



CITY OF  
OAKLAND

# Department of Housing & Community Development



## Who We Are

The Department of Housing and Community Development (HCD) is dedicated to improving Oakland's neighborhoods and to making sure all Oaklanders have safe and affordable housing.

## Our Services for Tenants

### Rent Adjustment Program (RAP): Connect with a Housing Counselor

- Our RAP Housing Counselors are available to answer rental housing-related questions, such as rent increases, evictions, how to file a petition with RAP, and more.
- Email: [RAP@oaklandca.gov](mailto:RAP@oaklandca.gov)
- Phone: **(510) 238-3721, option 1**  
Monday through Thursday, from 9:30am to 4:30pm

### Eviction Defense and Homelessness Prevention

- We partner with community organizations that provide legal and financial help.
- Email: [RAP@oaklandca.gov](mailto:RAP@oaklandca.gov)  
**Eviction Defense Services:**
- Centro Legal de la Raza:
  - Website: [www.centrolegal.org](http://www.centrolegal.org)
  - Phone: **(510) 437-1554**
- East Bay Community Law Center:
  - Website: [www.ebcl.org](http://www.ebcl.org)
  - Phone: **(510) 548-4040, ext. 201**
- **Homelessness Prevention Services:**
- Bay Area Community Services:
  - Website: [www.bayareacs.org](http://www.bayareacs.org)
  - Phone: **(510) 613-0330**

### Rent Adjustment Program (RAP): Educational Workshops

- Visit our website to view past workshop recordings and upcoming virtual and in-person workshops on various Oakland rental housing law topics.
- Website: [www.oaklandca.gov/resources/rent-adjustment-program-workshops](http://www.oaklandca.gov/resources/rent-adjustment-program-workshops)
- Email: [RAP@oaklandca.gov](mailto:RAP@oaklandca.gov)
- Phone: **(510) 238-3721, option 1**

### Code Compliance Relocation Program

- The Code Compliance Relocation Program requires property owners to pay relocation benefits to tenants who are required to temporarily move because their rental unit has significant code violations that the property owner needs to correct.
- Email: [HousingAssistance@oaklandca.gov](mailto:HousingAssistance@oaklandca.gov)
- Phone: **(510) 238-6182**

### First-Time Homebuyer Workshop

- Attend a workshop from a HUD-approved agency for homebuyer education, budget, and credit counseling to help prepare for purchasing a home.
- Email: [Homebuyers@oaklandca.gov](mailto:Homebuyers@oaklandca.gov)
- Phone: **(510) 238-6201**

## Contact Us



**(510) 238-6182**  
TTY: **(510) 238-3254**



[HousingAssistance@oaklandca.gov](mailto:HousingAssistance@oaklandca.gov)



# Our Services for Property Owners & Homeowners

## Rent Adjustment Program (RAP): Connect with a Housing Counselor

- Our RAP Housing Counselors are available to answer rental housing-related questions, such as rent increases, evictions, how to file a petition with RAP, and more.
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- Phone: **(510) 238-3721, option 1**  
Monday-Thursday, from 9:30am to 4:30pm

## Rent Registry

- Property owners of rental units subject to the RAP Fee must submit tenancy information for each covered unit by March 1st annually.
- Live Counseling Sessions on registration can be found on our website:  
[www.oaklandca.gov/RAP](http://www.oaklandca.gov/RAP)
- Email: [RentRegistry@oaklandca.gov](mailto:RentRegistry@oaklandca.gov)
- Phone: **(510) 238-3721, option 2**

## Eviction Notice Filing

- Property owners must file a copy of each eviction notice served to a tenant within 10 days. For questions about this filing process, contact a RAP Housing Counselor by messaging the email below.
- Website: [evictions.oakland.3diengage.com](http://evictions.oakland.3diengage.com)
- Email: [EvictionNotices@oaklandnet.com](mailto:EvictionNotices@oaklandnet.com)

## Access Improvement Program

- The Access Improvement Program (AIP) for Rental Property Owners provides grants to income-qualified property owners for accessibility modifications to rental properties with no size or type restrictions.
- Email: [ResidentialLending@oaklandca.gov](mailto:ResidentialLending@oaklandca.gov)

## Lead-Safe Homes Program

- The Lead-Safe Homes Program provides loans to income-qualified property owners and free risk assessment for lead hazards and painting services.
- Email: [ResidentialLending@oaklandca.gov](mailto:ResidentialLending@oaklandca.gov)
- Phone: **(510) 238-3909**

## Home Maintenance and Improvement Program

- The Home Maintenance Improvement Program provides loans to income-qualified property owners to address health, safety, and building code issues in their units.
- Email: [ResidentialLending@oaklandca.gov](mailto:ResidentialLending@oaklandca.gov)
- Phone: **(510) 238-3909**

## Emergency Home Repair Program

- The Emergency Home Repair Program provides loans to income-qualified property owners for home repairs that require attention such as a citation issued by a Fire Marshall or Health Officer, a leaking roof or sewer break.
- Email: [ResidentialLending@oaklandca.gov](mailto:ResidentialLending@oaklandca.gov)
- Phone: **(510) 238-3909**

## Visit Our Website or Call 211 for more Housing Programs and Resources:

Stay connected by scanning the QR code to the right or visiting the link below for the latest housing updates.

Oakland's Housing & Community  
Development Department Website:  
<https://tinyurl.com/OaklandHCD>

