#### **DECEMBER 15, 2022 – JANUARY 8, 2023**



## 2022 CITY OF OAKLAND BUDGET PRIORITIES SURVEY 320-1052 – WT [CCD 3] N=191 A/B SPLITS MARGIN OF SAMPLING ERROR ±3.1% (95% CONFIDENCE LEVEL)

Hello, I'm \_\_\_\_\_\_ from \_\_\_\_\_, a public opinion research firm. We're conducting a survey about issues that concern people in Oakland. I am not trying to sell you anything and I won't ask for a donation of any kind. (IF RESPONDENT WISHES TO COMPLETE THE INTERVIEW IN SPANISH OR CHINESE, PLEASE HAND OFF TO BILINGUAL INTERVIEWER)

A. Before we begin, I need to know if I have reached you on a cell phone, and if so, are you in a place where you can talk safely without endangering yourself or others?

Yes, cell and can talk safely	
Yes, cell but cannot talk safely	
No, not on cell	8%
(DON'T READ) DK/NA	TERMINATE

## NEXT, I AM GOING TO ASK YOU A FEW QUESTIONS TO ENSURE WE ARE TALKING TO A REPRESENTATIVE SAMPLE OF OAKLAND RESIDENTS.

B. First, are you a resident of the city of Oakland?

Yes	100%
No	TERMINATE
(DON'T READ	) DK/NA TERMINATE

C. In what year were you born?

2005 or later (0-17) <b>TERMINATE</b>
2004-1998 (18-24)7%
1997-1993 (25-29) 20%
1992-1988 (30-34) 18%
1987-1983 (35-39) 13%
1982-1978 (40-44)9%
1977-1973 (45-49)7%
1972-1968 (50-54)6%
1967-1963 (55-59)5%
1962-1958 (60-64)4%
1957-1948 (65-74)7%
1947 or earlier (75 and over)3%
( <b>DON'T READ</b> ) DK/NA1%

D. Next, with which racial or ethnic group do you identify yourself? (IF ASIAN/PACIFIC ISLANDER, ASK: More specifically, would you say that you are Chinese, Filipino, Indian or South Asian, Japanese, Korean or Vietnamese?) (ACCEPT MULTIPLE RESPONSES)

Latino/Hispanic20%
African American/Black 24%
Caucasian/White 37%
Chinese 10%
Filipino2%
Indian or South Asian5%
Japanese0%
Korean2%
Vietnamese3%
Multiracial5%
Other Asian/Pacific Islander3%
Other ethnic/racial background (SPECIFY)1%
(DON'T READ) Prefer not to say2%

#### E. What is your gender?

Male 49%
Female 44%
Nonbinary4%
Another gender (SPECIFY)0%
(DON'T READ) DK/NA2%

F. What was the last level of school you completed?

First through 11 <sup>th</sup> grade1%
High school graduate 29%
Vocational/technical school 10%
Some college, no degree8%
Associate degree6%
Four-year college or bachelor's degree - 23%
Graduate school or advanced degree 22%
( <b>DON'T READ</b> ) DK/NA1%

#### NOW I WOULD LIKE TO ASK YOU SEVERAL QUESTIONS ABOUT LIFE IN OAKLAND.

1. **(T)** Generally speaking, how would you rate Oakland as a place to live: is it an excellent place to live, a good place, only fair, or a poor place to live?

Excellent7	7%
Good 53	
Only fair28	3%
Poor 12	2%
( <b>DON'T READ</b> ) DK/NA(	)%

2. (T) Next, do you approve or disapprove of the overall job being done by Oakland City government in providing services to the people who live here? (IF APPROVE/DISAPPROVE, ASK: Is that strongly or somewhat APPROVE/DISAPPROVE?)

TOTAL APPROVE	32%
Strongly approve	3%
Somewhat approve	29%

TOTAL DISAPPROVE	-61%
Somewhat disapprove	- 29%
Strongly disapprove	· 32%

(DON'T READ) DK/NA -----7%

# NOW I AM GOING TO ASK YOU SOME QUESTIONS THAT DEAL WITH THE CITY OF OAKLAND BUDGET.

3. (T) First, in the upcoming two-year budget, what are the <u>two</u> most important issues facing Oakland residents <u>that you would like to see prioritized in the City government budget?</u> (DO NOT READ OPTIONS; OPEN-ENDED. RECORD VERBATIM RESPONSE AND THEN CODE AFTER INTERVIEW IS COMPLETE. IF RESPONDENT MENTIONS "POLICE," FOLLOW UP FOR MORE DETAIL TO DETERMINE WHETHER IT IS CODE 22, 23, 24, 25 OR 26. IF RESPONDENT MENTIONS "HOMELESSNESS" OR "UNHOUSED," FOLLOW UP FOR MORE DETAIL TO DETERMINE WHETHER IT IS CODE 14 OR 15)

	FIRST <u>CHOICE</u>	SECOND <u>CHOICE</u>
Air quality/wildfires	0%	0%
Crime/Violence		
Child Care / Head Start / Preschool	0%	1%
Coronavirus/COVID-19		-
Drug abuse		
Education/public schools		
Emergency medical response / fire safety		
Eviction	• • •	- · ·
Facilities condition		
Fire safety/inspections		
Gentrification		• • •
Graffiti		
Government waste/inefficiency		
Homelessness/Unhoused residents (Public health/safety)		
Homelessness/Unhoused residents (Humanitarian concern)		
Homelessness (general)		
Housing costs/affordability		
Internet access		
Jobs/Local economy		
Keeping businesses	0%	1%
Mental health services		
Parking		
Police abuse / Harassment / Misconduct	0%	0%
Police funding (Spend less on police)	1%	2%
Police funding (Maintain or increase police funding)		
Police protection / Maintain or improve response times		
Police reform / Reimagine public safety		
Recreation programs		
Street and sidewalk maintenance		
Taxes too high		
Traffic congestion/flow		
Tree trimming		
Water supplies		
Youth activities	-	
Other		
(DON'T READ) DK/NA	1%	3%

4. Next, over the next several years, do you think the City is projecting budget [] surpluses or [] shortfalls? (RANDOMIZE SURPLUSES AND SHORTFALLS) If you are unsure, you can say that, too. (IF SURPLUSES OR SHORTFALLS, ASK: Is the City projecting large or small budget SURPLUSES/SHORTFALLS?)

TOTAL SURPLUSES 9%Large surpluses
TOTAL SHORTFALLS
Unsure/DK/NA 52%

5. Now I am going to provide you some background information about this topic. The City of Oakland is currently projecting 100 million-dollar budget shortfalls over the next several years, meaning the Mayor, City Council, and City Administration will need to identify services to reduce in order to balance the City's budget. To help Oakland officials make these difficult decisions, please consider the following potential budget and service reductions and indicate how acceptable it would be to you personally if that reduction was made to help balance the City's budget: completely acceptable, somewhat acceptable, not too acceptable, or not at all acceptable. (RANDOMIZE)

		COMP <u>ACCEPT</u>	SMWT <u>ACCEPT</u>	NOT TOO <u>ACCEPT</u>	NOT AT ALL UNSURE/ <u>ACCEPT</u> <u>DK/NA</u>	COMP/ <u>SMWT</u>
[ ]a.	Reduce Police Patrol and 911 Response Staffing	9%	- 15%	17%	57% 2%	24%
(SPLI	T SAMPLE A ONLY)					
Ì]b.	Reduce homeless services, including direct assistance, temporary shelters, and	<i></i>				
<b>F</b> 3	placement in permanent housing	6%	7%	14%	71% 1%	13%
[]c.	Reduce food distribution programs to seniors and families in need	2%	- 10%	15%	71% 2%	12%
[ ]d.	Reduce summer youth employment programs for Oakland youth	7%	23%	34%	34% 3%	29%
[ ]e.	Reduce the hours, staffing, and programming at Oakland's Recreation centers	8%	- 35%	26%	27% 5%	43%
[ ]f.	Reduce funding for fairs and festivals including concert series, performances, and	070	5570	2070	2170 570	1570
[]g.	art vendors Reduce the hours and operations of the City's Oak-311 call center services that	32%	41%	13%	12% 2%	73%
	helps residents get support with non- emergency issues	13%	- 28%		25% 6%	41%
		COMP	SMWT	NOT TOO	NOT AT ALL UNSURE/	COMP/

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		<u>ACCEPT</u>	ACCEPT	ACCEPT	ACCEPT	<u>DK/NA</u>	<u>SMWT</u>
`	T SAMPLE A CONTINUED)						
[]h.	Reduce janitorial and restroom cleaning at libraries, recreation centers, and parks	20/	260/	270/	260/	20/	29%
]i.	Reduce streetlight and traffic signal	370	2070	3270	- 30%	370	2970
]1.	maintenance	5%	20%	33%	- 38%	3%	25%
]j.	Reduce maintenance of parks, trees, and	570	2070	3370	- 3870	570	2370
Ŋ٠	open space	4%	24%	32%	- 39%	1%	28%
]k.	Reduce graffiti clean-up services						73%
]1.	Reduce the Oakland's Violence Interrupter		11/0	970	1070	570	, 2, 0
1	program where trained community members						
	prevent retaliation and further gun violence	7%	10%	21%	- 52%	10%	17%
]m.	Reduce funding to the City's Emergency						
	Operations Center (EOC) to respond to						
	natural disasters including heat waves, fires,						
	and earthquakes	7%	16%	27%	- 49%	1%	23%
]n.	Reduce services provided to domestic						
-	violence survivors, people experiencing						
	sexual exploitation, and other gender-based						
	violence	3%	11%	17%	- 64%	4%	14%
DI I	T SAMPLE B ONLY)						
0.	Reduce wildfire prevention and vegetation						
10.	management	8%	27%	25%	- 39%	2%	35%
p.	Reduce funding for homeless encampment	070	2770	2070	5770	270	5570
P.	cleanup services	5%	8%	18%	- 67%	3%	13%
q.	Reduce assistance to small businesses with	0,0	070	1070	0,7,0	0,0	10/0
Т.	façade improvement and repairs	9%	51%	25%	- 12%	3%	60%
r.	Reduce job training and employment						
	services	6%	21%	35%	- 36%	2%	27%
s.	Reduce the sports & arts programming						
	available for youth	5%	18%	35%	- 42%	0%	23%
t.	Reduce programing at senior centers						41%
u.	Reduce cultural arts grants for art						
	organizations and artists	14%	34%	25%	- 26%	1%	48%
v.	Sweep and clean streets less frequently						49%
w.	Reduce clean-up of illegal dumping						23%
x.	Reduce grants to community-based						
	nonprofits focusing on violence prevention						
	in Oakland's neighborhoods	7%	13%	27%	- 50%	2%	20%
y.	Investigate fewer violent crimes that are not						
•	homicides such as robberies, muggings, and						
	assaults	3%	14%	15%	- 67%	2%	16%
Z.	Reduce programs that divert young people						
	active in gun violence and/or gangs	1%	16%	20%	- 60%	4%	17%
				NOT	NOT		
		COMP	SMWT	TOO		UNSURE/	COMP/
				ACCEPT			SMWT

ACCEPT ACCEPT ACCEPT ACCEPT DK/NA SMWT

## (SPLIT SAMPLE B CONTINUED)

[]aa. Investigate fewer property crimes, such as burglaries, theft, arson, and other damages to homes and businesses------6% ---- 11% ----- 62% ----- 0% 17%

#### (RESUME ASKING ALL RESPONDENTS)

AS YOU MAY KNOW, 38 PERCENT OF THE CITY'S BUDGET GENERAL FUND IS ALLOCATED TO POLICE SERVICES. HOWEVER, THERE ARE MANY POTENTIAL BUDGET ITEMS THAT CAN HAVE AN IMPACT ON COMMUNITY SAFETY AND IN 2020, THE CITY COUNCIL CREATED A TASK FORCE TO REIMAGINE OAKLAND'S PUBLIC SAFETY SYSTEM. THE GOALS WERE TO INCREASE COMMUNITY SAFETY THROUGH ALTERNATIVE RESPONSES TO CALLS FOR ASSISTANCE, AND INVESTMENTS IN PROGRAMS THAT ADDRESS THE ROOT CAUSES OF VIOLENCE AND CRIME ALONG WITH THE GOAL OF REDUCING THE OAKLAND POLICE DEPARTMENT BUDGET ALLOCATION. THE TASK FORCE CAME UP WITH 151 RECOMMENDATIONS AND WE'D LIKE TO ASK YOU ABOUT SOME OF THE HIGHER PRIORITY RECOMMENDATIONS THAT WOULD HAVE BUDGET IMPLICATIONS.

6. Next, I am going to read you a list of some specific Task Force recommendations that would cost the City additional money to adopt. While this may be challenging given the City's projected budget shortfalls, understanding the community's priorities can still be very helpful with the City's planning. For each one, please tell me whether you think it is extremely important, very important, somewhat important, or not too important for the City to identify the resources necessary to adopt that recommendation. (RANDOMIZE)

		EXT IMP	VERY <u>IMP</u>	SMWT <u>IMP</u>	NOT TOO <u>IMP</u>	(DK/NA)	EXT/ <u>VERY</u>
[ ]a.	Providing additional programs to help					` <u> </u>	
	people avoid jail entirely, and to help those						
	leaving jail re-enter their communities	35%	30%	25%	9%	1%	66%
[ ]b.	Providing additional Community Workers						
	and Violence Interrupters to reduce						
	shootings	27%	35%	23%	13%	3%	61%
[]c.	Transferring the 911 call center out of						
	Oakland Police Department to invest in						
	cross-functional teams and Mobile						
	Assistance Community Responders of						
	Oakland, also known as MACRO, to address	<b></b>		• • • • •	1.00 (	0.0.(	<b>-</b> 00 /
	behavioral health issues	27%	31%	21%	12%	9%	58%
[ ]d.	Improving city and county response to	1.60/	2.40/	1 50 /	<b>5</b> 0 /	10/	0.00 /
	mental health emergencies	46%	34%	15%	5%	1%	80%
[ ]e.	Increasing services to prevent gender-based	270/	270/	200/	120/	20/	5 40 /
F 10	violence and serve victims	2/%	2/%	30%	13%	3%	54%
[ ]f.	Improving Police data reliability and	2(0/	220/	220/	70/	20/	(00/
	transparency	30%	33%	22%0	/ %0	<i>2</i> %0	68%
7.	And finally on the tonic of community sofety.	in a farr	words of		what w	rould male	way faal
1.	And finally on the topic of community safety,	m a lew	words of	your own	, what v	voulu make	you leef

safer living in Oakland? (OPEN-ENDED, RECORD VERBATIM RESPONSE)

More services/community involvement/rehabilitation/health services	- 29%
Control homelessness	- 23%
More police presence/visibility/patrol more	- 16%
Stop crime from happening/less crime	- 16%

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Enforce the law/tough on crime/gun control/security	12%
Better service/faster response/active late night/different types of patrols	11%
Clean trash and garbage	8%
Traffic enforcement/road safety	8%
Funding/employ more officers/training	7%
Feel safe already	3%
Property crime/theft/robberies	3%
Other	5%
None/Nothing	2%
Don't Know/Unsure	2%
N/A/Refused/No Comment	0%

## HERE ARE MY FINAL QUESTIONS. THEY ARE JUST FOR STATISTICAL PURPOSES.

8. (T) About how long have you lived in Oakland? (**READ LIST**)

Less than two years 13%
Two to five years 26%
Six to ten years 18%
11 to 20 years 19%
21 to 40 years 18%
41 years or more6%
(DON'T READ) DK/NA0%

## 9. (T) Do you own or rent your home? (DO NOT READ LIST)

Own 1'	7%
Rent 7'	7%
Live with parents or someone who owns or rents	4%
Other (SPECIFY)	1%
(DON'T READ) DK/NA	1%

10. **(T)** In the last year, have you been without permanent housing, that is, have you slept in a car, outdoors, or stayed temporarily with friends or family?

Yes	6%
No	94%
(DON'T READ) DK/NA	1%

11. **(T)** Are there any children under the age of 18 living in your household?

Yes	16%
No	83%
(DON'T READ) DK/NA	1%

12. (T) What is your current employment status? Are you ...? (READ LIST; ALLOW MULTIPLE SELECTIONS)

Employed full-time ----- 67%

Employed part-time5%
Self-employed or work from home 10%
A homemaker who does not
work outside the home1%
Retired 11%
A student8%
Unemployed6%
( <b>DON'T READ</b> ) DK/NA1%

## (IF "EMPLOYED FULL-TIME" OR "PART-TIME" IN Q12, ASK:); n=135

13. **(T)** Is your work located in the City of Oakland?

Yes	42%
No	57%
(DON'T READ) DK/NA	2%

#### (RESUME ASKING ALL RESPONDENTS)

14. **(T)** I don't need to know the exact amount but I'm going to read you some categories for household income. Would you please stop me when I have read the category indicating the total combined income for all the people in your household before taxes in 2021?

\$30,000 and under 11%
\$30,001 - \$60,0009%
\$60,001 - \$75,0006%
\$75,001 - \$100,000 14%
\$100,001 to \$150,000 26%
\$150,001 and over 25%
(DON'T READ) DK/NA 10%

15. **(T)** Were you born in the United States or did you immigrate to the United States?

Immigrated 15%	
Born in US 83%	
(DON'T READ) DK/NA2%	,

16. **(T)** Is anyone in your household currently or formerly incarcerated in jail or prison?

Yes	5%
No	94%
(DON'T READ) DK/NA	1%

17. Have you ever been the victim of a crime in Oakland in the past five years? (**IF YES, ASK:** Was that a violent crime such as assault or armed robbery, or a property crime such as a car break-in or burglary?)

Yes, violent crime4%
Yes, property crime 39%
Yes, both8%
No, neither 47%
( <b>DON'T READ</b> ) DK/NA2%

## THANK AND TERMINATE

#### LANGUAGE OF INTERVIEW:

English9	7%
Spanish	1%
Chinese	2%

#### **CITY COUNCIL DISTRICT**

City Council District 1 0%	6
City Council District 2 0%	6
City Council District 3 100%	6
City Council District 4 0%	6
City Council District 5 0%	6
City Council District 6 0%	6
City Council District 7 0%	6

## **DATA COLLECTION MODE**

Telephone	35%
Online	65%

## **CONTACT MODE**

Telephone	35%
Text	
Email	33%
Postcard	8%

#### **CODED ETHNICITY**

Latino/Hispanic 20%
African American/Black 22%
Caucasian/White 34%
Chinese 8%
Filipino 1%
Indian or Southeast Asian 5%
Japanese0%
Korean1%
Vietnamese2%
Multiracial4%
Other Asian/Pacific Islander2%
Other ethnic/racial background1%
Prefer not to say2%