMMISSION ON HOMELESSNESS

## BUDGET RECOMMENDATION SURVEY RESULTS

Wednesday, June 7, 2023

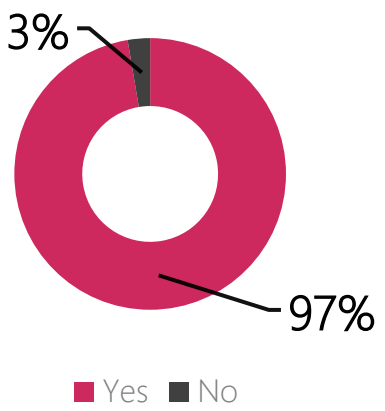
# DASHBOARD

## Responses Collected (per day)



### Q2: Do you live or work in Oakland?

• Answered: 601 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	97.34%	585
No	2.66%	16
TOTAL		601

- The survey was administered electronically and in-person for some unhoused residents
- 884 respondents and 589 completed surveys. Four duplicates were deleted resulting in 585 complete surveys
- Margin of Sampling Error is ± 5% at the 95% Confidence Level

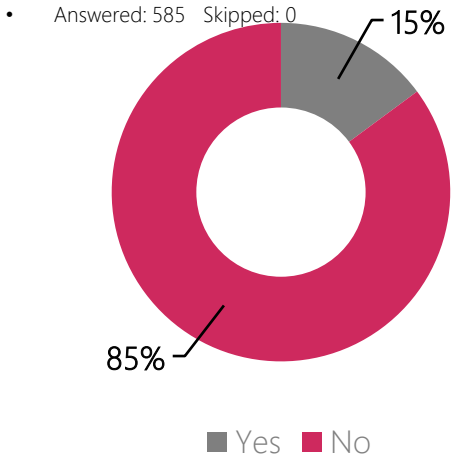


## Respondent Demographic Profile/Overview

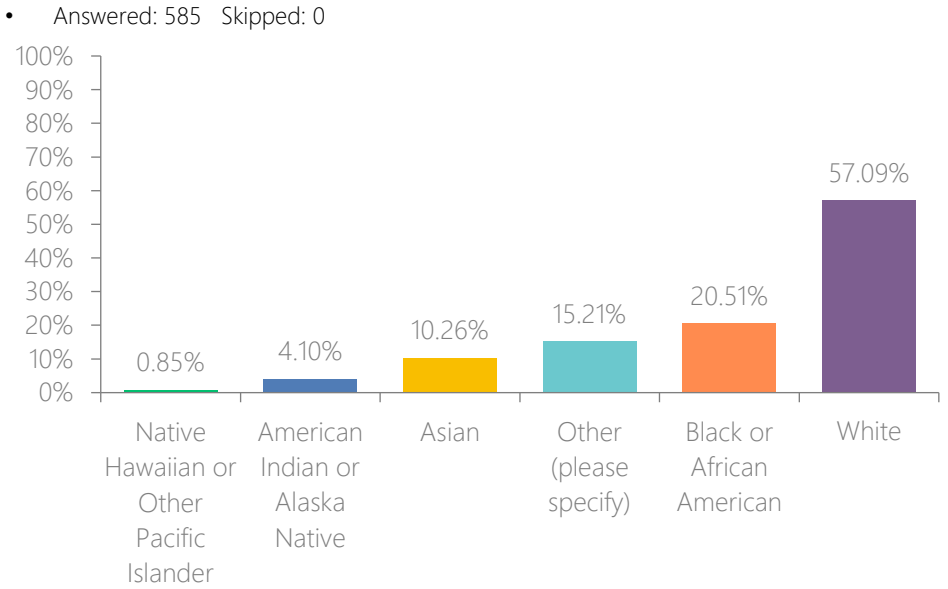
# DASHBOARD

## Race/ Ethnicity

Q3: Are you Hispanic or Latino?



Q4: Regardless of your answer to the prior question, please indicate how you identify yourself. (Select one or more)



ANSWER CHOICES	RESPONSES
Native Hawaiian or Other Pacific Islander	0.85% 5
American Indian or Alaska Native	4.10% 24
Asian	10.26% 60
Other (please specify)	15.21% 89
Black or African American	20.51% 120
White	57.09% 334
TOTAL Respondents:	585

26% of Oakland's Sheltered Homeless are White and 57.09% of the COH Budget Recommendations Survey respondents identified White while 60% of Oakland's Sheltered Homeless, are Black/African American and 20.51% of the COH Budget Recommendations Survey respondents identified as Black/African American.

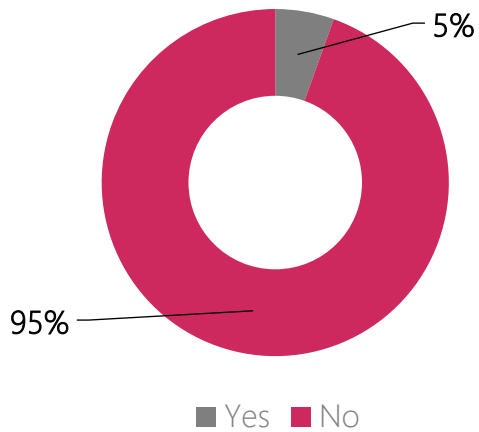


# DASHBOARD

## Housing Status

Q5: ARE YOU EXPERIENCING HOMELESSNESS/UNHOUSED?

• Answered: 585 Skipped: 0



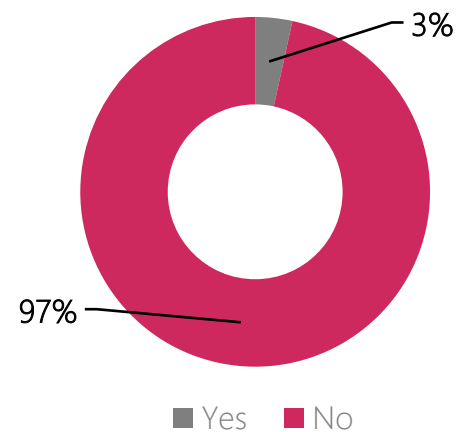
ANSWER CHOICES	RESPONSES	
Yes	5.47%	32
No	94.53%	553
TOTAL		585

- Only 5% of survey respondents are in a state of homelessness

## Military Service

Q6: HAVE YOU SERVED IN THE MILITARY?

• Answered: 585 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	3.42%	20
No	96.58%	565
TOTAL		585

- Only 3% of survey respondents have served in the military

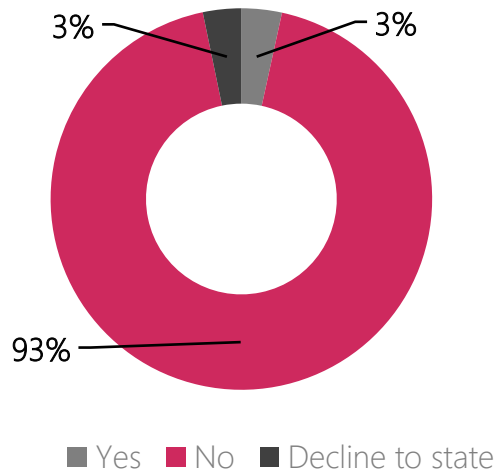


# DASHBOARD

## Formerly Incarcerated

### Q7: ARE YOU FORMERLY INCARCERATED?

• Answered: 585 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	3.42%	20
No	93.33%	546
Decline to state	3.25%	19
TOTAL		585

## Businesses

### Q8: IF YOU WORK IN OAKLAND, PLEASE LIST THE NAME AND ADDRESS OF YOUR EMPLOYER.

• Answered: 293 Skipped: 292

ANSWER CHOICES	RESPONSES	
Business Name	95.22%	279
Business Address	83.96%	246

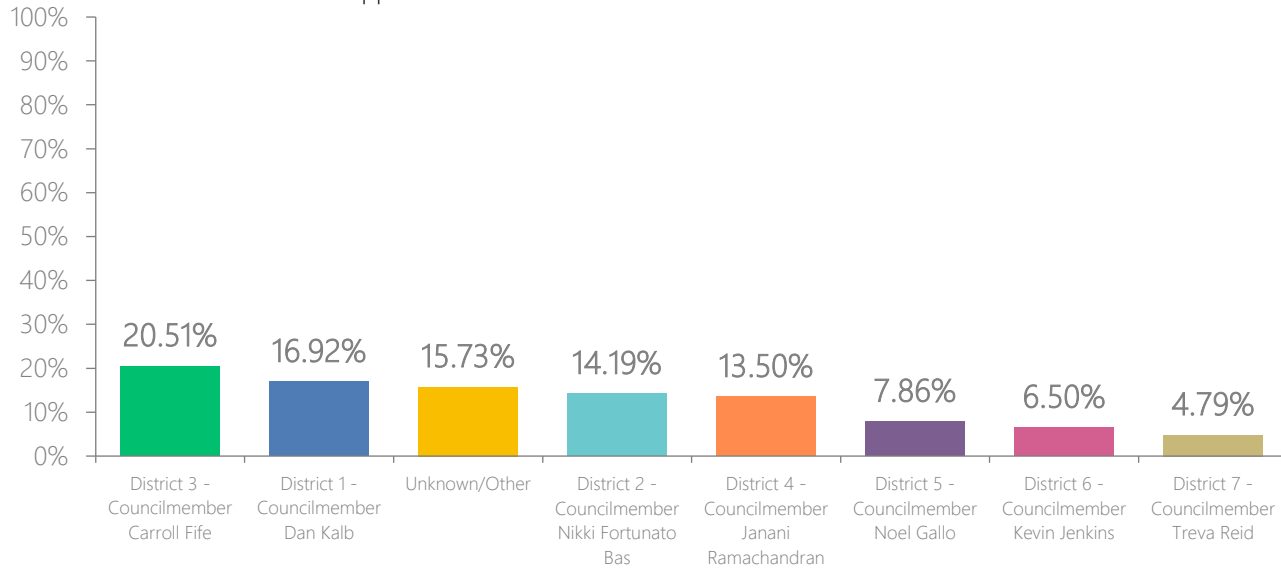
- Only half of the survey respondents answered the question if they worked in Oakland. **Of the 293 respondents, 95.22% said they work in Oakland**



# DASHBOARD

Q9: PLEASE CHECK THE COUNCIL DISTRICT WHERE YOUR RESIDENCE OR BUSINESS LOCATED. IF YOUR EXPERIENCING HOMELESSNESS, PLEASE CHOOSE THE OPTION BELOW.

• Answered: 585 Skipped: 0



ANSWER CHOICES	RESPONSES
District 3 - Councilmember Carroll Fife	20.51% 120
District 1 - Councilmember Dan Kalb	16.92% 99
Unknown/Other	15.73% 92
District 2 - Councilmember Nikki Fortunato Bas	14.19% 83
District 4 - Councilmember Janani Ramachandran	13.50% 79
District 5 - Councilmember Noel Gallo	7.86% 46
District 6 - Councilmember Kevin Jenkins	6.50% 38
District 7 - Councilmember Treva Reid	4.79% 28
<b>TOTAL</b>	<b>585</b>

- In the state of being unhoused/unsheltered, people may not know what district they are in
- People who work, but not live, in Oakland may not be aware of district their place of employment resides in



# DASHBOARD



## Recommendation Results

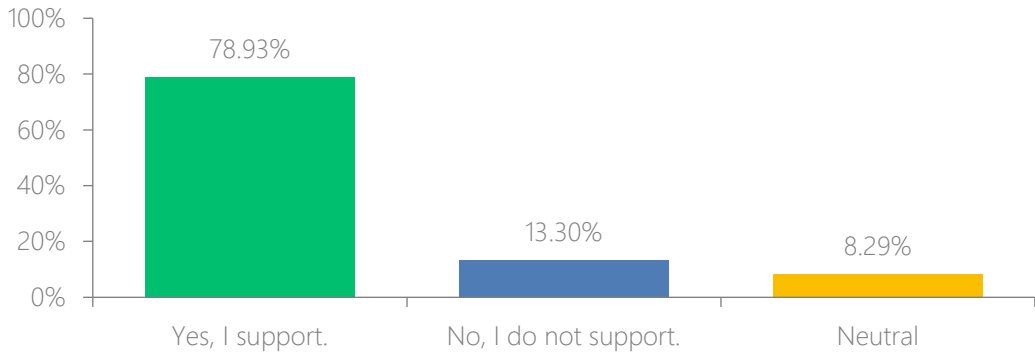


# DASHBOARD

## Encampment and Homeless Services Operations and Resources

Q10: INCREASE FUNDING TO EXPAND CONTRACTED SUPPORT OF QUALIFIED SERVICES PROVIDERS WITH CLINICIAN QUALIFICATIONS AND ACCESS TO HMIS TO EXPAND CASE MANAGEMENT, SERVICE DELIVERY, AND RELOCATION SUPPORT FOR HOMELESS COMMUNITY MEMBERS.

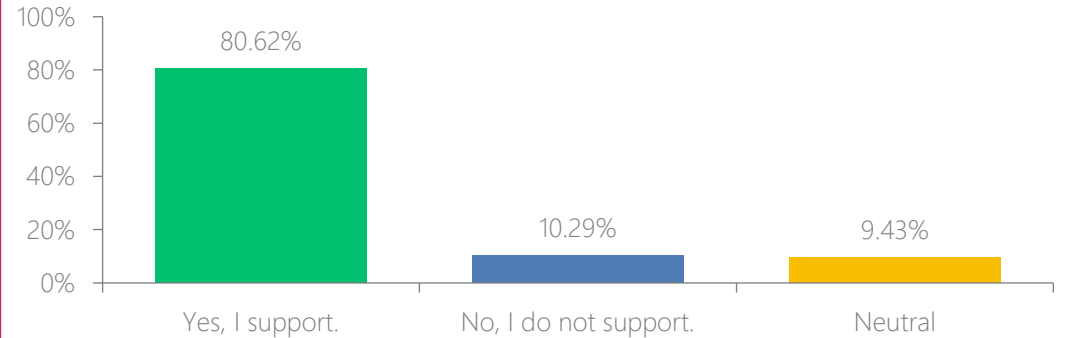
• Answered: 578 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes, I support.	78.93%	457
No, I do not support.	13.30%	77
Neutral	8.29%	48
<b>TOTAL</b>		<b>582</b>

Q11: INCREASE FUNDING FOR OAKLAND PUBLIC WORKS (OPW) – KEEP OAKLAND CLEAN AND BEAUTIFUL (KOCB) STAFFING TO INCREASE TRASH COLLECTION AND DEEP CLEANINGS FOR HOMELESS ENCAMPMENTS.

• Answered: 581 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes, I support.	80.62%	470
No, I do not support.	10.29%	60
Neutral	9.43%	55
<b>TOTAL</b>		<b>585</b>

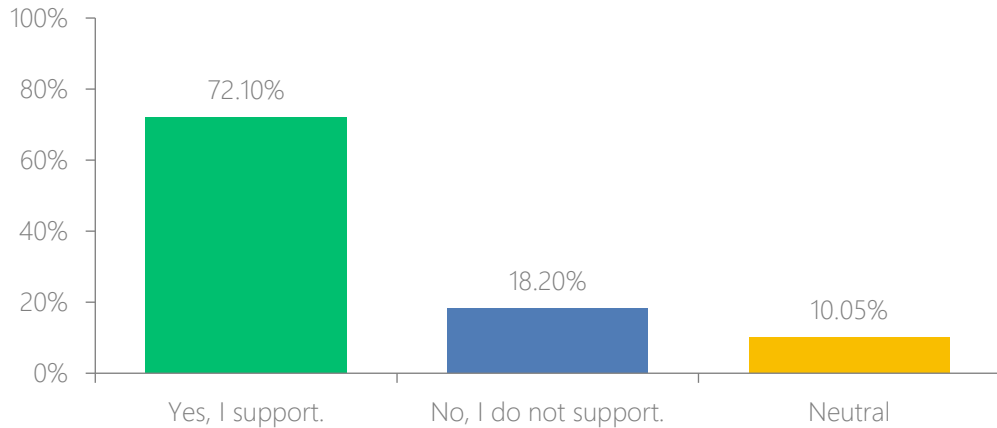


# DASHBOARD

## Encampment and Homeless Services Operations and Resources

Q12: INCREASE WAYS OF PROVIDING CONTRACTED SANITATION AND REGULAR PORTA-POTTY SERVICING FOR ENCAMPMENTS WITH SEVEN OR MORE HOUSEHOLDS, WHERE FEASIBLE.

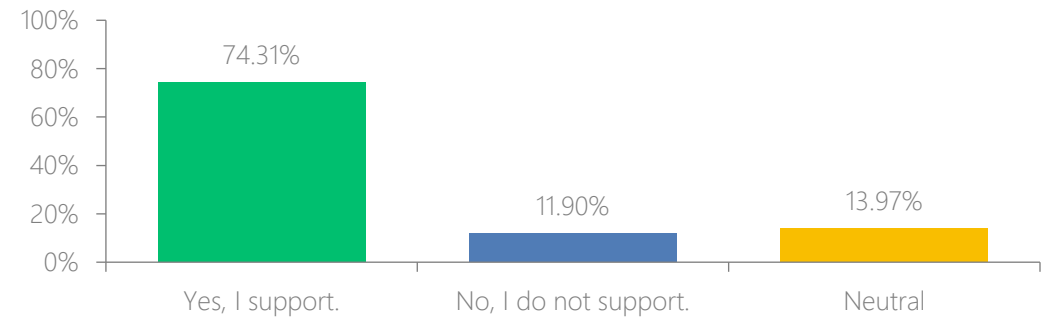
• Answered: 576 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes, I support.	72.10%	416
No, I do not support.	18.20%	105
Neutral	10.05%	58
TOTAL		579

Q13: THE MAYOR'S OFFICE SHOULD PREPARE A FORMAL REQUEST FOR THE INCREASE OF THE COUNTY'S ALLOCATED HOMELESS AND HEALTH SERVICES THAT MORE CLOSELY ALIGNS WITH ALLOCATION OF HOMELESS INDIVIDUALS RESIDING IN THE CITY OF OAKLAND ACCORDING TO THE COUNTY'S POINT IN TIME COUNT NUMBERS AND THE COUNTY'S 2021 PUBLICATION "INCLUDING RACE AND EQUITY IN HOMELESSNESS SYSTEMS DESIGN".

• Answered: 578 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes, I support.	74.31%	431
No, I do not support.	11.90%	69
Neutral	13.97%	81
TOTAL		581

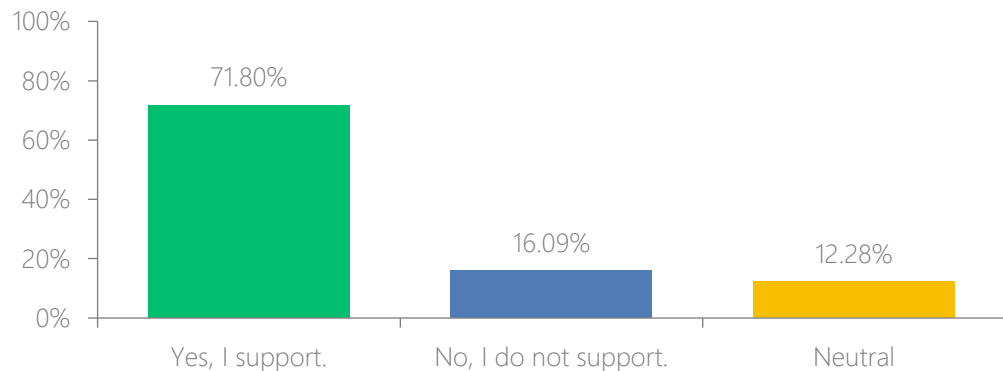


# DASHBOARD

## Encampment and Homeless Services Operations and Resources

Q14: EXPAND FOOD DISTRIBUTION – SEEK ADDITIONAL FUNDING FOR EXPANSION OF CITY’S FOOD DISTRIBUTION EFFORTS TO THOSE IN NEED TO INCLUDE UNHOUSED PERSONS.

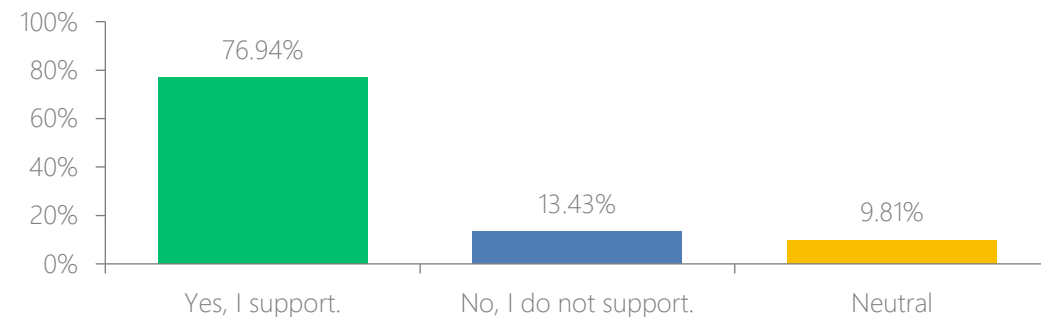
• Answered: 576 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes, I support.	71.80%	415
No, I do not support.	16.09%	93
Neutral	12.28%	71
<b>TOTAL</b>		<b>579</b>

Q15: WORK TO ESTABLISH A SAFE VILLAGES PILOT PROGRAM IN THE CITY OF OAKLAND - WORK COLLABORATIVELY WITH THE COUNTY OF ALAMEDA HEALTH AND HUMAN SERVICES DEPARTMENT TO IDENTIFY APPROPRIATELY SIZED, AVAILABLE COUNTY LAND FOR THIS PURPOSE; TO PROVIDE A SAFE CAMPING LOCATION FOR UNSHELTERED INDIVIDUALS LIVING IN TENTS.

• Answered: 579 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes, I support.	76.94%	447
No, I do not support.	13.43%	78
Neutral	9.81%	57
<b>TOTAL</b>		<b>582</b>

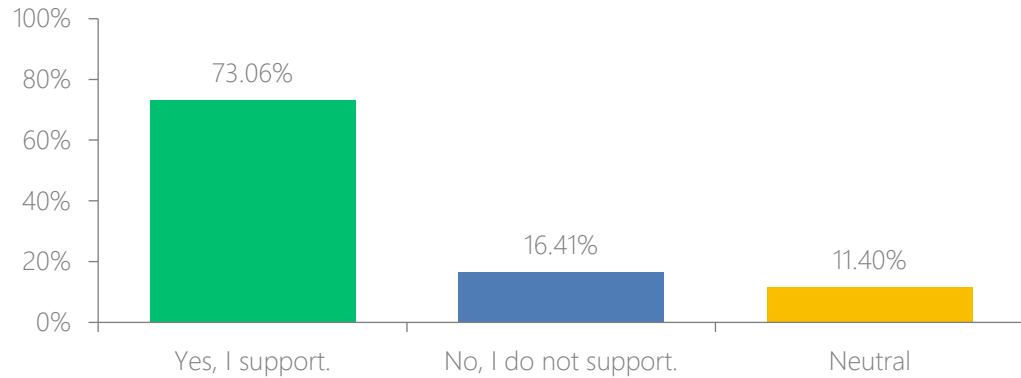


# DASHBOARD

## Encampment and Homeless Services Operations and Resources

Q16: FUND SAFE PARKING PROGRAMS - THESE SITES WILL SERVE PEOPLE WHO DWELL IN THEIR VEHICLES AND ARE HESITANT TO ENTER CONGREGATE SHELTER.

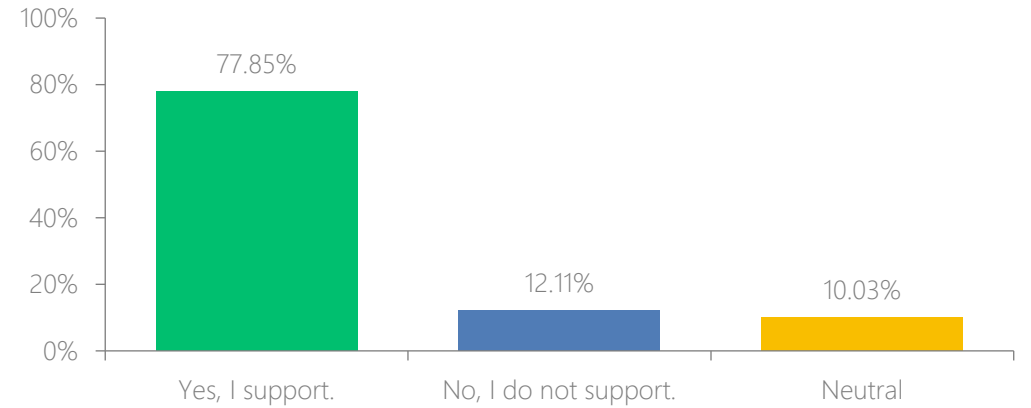
• Answered: 578 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes, I support.	73.06%	423
No, I do not support.	16.41%	95
Neutral	11.40%	66
<b>TOTAL</b>		<b>584</b>

Q17: IDENTIFY AND FUND PLACES TO SERVE AS WARMING AND COOLING STATIONS TO PROTECT THOSE WHO LACK ADEQUATE SHELTER DURING EXTREME WEATHER. ALSO, CONSIDER FAITH-BASED ORGANIZATIONS AS POSSIBLE LOCATIONS.

• Answered: 577 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes, I support.	77.85%	450
No, I do not support.	12.11%	70
Neutral	10.03%	58
<b>TOTAL</b>		<b>578</b>

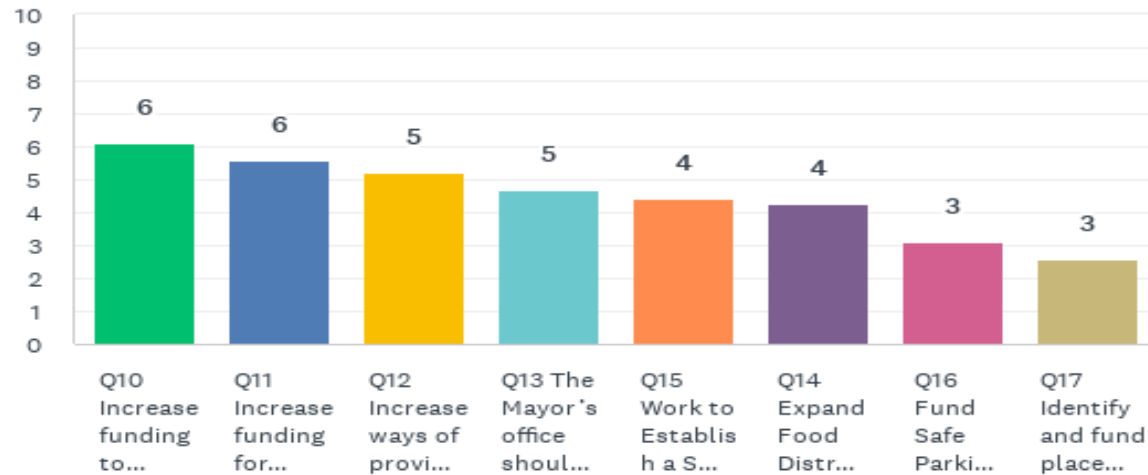


# DASHBOARD

## Encampment and Homeless Services Operations and Resources

Q18: THE COH IS SEEKING FEEDBACK TO HELP THEM IDENTIFY AND PRIORITIZE PROPOSED RECOMMENDATIONS FOR THE UPCOMING BUDGET CYCLE. PLEASE RANK YOUR RECOMMENDATIONS (1- THE HIGHEST AND 6- LOWEST) IN ORDER BY USING THE ARROWS TO THE RIGHT OF EACH ITEM.

- Answered: 542 Skipped: 43



**Encampment and Homeless Services Operations and Resources (Final score for each)**

RANK	RECOMMENDATIONS	FINAL SCORE
1	Increase funding to expand contracted support of qualified services providers with clinician qualifications and access to HMIS to expand case management, service delivery, and relocation support for homeless community members. (Q10)	6.16
2	Increase funding for Oakland Public Works (OPW) – Keep Oakland Clean and Beautiful (KOCB) staffing to increase trash collection and deep cleanings for homeless encampments. (Q11)	5.62
3	Increase ways of providing contracted sanitation and regular porta-potty servicing for encampments with seven or more households, where feasible. (Q12)	5.16

The final COH Budget Recommendations priorities are ranked by the overall score. This is **calculated based on the number of choices and how many times each choice was ranked in certain positions.**

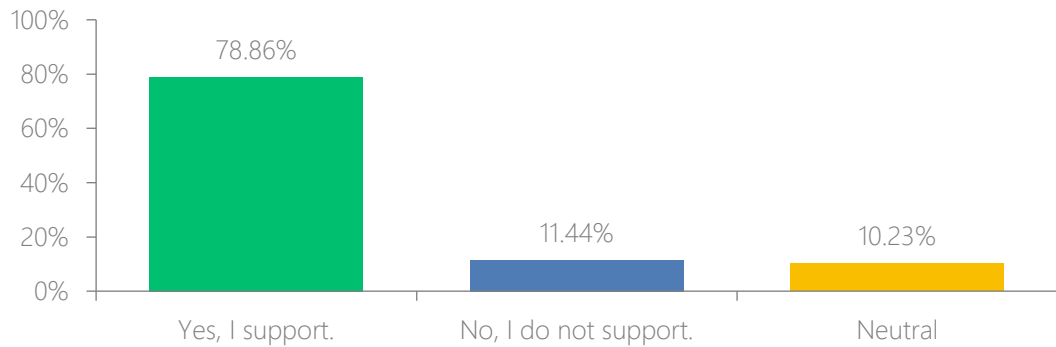


# DASHBOARD

## Temporary and Permanent Housing

Q19: INCREASE FUNDING FOR NEW AFFORDABLE HOUSING PROJECTS. ALLOCATE IN ADVANCE MEASURE U AFFORDABLE HOUSING FUNDS TO HELP KICK-START AFFORDABLE HOUSING PROJECTS.

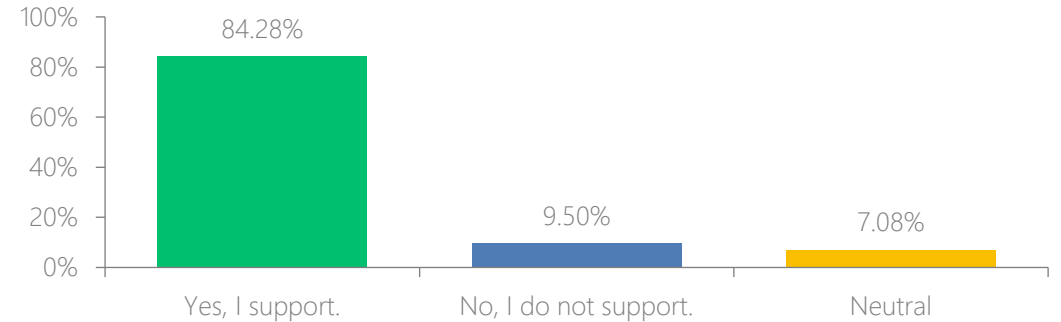
• Answered: 576 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes, I support.	78.86%	455
No, I do not support.	11.44%	66
Neutral	10.23%	59
<b>TOTAL</b>		<b>580</b>

Q20: INCREASE INTERIM AND LONG-TERM HOUSING: PURCHASE BUILDINGS TO CONVERT TO TRANSITIONAL AND PERMANENT HOUSING FOR EXTREMELY LOW-INCOME AND UNHOUSED RESIDENTS.

• Answered: 578 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes, I support.	84.28%	488
No, I do not support.	9.50%	55
Neutral	7.08%	41
<b>TOTAL</b>		<b>584</b>

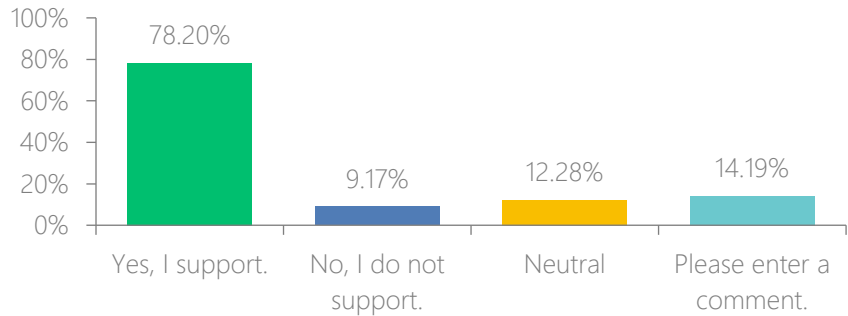


# DASHBOARD

## Temporary and Permanent Housing

Q21: EXPAND TEMPORARY HOUSING OPTIONS FOR UNHOUSED RESIDENTS BY ADDING TINY HOME PROGRAMS, MODULAR HOUSING, AND OTHER INTERVENTIONS. ENSURE PROGRAMS ARE ACCESSIBLE TO TRANSITIONAL AGED YOUTH, LGBTQ+ RESIDENTS, SENIORS AND FORMERLY INCARCERATED. EACH PROGRAM TO PROVIDE CASE MANAGEMENT, HEALTH AND HYGIENE SERVICES, FOOD PROGRAMS, HOUSING NAVIGATION, STORAGE, PET CARE, AND OTHER SERVICES. COLLABORATE WITH COUNTY, STATE, FEDERAL AND PRIVATE PARTNERS TO EXPAND HOUSING OPTIONS.

• Answered: 578 Skipped: 7

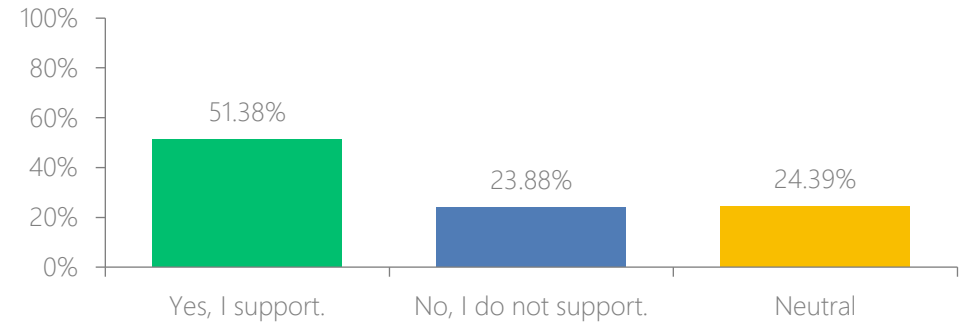


ANSWER CHOICES	RESPONSES	
Yes, I support.	78.20%	452
No, I do not support.	9.17%	53
Neutral	12.28%	71
Please enter a comment.	14.19%	82
<b>TOTAL</b>		<b>658</b>

Of the 658 respondents, 82 left comments in addition to their response

Q22: FUND SOLUTIONS THAT EFFECTIVELY ALLOW UNHOUSED RESIDENTS USE OF PRIVATE STORAGE FACILITIES.

• Answered: 576 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes, I support.	51.38%	297
No, I do not support.	23.88%	138
Neutral	24.39%	141
<b>TOTAL</b>		<b>576</b>

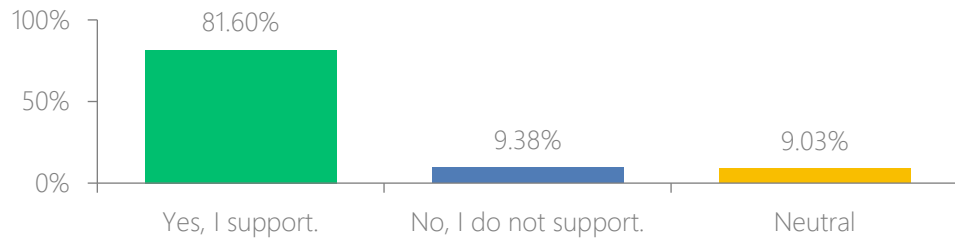


# DASHBOARD

## Temporary and Permanent Housing

Q23: FUND AND UTILIZE PUBLIC AND CITY-OWNED LAND AND HOTELS FOR THE DEVELOPMENT OF DEEPLY AFFORDABLE UNITS (TEMPORARY AND PERMANENT) FOR ADULT, FAMILY, TRANSITIONAL AGE YOUTH (TAY), VETERANS, FORMERLY INCARCERATED, DISABLED AND SENIORS. PRIORITIZE DEVELOPMENT IN TRANSIT CORRIDORS AND SEEK OUT PARTNERSHIPS WITH GOVERNMENT AGENCIES, FAITH, HEALTH, AND COMMUNITY-BASED ORGANIZATIONS.

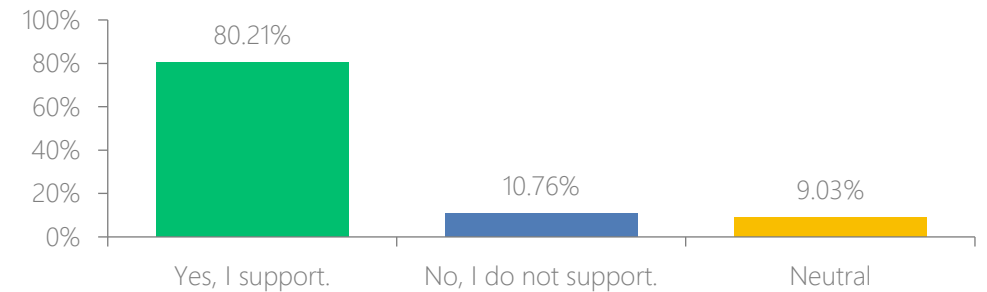
• Answered: 575 Skipped: 10



ANSWER CHOICES	RESPONSES	
Yes, I support.	81.60%	470
No, I do not support.	9.38%	54
Neutral	9.03%	52
<b>TOTAL</b>		<b>576</b>

Q24: FUND THE UTILIZATION OF VACANT CITY PROPERTY FOR TRANSITIONAL HOUSING WITH CASE MANAGEMENT SOURCED FROM CULTURALLY COMPETENT COMMUNITY HOUSING PROFESSIONAL ORGANIZATIONS; THIS APPLIES TO COUNTY-OWNED SPACES WITHIN THE CITY OF OAKLAND WITH NO IMMEDIATE PLANS FOR USE OR WAREHOUSED FOR SALE

• Answered: 575 Skipped: 10



ANSWER CHOICES	RESPONSES	
Yes, I support.	80.21%	462
No, I do not support.	10.76%	62
Neutral	9.03%	52
<b>TOTAL</b>		<b>576</b>



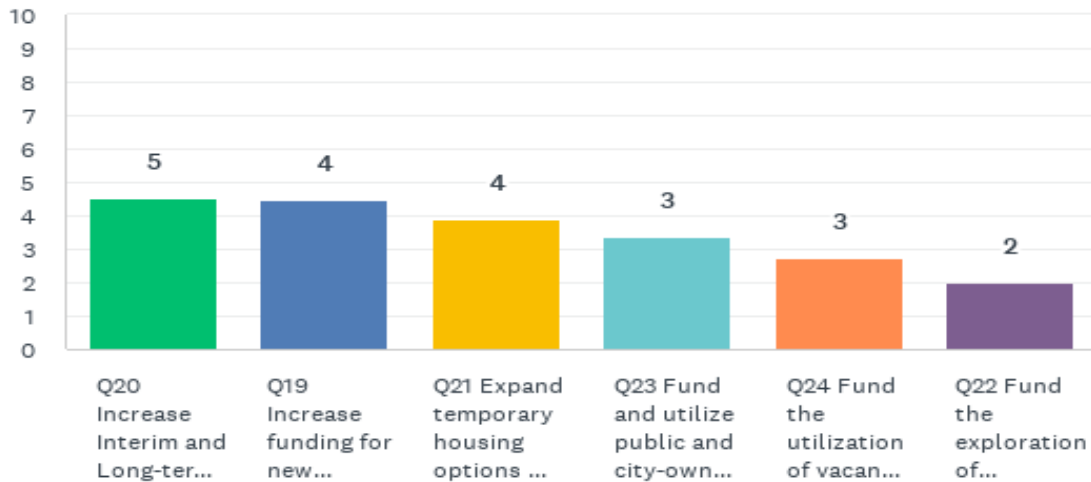


# DASHBOARD

## Temporary and Permanent Housing

Q25: THE COH IS SEEKING FEEDBACK TO HELP THEM IDENTIFY AND PRIORITIZE PROPOSED RECOMMENDATIONS FOR THE UPCOMING BUDGET CYCLE. PLEASE RANK YOUR RECOMMENDATIONS (1- THE HIGHEST AND 6- LOWEST) IN ORDER BY USING THE ARROWS TO THE RIGHT OF EACH ITEM.

- Answered: 463 Skipped: 122



### Temporary and Permanent Housing (Final score for each)

RANK	RECOMMENDATIONS	FINAL SCORE
1	Increase Interim and Long-term Housing: Purchase buildings to convert to transitional and permanent housing for extremely low-income and unhoused residents. (Q20)	4.55
2	Increase funding for new affordable housing projects. Allocate in advance Measure U affordable housing funds to help kick-start affordable housing projects. (Q19)	4.48
3	Expand temporary housing options for unhoused residents by adding tiny home programs, modular housing, and other interventions. Ensure programs are accessible to transitional aged youth, LGBTQ+ residents, and seniors. Each program to provide case management, health and hygiene services, food programs, housing navigation, storage, pet care, and other services. Collaborate with County, State, Federal and private partners to expand housing options. (Q21)	3.87

The final COH Budget Recommendations priorities below are ranked by the overall score. This is **calculated based on the number of choices and how many times each choice was ranked in certain positions.**

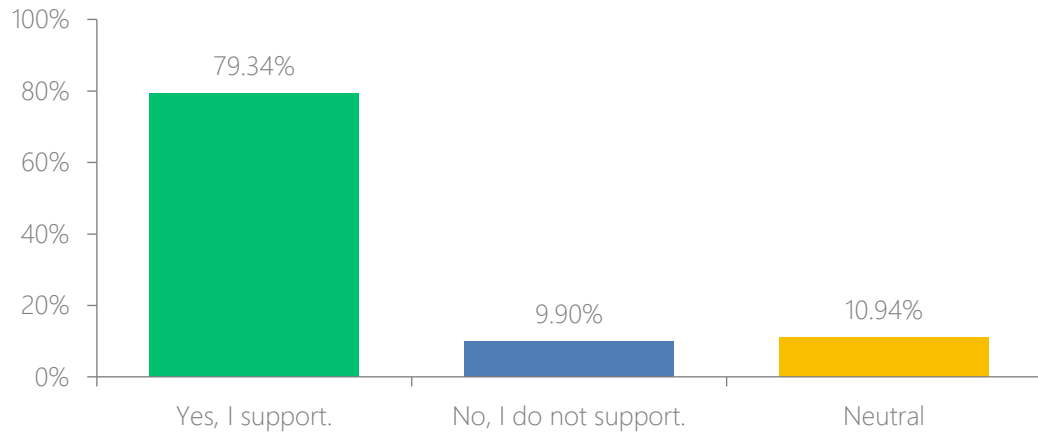


# DASHBOARD

## Staffing and Other Recommendations

Q26: FILL POSITIONS IN CITY DEPARTMENTS THAT RESPOND TO THE HOMELESS CRISIS INCLUDING RELEVANT HOMELESS SERVICES DEPARTMENT AND HOUSING AND COMMUNITY DEVELOPMENT DEPARTMENT.

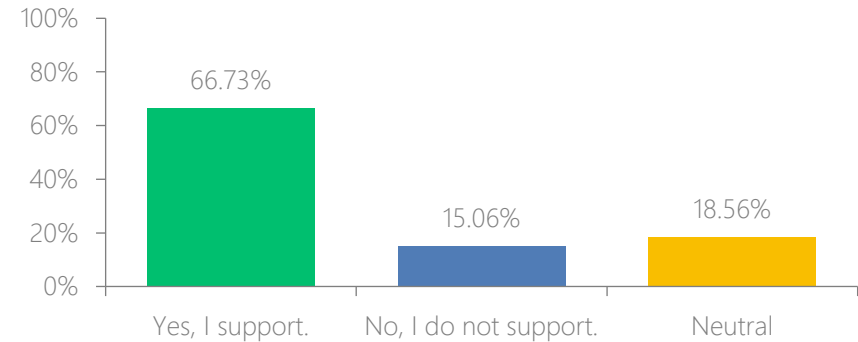
• Answered: 575 Skipped: 10



ANSWER CHOICES	RESPONSES	
Yes, I support.	79.34%	457
No, I do not support.	9.90%	57
Neutral	10.94%	63
<b>TOTAL</b>		<b>577</b>

Q27: PERFORM A STAFF ANALYSIS AND ADD AN ADEQUATE NUMBER OF STAFF WITH REQUISITE ANALYTICAL AND TECHNICAL SKILLS TO CONSISTENTLY TRACK AND MONITOR HMIS DATA, ANALYZE DATA, AND PRESENT RESULTS FOR MANAGEMENT REVIEW AND CONTINUOUS REVIEW OF RACIAL AND OTHER DEMOGRAPHIC DATA FROM HMIS, POINT IN TIME COUNTS, AND THE U.S. CENSUS TO ENSURE THE CITY IS IDENTIFYING AND SERVING COMMUNITIES PARTICULARLY VULNERABLE TO, OR IMPACTED BY, HOMELESSNESS. STAFF SHOULD BE CULTURALLY SENSITIVE AND HAVE DEMONSTRABLE EXPERIENCE WORKING WITH DIVERSE POPULATIONS.

• Answered: 570 Skipped: 15



ANSWER CHOICES	RESPONSES	
Yes, I support.	66.73%	381
No, I do not support.	15.06%	86
Neutral	18.56%	106
<b>TOTAL</b>		<b>573</b>

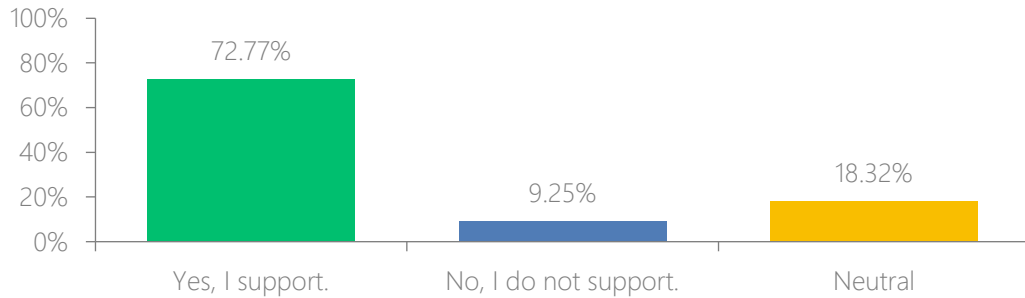


# DASHBOARD

## Staffing and Other Recommendations

Q28: DEFINE THE ROLE OF MACRO TO CLARIFY OUTCOMES TO 911 SUPPORT, CLEAR SUPPORT ROLE TO THE CITY'S ENCAMPMENT TEAM WITH CRITERIA AND METRICS FOR SERVICE TO THE HOMELESS COMMUNITY AND EXPAND HOURS AND GEOGRAPHIC COVERAGE FOR MACRO (MOBILE ASSISTANCE COMMUNITY RESPONDERS OF OAKLAND).

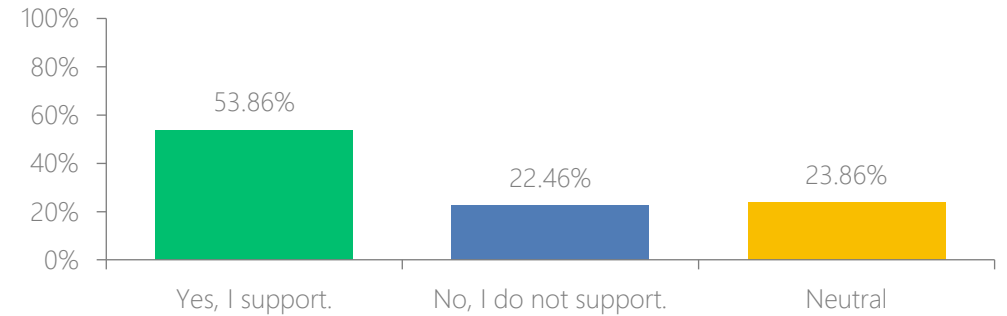
• Answered: 572 Skipped: 13



ANSWER CHOICES	RESPONSES	
Yes, I support.	72.77%	417
No, I do not support.	9.25%	53
Neutral	18.32%	105
<b>TOTAL</b>		<b>575</b>

Q30: ADD STAFFING TO OAKLAND ANIMAL SERVICES FOR TEMPORARY CARE OF PETS FOR UNHOUSED PERSONS.

• Answered: 569 Skipped: 16



ANSWER CHOICES	RESPONSES	
Yes, I support.	53.86%	307
No, I do not support.	22.46%	128
Neutral	23.86%	136
<b>TOTAL</b>		<b>571</b>

Q29 was inadvertently included and was not the final question authorized by the commission for the survey. Staff the question Q29 prior to analysis of results

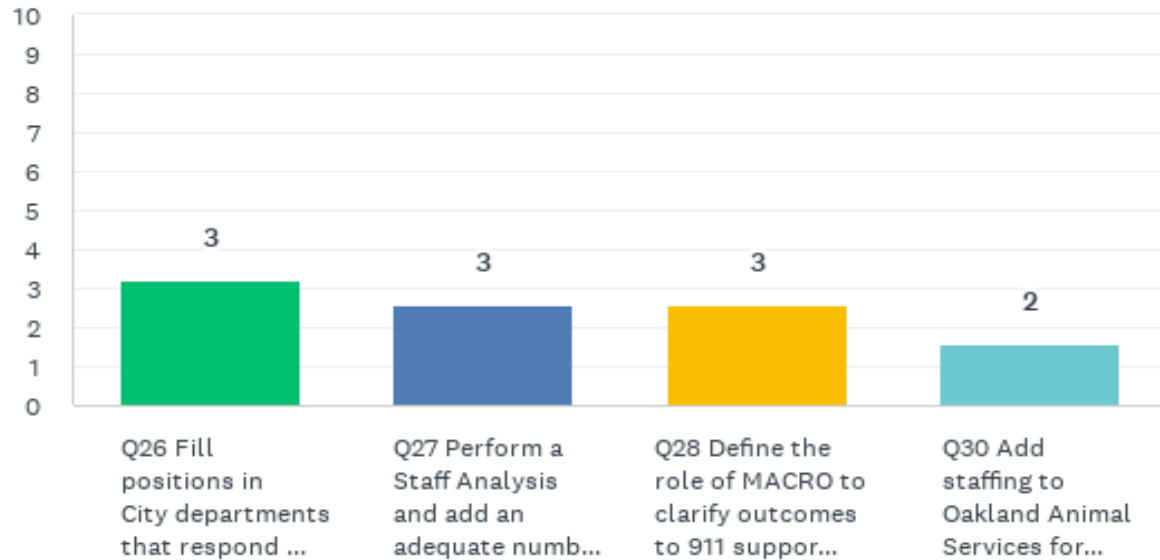


# DASHBOARD

## Staffing and Other Recommendations

Q31: THE COH IS SEEKING FEEDBACK TO HELP THEM IDENTIFY AND PRIORITIZE PROPOSED RECOMMENDATIONS FOR THE UPCOMING BUDGET CYCLE. PLEASE RANK YOUR RECOMMENDATIONS (1- THE HIGHEST AND 6- LOWEST) IN ORDER BY USING THE ARROWS TO THE RIGHT OF EACH ITEM.

- Answered: 385 Skipped: 200



### Staffing and Other Recommendations (Final score for each)

RANK	RECOMMENDATIONS	FINAL SCORE
1	Fill positions in City departments that respond to the Homeless crisis including relevant Homeless Services Department and Housing and Community Development Department. (Q26)	4.55
2	Perform a Staff Analysis and add an adequate number of staff with requisite analytical and technical skills to consistently track and monitor HMIS data, analyze data, and present results for management review and continuous review of racial and other demographic data from HMIS, Point in Time Counts, and the U.S. Census to ensure the City is identifying and serving communities particularly vulnerable to, or impacted by, homelessness. Staff should also have culturally sensitivity and have demonstrable experience working with diverse populations (Q27)	4.48
3	Define the role of MACRO to clarify outcomes to 911 support, clear support role to the City's Encampment Team with criteria and metrics for service to the Homeless community and expand hours and geographic coverage for MACRO (Mobile Assistance Community Responders of Oakland). (Q28)	3.87

The final COH Budget Recommendations priorities below are ranked by the overall score. This is **calculated based on the number of choices and how many times each choice was ranked in certain positions.**



# DASHBOARD

## Q32 Additional Question and Comments

better kind survey solve job unhoused neighbors move Please help also giving asking  
possible space tents current dealing affordable housing cars priority shelter time  
safe know available prioritize means will way increase homeless encampment  
use us community directly make come streets homes Please  
city needs help much services things homeless worse  
housing think people drug city s need address  
Oakland going work However funding change live  
understand homelessness lot unhoused long Thank people live  
encampments help people residents crisis problem everything see around  
permanent housing take provide parking issue business support find  
resources clear allow now care money come hope mental health want tax dollars  
unhoused people police programs must buildings trash

### Additional Question and Comments

- Answered: 217
- Skipped: 368



**Thank you!**

**Contact: City Administrator's Office  
Homelessness Division**

**Homelessness Administrator/Assistant City  
Administrator LaTonda Simmons**

**Phone: 510-207-1221**

**Email: [homelessness@oaklandca.gov](mailto:homelessness@oaklandca.gov)  
[https://www.oaklandca.gov/boards-  
commissions/commission-on-  
homelessness](https://www.oaklandca.gov/boards-commissions/commission-on-homelessness)**