Alameda County – Oakland Community Action Partnership



Administering Board Meeting Monday, December 9, 2019



LOCATION

City Hall 1 Frank H. Ogawa Plaza

Hearing Room #3

Please bring your board packet.

Please call 238-2362 to confirm your attendance.

Meeting is held in a wheelchair accessible facility. Contact the Office of the City Clerk, 1 Frank H. Ogawa Plaza, Room 201 or call (510) 238-3611 (VOICE) or (510) 238-6451 (TTY) to arrange for the following services: Sign interpreters or Phonic Ear hearing devices for hearing impaired; 2) Large print Braille, or cassette tape text for visually impaired. Please refrain from wearing scented products to this meeting.

The public is welcome. Please visit us on our website at www.AC-OCAP.com



Alameda County - Oakland



Community Action Partnership (AC-OCAP)

Visit us on the web at AC-OCAP.com or contact us by email at AC-OCAP@oaklandnet.com

Vision Statement: To End Poverty Within the City of Oakland and Throughout Alameda County

Our Promise: Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes Oakland and Alameda County a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Administering Board Meeting

Monday, December 9, 2019, 5:30 P.M.

City Hall - 1 Frank H. Ogawa Plaza, Hearing Room 3

Board Membership: Gladys Green (Chair), Monique Rivera (Vice Chair), Andrea Ford (Treasurer), Sandra Johnson (Secretary), Njeri Mc Gee-Tyner, Councilmember Lynette McElhaney (Brigitte Cook), Supervisor Nate Miley (Angelica Gums), Supervisor Wilma Chan (Sarah Ting), Councilmember Larry Reid (Robert Cox), Councilmember Noel Gallo (Rosa Velazquez), Mayor Libby Schaaf (Lisa Ruhland), Sean Callum, Samantha Columbus and Teresa Jackson.

Staff: Estelle Clemons, Dwight Williams and Melissa Francisco

AGENDA

- A. 5:30 p.m. Call to Order/Approval of Agenda
 - **ACTION ITEM:**
- B. 5:35 p.m. Roll Call/Determination of Quorum/Recite AC-OCAP Promise
- C. 5:40 p.m. Approval of Draft November 12, 2019 Administering Board Minutes (G. Green) **Attachment C ACTION ITEM:**
- D. 5:45 p.m. Community Action Partnership Updates (E. Clemons) Attachment D
 - 1. Board Update
 - Board Vacancies (Oakland District 1, Oakland District 2, Oakland District 3 (Effective December 10, 2019), Oakland District 4 and Alameda County Community)
 - Board Resignations (C. Mixon and T. Jackson)
 - Board Re-Appointments (S. Johnson and S. Callum)
 - 2. 2020 Draft CSBG Budget HANDOUT
 - 3. 2019 Programming
 - AC-OCAP Update
 - AC-OCAP Annual Report and 2020 CSBG Resolution Attachment D3
 - Cal/Earned Income Tax Credit Update
 - Census 2020
 - Strategic Planning/Consultation

ACTION ITEM:

- E. 6:30 p.m. Committee Report(s)
- F. 6:45 p.m. Future/Proposed Agenda Items (see below)
 - December Holiday Meal Please invite the Elected Official you represent.
 - January Casey Farmer, 2020 Census
 - February Linda Gardner, Alameda County Housing and Community Development
- G. 6:55 p.m. Announcements

Oakland Rotary

United Seniors of Oakland and Alameda County Alameda County/Social Services/All In Update

City of Oakland

Others

- H. 7:05 p.m. Attachments
 - C Draft November 12, 2019 Administering Board Minutes
 - **D** Board Resignations, Re-Appointment Letters
- I. 7:10 p.m. Open Forum
- J. 7:30 p.m. Adjournment

FUTURE AGENDA ITEMS: (* = PRESENTED)

HEALTH	HOUSING
Trauma Informed Care*	Tri-Valley Housing
La Clinica De La Raza	Community Housing – Path/Everyone Home
Alameda County Building Blocks Collaborative*	East Bay Housing Organization *
FINANCIAL EMPOWERMENT	Spectrum – LIHEAP/Weatherization
Cal Reinvestment	Oakland Housing Authority *
Earned Income Tax Credit/UWBA*	Alameda-County Housing Authority *
YOUTH	City of Oakland Housing Road Map *
Oakland Fund Children Youth (OFCY) *	Alameda County Housing Community Development
Oakland Youth Commission *	Alameda Housing Resource Center
REACH Ashland/Cherryland Youth Center *	EDUCATION
Early Care & Education Planning Council *	Promise Neighborhoods – Cal State East Bay *
Head Start/Early Head Start	EMPLOYMENT
AC Child Care *	Alameda County WIB *
Los Padres Unidos *	East Bay Sustainable Alliance
PUBLIC SAFETY	Oakland WIB *
Citywide Public Safety Plan *	Minimum Wage/Life-Up Oakland/\$15 hr
Cease Fire/Street Outreach *	Local Union
Oakland Unite *	West Oakland Job Resource Center Ella Baker Center
Seven Step (Re-Entry Population) *	BOARD DEVELOPMENT
AnnieCannons Inc *	Jim Masters – CAP History/Board Training *
SOCIAL JUSTICE	Jim Masters – Structure of the American Economy
East Oakland Collective *	Public Ethics Presentation *
Oakland Community Organization (OCO)	Strategic Planning
Urban Habitat *	FOOD SECURITY
FAMILIES	Alameda County Community Food Bank *
Social Services – TANF, GA *	TRANSPORTATION
All-In *	Alameda County Transportation Commission
Alameda County Hope Collaborative COMMUNITY DEVELOPMENT	
Rise Up*	CDBG *
Mayor's Commission on Aging *	



MINUTES



Alameda County – Oakland Community Action Partnership (AC-OCAP)

Visit us on the web at AC-OCAP.com or contact us by email at AC-OCAP@oaklandnet.com

Vision Statement: To end poverty within the City of Oakland and throughout Alameda County

Our Promise: Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes Oakland and Alameda County a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Administering Board Meeting

Tuesday, November 12, 2019, 5:30 P.M.

City Hall - 1 Frank H. Ogawa Plaza, Hearing Room 3

Board Members Present: Gladys Green (Chair), Monique Rivera (Vice Chair), Sandra Johnson (Secretary), Sean Callum, Supervisor Wilma Chan (Sarah Ting), Samantha Columbus, Robert Cox for Councilmember Larry Reid, Councilmember Noel Gallo (Rosa Velazquez), Teresa Jackson, Councilmember Lynette McElhaney (Brigitte Cook), Njeri Mc Gee-Tyner, Lisa Ruhland for Mayor Libby Schaaf.

Board Members Excused: Andrea Ford (Treasurer)

Board Members Absent: Supervisor Nate Miley (Angelica Gums)

Board Vacancies: Oakland District 1, Oakland District 2, Oakland District 4, and Alameda County-Community

Staff: Estelle Clemons, Emily Derenthal, Dwight Williams, and Melissa Francisco

Guests: Patricia Schader (Community Member), Bret Sweet (Renaissance), Jordane Tofighi (International Rescue Committee), Jenny Castillo (St. Mary's Center), Tucker Broftt (St. Mary's Center), Jesus Chavez (Civicorps), Alison DeJung (Eden I&R), Gidalthi Contreas (Civicorps), Ali ArRasheed (SAVE/CAP), Judy Schwartz (Fremont Family Resource Center), Hanna Morris (VACCEB), Sharon Cornu (St. Mary's Center), Cathleen Miles (New Door Ventures)

A. Call to Order/Approval of Agenda

G. Green (Chair) called the meeting to order at 5:35pm.

ACTION: Approve the meeting agenda with the modification to hear item D first.

B. Roll Call/Determination of Quorum/Recite AC-OCAP Promise

Roll Call was called by E. Clemons. Quorum was established at 5:50pm. The AC-OCAP promise was recited.

D. Community Action Partnership Updates (E. Clemons)

1. Board Update

A. Vacancies – AC-OCAP is accepting applications for the following seats: The Community Development Block Grant (CDBG) Oakland District 1, Oakland District 2, Oakland District 3 (effective December 10, 2019), Oakland District 4, and Alameda County– Community. Applicants must reside in the CDBG district they wish to represent, submit a complete application, and provide a community petition. For more information on how to Join the Alameda County-Oakland Community Action Partnership Board:

https://www.oaklandca.gov/services/join-the-alameda-county-oakland-community-action-partnership-board.

B. Private Sector Term Expirations – Attachment D1

S. Callum and S. Johnson board membership terms expire December 31, 2019. The Executive Committee received a letter from the United Seniors of Alameda County recommending S. Johnson's reappointment. The Executive Committee requests a reappointment letter for S. Callum if he wishes to continue as the Oakland Rotary Club representative on the AC-OCAP Administering Board. Reappointment approval will be confirmed at the December meeting.

2. AC-OCAP Programming

AC-OCAP Update Salary saving funds will be used to support the Hunger Program's Holiday Brown Bag Food Give Away. **2020 CAP Grant** – E. Clemons is preparing the Council Report and Resolution to go before the Life Enrichment Committee on December 3, 2019 at 4:30pm. E. Clemons encourages Board Members to attend the Committee Meeting. Watch for an Outlook Calendar invite.

Cal/Earned Income Tax Credit (EITC) Update – E. Derenthal was the administrator for the Cal/EITC grant. With E. Derenthal's departure, the program requires assistance from City staff until the position for Program Analyst is filled. E. Clemons asked the Board and audience to spread the word, regarding our need to fil the Program Analyst II position, which requires grant and social media experience and mastery of Excel.

Coordinator Don Raulston continues to prepare for the upcoming tax season. Our Volunteer Income Tax Assistance (VITA) site is located at the Business Assistance Center, 270 Frank H. Ogawa Plaza, Oakland. The (VITA) program offers free tax preparation to people who make \$58,000 or less, who need assistance preparing their tax returns. We are partnered with four other agencies and looking to build out a VITA site with Laney College. D. Raulston has recruited seven City employees so far to serve as Internal Revenue Service (IRS)-certified volunteers. If you are interested in becoming a volunteer through self-study, go to IRS Link & Learn Taxes: https://apps.irs.gov/app/vita/ On-site volunteer training to be announced. VITA Program Kickoff details will also be forthcoming.

E. Clemons discussed the Young Child Tax Credit available to qualifying families and individuals with children under age 6. EITC qualifications now include the self-employed. More information to follow.

Census 2020 – AC-OCAP is on the Complete Count Committee (CCC). Make sure people get counted. The census determines our federal funding for important community services. The impact of an incomplete count can mean those receiving federal funds may lose \$1,000 a year, for up to 10 years. There are no citizenship questions and no paper copies this year. The count will be completed electronically. An incomplete count can also impact Congressional seats.

Strategic Planning – AC-OCAP is the recipient of a \$30,000 discretionary grant that will fund strategic planning. A request for qualifications was made, a list was established, and interviews to be scheduled soon.

ACTION: M. Francisco to send Outlook Calendar invites for the Life Enrichment Committee meeting scheduled for Tuesday, December 3, 2019.

MOTION: To approve E. Clemons Community Action Partnership Update.

M/S/Carried: S. Callum/T. Jackson/Carried.

C. Approval of Minutes

Approval of Draft September 10, 2019 Administering Board Minutes - Attachment C1

MOTION: To approve the September 10, 2019 minutes. M/S/Carried: S. Callum/T. Jackson/Motion Carried.

Approval of Draft July 13, 2019 Board Retreat Minutes - Attachment C2

MOTION: To approve the July 13, 2019 minutes. M/S/Carried: M. Rivera/S. Ting/Motion Carried.

Approval of Draft October 14, 2019 Administering Board Minutes – Attachment C3

MOTION: To approve the October 14, 2019 minutes. M/S/Carried: S. Johnson/L. Ruhland/Motion Carried.

E. 2020-2022 AC-OCAP Request for Proposal (RFP) Review and Fund Recommendations – Attachment E1

Conflict of Interest Statements from the Board were collected prior to discussion and recommendations, and reviewed by Staff. B. Cook self-identified as having a conflict of interest with SAVE Center for Community Change & Empowerment and Fam 1st Foundation.

Board Members were provided with evaluation criteria and guidelines, a list of previously funded programs, a summary of proposals and scoresheets with comments. All proposals in their entirety were made available during the meeting.

E. Clemons explained the RFP review and recommendation process to the Board and audience. The process as outlined in

the RFP Timeline begins with the RFP Advisory Panel assigning scores to all complete proposals. Scored proposals that met Tier I criteria (a score of 40 or above) move on to the Program Planning Committee for review and to ensure services are provided throughout the high impoverished areas of Almeda County and Oakland (Tier II). The Program Planning Committee recommendations are then presented to the Executive Committee, and final recommendations are given to the Administering Board for vote.

Oakland Funding:

1). New Door Ventures

MOTION: To accept the funding recommendation for New Door Ventures for the 2020-2022 RFP Funding Cycle. M/S/Carried: B. Cook/S. Johnson/Motion Carried.

2). Civicorps

MOTION: To accept the funding recommendation for Civicorps for the 2020-2022 RFP Funding Cycle.

M/S/Carried: L Ruhland/T. Jackson/Motion Carried.

3). Oakland Private Industry Council

MOTION: To accept the funding recommendation for Oakland Private Industry Council for the 2020-2022 RFP Funding Cycle. M/S/Carried: R. Cox/S. Ting/Motion Carried.

4.) Renaissance Entrepreneurship Center

MOTION: To accept the funding recommendation for Renaissance Entrepreneurship Center for the 2020-2022 RFP Funding Cycle.

M/S/Carried: T. Jackson/L. Ruhland/Motion Carried.

5). Lao Family Community Development, Inc.

MOTION: To accept the funding recommendation for Lao Family Community Development, Inc. for the 2020-2022 RFP Funding Cycle.

M/S/Carried: S. Callum/R. Cox/Motion Carried/1 abstain: M. Rivera.

6). SAVE Center for Community Change and Empowerment

MOTION: To accept the funding recommendation for SAVE Center for Community Change and Empowerment for the 2020-2022 RFP Funding Cycle.

M/S/Carried: L. Ruhland/T. Jackson/Motion Carried/1 recuse: B. Cook.

7). Covenant House California

Motion: To accept the funding recommendation for Covenant House California for the 2020-2022 RFP Funding Cycle. M/S/Carried: S. Ting/S. Callum/Motion Carried.

8). Operation Dignity

MOTION: To accept the funding recommendation for Operation Dignity for the 2020-2022 RFP Funding Cycle. M/S/Carried: M. Rivera/L. Ruhland/Motion Carried.

9). St. Mary's Center

MOTION: To accept the funding recommendation for St. Mary's Center for the 2020-2022 RFP Funding Cycle. M/S/Carried: S. Johnson/B. Cook/Motion Carried.

Alameda County Funding:

1). Downtown Streets Team, Inc.

MOTION: To accept the funding recommendation for Downtown Streets Team, Inc for the 2020-2022 RFP Funding Cycle.

M/S/Carried: T. Jackson/T. McGee/Motion Carried.

2). Center for Media Change, Inc. (dba Hack the Hood)

MOTION: To accept the funding recommendation for Hack the Hood for the 2020-2022 RFP Funding Cycle.

M/S/Carried: S. Johnson/B. Cook/Motion Carried.

3). Rubicon Programs Inc.

MOTION: To accept the funding recommendation for Rubicon Programs Inc. for the 2020-2022 RFP Funding Cycle.

M/S/Carried: B. Cook/S. Johnson/Motion Carried.

4). Chabot Las Positas Community College District (dba Tri-Valley Career Center)

MOTION: To accept the partial funding recommendation for Chabot-Las Positas Community College District for the 2020-2022 RFP Funding Cycle.

M/S/Carried: L. Ruhland/T. Jackson/Motion Carried/1 abstain: B. Cook.

5). Fremont Family Resource Center

MOTION: To accept the funding recommendation for Fremont Family Resource Center for the 2020-2022 RFP Funding Cycle.

M/S/Carried: M. Rivera/T. Jackson/Motion Carried.

6). Southern Alameda County Comite for Raza Mental Health (dba: La Familia)

MOTION: To accept the funding recommendation for Southern Alameda County Comite for Raza Mental Health for the 2020-2022 RFP Funding Cycle.

M/S/Carried: M. Rivera/S. Johnson/Motion Carried.

Agencies Not Recommended for Funding:

Roots Community Health Center - Staff provided the Administering Board with documentation to support the Program Planning Committee's recommendation to not fund this agency.

Center for Media Change – Not recommended for funding in <u>Oakland</u>.

Vietnamese American Community Center for the East Bay – Did not meet Tier I minimum threshold score of 40 to be considered for funding.

Love Never Fails – Did not meet Tier I minimum threshold score of 40 to be considered for funding.

Eden I&R – Did not meet Tier I minimum threshold score of 40 to be considered for funding. Agency receives CSBG funding for EITC, City of Oakland General Purpose Funds, and Sugar Sweetened Beverages Funds for 2-1-1 information and referral.

Rising Sun Center for Opportunity – Did not meet the Tier I minimum threshold score of 40 to be considered for funding.

Fam 1st Family Foundation - Did not meet the Tier I minimum threshold score of 40 to be considered for funding.

East Bay Spanish Speaking Citizens" Foundation - Did not meet the Tier I minimum threshold score of 40 to be considered for funding.

Incomplete Proposals not scored – Consumer Credit Counseling Foundation, The Spanish Speaking Unity Council of Alameda County, Eastside Art Alliance, and House Every Living Person.

E. Clemons affirmed the RFP process as a labor of love, and thanked all of those who showed up and showed out. Committee Meetings stretched from the standard one hour meeting to two plus hours, during the RFP time intensive process. The rubric and overall system guarantees when funding decisions are challenged, there is ample documentation to reinforce votes.

The following agencies had speakers:

- 1. Sharon Cornu St. Mary's Center
- 2. Janny Castillo St. Mary's Center
- 3. Alison DeJung Eden I&R

F. Committee Report(s)

Committee Reports were included in Item E. 2020-2022 AC-OCAP Request for Proposal (RFP) Review and Fund Recommendations.

- G. Green thanked everyone for attending the RFP Review and Recommendation meetings. G. Green reminded the Board to make every effort to attend meetings; a lack of quorum is costly due to catering and staffing expenses. Meetings can be rescheduled if Staff is provided with proper notice.
- E. Clemons also addressed the Board with the need to improve meeting attendance and replies to Outlook Calendar invites and other communications.

G. Future/Proposed Agenda Items

- December Holiday Meal <u>Please invite the Elected Official you represent</u>.
- January Casey Farmer, 2020 Census
- February Linda Gardner, Alameda County Housing and Community Development

FUTURE AGENDA ITEMS: (* = PRESENTED)

	- FINEOLITIED)	
HEALTH	HOUSING	
Trauma Informed Care*	Tri-Valley Housing	
La Clinica De La Raza	Community Housing – Path/Everyone Home	
Alameda County Building Blocks Collaborative*	East Bay Housing Organization *	
FINANCIAL EMPOWERMENT	Spectrum – LIHEAP/Weatherization	
Cal Reinvestment	Oakland Housing Authority *	
Earned Income Tax Credit/UWBA*	Alameda-County Housing Authority *	
YOUTH	City of Oakland Housing Road Map *	
Oakland Fund Children Youth (OFCY) *	Alameda County Housing Community Development	
Oakland Youth Commission *	Alameda Housing Resource Center	
REACH Ashland/Cherryland Youth Center *	EDUCATION	
Early Care & Education Planning Council *	Promise Neighborhoods – Cal State East Bay *	
Head Start/Early Head Start	EMPLOYMENT	
AC Child Care *	Alameda County WIB *	
Los Padres Unidos *	East Bay Sustainable Alliance	
PUBLIC SAFETY	Oakland WIB *	
Citywide Public Safety Plan *	Minimum Wage/Life-Up Oakland/\$15 hr	
Cease Fire/Street Outreach *	Local Union	
Oakland Unite *	West Oakland Job Resource Center Ella Baker Center	
Seven Step (Re-Entry Population) *	BOARD DEVELOPMENT	
AnnieCannons Inc *	Jim Masters – CAP History/Board Training *	

SOCIAL JUSTICE	Jim Masters – Structure of the American Economy
East Oakland Collective *	Public Ethics Presentation *
Oakland Community Organization (OCO)	Strategic Planning
Urban Habitat *	FOOD SECURITY
FAMILIES	Alameda County Community Food Bank *
Social Services – TANF, GA *	TRANSPORTATION
All-In *	Alameda County Transportation Commission
Alameda County Hope Collaborative	COMMUNITY DEVELOPMENT
Rise Up*	CDBG *
Mayor's Commission on Aging *	

H. Announcements

Oakland Rotary – No report.

United Seniors of Oakland and Alameda County – No report.

Alameda County/Social Services/All In Update (S. Ting) – All-In Committee is scheduled to address youth homelessness at their next meeting, Wednesday, November 13, 2019 at REACH Ashland. Family homelessness will be discussed at the Board Chambers on Monday, November 18, 2019

City of Oakland Update (B. Cook) – Special Life Enrichment Committee is scheduled to discuss Homelessness at Council Chambers on Wednesday, December 4, 2019 at 5:00pm.

Advisory Council In Home Supportive Services (IHSS) (S. Johnson) – The Advisory Committee on IHSS is currently seeking new members. For more information or to request an application, call (510) 577-3552.

I. Agenda Attachments

- **C1** Draft September 10, 2019 Administering Board Minutes
- C2 Draft July 13, 2019 Board Retreat Minutes
- C3 Draft September 14, 2019 Administering Board Minutes
- **D1** Private Sector Term Expirations
- **E1** Evaluation Criteria, Previously Funded Programs, RFP List
- J. Open Forum S. Callum thanked Board Members and Staff for allowing him to participate in the RFP process as a reader.

K. Adjournment

MOTION: The meeting was adjourned at 6:50pm. M/S/Carried: S. Johnson/B. Cook/Motion Carried.

Next Meeting: Monday, December 9, 2019 at Oakland's City Hall

ALAMEDA COUNTY-OAKLAND COMMUNITY ACTION PARTNERSHIP - ANTI-POVERTY BOARD MEMBERSHIP TERMS

Name/Term Start	Start Date	TERM END	Sector	Notification Status
Open ('18)	01/01/19	12/31/21	Poor (North Oakland-District 1)	Special Vacancy - C. Mixon resigned 11/11/19
Open ('18)	01/01/17	12/31/19	Poor (Eastlake/SA/Chinatown-District 2)	Special Vacancy - D. Taylor resigned 7/8/19
Jackson, Teresa ('18)	01/01/18	12/31/20	Poor (West Oakland-District 3)	Special Vacancy - T. Jackson resigning 12/10/19
Open	01/01/19	12/31/21	Poor (Central Oakland - District 4)	Special Vacancy - J. Butchart resigned 7/16/15
Rivera, Monique Vice Chair ('10)	01/01/18	12/31/20	Poor (Fruitvale/San Antonio-District 5)	Re-elected – 01/01/18
Samantha Columbus ('18)	01/01/19	12/31/21	Poor (Central East Oakland-District 6)	Special Vacancy - P. Thi resigned 03/12/18 (Term start 2019)
Green, Gladys <i>Chair</i> ('94)	01/01/19	12/31/21	Poor (Elmhurst-District 7)	Re-elected 01/01/19
Ruhland, Lisa ('15)	01/01/19	12/31/21	Elected (Mayor Schaaf) Mayoral term ends 12/31/22	Appointed 02/24/15, Re-elected 1/1/19
McElhaney, Lynette ('13)	01/01/17	01/01/21 (Council Term Ends 01/05/21)	Elected (Councilmember McElhaney)	Elected 01/01/17
Noel Gallo ('15) District 5, Councilmember	01/01/17	01/01/21	Elected (Councilmember Gallo) (Council Term Ends 01/05/21)	Appointed 3/18/15 – M. Rosa Velazquez – December 2019
Robert Cox ('18)	01/01/17	01/01/21	Elected (Councilmember Reid) (Council Term Ends 01/05/21)	Effective April 3, 2018, Venita will fil S. Richardson's term until 01/05/21
(Sarah Ting) Chan, Wilma ('15) District 3, County Supervisor	01/01/19	01/01/23	Elected	Appointed 09/23/14, Re-elected 1/1/19
Miley, Nate ('12), District 4, County Supervisor	01/01/17	01/01/21	Elected	Appointed 12/20/11
Njeri McGee-Tyner ('18)	01/01/19	12/31/21	Poor (Central County 4)	Special Vacancy - H. Mosier resigned 06/08/18 (Term Start 2019)
Open	01/01/19	12/31/21	Poor (Central County- District 4)	Elected 01/01/16 (P. Forte's term expired 12/31/15)
Ford, Andrea <i>Treasurer</i> ('05)	01/01/19	12/31/21	Private	Re-Appointment Letter on File 11/6/18
Johnson, Sandra Secretary ('02)	01/01/17	12/31/19	Private (United Seniors)	Re-Appointed 12/12/16
Callum, Sean ('17)	01/01/17	12/31/19	Private (Oakland Rotary)	Appointed 12/12/16

Eighteen (18) Board Members serve a 3-year staggered term. Notification for the term end date shall occur 60 days prior. Board members are not appointed. Board Officers serve a 2-year term. Board Officer Elections are held bi-annually in December. January 1, 2018 through December 31, 2019. Gladys Green, **Chair**; Monique Rivera, **Vice Chair**; Sandra Johnson, **Secretary**; and Andrea Ford, **Treasurer**. Community Members are not appointed Federal Mandate (Public Law 105-285, Oct. 27, 1998 SEC. 676B) "1/3 of the members are (low-income) persons chosen in accordance with a democratic selection procedure, 1/3 are elected public officials, and 1/3 are other major groups". **2019 Membership Terms - Revised** 12/02/19

Francisco, Melissa

From:

Carolyn Mixon <carolynmixon1967@gmail.com>

Sent:

Monday, November 11, 2019 10:11 AM

To:

Francisco, Melissa

Subject:

[EXTERNAL] Re: November 2019 AC-OCAP Executive Committee Meeting

Follow Up Flag:

Follow up

Flag Status:

Flagged

CAUTION: This email originated outside of the City of Oakland. Please do not click links or open attachments unless you recognize the sender and expect the message.

I am going to have to resign from the board immediately due to a job offer that starts today (the job wasn't to start until next week) Monday Nov 11 at 3pm to 9pm so i will be at work tuesday Nov.12 when OCAP meets- this is very disappointing since i enjoyed being on the board- please express my regrets to the board

Sent from my iPhone

On Oct 23, 2019, at 1:03 PM, Francisco, Melissa <MFrancisco@oaklandca.gov> wrote:

Required attendance for Executive Committee.

Angelica Gums is tentatively scheduled to present on behalf of the Program Planning Committee.

Optional attendance for all other Board Members

<mime-attachment.ics>

November 12, 2019

To:

Mrs. Gladys Green Ms. Estelle Clemons

Re: Resignation from Oakland Community Action Partnership

I will be relocating at the end of this year and will no longer be able to serve as a member of the ACAP/OCAP Administering Board.

December 9th 2019 will be my last meeting.

I thank you for allowing me to return in January 2018 and appreciate the opportunity to represent the most vulnerable members of my District 3 community.

Until my official departure, I am in the process of finding a candidate for recommendation from the community to serve on the board.

Warm regards,

Teresa Jackson District 3 OCAP Community Representative

Board of Directors

Officers

Nate Miley President

Charles Woody 1st Vice President

Nathaniel Harrison 2nd Vice President

Sandra J. Johnson Treasurer

Members

Karen A. Anderson

Lillian Black

Janny Castillo

Cecilia Cunningham

Diana Davis

Alma Ferguson

Anita Gums

Linda Hambrick-Jones

N'Sombi Hasan

Madlynn Johnson

Andrea Mok

Rebecca Right

Tomi Smith

Lois Sell

Willie Stevens

Marie Turner

Antoinette Warren

Staff

Chonita Chew Travel Trainer / Organizer

> Ansar El Myhammad Program Director

Socorro Ramirea Latino Community Organizer

> Sarah Miley Program Specialist

Tanya Washington Program Assistant / Organizer

Mary Bradd Administrative Assistant



United Seniors of Oakland and Alameda County

Empowering Seniors ♦ Enriching Youth ♦ Enhancing Community

7200 Bancroft Avenue, Suite #251, Oakland, CA 94605 P:(510)729-0852 Fx: (510)729-0796

October 25, 2019

AC-OCAP Administering Board, Attn: Chairperson Gladys Green 150 Frank Ogawa Plaza, 4th Floor Ste. 4340 Oakland, CA 94612

Dear Ms. Green.

The United Seniors of Oakland and Alameda County Board of Directors has approved the reappointment of Ms. Sandra J. Johnson to the Alameda County-Oakland Community Action Partnership (AC-OCAP) at the Board Meeting held on October 4, 2019.

We are proud to be an essential partner in the fight to eradicate poverty in the City of Oakland and throughout Alameda County and have Ms. Johnson represent us.

Sincerely,

cc: Estelle Clemons. AC-OCAP Manager



LIONEL J. WILSON BUILDING • 150 FRANK H. OGAWA PLAZA, SUITE 4340 • Human Services Department

Alameda County – Oakland Community Action Partnership

OAKLAND, CA. 94612

(510) 238-3121 FAX: (510) 238-7207

TDD: (510) 238-3254

Peter Sherris Rotary Club of Oakland 1736 Franklin Street, Suite 200 Oakland, CA 94612

November 21, 2109

Dear Mr. Sherris,

As of December 31, 2019, Mr. Sean Callum's membership term on the Alameda County-Oakland Community Action Partnership (AC-OCAP) Administering Board will expire. At the November 12, 2019 AC-OCAP Administering Board Meeting the Board requested the re-appointment of Mr. Callum, and Mr. Callum verified his interest in continuing to serve on the Board.

Please submit a re-appoint approval letter by December 1, 2019 to: AC-OCAP Administering Board, Attn: Chairperson Gladys Green, 150 Frank H. Ogawa Plaza, Suite 4340, Oakland California, 94612 or you can fax the letter to our office at 510-238-2367.

We look forward to continuing our partnership with the Rotary Club of Oakland to help bring an end to poverty within Alameda County and the Oakland community.

Sincerely,

Estelle Clemons

AC-OCAP Program Director



Noel Gallo Councilmember District 5 City of Oakland 1 Frank H. Ogawa Plaza, 2nd Floor Oakland, CA 94612

October 1, 2019

Estelle Clemons AC-OCAP Program Director City of Oakland, HSD 150 Frank H. Ogawa Plaza, Suite 4340 Oakland, CA 94612

Dear Estelle Clemons,

I look forward to working with the Alameda County – Oakland Community Action Partnership (AC-OCAP) to fulfill the vision of ending poverty within the City of Oakland and throughout Alameda County. Therefore, I am pleased to designate Rosa Velazquez as my representative on the AC-OCAP Administering Board. I am also attaching Ms. Velazquez's resume for your reference.

Sincereit

Note Gano

Councilmember, District 5



AGENDA REPORT

TO: Sabrina B. Landreth FROM: Sara Bedford

City Administrator Director, Human Services

SUBJECT: AC-OCAP Annual Report and **DATE:** November XX, 2019

2020 CSBG Resolution

City Administrator Approval Date:

RECOMMENDATION

Staff Recommends That The City Council Receive The Alameda County-Oakland Community Action Partnership (AC-OCAP) Annual Report And Adopt A Resolution:

- 1. Authorizing The City Administrator To Accept A Renewal Grant In The Amount Of \$1,354,323 In Anti-Poverty Community Services Block Grant (CSBG) Funds For 2020 From The California Department Of Community Services And Development (CSD), And Amend The Appropriation In The FY2019-20 Amended Midcycle Budget;
- 2. Authorizing The City Administrator To Accept Additional Grant Funds From CSD For The Same Purpose Within The 2020 Term, Without Returning To Council; And
- 3. Authorizing A Contribution From The General Purpose Fund In An Amount Equivalent To The Department's Central Services Overhead And Internal Services Fee Charges Estimated At \$167,859.

EXECUTIVE SUMMARY

This report provides the City Council with an annual update on the Alameda County – Oakland Community Action Partnership's (AC-OCAP) program. A recommendation is also included for the Council to adopt a resolution authorizing the City Administrator to accept and allocate a renewal grant in the amount of \$1,354,323 in anti-poverty Community Services Block Grant (CSBG) funds for calendar year 2020 from the California Department of Community Services and Development (CSD). The proposed resolution also authorizes the City Administrator to accept additional grant funds awarded from CSD for the same purpose and authorizes a contribution from the general purpose fund equivalent to the central services overhead and internal services fee charges. The services provided through AC-OCAP's Community Economic Opportunity (C.E.O) network supports the agency mission of creating pathways that lead to economic empowerment for the **181,194 (11.3%)** Alameda County residents documented by the 2013-2017 U.S. Census American Community Survey as living below the

Item: _____ Special City Council December 3, 2018 Sabrina B. Landreth, City Administrator

Subject: AC-OCAP Annual Report and 2020 CSBG Resolution

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Federal poverty level. These funds will be used to help Alameda County's low-income residents attain the skills, knowledge, and support needed to help increase their self-sufficiency and improve their family's overall economic well-being.

BACKGROUND / LEGISLATIVE HISTORY

In 1971, the Federal government designated the City of Oakland as a public Community Action Agency responsible for administering various anti-poverty programs and services as part of President Lyndon B. Johnson's 1964 "War on Poverty". In 1981, the Federal Omnibus Budget Reconciliation Act restructured the allocation of funds to Community Action Agencies by establishing the Community Services Block Grant program. These Federal CSBG funds are administered through the U.S. Department of Health and Human Services and managed by the State of California's Department of Community Services & Development (CSD). The CSBG formula for local funding allocations is based on the number of residents living below the Federal poverty level as captured by the United States (U.S.) Decennial Census.

In 2011, the State Department of Community Services and Development expanded Oakland's geographical territory to include all of the cities within Alameda County, except the City of Berkeley, approved through City Council Resolution No. 83589 C.M.S. As a result, the AC-OCAP was established. Unlike other funding governance structures, federal regulations mandate that a public entity shall administer the Community Services Block Grant program through a *tripartite board* that fully participates – ensuring maximum feasible participation of the poor in the development, planning, implementation, and evaluation of the program(s) to serve low-income communities (Public Law 105-285, SEC. 676B; 42 U.S.C. § 9901).

Alameda County's CSBG funding is administered by the City of Oakland's Human Services Department (HSD) through the Community Action Partnership Governing Board (City Council) and the federally mandated 18 member Tripartite Administering Board which includes nine (9) community members who represent the low-income community and are democratically selected, six (6) elected officials or their designees, and three (3) members who represent other groups and interests that serve the low-income community. AC-OCAP's Community Economic Opportunity (C.E.O) network is part of 1,000 Community Action Agencies located throughout the 50 states representing an estimated 38.1 million (11.8 percent) people living in poverty according to the 2018 U.S. Census Bureau report.

ANALYSIS AND POLICY ALTERNATIVES

Per Federal standards, a family is considered poor if their pre-tax income falls below the poverty threshold. The U.S. Census Bureau uses income thresholds that vary by family size and composition to determine who is living in poverty. Based on the 2019 federal poverty guidelines, the income threshold for an individual living in poverty is \$12,490 annually (around \$6.00 per hour). The federal minimum wage is \$7.25 per hour, California's minimum wage is \$12.00 per hour, and Oakland's minimum wage is \$13.80 per hour.

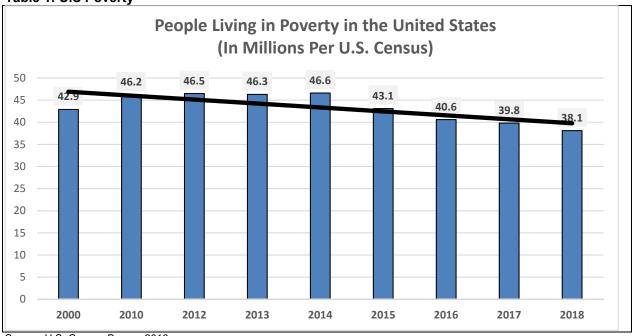
Nationally, the number of people living in poverty in the United States has *decreased* to 38.1 million (11.8 percent) in 2018, down 0.5 percent points from 39.7 million (12.3 percent) for

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2017; 40.6 million (12.7 percent) in 2016; 43.1 million (13.5 percent) in 2015; 46.6 million (14.8 percent) in 2014, 46.3 million (14.8 percent) in 2013, 46.5 million in 2012, 46.2 million in 2010, and 42.9 million in 2000 as depicted in Table 1.

Table 1: U.S Poverty



Source: U.S. Census Bureau 2018

According to the 2013-2017 U.S. Census Community Surveys (ACS) data, California's poverty rate has also experienced a decline from 13.3 percent to 12.8 percent. However, California's **supplemental poverty measure**, which considers additional factors like cost of living, expenses for work, medical, clothing, and public benefits is at **18.2 percent**, the highest in the nation – which translate into 1 out of every 6 California residents not having enough income to meet their basis needs.

In **Alameda County**, the overall poverty level is at **11.3 percent** (181,194 residents), the **City of Oakland's** poverty level **18.9 percent** (78,521). Table 2 is a highlight of the Alameda County-Oakland Community Action Partnership's service population and a comparison of Alameda's County 2013-2017 ACS data, and the 2010 and 2000 low-income population census data.

Table 2: Alameda County Low-Income Population

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Alam	Alameda County & Oakland's Low-Income Community Profile						
2000 Below % of 2010 Below % of 2013-17 % of # change Poverty total ACS total from Level Pop. Level Pop. Poverty Level							
Alameda County	156,804	11.0%	172,348	11.7%	181,194	11.3%	8,846
Oakland	76,489	19.4%	74,335	19.3%	77,347	18.7%	3,012
AC w/o Oakland or Berkeley	60,820	6.4%	79,543	8.1%	82,425	7.6%	2,882

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AC-OCAP Areas	137,309	9.6%	153,878	10.4%	159,772	9.9%	5,894
			AC-OCAP serves		88.2%		66.7%
Berkeley	19,495	20.0%	18,470	18.4%	21,422	19.8%	2,952

Source: US Census Bureau 2000, 2010, American Community Survey 5-Year Estimates - 2013-2017

When race is factored into the equation, the chart below (Table 3) shows that the percentage of people living in poverty for African Americans, American Indian/American Native, Native Hawaiian, Other Races, and Two or more races exceeds their population percentage. It is worth noting, that while African Americans account for only 11.1 percent of the County's population, 22.4 percent (39,521) live in poverty. This is nearly double the County's poverty percentage and more than triple the percentage of Whites at 7.4 percent (who are 32.2% of the County's population) or Asians at 8.8 percent (who are 28.9 percent of the County's population).

Alameda County Population % vs. Poverty % by Race ■ Alameda County Population % ■ Alameda County Poverty % 35.0% 32.2% 29.0% 30.0% 22.5% 25.0% 22.4% Alameda 19.7% County 20.0% Poverty 15.2% Rate 4.7% 15.0% 11.3% 11.3% 11.09 10.0% 9.5% 8.8% 10.0% 7.4% 6.4% 5.0% 0.89 0.69 0.0% **Total** Black/AA AI/AN Hispanic/ **NHPI** Asian White Other races Two or **Population** Latinos more races

Table 3: Alameda County Population % vs. Poverty % by Race

Source: US Census Bureau, 2013-2017 American Community Survey 5-Year Estimates - S1701

The AC-OCAP will receive \$1,354,323 in federal Community Services Block Grant (CSBG) funds to provide services to the 159,772 low-income residents who reside within the agency's service area; this translate into an allocation \$8.48 per resident. In an effort to support the needs of Alameda County's low-income residents, and as outlined in the agency's 2020-2021 State adopted CAP (Attachment A), AC-OCAP adopted the following strategic focus areas: Entrepreneurship/Job Training & Employment Placement to help low-income people, hardto-serve populations, and people with additional barriers build skills that lead to employment; Low-Income Housing opportunities that help low-income people access safe temporary/affordable housing and pursue home ownership; Civic Engagement to increase public awareness and expand partnerships; Advocacy efforts that mobilize and empower lowincome people and the community to take action; and Capacity Building that fosters and expands AC-OCAP's capacity to address and eradicate poverty.

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Sabrina B. Landreth, City Administrator

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FISCAL IMPACT

1. Funding for the programs and services will be derived from the Federal Community Services Block Grant administered through a contract from the State of California Department of Community Services and Development in the amount of \$1,354,323 for AC-OCAP funding for anti-poverty programing throughout Alameda County (excluding the City of Berkeley) for calendar year 2020. The City enters into grant agreements to provide the funding to service providers that provide programs and services to the community. HSD Staff will bring a separate resolution to Council to approve those grant agreements and service agreements for its 2020-2022 RFP funding cycle.

- 2. The Human Services Department 2019 CSBG allocation is included in the City's FY 2019 2020 midcycle amended budget, of which \$1,335,882 is appropriated in the Department of Health and Human Services Fund (2128), CSBG-Admin Organization (78361), CSBG Program Organization (78362) and CSBG OCAP Programs Organization (78363), CAP/CSBG 2020 Admin & Program Projects (1004442/10044443). Approval of the resolution will authorize acceptance of this grant funding in the amount of \$1,354,323 and an amendment to increase the existing appropriation. Additionally, the General Purpose Fund provides an operating subsidy to CSBG in the amount of \$XX,XXX (Janelle put this in last time) for the 2020 CSBG period. The State CSBG contract administrative costs are capped at 12 percent therefore, HSD is requesting as it has in prior years, a contribution from the General Purpose Fund in an amount equivalent to Central Services Overhead and Internal Services Fees estimated at \$167,859. Failure to accept the Federal CSBG renewal funds would result in a decrease of \$1,354,323 in revenues for vital support and services to Oakland's and the surrounding Alameda County's (excluding Berkeley) low-income families.
- 3. If additional grant funds become available from the grantor (CSD), within the existing grant term for the same purpose, staff is seeking authorization to accept and appropriate funds without returning to Council within the duration of the grant term (January 1, 2020 December 31, 2020).

PUBLIC OUTREACH / INTEREST

AC-OCAP holds its monthly Administering Board meeting, which is open to the public, the **second Monday of every month** at 5:30 pm at City Hall. Residents can also get more information on current programs and services by visiting the agency's website at www.AC-OCAP.com and by calling Eden Information and Referral at 211.

COORDINATION

The Office of the City Attorney, Budget Bureau, and the Contracts and Compliance Division of the City Administrator's Office have been consulted in the development of this report and resolution.

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PAST PERFORMANCE, EVALUATION AND FOLLOW-UP

Since 1971, the City of Oakland' Community Action Agency has been leveraging its Community Services Block Grant (CSBG) funds to help address poverty at the local level. With the support of CSBG funding, AC-OCAP has been able to identify gaps in services and support innovative programming geared toward improving the overall quality of life for low-income residents by providing access to job training, entrepreneurship, education, employment, affordable housing, life skills-training, legal services, health care, food stamps, Earned Income Tax Credit, financial education, asset building, and other essential services.

In 2018, AC-OCAP provided essential services to 64,698 Alameda County low-income residents (*Attachment B*). As of June 30, 2019, **42,148** of Alameda County's (23,952 Oakland's) low-income residents have been served by AC-OCAP's Community Economic Opportunity (C.E.O) Network. An overview and update of AC-OCAP's 2019 programs and services, client demographics, and a map outlining AC-OCAP's service area is provided (*Attachment C*).

In summary:

- ▶ 20,843 have received free tax preparation assistance returning \$23.2 million back into the families of low-wage earners
- > 1,567 have received free legal assistance
- ➤ 105 have been placed into transitional housing or an emergency shelter
- > 114 have obtained or maintained permanent housing
- > 12 have earned their high school diploma, and
- > 84 have obtained employment

For a second year, AC-OCAP was awarded \$176,000 for the California Earned Income Tax Credit Expansion Grant from the state to the Alameda County EITC Coalition to continue to expand services throughout Alameda County. AC-OCAP's programing is a representative of the agencies Community Economic Opportunity (C.E.O) Network that works collectively as a system to provide essential wrap-around services to help Oakland, and the surrounding Alameda County, low-income residents improve their overall economic well-being.

In preparation for AC-OCAP upcoming 2020 programing, the agency released its 2020-2022 Request for Partnership (RFP) funding application on Friday, August 5, 2019 with a close date of Friday, August 30, 2019. AC-OCAP received 27 applications requesting \$1,697,243 for approximately \$650,000 available in CSBG funding. The AC-OCAP Administering Board will be submitting a follow-up council report and resolution seeking Council's (the Governing Board) approval of its 2020-2022 funding recommendations in January.

For forty-eight (48) years, the City of Oakland's Community Action Agency has had a track record in making a difference in the lives of thousands by "helping people, changing lives."

In addition, the Human Services Department and AC-OCAP are monitored by the State of California every three years and continues to receive a clean CSBG fiscal/program monitoring report and audit.

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SUSTAINABLE OPPORTUNITIES

Economic: AC-OCAP programs and services directly impact the employability of Oakland's and the surrounding Alameda County's low-income residents by providing access to education, employment training, job opportunities, and financial empowerment all designed to help families achieve an increased level of self-sufficiency and economic well-being.

Environmental: The implementation and support for increasing access to weatherization, public transportation, and the availability of healthy, fresh local foods directly contributes to decreasing Oakland's and the surrounding Alameda County's overall carbon footprint.

Social Equity: AC-OCAP will continue to focus its efforts on supporting the City's goal of providing social equity for all of Oakland's low-income residents.

ACTION REQUESTED OF THE CITY COUNCIL

Staff Recommends That The City Council Receive The Alameda County-Oakland Community Action Partnership (AC-OCAP) Annual Report And Adopt A Resolution:

- Authorizing The City Administrator To Accept A Renewal Grant In The Amount Of \$1,354,323 In Anti-Poverty Community Services Block Grant (CSBG) Funds For 2020 From The California Department Of Community Services And Development (CSD), And Amend The Appropriation In The FY2019-20 Amended Midcycle Budget;
- Authorizing The City Administrator To Accept Additional Grant Funds From CSD For The Same Purpose Within The 2020 Term, Without Returning To Council; And
- 3. Authorizing A Contribution From The General Purpose Fund In An Amount Equivalent To The Department's Central Services Overhead And Internal Services Charges Estimated At \$167,859.

For questions regarding this report, please contact Estelle Clemons, AC-OCAP Program Director at 510-238-3597.

SARA BEDFORD Director, Human Services Department
Prepared by: Estelle Clemons, Program Director AC–OCAP Division

Respectfully submitted,

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Attachments (3):

A: 2020-2021 AC-OCAP Community Action Plan

B: 2018 AC-OCAP Fact Sheet

C. 2019 Outcome Chart (Mid-year), Demographics, and Map

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OAKLAND CITY COUNCIL

RESOLUTION NO.	C.M.S.

RESOLUTION:

- 1. AUTHORIZING THE CITY ADMINISTRATOR TO ACCEPT A RENEWAL GRANT IN THE AMOUNT OF \$1,354,323 IN ANTI-POVERTY COMMUNITY SERVICES BLOCK GRANT (CSBG) FUNDS FOR 2020 FROM THE CALIFORNIA DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT (CSD);
- 2. AUTHORIZING THE CITY ADMINISTRATOR TO ACCEPT ADDITIONAL GRANT FUNDS FROM CSD FOR THE SAME PURPOSE WITHIN THE 2020 TERM, WITHOUT RETURNING TO COUNCIL; AND
- 3. AUTHORIZING A CONTRIBUTION FROM THE GENERAL PURPOSE FUND IN AN AMOUNT EQUIVALENT TO THE DEPARTMENT'S CENTRAL SERVICES OVERHEAD AND INTERNAL FEE CHARGES ESTIMATED AT \$167,859

WHEREAS, the City of Oakland has received Anti-Poverty Community Services Block Grant (CSBG) funding since 1971; and

WHEREAS, the State of California Department of Community Services and Development (CSD) has made available CSBG funds for calendar year 2020; and

WHEREAS, the Alameda County - Oakland Community Action Partnership (AC OCAP) is scheduled to receive \$1,354,323 for the CSBG program from the CSD for 2020 programming; and

WHEREAS, the City of Oakland, on behalf of AC-OCAP, wishes to accept the aforementioned grant in the amount of \$1,354,323 for the program year January 1, 2020 through December 31, 2020, under provisions of the CSBG program; and

WHEREAS, the City's Fiscal Year (FY) 2019-2020 budget appropriates said funds of \$1,335,882 to the Department of Health and Human Services Fund (2128), CSBG-Admin Organization (78361), CSBG - Program Organization (78362) and CSBG - OCAP Programs Organization (78363), CAP/CSBG 2020 Admin & Program Projects (1004442/1004443); and

WHEREAS, due to the State imposed 12% administrative cap, HSD is requesting a contribution from the General Purpose Fund in an amount equivalent to the Department's Central Services Overhead and Internal Fee charges, which is currently estimated at \$167,859; and

2020 CSBG Resolution

WHEREAS, these grant funds will be used to provide program administrative support and direct services to Oakland's and Alameda County's (excluding Berkeley) low-income citizens to help them become self-sufficient as outlined in the State approved 2020-2021 AC-OCAP Plan; and

WHEREAS, services provided will be in accordance with Federal and State subcontractor provisions, regulations, and guidelines for eligible activities under the CSBG program; now, therefore, be it

RESOLVED: That the City Administrator is hereby authorized to accept a Community Services Block Grant renewal in the amount of \$1,354,323 from the California Department of Community Services and Development; and be it

FURTHER RESOLVED: That the FY 2019-2020 adopted appropriation for the 2020 Community Services Block Grant be amended to \$1,354,323 in the Department of Health and Human Services Fund (2128), CSBG-Admin Organization (78361), CSBG - Program Organization (78362) and CSBG - OCAP Programs Organization (78363), CAP/CSBG 2019 Admin & Program Projects (1004442/1004443); and be it

FURTHER RESOLVED: That should additional funds be received from the grantor (CSD), within the existing grant term, the City Administrator, or her designee, is hereby authorized to accept and appropriate the grant funds for the same purpose without returning to Council within the duration of the grant term (January 1, 2020-December 31, 2020); and be it

FURTHER RESOLVED: That the City Administrator, or her designee, is hereby authorized to conduct all negotiations, execute and submit all CSD contracts, agreements, memoranda of understanding, and other documents, including all exhibits and assurances contained therein, and any amendments thereto, and to sign subsequent required fiscal and programmatic reports, and to perform any and all responsibilities in relationship to AC-OCAP programs which may be necessary to accept and appropriate the CSBG grant; and be it

FURTHER RESOLVED: That all Central Services Overhead and Internal Fee charges associated with this grant in an estimated amount of \$167,859 will be offset through a contribution of the General Purpose Fund as approved in the City's FY 2019-2020 Midcycle Amended Budget.

IN COUNCIL, OAKLAND, CALIFORNIA,
PASSED BY THE FOLLOWING VOTE:
AYES - FORTUNATO BAS, GALLO, GIBSON MCELHANEY, KALB, REID, TAYLOR, THAO AND PRESIDENT KAPLAN
NOES –
ABSENT –
ABSTENTION –

ATTEST:	
	LATONDA SIMMONS
	City Clerk and Clerk of the Council of the
	City of Oakland, California



Alameda County-Oakland Community Action Partnership

2018 Factsheet



1 in 5 children (21.3%) live in poverty in Oakland

1 in 10 children (10.1%) live in poverty in Alameda County

9.2% Alameda County residents (150,895) living below the federal poverty level

15.3% Oakland residents (64,305) living below the federal poverty level

COMMUNITY IMPACT

Helping People... Changing Lives

64,698	Low-Income Alameda County Residents Served by AC-OCAP
3,776	Alameda County Low-Income Residents Received Legal Assistance
9,000	Oakland Low-Income Children Served Summer Lunches
23,703	Alameda County Low-Income Residents Received Free Tax
23,703	Preparation at 51 VITA Sites
473	Alameda County Low-Income Families Housed
170	Alameda County Low-Income Residents Employed
\$31.9 mil	In Tax Refunds, Including \$11.1 million in EITC credits brought back to low-wage earners through Alameda County's EITC Coalition
\$706,854	In Community Service Block Grant (CSBG) funds invested into the community resulting in over \$6.1 million leveraged through AC-OCAP's Community Economic Opportunity Network

Source: 2017 American Community Survey, 2018 AC-OCAP Outcomes & Services Report

Phone: (510) 238-2362

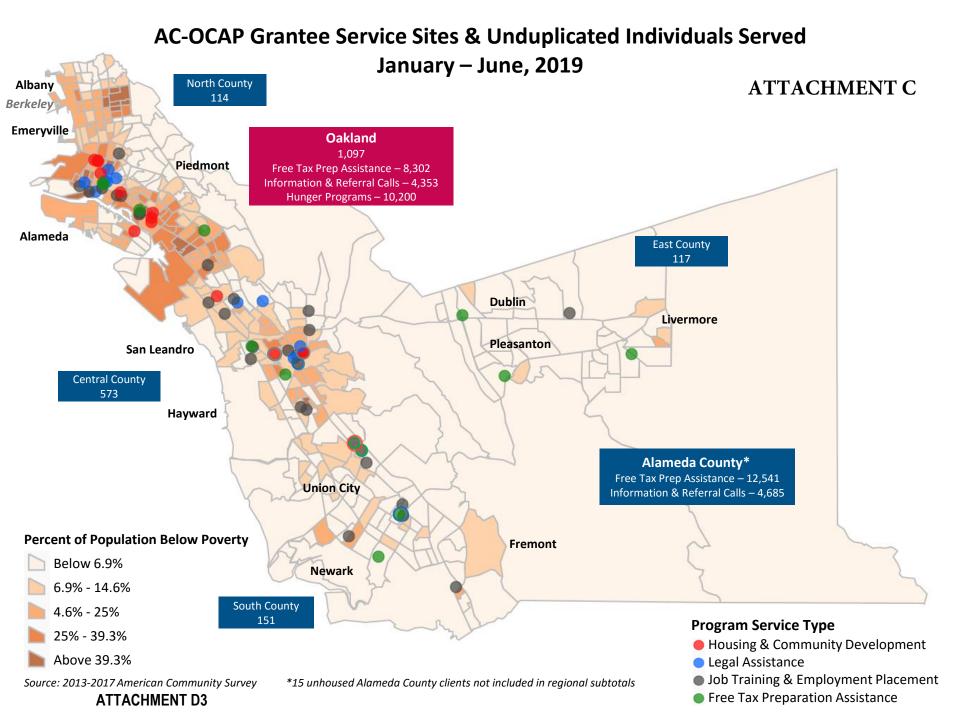
Myeisha & Drake were evicted from their last apartment when Myeisha lost her job after their son was born. The recent eviction significantly affected their credit, and as the family searched for housing, they became discouraged after multiple applications were denied. The family first moved into AC-OCAP-funded Family Emergency Shelter Coalition's (FESCO) Les Marquis House shelter, then to Banyan House transitional housing program. This allowed the family additional time to save money and pay off outstanding debt.

Although Myeisha was getting regular assignments through temporary agencies, her goal was to become gainfully employed. Myeisha's biggest hurdle in being hired permanently was not having a high school diploma. During the family's stay at Banyan House, Myeisha and Drake enrolled their son in childcare, which allowed Myeisha time to take GED classes and study. The family was also approved for the McKinney Linkages program which provides a security deposit and rental assistance for up to 12 months. With the assistance of FESCO's Housing Specialist, the family was connected to a landlord who had previously rented to FESCO alumni. The landlord approved the family after reviewing their application and having the housing specialist vouch for them and their achievements during their time at FESCO. Myeisha and Drake have settled in their home in Hayward with a new appreciation for what being housed really means.

Ms. Thomas is a senior who became homeless when she could not afford to pay a rent increase on her fixed monthly income of \$997. She had been sleeping on friends' couches or floors for a year before coming to AC-OCAP-funded St. Mary's Center in Oakland for emergency shelter in 2018. In the last year, she was also diagnosed with breast cancer. At St. Mary's Ms. Thomas participated in housing workshops and onsite nursing visits. Despite speaking little English, she was resilient when advocating for herself; she was able to use majority of St. Mary's services to support her healing and stabilization. She also thrived as an artist and which helped stabilize her and supported her health. Her application for senior housing was accepted and she moved into her own studio apartment in subsided senior building in Oakland.

Luke applied to AC-OCAP-funded Hack the Hood's spring boot camp but was unable to enroll due to challenges in his personal life. Nonetheless, he remained connected to Hack the Hood and when the next program – Bay Area Tech Ladder (BATL)— began to accept applicants, he applied and was accepted. Upon graduating from BATL, Luke completed two internships concurrently. First, Luke was offered an internship at Youth Radio where he supported the instructors' team with small business recruitment, developing curriculum, and mentoring students. While he supported the team, he enrolled in an online Javascript courses through the partnership Hack the Hood has with TreeHouse. Second, Luke applied to and was accepted into an internship at Cruise where he focused on web development projects. Luke completed both internships and was offered an Instructor job at Hack the Hood to teach the Raspberry Pi class, for which he also created the curriculum. Upon completing his employment as Instructor, Luke applied to and was accepted into General Assembly's Web Development Certificate program, which he expects to graduate from in March, 2019. Upon graduating from General Assembly, Hack the Hood's team will help Luke apply to the Adobe Digital Academy internship that can lead to a full-time job at Adobe.

Jennae is a minor who is on probation who lives with her older cousin Sierra living in San Leandro. Sierra supports Jennae financially and emotionally, and is in the process of being approved as Jennae's foster home. However, Sierra struggling financially; she applied for CalWorks and was denied, so she turned to AC-OCAP-funded Bay Area Legal Aid for assistance. BayLegal advised Sierra and Jennae that a recent change in the law allows for interim funding for "emergency caregivers" at the basic foster care rate for three months. BayLegal worked with the juvenile probation department to ensure that Sierra would receive emergency caregiver benefits for that period. BayLegal also contacted the CalWORKs office to ensure that Sierra received non-needy CalWORKs while waiting for emergency funding, without any offset. Ultimately, Sierra received the full amount of emergency funding to support Jennae's care plus non-needy CalWORKs payments. Jennae and Sierra are both thriving.





Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served
AnewAmerica Community Corporation 360 14 th Street #500 Oakland, CA 94612	Microenterprise Development & Asset Building for Low- Income Entrepreneurs	\$40,000 Oakland \$25,000 Alameda County	Provides targeted microenterprise development and asset building services to lowincome Oakland and Alameda County families.	60 (35 Oakland & 25 Alameda County) low income residents projected to be served through targeted microenterprise development and asset building services. 18 (11 Oakland and 7 Alameda County) participants will start or expand a business, creating 15 (9 Oakland and 6 Alameda County) new jobs. Of these, 9 jobs (5 Oakland & 4 Alameda County) will pay a living wage or higher.	14 (11 Oakland & 3 Alameda County) low-income residents enrolled in the program and received targeted microenterprise development and asset building services. 1 (1 Oakland and 0 Alameda County) participants will start or expand a business, creating 6 (6 Oakland and 0 Alameda County) new jobs. Of these, 6 jobs (6 Oakland & 0 Alameda County) will pay a living wage or higher. Grantee has had key staff turnover and their partners from 2018 did not respond when their staff reached out	Oakland: 94601 (7) 94603 (1) 94604 (0) 94606 (1) 94607 (1) 94619 (0) 94621 (1) Alameda County: North County (1) South County (2)
Family Emergency Shelter Coalition (FESCO) 21455 Birch Street #5 Hayward, CA 94541	Homeless Family Services	\$40,000 Alameda County	Provides housing and wraparound services to extremely low-income homeless families in Alameda County.	45 Alameda County low-income homeless families (172 individuals) projected to be housed through FESCO's Banyan House Transitional Housing and Les Marquis House Emergency Shelter programs. 22 families (83 individuals) will exit to more permanent housing. Of these, 15 families will obtain safe and affordable housing and 7 families will obtain safe temporary housing. 28 adults exiting will have earned income.	to offer AC-OCAP classes. 27 Alameda County low-income homeless families (105 individuals) were housed through FESCO's Banyan House Transitional Housing and Les Marquis House Emergency Shelter programs. 15 families (63 individuals) exited the program and obtained more permanent housing. Of these, 8 families (29 individuals) obtained safe and affordable housing and 7 families (34 individuals) obtained safe temporary housing (including 2 families who transferred from FESCO's emergency shelter to transitional housing program. 15 adults exited the program with earned income.	Alameda County: Central County (105) North County (0) South County (0) East County (0)



Organization	Program	Funded	Services	Annual Goals	Outcomes	Population Served
organization	i i ogi um	Amount	Services	Timuur Gouls	(as of June 30, 2019)	1 opulation serveu
Satellite Affordable Housing Associates (SAHA) 1835 Alcatraz Avenue Berkeley, CA 94703	Lakeside Senior Apartments: Resident Services Program	\$40,000 Oakland	Provides permanent affordable housing with wraparound services to low-income and formerly homeless Oakland seniors age 55+.	57 Oakland seniors (including 21 with disabilities) age 55+ will maintain independent living by remaining at Lakeside, or leaving with an exit plan to permanent housing. 57 seniors will increase or	73 of 75 Oakland seniors (including 15 with disabilities) age 55+ maintained independent living by remaining at Lakeside. 70 seniors age 55+ maintained their	Oakland: 94606 (75)
St. Mary's Center	Senior Homeless	\$40,000	Provides critical basic	maintain their income/benefits. 58 Oakland homeless seniors age	income/benefits. 71 Oakland homeless seniors age	Oakland:
925 Brockhurst Street Oakland, CA 94608	Program	Oakland	needs to low income seniors age 55+, including winter shelter, health assessments, psychiatric care, an outpatient addiction recovery program, a daily meal, social stimulation, and	55+ projected to receive housing service; 50 seniors will be served in emergency shelter, 4 in transitional housing, and 4 in permanent housing. 62 participants will receive	55+ received housing service; 51 seniors were served in emergency shelter, 20 in transitional housing, and 6 in permanent housing. 71 participants received professional in dividual are received professional.	94601 (0) 94609 (0) 94603 (0) 94610 (0) 94604 (0) 94611 (0) 94605 (0) 94612 (8) 94606 (0) 94619 (0) 94607 (0) 94620 (0) 94608 (7) 94621 (0)
			permanent supportive housing.	professional individual or group counseling.	individual or group counseling.	Unknown (56)
The Spanish Speaking Unity Council of Alameda County, Inc. DBA The Unity Council 1900 Fruitvale Ave, Suite 2A	The Housing & Financial Connection Program	\$40,000 Oakland \$25,000 Alameda County	Provides housing clinics, case management, and financial coaching to Alameda County lowincome residents to strengthen their economic	60 (40 Oakland & 20 Alameda County) low-income residents projected to be enrolled in housing and financial case management and coaching.	51 (38 Oakland & 13 Alameda County) low-income residents enrolled in housing and financial case management and coaching.	Oakland: 94601 (21) 94608 (0) 94602 (1) 94619 (2) 94603 (0) 94620 (0) 94605 (6) 94621 (5) 94606 (3)
Oakland, CA 94601			self-sufficiency and housing stability.	45 (30 Oakland & 15 Alameda County) participants will report improved financial empowerment; 45 (30 Oakland & 15 Alameda County) will report improved housing status.	13 (8 Oakland & 5 Alameda County) participants report improved financial empowerment; 11 (9 Oakland & 2 Alameda County) participants report improved housing status.	Alameda County: Central County (7) North County (6) East County (0)
				36 (24 Oakland & 12 Alameda County) households will obtain permanent housing.	4 (4 Oakland & 0 Alameda County) households obtained permanent housing. Note: the affordable housing crisis in Alameda County is a significant barrier to people obtaining housing in their desired community.	



Organization	Program	Funded	Services	Annual Goals	Outcomes	Population Served
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Center for Media Change, Inc. DBA Hack the Hood 360 14th Street, 5th Floor Oakland, CA 94612	Hack the Hood Boot Camp & Membership Program	\$40,000 Oakland \$28,854 Alameda County	Provides low-income Oakland youth age 16-25 with technology and professional training, coaching, and support necessary to access higher education and highly paid technology- related jobs.	100 (63 Oakland & 37 Alameda County) low-income youth will participate in the Hack the Hood Boot Camp and/or Membership Program. 36 (23 Oakland & 13 Alameda County) low-income high school youth will persist in studies, and 16 (10 Oakland & 6 Alameda County) will graduate. 30 (19 Oakland & 11 Alameda County) low-income post-high school youth will enroll or persist in higher education or specialized technical training.	20 (19 Oakland & 1 Alameda County) low-income youth participated in the Hack the Hood Boot Camp and/or Membership Program 1 (1 Oakland & 0 Alameda County) low- income high-school students persisted in studies, and 13 Oakland students currently enrolled, 5 to graduate in May 2020. 2 (2 Oakland & 0 Alameda County) low- income post-high school youth enrolled, or persisted in higher education or specialized technical training.	Oakland: 94601 (7) 94608 (1) 94602 (0) 94609 (1) 94603 (0) 94610 (0) 94604 (0) 94612 (1) 94605 (2) 94619 (0) 94606 (4) 94621 (2) 94607 (1) Alameda County: Central County (0) North County (1) South County (0)
Civicorps 101 Myrtle Street Oakland, CA 94607	Professional Pathway	\$40,000 Oakland	Provides low-income Oakland youth age 18-26 with an employment- focused program that involves paid job training and employment placement as well as a high school diploma program, internships, and wraparound services.	 10 (6 Oakland & 4 Alameda County) low-income youth age 16-25 projected to enter paid employment or internships. 40 Oakland low-income young adults age 18-26 projected to participate in job training, a high school diploma program, internships, and wraparound services. 20 will graduate with a high school diploma. 40 participants will obtain a job and of these, 10 will obtain a job paying a living wage or higher. 35 participants will maintain a job for at least 90 days and of these, 8 will maintain a job paying a living wage or higher. 	 5 (5 Oakland & 0 Alameda County) lowincome youth age 16-25 obtained paid employment or internships. 39 Oakland low-income young adults age 18-26 participated in job training, high school diploma programming, internships, and wraparound services. 12 graduated with a high school diploma. 28 Oakland participants obtained a job, 5 with a living wage or higher and 23 below. 13 have maintained employment for at least 90 days. 	Oakland: 94601 (5) 94621 (6) 94602 (2) 94603 (1) 94605 (6) 94606 (3) 94607 (8) 94608 (1) 94609 (3) 94611 (2) 94612 (1) 94619 (1)
Rubicon Programs Incorporated 2500 Bissell Ave Richmond, CA 94804	Eden Area One Stop	\$40,000 Alameda County	Provides low-income Alameda County residents experiencing significant barriers to employment an array of workforce development and education services.	68 Alameda County low-income residents projected to be served. 19 residents will receive in-demand sector training. 11 will secure employment, and of these, 6 will secure employment paying a living wage or higher.	32 Alameda County low-income residents served. 10 received in-demand sector training. 12 secured employment, and of these, 11 secured employment paying a living wage or higher.	Alameda County: Central County (20) North County (1) South County (10) East County (1) Unknown (0)



Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served
Downtown Streets, Inc. 1671 The Alameda #306 San Jose, CA 95126	Downtown Streets Team	\$40,000 Alameda County	Provides unhoused low-income Alameda County residents with job training and volunteer work experience, coupled with case management and wraparound supportive services.	45 Alameda County unhoused or atrisk low-income residents projected to be served and become Team Members, engage in case management and/or employment services, and receive a stipend for their volunteer work. 12 Team Members projected to obtain permanent employment; of these, 6 will obtain employment paying a living wage or higher.	36 Alameda County unhoused or at-risk low-income residents participated in job training and volunteered as Team Members, engaging in case management and/or employment services, and receiving a basic needs stipend. 8 Team Members obtained permanent employment; of these, 2 obtained employment paying a living wage or higher.	Alameda County: Central County (36) South County (0)
				10 Team Members projected to obtain permanent housing	2 Team Member obtained permanent housing. Note: The affordable housing crisis is a significant barrier to people obtaining housing. In the past, DST worked directly with housing providers to place clients; the new County-wide Coordinated Entry System has disrupted this practice.	
Southern Alameda County Comite for Raza Mental Health DBA La Familia 26081 Mocine Avenue Hayward, CA 94544	Reengagement Academies	\$40,000 Alameda County	Provides disconnected low- income Alameda County students age 16-24 16-week cohort-based programs to progress towards GED completion, gain Career Technical Education (CTE)	20 Alameda County disconnected low-income students age 16-24 will be served. All 20 will complete a Sector-Specific Career Pathway Plan. 12 are projected to attend 85% or more of pre-CTE sessions, and 20 are projected to enroll as a student with a CTE organization. 10 will pass at least one section of the GED.	14 Alameda County disconnected low-income students age 16-24 have been served; 14 have completed a Sector-Specific Career Pathway Plan. 5 attended 85% or more of pre-CTE sessions, and 3 enrolled as a student with a CTE organization. 1 passed at least one section of the GED.	Alameda County: South County (7) East County (7)
			credits towards a certificate, and participate in a paid internship.	16 will complete 60 hours of paid internship work, and 12 will obtain employment.	1 student has completed 60 hours of paid internship work. 9 have obtained employment. All 14 students completed Career Pathway Plans. 11 of 14 students focused on working. GED testing takes a large amount of study time and can be a hindrance for the students based on their time available after working.	



JOB TRAINING	AND EMPLOYN	MENT PLACEM	ENT			
Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served
Roots Community Health Center 9925 International Blvd #5 Oakland, CA 94603	Roots Emancipators Initiative	\$40,000 Oakland \$25,000 Alameda County	Provides low-income Oakland and Alameda County residents with workforce opportunities through wraparound support, job training, and living wage job placement.	24 (16 Oakland & 8 Alameda County) low-income residents projected to enroll in the Emancipators Initiative and receive wrap-around support, job training, and living wage job placement services.	21 (16 Oakland & 5 Alameda County) low-income residents enrolled in the Emancipators Initiative and received wrap-around support, job training, and living wage job placement services. Participants also received a stipend (\$15 per hour) as a part of their job-training.	Oakland: 94601 (4) 94608 (1) 94602 (1) 94609 (1) 94603 (6) 94612 (2) 94604 (1) 94619 (1) 94605 (4) 94620 (0) 94606 (2) 94621 (4) 94607 (1) Unknown (6)
				22 (15 Oakland & 7 Alameda County) projected to complete the Initiative and 20 (14 Oakland & 6 Alameda County) will obtain employment paying a living wage or higher. Of these, 19 (13 Oakland & 6 Alameda County) will remain employed after 90 days with employment paying a living wage or higher. 17 (11 Oakland & 6 Alameda County) will become banked.	8 (6 Oakland & 2 Alameda County) have completed the Emancipators Initiative and 6 (4 Oakland & 2 Alameda County) obtained employment paying a living wage or higher. Of these, 4 (3 Oakland & 1 Alameda County) have remained employed after 90 days with employment paying a living wage or higher. 8 (6 Oakland & 2 Alameda County) participants have become banked.	Alameda County: Central County (3) North County (2) Unknown (2)
The Youth Employment Partnership 2300 International Blvd Oakland, CA 94601	The Oakland Firefighters Youth Academy	\$40,000 Oakland	Provides low-income Oakland youth age 16 and up with the opportunity to gain basic job skills, career exposure, and build relationships with local firefighters through hands-on weekend academies and summer employment at Oakland firehouses.	24 Oakland low-income youth age 16 and up projected to participate in a weekly Saturday Firefighter Academy and receive a paid summer internship. 20 will complete the Saturday Academy, raise their GPA or improve school attendance, and/or obtain their CPR certification.	24 Oakland low-income youth age 16 and up participated in the weekly Emergency Medical Training. 24 obtained summer internship positions. The Saturday Academy Trainings and Fire Fighter Training have been rescheduled to occur in July.	Oakland: 94601 (2) 94608 (0) 94602 (1) 94609 (0) 94603 (3) 94612 (1) 94605 (3) 94619 (1) 94606 (3) 94621 (7) Unknown (3)



Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served
AC-OCAP & Office of Children & Youth Services (OFCY)	Oakland Summer Lunch Program	\$5,000	Summer food program for low- income children and youth	19,000 Oakland youth served summer lunches and snacks	Approximately 10,200 children and youth were served 70,000 lunches and snacks at 47 sites.	Oakland Youth
AC-OCAP and Department of Human Services (HSD) Community Housing Services (CHS)	Oakland's Annual Holiday Dinner	\$5,000	Co-sponsor the City's Annual Holiday Dinner for low- income residents	2,000 Oakland residents projected to be served.	2,000 Oakland residents to be served. Note: Winter activity	Oakland residents
AC-OCAP and Safe Passages	Alameda County Food Distribution		Co-sponsor food distributions		Note: Winter activity	Oakland families with children
Housing & Economic Rights Advocates 1040 Franklin St. Ste 1040 Oakland, CA 94612	Credit Repair for Stronger Tenants	\$20,000	Provides low-income residents with legal services to address eviction, credit and debt problems.	40 Alameda County (20 Oakland & 20 Alameda County) low-income residents who have eviction, credit and debt problems served individually and in-depth. 32 (16 Oakland & 16 Alameda County) residents will improve their credit score by 50 points. 20 (10 Oakland & 10 Alameda	41 (23 Oakland & 18 Alameda County) low-income residents who have eviction, credit and debt problems were served, including 11 (6 Oakland & 5 Alameda County) were served individually and in-depth. 0 (0 Oakland & 0 Alameda County) have improved their credit score by 50 points.	Oakland: 94601 (2) 94609 (1) 94602 (1) 94610 (0) 94603 (3) 94611 (0) 94604 (0) 94612 (1) 94605 (5) 94614 (0) 94606 (4) 94618 (0) 94607 (1) 94619 (2) 94608 (2) 94621 (1)
				20 (10 Oakland & 10 Alameda County) low-income residents with debt collection issues projected to be assisted. 6 (3 Oakland & 3 Alameda County) will receive eviction repair assistance.	11 (6 Oakland & 5 Alameda County) received assistance with debt collection issues. 1 (1 Oakland & 0 Alameda County) resident has received eviction repair assistance.	Alameda County: Central County (8) North County (4) South County (6) East County (0)



AC-OCAP GENERAL	L PROGRAMMI	NG				
Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served
Eden I&R 570 B Street Hayward, CA 94541	Information and Referral Services	\$100,000 (GF) \$10,000 (CSBG)	2-1-1 Information & Referral for Oakland EITC Information & Referral for Oakland & Alameda County	Information and Referral Services	31,807 (12,503 Oakland & 19,304 Alameda County) information calls were handled by 2-1-1. Of these 9,038 unduplicated calls, 4,353 were calls from Oakland and 4,685 were from elsewhere in Alameda County. 45,990 health, housing, and human services referrals were provided in Oakland and Alameda County; including 1,356 (472 Oakland, 884 Alameda County) for free tax preparation services.	Oakland and throughout Alameda County
Bay Area Legal Aid 1735 Telegraph Avenue Oakland, CA 94612	Alameda County Legal Safety Net Project	\$30,000	Increases self- sufficiency by providing access to free civil legal services for low- income people throughout Oakland and the surrounding Alameda County.	1,850 (1,000 Oakland & 850 Alameda County) low-income youth, refugees, veterans, re-entry clients and limited English proficient individuals projected to receive free, high-quality legal assistance. Of these, 195 (120 Oakland & 75 Alameda County) projected to receive emergency protection from violence.	1,526 (783 Oakland & 743 Alameda County) low-income youth, refugees, veterans, re-entry clients and limited English proficient individuals received free, high-quality legal assistance. Of these, 78 (33 Oakland & 45 Alameda County) received advice for domestic violence or sexual assaults.	Oakland: 94601 (80) 94611 (22) 94602 (41) 94612 (71) 94603 (68) 94613 (0) 94604 (6) 94614 (0) 94605 (102) 94617 (1) 94606 (60) 94618 (8) 94607 (89) 94619 (32) 94608 (29) 94620 (0) 94609 (41) 94621 (83) 94610 (32) 94623 (2) Unknown: (16) Alameda County: Central County (309) North County (101) South County (126) East County (109) Unknown (17)



Way of the Bay Area, Alameda County EITC Coalition 150 Frank H. Ogawa Plaza Oakland, CA 94612 Alameda County tax returns, income residents and countywide marketing. Alameda County tax returns, EITC claims, and financial services. \$23,240, countywide Oakland)	land & 12,541 Alameda w-income residents (20,843 d at 53 sites. 7 total in tax returns e (with \$12,478,880 in nd \$6.4 million captured TC (with \$4.2 million in
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CSBG Investment: \$ 653,854 Leveraging Total: \$6,144,839 Community Impact 12 Received High School Diploma 84 Obtained Employment 105 Received Transitional Housing/ Emergency Shelter 114 Obtained/Maintained Permanent Housing 1,567 Received Legal Assistance 9,038 Unduplicated Callers Assisted 31,807 Information Calls Answered 45,990 Service Referrals Provided 20,843 Tax Returns filed in Alameda County \$6.4 Million captured through EITC \$23.2 Million Total Refunds Captured	"Helping People Changing Lives" 23,952 Oakland Residents Served 18,196 Alameda County Residents Served 42,148 Total Low-Income Residents Served
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