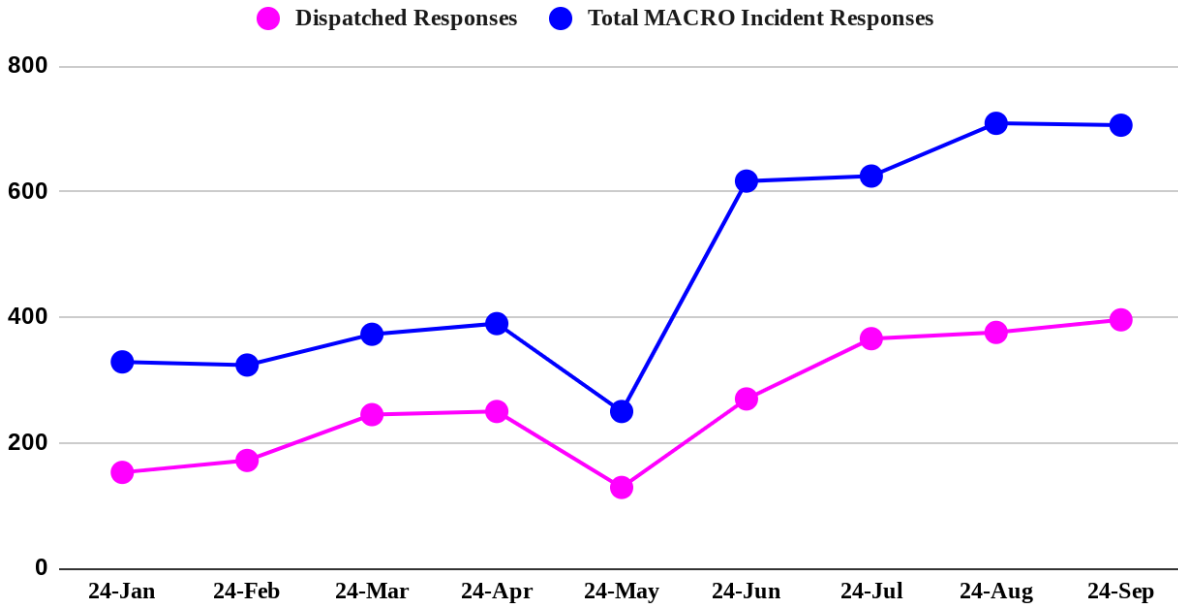**MACRO Community Advisory Board Meeting October 24, 2024**
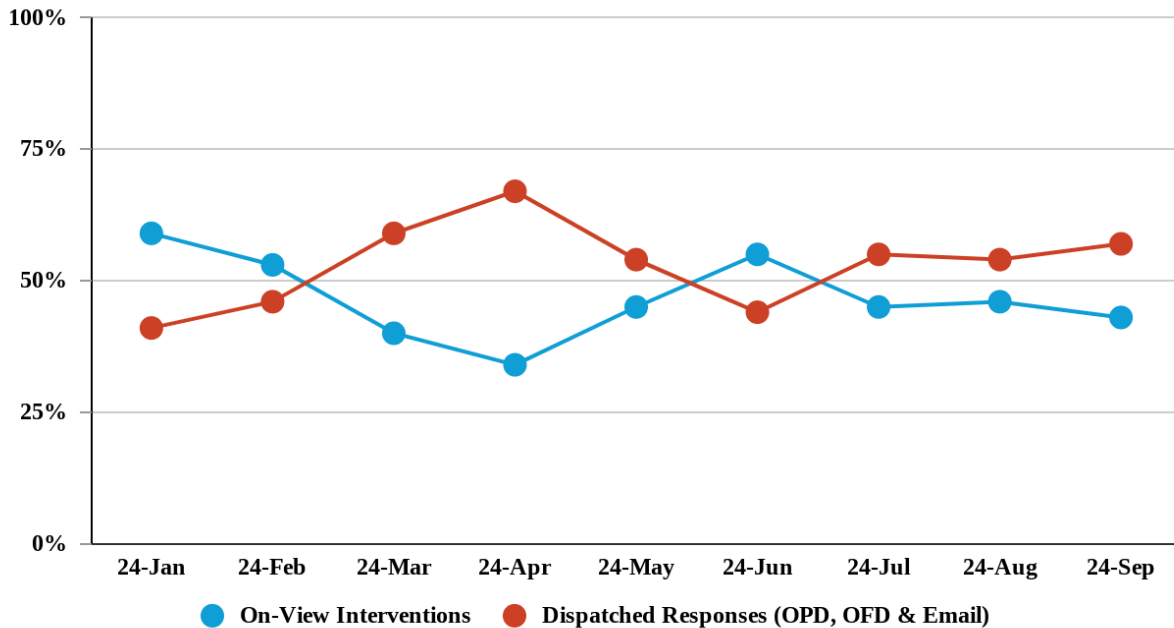
MACRO Output & Response Report [January – September]

MACRO Quarterly Outreach and Response Reports (QORR) are compiled with data from the FCC (Total Incident Responses), the MACRO Incident MS XL Sheet, and MACRO Incident MS Form.

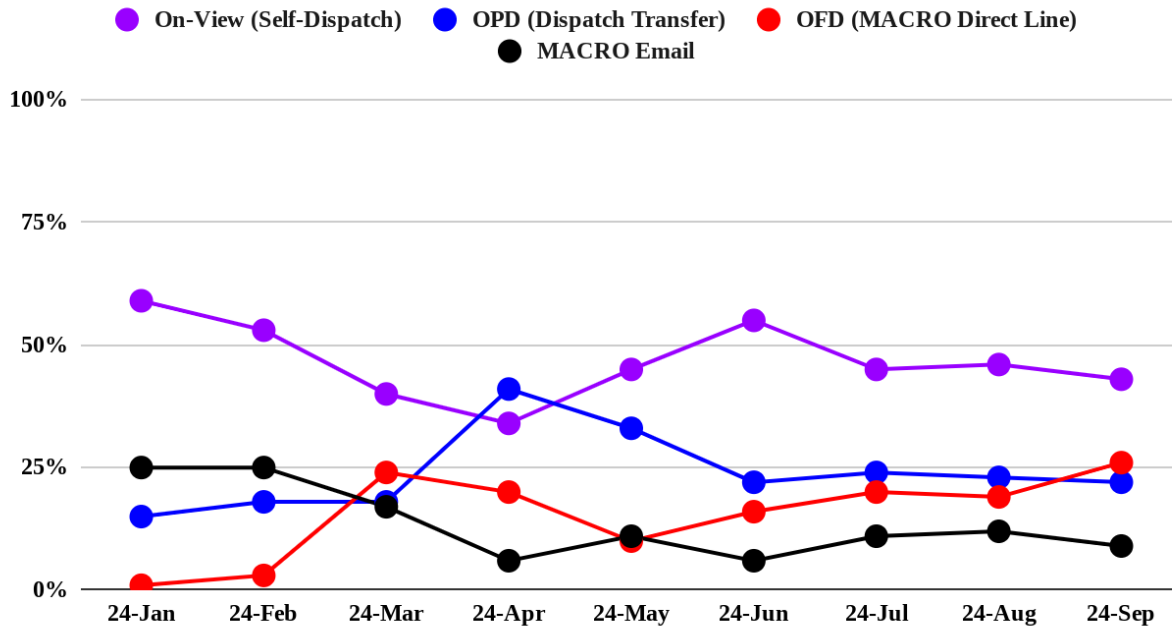### General Incident Response Data

Legend: ● Dispatched Responses ● Total MACRO Incident Responses

Comparison of Incident Source On-View Interventions and Dispatched Responses

Legend: ● On-View Interventions ● Dispatched Responses (OPD, OFD & Email)

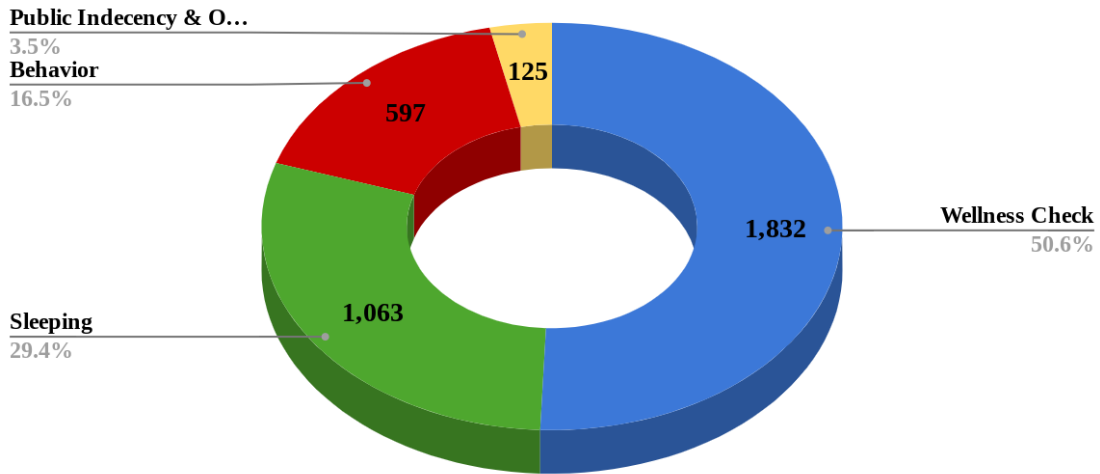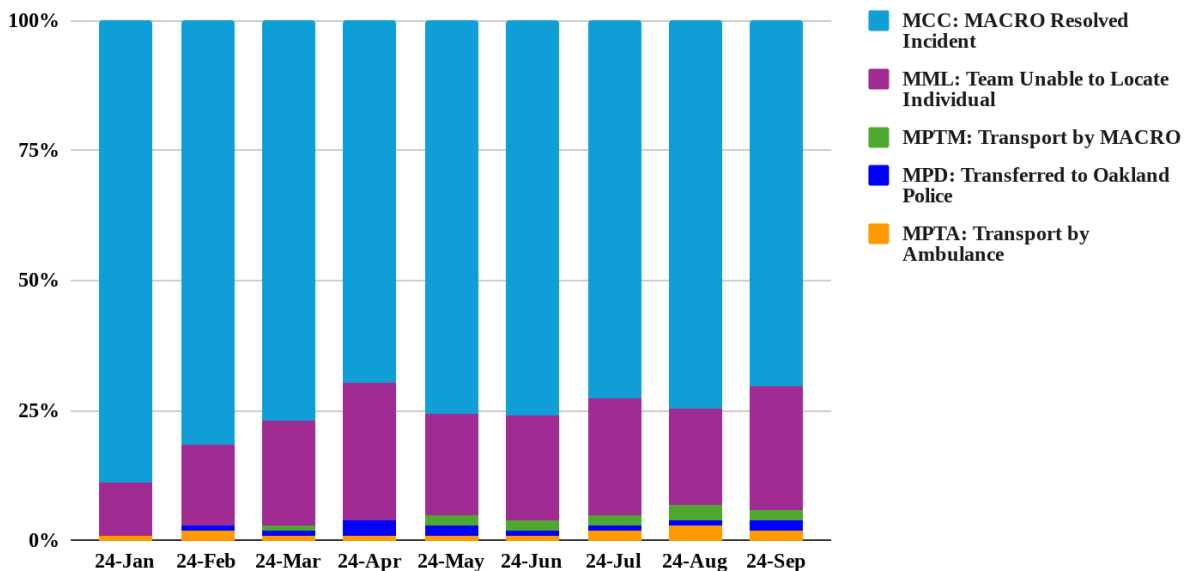| Source of Incident	Description
On- View (Self-Dispatch)	A MACRO unit encounters an incident and decides to respond based
OPD (Dispatch Transfer)	OPD transfers an incident to OFD for a MACRO Response
OFD (MACRO Direct Line)	Received via MACRO direct line or Fire Company requests
MACRO@oaklandca.gov	Non-emergency requests for MACRO services received via email

Dispatches by Source

Incident Types	Description
Wellness Check	A check on the health and well-being of an individual. In response to concerns about a person's safety, health, or welfare.
Sleeper Check	A check on an individual found sleeping in a public place in response to concerns about a person's safety, health, or welfare.
Behavioral Concern	A situation where an individual's behavior raises concerns but does not constitute an immediate crisis or emergency.
Public Indecency / Nakedness	A situation where an individual is found without clothing in a public setting.
Other	This category is used as a catch-all for scenarios that are unique or less common.

Types of Incidents (January to September 2024)

Public Indecency & O…
3.5%

Behavior
16.5% — 597

Sleeping
29.4% — 1,063

Wellness Check
50.6% — 1,832

125

Resolution Codes	Description
MCC- Call Complete	Incident Cleared by MACRO Crew
MNL – Unable to Locate	Unable to Locate Subject of Dispatch Request
MPTM – Patient Transport by MACRO	MACRO Team Patient Transport
MPD – Transferred to OPD	An Incident transferred to OPD for response including CATT Team requests
MPTA – Patient Transport by EMS	MACRO Teams request EMS Transport

Incident Resolutions
(n= 3, 679)

Legend:
- MCC: MACRO Resolved Incident
- MML: Team Unable to Locate Individual
- MPTM: Transport by MACRO
- MPD: Transferred to Oakland Police
- MPTA: Transport by Ambulance

The Graph below shows variability of MACRO Responses across Oakland in different geographic zones through 2024.

Geographical Area of Service Request

Legend:
- Zone 2: Deep East
- Zone 3: West
- Zone 4: East
- Zone 5: North
- Zone 6: Central
- Zone 7: Downtown
- Zone 8: All Other