



City of Oakland



EMERGENCY HOMELESSNESS TASKFORCE (EHT) UPDATE

Snapshot of EHT Operations & Activities
6/1/20 – 6/30/20

The Emergency Homelessness Taskforce (EHT), established in May 2020 under the Operations Section of Oakland's Emergency Operations Center, is an interdepartmental taskforce consisting of staff from the City Administrator's Office, Human Services Department, Public Works Department, Department of Transportation, Parks & Recreation Department, Public Library, Police Department, Fire Department, City Attorney's Office, and the Mayor's Office.

The purpose of the EHT is to field encampment inquiries and complaints; to track and assess conditions at encampments; to increase outreach and waste collection services where needed; and to mitigate public safety and public health concerns at encampments. The EHT's primary focus is to promote harm-reduction strategies, provide linkages to essential health and human services, and to reduce encampment footprints where waste and debris are jeopardizing public safety and public health. The EHT meets weekly and its interventions are guided by a [Temporary Encampment Management Policy](#).

The EHT will remain active until the shelter-in-place order is rescinded.

Please send encampment inquiries and complaints to homelessness@oaklandca.gov to ensure the information is captured, tracked, and forwarded to the EHT for consideration.

Shelter / Housing
Call 211

Emergencies
Call 911

Illegal Dumping
Call 311

Regular Weekly Garbage Service

The following encampments are serviced once per week:

Tuesday

- Russet & Moorpark
- 85th & San Leandro
- 83rd & Hillside
- 77th & Hawley
- Hegenberger loop
- 46th & E12th
- 48th & E12
- Bancroft way
- 47th & San Leandro
- E12th & 42nd Ave
- E12 & 47th Ave

Wednesday

- Alameda Ave
- 14th & MacArthur
- Union Point Park
- E12th Median
- Athol Tennis Courts
- 1st & E12th
- Independent
- Bancroft & High

Thursday

- Wood St
- 45th & MLK
- 36th & MLK
- 34th & Telegraph
- 34th & Elm
- Santa Clara & Harrison
- 23rd & MLK

Friday

- 16th & Mandela
- 5th & Filbert
- 5th & Broadway
- 5th & Kirkham
- 6th & Alice
- 28th & Ettie
- 24th & Union
- 29th/30th & MLK
- Northgate & Sycamore

Additional (non-regular) Garbage Service

- Fitzgerald Park received garbage service on June 19th
- 85th & Railroad received garbage service on June 25th
- TideWater Ave (between High and Lesser Streets) received garbage service on June 26th

Union Point Pilot Project

The Keep Oakland Clean and Beautiful (KOCB) division of the Public Works Department began a containerized garbage pilot the week of June 15th at Union Point Park. A dumpster was placed at this location specifically for the encampment's use. The dumpster is serviced by KOCB every four days, and there have been no issues to date. KOCB is considering expanding the pilot to additional sites in July.

Deep Cleaning on Mandela Parkway (between 16th St. and 18th St.)

On June 18th, a deep cleaning was conducted at the encampment on Mandela Parkway, between 16th Street and 18th Street. The encampment's footprint was significantly reduced, fire hazards were mitigated, and right-of-way obstructions were cleared. Outreach services were provided, and no individuals were displaced.



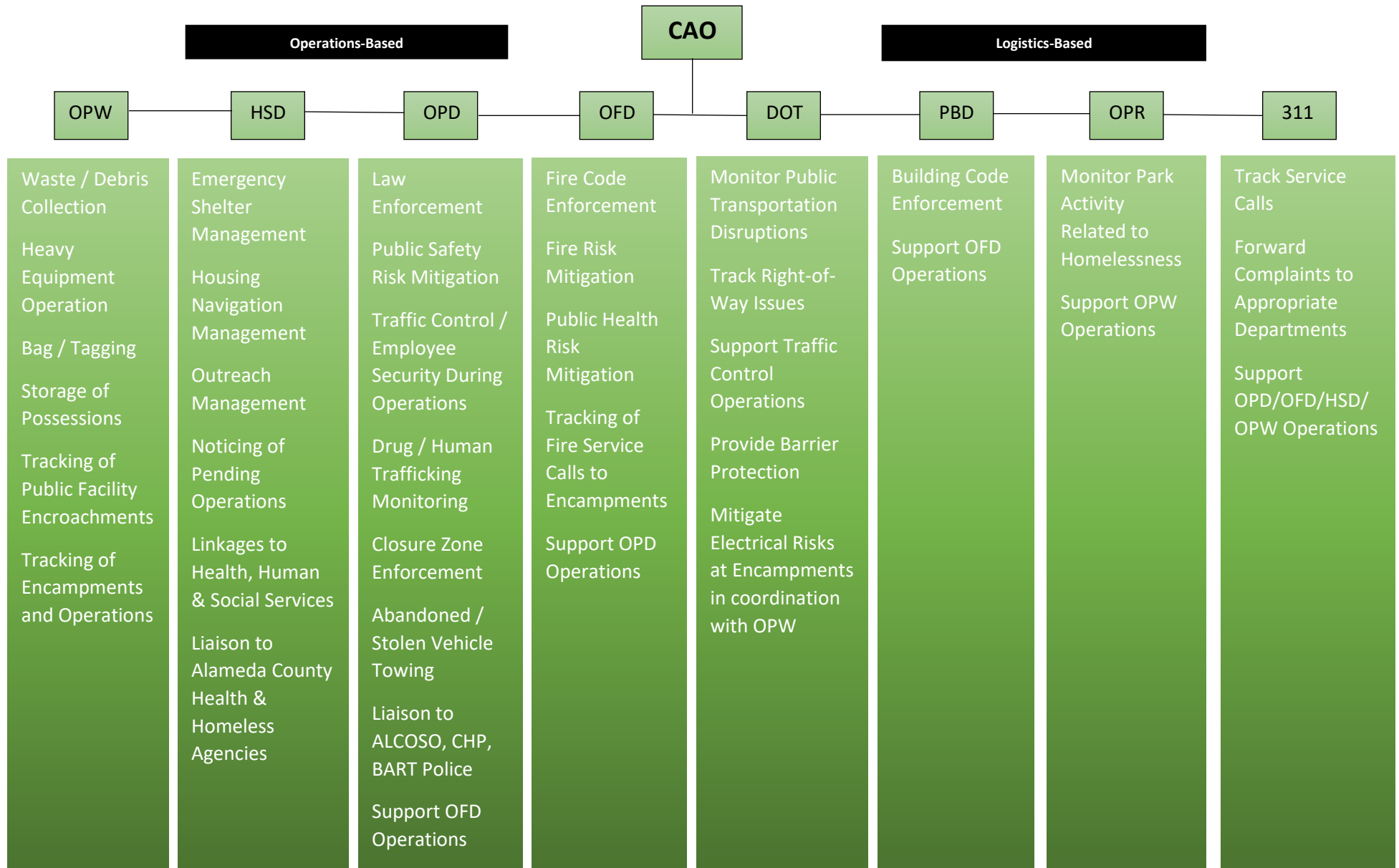
Deep Cleaning at the East 12th Street Median (between 16th St. and 18th St.)

On June 24th, a deep cleaning was conducted at the East 12th Street Median, between 16th Street and 18th Street. This encampment has had several fires in the last 12 weeks, and numerous complaints have been received about illegal electrical taps that are causing electrical outages in the area. The electrical issues were addressed, the encampment's footprint was significantly reduced, right-of-way obstructions were cleared, and outreach services were provided. No structures were dismantled, and no individuals were displaced.





Emergency Homelessness Taskforce Encampment Management Operational Tasks



Emergency Homelessness Taskforce (EHT) Meeting Notes

June 5, 2020

Attendees:

City Administrator's Office; Mayor's Office; Public Works Dept; Dept of Transportation; Fire Dept; Police Dept; Parks & Rec; Oak311; City Attorney's Office

Notes:

- **OPW Draft SOP** – Working Group will reconvene with City Attorney's Office next week to finalize SOP
- **Policy Working Group** – Will meet weekly on Wednesdays at 4pm to conduct a deeper dive into policy issues. Group will develop policy recommendations for the larger Taskforce's consideration.
- **Confirming "clean and clear" language change** – moving forward we will start using "cleaning" and "deep cleaning" to describe operations formally called "clean and clear." The CDC uses "decompression" to describe partial closures. The Temporary Encampment Management Policy (TEMP) will be updated to reflect the language change.
- **Litigation Update** – The City Attorney's Office shared that over the past year the city has been sued over homelessness issues for actions that included closures and deep cleanings. Details in the way we perform actions are important, including guiding principles and following City policies. The City Attorney's Office will provide a more comprehensive update of litigation throughout the bay area on homelessness at a future date.
- **"Good Neighbor" Pilot** – Peter Radu (Mayor's Office) presented a series of slides on a process for a proposed pilot. (The Policy Working group will discuss the pilot and report back to the EHT) See slide deck for additional details
- **Encampment Site Assessment Form** – A draft form was presented for consideration. This form would be used to prioritize encampment interventions and can be used when responding to citizen complaints. Smaller working group will continue to develop and bring back to EHT at a later date.
- **12th St Remainder Parcel** – Construction begins in November and the developer needs access to the entire site. The developer agreed to do the work in phases, but we need to give a 10-day notice to the residents. HSD will coordinate with EWD/Developer and OPW to conduct a site walk. HSD to provide further details.
- **Elmhurst Tennis Court** – Per OPD all clear; OPD will continue security checks and regular rounds. OPW stated that construction is 6-8 weeks out.
- **Wood St** – June 2nd operation postponed by Caltrans until June 23 – June 26. OPD needs to be available for disposal of vehicles. CHP will provide site security on June 23rd. CAO to schedule follow-up meeting with CalTrans.
- **E 12th Median** – Deep cleaning scheduled for June 25th. CAO will connect with City leaders in the district that are receiving complaints.

- **MacArthur & Harrison** – CalTrans providing irregular garbage services, but PWA is also doing garbage runs. Intervention on site will require more planning. Discussion tabled.
- **AT&T Facility (77th Ave)**– AT&T staff requests that the City send an outreach team. Team decided this site does not require an intervention at this point, but Oak311 requests a statement to provide to AT&T. CAO will provide Oak311 a statement.
- **34th & Chestnut** – the encampment has completely taken over the travel lane. Issues at 3333 Chestnut need to be addressed by the City – zoning issues. Discussion tabled.
- **38th & Manilla** – City officials have received numerous complaints. The site has 12 tents, 8 non-operating vehicles (on both sides of the street), 1 RV. None of the vehicles have license plates on them. Tents are completely covering sidewalks. Not a whole lot of trash. Old furniture and 12-13 bikes on opposite side of sidewalk; impossible to navigate the sidewalks and obstruction to the right-away. HSD will send an outreach team to offer shelter and services.
- **Garbage Run Adjustments** – OPW revised the list. Some locations no longer in need of services, which allows for increased services at other locations.
- **8460 Enterprise Way** – complaints of substance abuse, human waste, needless and vehicles on site. Request for outreach and a site profile.
- **Dover Park** – growing encampment. Discussion tabled.
- **Peralta Park** – small encampment. Discussion tabled.
- **Fitzgerald Garden (34th & Peralta)** – growing encampment. Discussion tabled.

Emergency Homelessness Taskforce Meeting Notes

Friday, June 12, 2020

Attendees: City Administrator's Office; Mayor's Office; Public Works Dept; Dept of Transportation; Fire Dept; Police Dept; Parks & Rec Dept; Oak 311; City Attorney's Office

Notes:

- Mayor's Office shared it has brought on three summer policy fellows to work on homelessness
- "Clean and clear" language will be changed to "cleaning/deep cleaning" on postings and in the TEMP
- **Next Week's Operation: Deep Cleaning @ 16th & Mandela, Thursday, June 18th**
Posted today, Friday, June 12th. Posting area includes 14th - 16th & Mandela. OPW and OPD will be on-site for the duration of the operation. HSD/Outreach will visit the site leading up to the operation, and will be on site the day of the operation between 9am – 11am. No displacement will occur. No one will be required to leave the site. Vehicles that people are not dwelling in will be removed. District Three Council Office notified.
- **Upcoming DOT Project** - location is 29th & MLK (under freeway), contractor (Sonic Telecommunications) asked the City for assistance to gain access to the work area that is currently blocked by an encampment. DOT will contact the contractor to request the project be delayed to the week of 6/22 to allow for outreach.
- **Policy Working Group Update** – No updates at this time.
- **Blocked Hydrant** - Voluntary compliance. Issue resolved.
- **OPW Updated Standard Operating Procedure** – OPW/OCA completed final draft, which will be distributed to the EHT for review and implementation.
- **Elmhurst Tennis Courts** - Tennis courts remain vacant. Body camera footage from May 20 events reviewed by City Attorney's Office and no misconduct was observed. City Attorney's Office will field any future inquiries regarding this matter.
- **MacArthur & Harrison / 580 Overpass** – included on OPW's regular garbage run. CAO working with Caltrans to schedule an interagency operation; prostitution & drug activity associated with site and in need of law enforcement support. OPD has conducted operations in the area and it continues to be monitored. Previous OPD after action reports were requested.
- **38th & Manilla** – Portable toilet planned to be delivered the week of 6/15. Outreach still engaged with individuals on site.
- **12th Street remainder parcel** - contractor postponed soil testing. No action at this time.
- **34th & Chestnut** – Drug activity and possible zoning violations. Recommendation is to schedule a deep cleaning, and to increase narcotics surveillance.
- **Peralta Park** - HCEB reached out about growing encampment at LMCC. Encampment growing since portable restrooms were put on site at Kaiser for on-site testing. Occupants are tapping into the electricity source. Discussion tabled.
- **Dover Park** - growing encampment but not able to schedule anything at this point.

Multiple small fires reported. OFD will provide a list of service calls to the encampment at next week's meeting.

- **8460 Enterprise Way (Private Parcel)** - a lot of foot traffic on site due to Project Roomkey Hotels. Fire hazards and garbage issues. OFD will pull service calls to property - nuisance, abatement, compliance. Broader issue of encampments on private parcels forwarded to the Policy working group.
- **Wood St.** - Caltrans wants to move forward with operation scheduled for June 23 -26. Caltrans will post on June 18th. OPD Abandoned Auto Unit will be the only City department on site the day of the CalTrans operation to dispose of abandoned vehicles that are pulled from the CalTrans parcel to the right-of-way on Wood Street. The City has advised CalTrans that it will not participate in a closure or eviction operation, and the City will not take possession of any vehicle where someone is dwelling.
- **E12th Median (between 16th and 18th)** – Deep cleaning operation scheduled for June 24 & 25. Structures will not be removed and no displacement is to occur. Purpose of the deep cleaning is to reduce the encampments footprint and mitigate any fire risks. Outreach team will be deployed to this area beginning next week to message the upcoming cleaning operation. District Two Council Office notified. East Oakland Collective advocacy organization notified. The Village advocacy group notified.
- **Oakport/EBMUD** - encampment fire on 6/8. No injuries noted. Encampment abuts EB MUD facility. Encampment is on a waterway/drainage ditch that leads to the Bay also. RV's on-site block travel lane on Oakport. Discussion tabled.
- **Edes & 105th** – CAO working with Union Pacific to schedule interagency operation

New items for next week:

- **Mosswood Park**
- **Fitzgerald Park**
- **77th Ave**
- **27th & Valdez**
- **Pine Knoll Park**
- **Lakeside Park / Garden Center**

Emergency Homelessness Taskforce (EHT) Meeting Notes

June 19, 2020

Attendees: City Administrator's Office; Mayor's Office; Public Works Dept; Dept of Transportation; Fire Dept; Police Dept; Parks & Rec; Oak311; City Attorney's Office

Notes:

- **E 12th Median (16th through 18th)** – moving forward with deep cleaning operation scheduled on 6/24 & 6/25. CAO, OPW, HSD, OPD, OFD, and DOT will be on-site during the cleaning operation. No one is to be displaced and no structures are to be dismantled. District Two Council Office notified; East Oakland Collective advocacy group notified; The Village advocacy group notified. Outreach has visited the site to communicate the operation. Roots Community Health Clinic administered 15 COVID tests at the site. Results pending. Notices/Postings completed in multiple languages. Residents are aware that no one will be required to move.
- **Policy Working Group update**
 - Good Neighbor Pilot tabled until legal feedback provided
 - LEC Report still being developed
 - Encampment Assessment Form Final Draft Proposed – feedback received, will finalize at working group meeting and will forward recommendations to the EHT for consideration.
- **18th & Mandela** – cleaning was completed yesterday. Residents were cooperative, cleaning went well. No one displaced. Several yards of trash and debris removed.
- **Fire Calls to Encampments** – OFD requested to table the presentation/discussion until next EHT meeting when additional OFD staff could attend.
- **Employee Safety Concerns** – Incidents at the Lake Merritt Garden Center this past week have raised concerns about employee safety. Incidents include physical and verbal assaults to City employees; vandalism; theft; and human waste in and around the entrance to OPW's facility. Bad actors are damaging vehicles on site, throwing rocks, trash and debris at staff driving City vehicles. On one occasion, person used golf club to damage employee vehicle and physically injured employee. Reports have been filed. OPD will advise area Captain to request more patrol around the area. Approximately 10 people on site with tents. Outreach team notified.
- **Mosswood Park** – vandalism, trash, access issues. Things have gradually gotten worse; 3-4 tents in park, piles of debris and waste, pulling wires (for electricity), fires, illicit activity, and vandalism. Children and families will be re-introduced to area on June 29th. Employee and public safety concerns. Criminal complaints forwarded to OPD. Trash and debris removed from site today during garbage run.
- **Fitzgerald Community Garden** – employee and public safety concerns. Residents with plots on site cannot access them due to illicit activity and threats. Forwarded to OPD for follow-up.
- **77th Ave** – site profile is available. Needles disposed of on AT&T site; possible narcotics trafficking at encampment. HSD addressed syringe issues. OPD working on addressing criminal activity.

- **Arroyo Viejo Park** – two people on site adjacent to Arroyo Creek/watershed; cooking using fire on top of a shopping cart. Fire hazard and waste contamination to watershed concerns. Tabled.
- **Union Point Park** - High grass requires regular maintenance and weed work. OPW crew was on site last week. Dumpster put on site to address garbage and debris containment.
- **27th & Valdez** – ROW obstructions. OPW will investigate and report back to EHT
- **Wood St.** – no update regarding private parcel. Operation with Caltrans scheduled on Tuesday, June 23rd through June 26th. CalTrans/CHP made a resource request for assistance with the disposal of abandoned vehicles. OPD's Abandoned Auto Unit will only provide disposal service of truly abandoned autos (not dwellings) **only after** CalTrans/CHP has pulled the vehicles to the street/public right-of-way. Outreach sent to notify the current residents. No City staff will be on-site (CalTrans parcel) or will participate in the actual CalTrans operation.
- **Kirkham between 5th & 7th street** – cleaning operation scheduled on July 9th
- **MacArthur & Harrison** – CAO working with Caltrans to schedule an interagency deep clean.
- **Union/Fitzgerald Park** – trash/debris picked up today during garbage run.

Emergency Homelessness Taskforce (EHT) Meeting

June 26, 2020

Attendees: City Administrator's Office; Mayor's Office; Public Works Dept; Dept of Transportation; Fire Dept; Police Dept; Parks & Rec; Oak311; City Attorney's Office

Notes:

- **Policy Working Group**
 - Good Neighbor Pilot: Under legal review.
 - July 6 LEC Report: Still being drafted.
 - Encampment Assessment Form: Final draft forwarded to the entire EHT for suggestions/feedback/comments. Final recommendations presented to EHT for adoption and implementation next Friday 7/3/20.
- City Attorney's Homelessness Team can be reached at homeless@oaklandcityattorney.org

Law Enforcement and Homelessness Webinar shared by OPD: <https://info.lexipol.com/law-enforcement-and-homeless-populations>

- **E.12th St. Median After Action Report and Recommendations** – operation went well. Fire hazards significantly reduced, no one displaced, no structures dismantled or removed.

Before:



After:



- **Fire Calls to Encampments** – OFD presented the group with a new GIS grid in VEOCI that is being used to track fires at encampment sites, providing a snap shot of fires throughout the City including locations/sites, dates, times, # of people on site, etc. CAO requested a list of the number of fire service calls in the last 3 months - March 1st to present.

- **Old Fire Alarm** –tents against building posing potential fire risk. 1-2 tents have grown to 6-7 tents over the last several weeks. On March 10th two portable toilets were placed on site in response to COVID. HSD reported that encampment residents are generally organized and non-problematic. Outreach Team will visit site to engage encampment residents, offer services, and request voluntary compliance with regard to fire safety and maintaining a safe perimeter around the building free of trash, debris, and tents.
- **San Leandro @ Hegenberger overpass** – growing RV encampment. Outreach team will conduct a site profile the week of 6/29/20.
- **Camron-Stanford House** – public and city staff safety concerns on site; threats and aggressive behavior being made by one individual. Person on site is very protective of belongings and blocking access to front entrance of building making it difficult for occupants to conduct business. HSD will contact County mental health services.
- **Dennison St./King St.** – RV's are obstructing the ROW. Outreach Team was on site three weeks ago. Porta Potty and wash station on site, including 2 RV's, people were organized, belongings were well kept. No major issue on site in the past, but activity on King St. has increased. Outreach team will visit the week of 6/29/20.
- **Elmhurst Tennis Court** – courts remain clear. Construction project still pending.
- **34th & Chestnut** – deep cleaning scheduled for Thursday, July 23rd to address encampment concerns; need to reduce encampment footprint and reduce fire risks. Items stacked up on community mural are creating a traffic hazard. Outreach Team will begin to message deep cleaning operation. Neighborhood leaders will be notified.
- **Wood St.**- CalTrans abated its parcel and removed trash, debris, and abandoned/stolen vehicles. CHP requested OPD's assistance with the disposal of 11 stolen vehicles and three unidentifiable vehicles (due to fire damage or from being stripped). This was not a City operation. OPD's Abandoned Auto Unit is the only COO department to provide mutual aid services. No other departments were present during the CalTrans operation.

Before:



After:



- **Lake Merritt Garden Center** – conditions remain the same, human waste still left around the building. OPD forwarded concern to County’s mental health team to address individual on site with mental illness. HSD will follow up with County.
- **Fitzgerald Community Garden** – trash and debris picked up 6/26/20. OPD will consider increasing uniform presence as resources allow.
- **Union Point Park Pilot** – OPW pilot program has placed dumpsters on site that will be picked up every 3-4 days to make clean-up more efficient. No issues noted since pilot commenced the week of 6/22/20. 96-gallon carts placed at 10 additional locations in relation to the pilot. OPW will provide the full list of pilot locations.
- **27th & Valdez** – OPW will pick-up trash/debris noted at the site during garbage run.
- **38th & Manilla** – HSD and County outreach teams actively engaging residents at the site. HSD considering adding a portable toilet if resources will allow. Discussion tabled.
- **Farmer’s Market** – encampment on Grand Ave. and growing to parking the lot. Every Sunday feces on-site and needs to be cleaned. Site will be included on the garbage run on July 16th. Outreach Team will go out in advance of July 16th to ensure residents gather trash and debris to be discarded.
- **Alameda Ave.** – long-time encampment resident will be moving into Operation HomeBase. HSD will contact her County advocate to discuss removal/storage of her dilapidated tiny home. CAO/HSD/OPW to coordinate future actions if necessary.

Upcoming scheduled operations

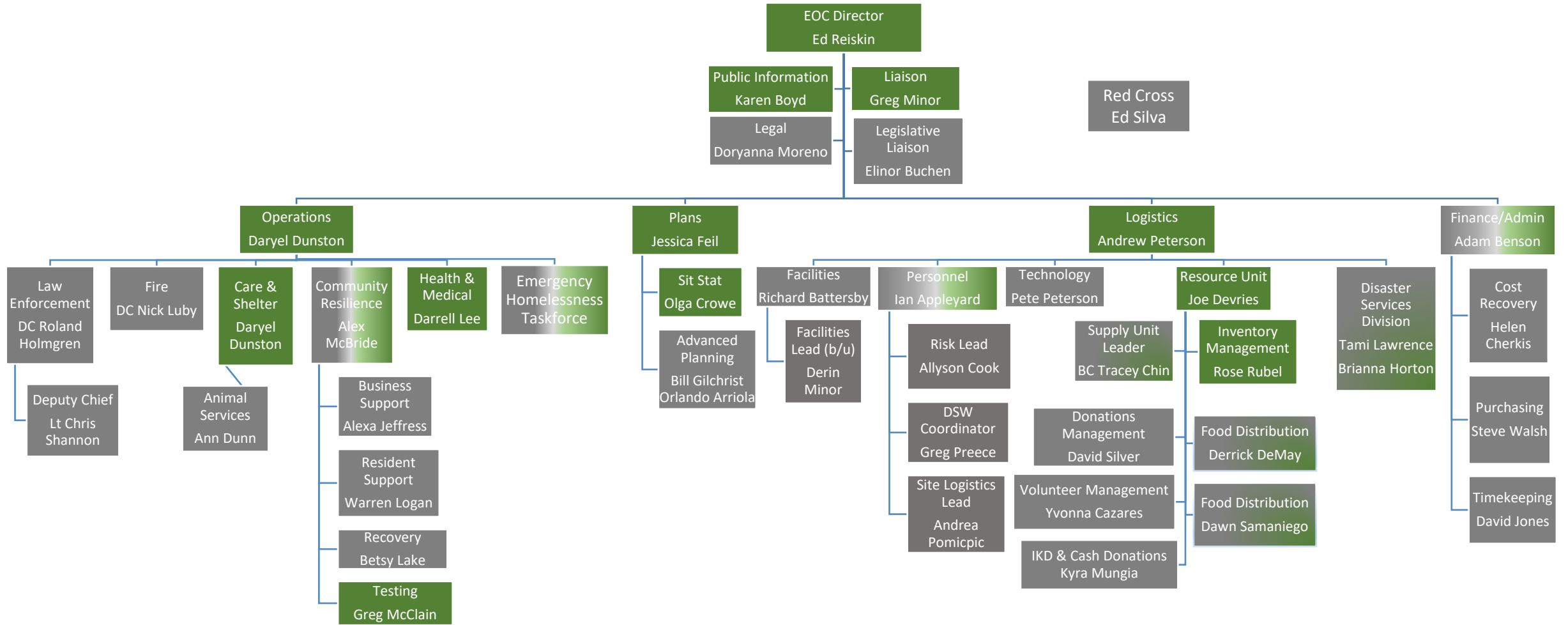
July 9th – Deep cleaning: Kirkham between 5th & 7th St. CAO, OPW, HSD, OPD, OFD will be on-site day of operation. CAO will communicate upcoming operation to the Council Office. HSD will coordinate outreach efforts leading up to the operation. No one will be displaced. Purpose of the operation is to reduce fire risks, decompress the encampment, and to offer services.

July 16th – Farmer’s Market waste and debris removal during OPW garbage run.

July 23rd – Deep cleaning: 34th Chestnut (Chestnut to San Pablo). Vehicles will be required to move during cleaning operation to ensure OPW equipment can access areas to be cleaned. HSD will send an outreach team well in advance of the operation to message the operation. No one will be displaced, and vehicles will be allowed to return after operation is complete.

July 30th – Deep Cleaning: 45th & MLK. Discussion tabled until next week.

EOC Organizational Structure – COVID-19



On-site

Remote

Onsite as-needed