

#### **CIVIL SERVICE BOARD MEETING AGENDA**

 Date: December 21, 2023

 OPEN SESSION 5:30 p.m.

 City Hall, One Frank H. Ogawa Plaza, Hearing Room 1

 BOARD MEMBERS:
 Chairperson, Yvonne Hudson- Harmon; Vice Chair, Lauren Baranco; Michael Brown; Beverly A. Williams

 STAFF TO THE BOARD:
 Mark Love, Interim HRM Director/Secretary to the Board

STAFF TO THE BOARD: Mark Love, Interim HRM Director/Secretary to the Board Tina Pruett, Human Resources Manager/Staff to the Board Marijess De Guzman, Human Resource Tech/ /Staff to the Board Meeti Sudame, Attorney to the Board

The following options will be available to observe this meeting:

Online video teleconference (via ZOOM): Click on the link to join the webinar: <u>https://us02web.zoom.us/j/86900035016?pwd=QTJwZ0JHSHIvWHRJa2llT1RDZFFpQT09</u> **Meeting ID: 869 0003 5016 Passcode: CSB2023** One tap mobile +16694449171,,86900035016#,,,,\*6922601# US +16699006833,,86900035016#,,,,\*6922601# US (San Jose)

### Please note: the Zoom link and access number are to view/listen to the meetings only, not for participation

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#### **OPEN SESSION AGENDA**

#### ROLL CALL

#### 1) PUBLIC COMMENT:

### COMMENTS ON ALL AGENDA ITEMS AND ITEMS NOT ON THE AGENDA WILL BE TAKEN AT THIS TIME.

Page 2

,	ROVAL OF THE DECEMBER 21, 2023 CIVIL SERVICE RD MEETING AGENDA	ACTION
3) UPDA	ATES, SECRETARY TO THE BOARD	INFORMATION
•	Summary information regarding staffing report	
4) CONS	SENT CALENDAR:	ACTION
a)	Approval of Provisional Appointment (2)	
	• Human Services Department (2)	
b)	Approval of Employee Requests for Leave of Absence (3)	
	• Department of Transportation (1)	
	<ul> <li>Oakland Public Library (1)</li> <li>Human Resources Management (1)</li> </ul>	
c)	Approval of Revised Classification Specifications (0)	
	• There are no classification specifications this month.	
5) OLD BU	JSINESS:	
a)	Approval of November, 30, 2023 Special Civil Service Board Meeting Minutes	ACTION
b)	Determination of Schedule of Outstanding Board Items	INFORMATION
c)	Informational Report on the Status of Temporary Assignments for Temporary Contract Service Employees (TCSEs) and Exempt Limited Duration Employees (ELDEs) Including a Report of the Names, Hire Dates, and Departments of all ELDE's and TCSEs in Accordance with the Memorandum of Understanding Between the City and Local 21	INFORMATION

#### 6) NEW BUSINESS:

a) Approval of New Classification Specification for Home Base Specialist

#### ACTION

#### 7) ADJOURNMENT

NOTE: The Civil Service Board meets on the 3rd Thursday of each month. The next meeting is scheduled to be held on Thursday, January 18, 2024. All materials related to agenda items must be submitted by Thursday, January 04, 2024. For any materials over 100 pages, please also submit an electronic copy of all materials.

Submit items via email or U.S. Mail to:

City of Oakland - Civil Service Board 150 Frank H. Ogawa Plaza, 2<sup>nd</sup> floor Oakland, CA 94612



Do you need an ASL, Cantonese, Mandarin or Spanish interpreter or other assistance to participate? Please email <u>civilservice@oaklandca.gov</u> or call (510) 238-3112 or (510) 238-3254 for TDD/TTY five days in advance.

¿Necesita un intérprete en español, cantonés o mandarín, u otra ayuda para participar? Por favor envíe un correo electrónico <u>civilservice@oaklandca.gov</u> o llame al (510) 238-3112 o al (510) 238-3254 Para TDD/TTY por lo menos cinco días antes de la reunión. Gracias.

你需要手語,西班牙語,粵語或國語翻譯服務嗎?請在會議前五個工作天電郵 civilservice@oaklandca.gov

或致電 (510) 238-3112 或 (510) 238-3254 TDD/TTY



# **Staffing Report**

### December 12, 2023

### Finance and Management Committee Human Resources Management





Vacancy rates (Encumbered, frozen, and budget vacancy factor) Regional vacancy rates Strategies New technology Recent hiring activity Workforce analysis





### **Citywide Vacancies**

Citywide Vacancy Summary					
Туре	All Positions	Vacant	% Vacant		
Total Sworn	1180.00	89.00	7.54%		
Total Miscellaneous	3105.11	700.31	22.55%		
Total	4285.11	789.31	18.42%		

\*Excludes Encumbered and Frozen Vacancies



### City of Oakland

## **Frozen Positions**

226.05 Frozen positions not included in the vacancy numbers

## **Encumbered Positions**

136.06 Encumbered positions not included in the vacancy numbers

## **Budgeted Vacancy Factor**

FY 2023/24 Budgeted Vacancy Factor

- Negative percentage applied to all positions
- 4-8% for most departments
- Higher rate for larger departments



City of Oakland

## **Regional Vacancy Rates**

	Table 6: Regional Vacancy Rates September 2023										
	San Jose	SF	Berk	Concord	Hayward	Fremont	Richmond	Vallejo	Oakland		
Current Budgeted FTE	6,803	35,254.84	1,823.08	418	966	1,019	742	N/A	4,285.11		
Vacancy Rate	13.46%	11.03%	12.93%	8.85%	17.08%	14.72%	17.52%	N/A	18.42%		
			Regiona	al Vacancy	Rates Ma	ay 2023					
Vacancy Rate	14.41%	12.47%	18.68%	11.30%	12.82%	12.76%	19.01%	N/A	19.17%		
		R	egional V	acancy Ra	ates Decei	mber 202	2				
Vacancy Rate	15.21%	13.27%	17.85%	11.63%	14.16%	12.56%	20.19%	26.75%	19.79%		
			Regiona	al Vacancy	Rates Ma	ay 2022					
Vacancy Rate	13.20%	NA	16.21%	13.69%	14.80%	11.49%	16.15%	28.48%	19.23%		

<sup>[1]</sup> The City & County of San Francisco submitted revised current and historical numbers based on "an improved methodology to more accurately report vacancy data."



## Strategies

- Fill HRM positions:
  - December 2022: HRM staff numbered 41 with 19 dedicated to recruitment
  - May 2023: HRM staff 49 with 27 dedicated to recruitment
  - December 2023: HRM staff 46 with 25 dedicated to recruitment
  - Six vacant positions under recruitment

### From Stakeholder analysis:

- New job announcement
- Integrated testing software
- Streamlining the planning process
- Reducing and eliminating redundant approvals
- New project management software to better track "time to hire"



## Strategies (continued)

- Community-focused hiring:
  - Continue to partner with EWD and the Oakland Forward Program
  - Expand job fair presence and marketing material
- New Technology:
  - Integrated Testing Software
  - New project management software
  - o Video interview platforms
  - E-offer letters
- Continuous Process Improvement



## Challenges:

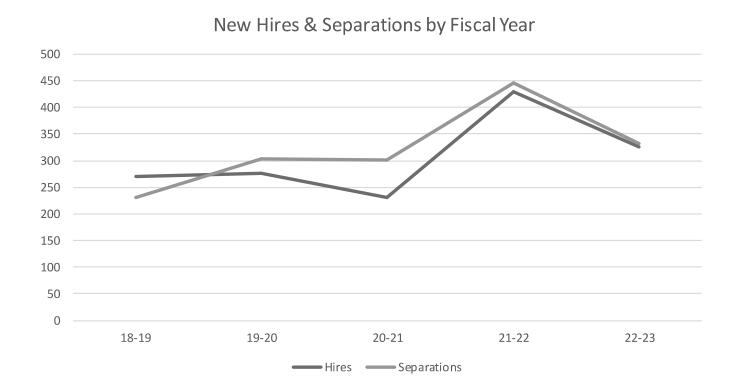
- National and regional market conditions
  - Unemployment rate historically low
    - US: 3.8%; California: 4.6%; Oakland-Fremont-Hayward area: 4.5%
- Non-responsive candidates from aging eligible lists
- The Great Resignation
  - Nov 2021 to September 2023: 4 million quits every month
- Outlook: The labor market continues to be competitive





## Workforce analysis:

#### Separations Continue to outpace hires





## Workforce analysis (continued):

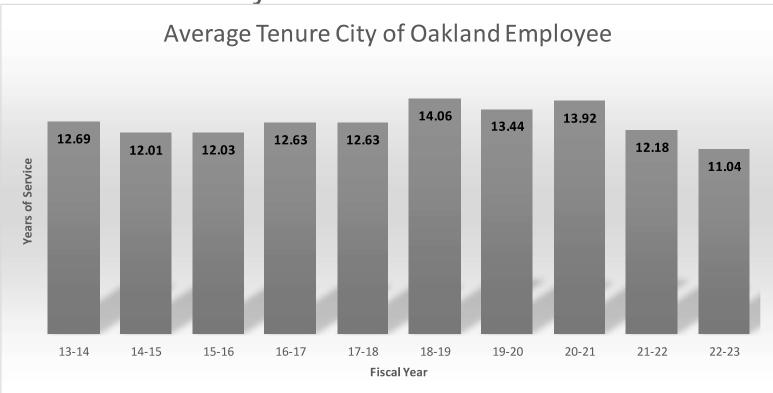
 Separations were slightly lower in FY 22-23 than the 21-22, but equivalent to 7.7% of the total budgeted FTE for the City

Table 7: Reasons for Separations									
FY	Resign	Retire	Other	Total					
22-23	201	84	48	333					
21-22	242	135	69	446					
20-21	140	123	39	302					
19-20	146	96	61	303					
18-19	111	78	41	230					
17-18	117	110	34	261					
16-17	106	131	39	276					
15-16	98	113	36	247					
14-15	80	108	43	231					
13-14	73	100	33	206					



## Workforce analysis (continued):

- Employee tenure:
  - o 6.8 years national average public sector
  - o Oakland: 11.04 years





### City of Oakland

## Workforce analysis (continued):

- FY 22-23 saw 327 new permanent hires
- The 22-23 budget deleted 62.35 FTE
- Between hires made and the reduction in budgeted FTE, the vacancy rate fell from 19.17% in May to 18.42% in October.
- 60.32% of vacancies filled in FY 22-23 were filled with existing City staff, thus creating a new vacancy, meaning that 60% of positions filled did not impact the vacancy rate.



## Summary:

- Vacancy rate is trending downward
- Oakland tracks with regional jurisdictions
- HRM staffing improving
- High competition for public sector talent
- Reduced applications (nationally and regionally)
- Separations continue to outpaces hires
- Employee tenure better than the national average, but lower than historically seen for Oakland



#### CITY OF OAKLAND

### MEMORANDUM

DATE:	December 21, 2023		
TO:	The Honorable Civil Service Board	FROM:	Alyssa Carnagey (AEC) Assistant Human Resources Analyst
THROUGH:	Mark Love, Acting Director of Human Res Secretary to the Board	sources Ma	nagement
THROUGH:	Amber Lytle, Human Resources Manager Tina Pruett, Human Resources Manager		
SUBJECT:	Request for Provisional Appointment in C Civil Service Board Meeting of December 2		

Attached is a request from the Human Services Department to make a provisional appointment to an Accountant III vacancy. The basis for this request is detailed in the attached Provisional Appointment Form as supporting documentation.

An Accountant III is primarily responsible for solving complex accounting and auditing problems; designing and maintaining accounting systems; preparing financial statements and reports; providing liaison with other departments; and training and directing assigned staff.

The minimum qualifications for Accountant III are the following:

Education: A Bachelor's degree from an accredited college or university in accounting, business administration, or a related field.

Experience: Three (3) years of professional accounting experience. Governmental accounting experience desired.

The selected candidate meets the minimum qualifications of an Accountant III. Their experience includes a Bachelor's Degree in Accounting and an Associate's Degree in Business Administration. The candidate has over three (3) years of professional accounting experience, including one (1) year of desired governmental accounting experience.

Recruitment and Classification is in the process of administering a Civil Service Examination to permanently fill this vacancy within 120 days. The job announcement is scheduled to open November 29, 2023.

I recommend that the Civil Service Board ratify the provisional appointment to this Accountant III vacancy in the Human Services Department beginning on November 27, 2023 and ending on or before March 26, 2024.

#### OAKLAND CIVIL SERVICE BOARD PROVISIONAL APPOINTMENT REQUEST

#### SCHEDULED MEETING DATE FOR CONSIDERATION: *December 21, 2023*

#### AREA REQUESTED

POSITION: <u>Accountant III</u> DEPARTMENT: <u>Human Services Department</u> APPOINTMENT DURATION: <u>11/27/2023-3/26/2024</u>

#### STATUS OF RECRUITMENT AND EXAMINATION PROCESS

DATE ELIGIBLE LIST EXPIRED OR WAS EXHAUSTED: June 23, 2023 DATE PERSONNEL REQUISITION RECEIVED: October 12, 2023 CURRENT STATUS OF EXAMINATION: Job Announcement Open from 11/29/2023 through 12/17/2023

#### JUSTIFICATION:

Reason Needed:

This provisional appointment is needed to fill one current vacancy. The requisition requesting a provisional appointment was approved on November 1, 2023. A provisional appointment will allow the work to be performed while an eligibility list is being developed.

Other Alternatives Explored and Eliminated:

#### **IMPACT IF REQUESTS ARE NOT APPROVED** (i.e., services, fiscal, other):

Attachments: N/A

Recruitment and Classification Staff Recommendation, including following pertinent information:

- Summary of Application Qualifications✓
- Current Residency Status: Not an Oakland Resident
- Current Employment Status: City of Oakland employee

I recommend that the Civil Service Board ratify the provisional appointment to this Family Services Specialist vacancy in the Human Services Department beginning on November 26, 2023 and ending on or before March 25, 2024.



#### CITY OF OAKLAND

DATE:	December 21, 2023		
TO:	The Honorable Civil Service Board	FROM:	Daryl Look Senior Human Resources Analyst
THROUGH:	Mark Love, Acting Director of Human Rese Secretary to the Board	ources Mar	nagement
THROUGH:	Amber Lytle, Human Resources Manager Tina Pruett, Human Resources Manager		
SUBJECT:	Request for Provisional Appointment in C ratified at Civil Service Board Meeting of D		•

Attached is a request from the Human Services Department to make a provisional appointment to a Family Services Specialist vacancy. The basis for this request is detailed in the attached Provisional Appointment Form as supporting documentation.

A Family Services Specialist is primarily responsible for planning, implementation and coordination of all family services activities at the centers, family child care homes, and in the home-based program option; coordinates services for families across service areas, inclusive of health, recruitment /enrollment /attendance, mental health, and disabilities; assists families in setting and achieving individual and family goals; serves as a liaison to link families with appropriate community resources, and assists with or locates assistance in crisis; promotes family engagement and understanding of outcomes and school readiness The minimum qualifications for Family Services Specialist are:

**Education**: A Bachelor's degree from an accredited college or university in early childhood education, elementary education, social work, human services, counseling, public health, a health profession or a related field with a minimum of twelve (12) Early Childhood Education units.

**Experience**: One (1) year of experience in coordinating or implementing health, social or education services to low-income families. Previous experience providing support and referral services to Head Start/Early Head Start families in bilingual communities is highly desirable.

The selected candidate meets the minimum qualifications of a Family Services Specialist. Their experience with several organizations includes extensive experience establishing and maintaining outreach and recruitment and ensuring enrollment of eligible children, determining eligibility, case management for eligible families, making home visits to families, and acting as a liaison and advocate for children and families.

Recruitment and Classification is in the process of administering a Civil Service Examination to permanently fill this vacancy within 120 days. The job announcement is scheduled to open in mid-December, 2023.

#### OAKLAND CIVIL SERVICE BOARD PROVISIONAL APPOINTMENT REQUEST

#### SCHEDULED MEETING DATE FOR CONSIDERATION: December 21, 2023

#### AREA REQUESTED

POSITION: Family Services Specialist DEPARTMENT: Human Services Department APPOINTMENT DURATION: <u>120 days maximum</u>

#### STATUS OF RECRUITMENT AND EXAMINATION PROCESS

#### DATE ELIGIBLE LIST EXPIRED OR WAS EXHAUSTED: <u>N/A – New classification developed</u>

#### DATE PERSONNEL REQUISITION RECEIVED: June 23, 20223 CURRENT STATUS OF EXAMINATION: Initial Planning Stages. Announcement targeted for posting in mid-December, 2023.

#### JUSTIFICATION:

Reason Needed: <u>This provisional appointment is needed to fill one current vacancy</u>. The requisition requesting a provisional appointment was approved on November 21, 2023. A provisional appointment will allow the work to be performed while an eligibility list is being developed.

Other Alternatives Explored and Eliminated: Consideration was given for allowing the position to go unfilled until an eligibility list could be established. However, the work to be completed is considered to be critical and urgent and could not wait until completion of a recruitment and examination.

#### **IMPACT IF REQUESTS ARE NOT APPROVED** (i.e., services, fiscal, other):

This position is responsible for planning, implementation and coordination of all family services activities at the centers, family child care homes, and in the home-based program option; coordinates services for families across service areas, inclusive of health, recruitment /enrollment /attendance, mental health, and disabilities; assists families in setting and achieving individual and family goals; serves as a liaison to link families with appropriate community resources, and assists with or locates assistance in crisis; promotes family engagement and understanding of outcomes and school readiness.

If the position is not filled, critical job duties would not be performed, and critical services would not be provided to Oakland residents.

Attachments:

New Family Services Specialist Classification Specification

Recruitment and Classification Staff Recommendation, including following pertinent information:

- Summary of Application Qualifications
- Current Residency Status: Not an Oakland Resident
- Current Employment Status: Current City of Oakland employee



### MEMORANDUM

**DATE:** December 21, 2023

**TO:** The Honorable Civil Service Board

FROM: Mark Love, Interim HRM Director / Secretary to the Board

SUBJECT: Request Authorization for Employee Requests for Leave of Absence

HRM is in receipt of three (3) Unpaid Leave of Absence requests pursuant to Personnel Manual Section 8.07 Miscellaneous Leaves of Absence.

Lopez, Manuel	Transportation Plan	ner Department of Transportation	November 27, 2023- December 08, 2023	CSR 8.0(c)
Ortiz, Ana	Library Assistant	Oakland Public Library Department	January 21, 2024- January 31, 2024	CSR 8.0 (c)
Garcia, Samadhi	Human Resources Clerk	Human Resources Management Department	December 11, 2023- April 09, 2023	CSR 8.0 (c)

#### **RECOMMENDATION:**

Staff recommends that the Civil Service Board approve the requested Leave of Absence forms.



Leave Type:

FCL - Family Care Extended SLV - Sick Leave (no pay) **Unpaid Leave** FDN - Family Death (no pay) ANP - Miscellaneous (no pay) MNP - Military Leave (no pay) Parental Leave (no pay) of Absence Today's Date 11/14/2023 Employee's Name Manuel Lopez Employee's ID 27700 Employee Job Title Transportation Planner Department/Division OakDOT/Parking & Mobility то 12/8/2023 11/27/2023 From Request: Days Hours Select Days or Hours No. of Days or Hours Yes 🗸 No 🛛 If yes, what type of leave Unpaid Leave Taken This Year? (Write appropriate code)

Comparison of Different Leave Types								
Leave Type	Maximum Duration	Keep Accrued <b>Seniority</b> ?	Seniority?	Keep Health Benefits?	Other			
FCL	4 mos*	Yes	No	Depends*	Comb. of paid & unpaid leave			
FDN	5 days	Yes	No	Yes	Family death leave (paid) exhausted			
MNP	1 year	Yes	Yes	For 5 mos*	For military training and service			
SLV	1 year	Yes	No	No*	Sick leave (paid) exhausted			
ANP	1 year	Yes	No	No*	Miscellaneous leave (no pay)			
PNP	1 year	No	No	No *	Parental Leave (no pay)			

\* Additional Information

Employees on ANP, MNP, SLV or PNP may continue to participate in a City group health plan under COBRA at their own cost.

Family Care Extended Leave allows employees to use a combination of paid and unpaid leave. Employees using paid leave keep their health benefits, while employees on unpaid leave for this category are entitled to extend their coverage under COBRA at their own cost. If the leave is unpaid parental, an employee may take up to a maximum of 5 months leave.

<u>Manuel Lopez</u> Employee's Signature

11/14/2023

Date

**Civil Service Board Approval** 

Date

<u>Fred Kelley</u> Department Head Approval

Date

City Manager Approval

Date

Note: Civil Service Board approval is required for leave of 5 days or more for classified employees. City Manager approval is required for leave of 5 days or more for exempt employees.

					Print Form
			Leave T	ype:	
CITY OF OAKLAN		aid Leave Absence		- Family Care Exter I - Family Death (no P - Military Leave (n	pay) ANP - Miscellaneous (no pay)
Employee's Nar	<sup>me</sup> Ana C	Ortiz	Employee	<sup>23961</sup>	Today's Date <b>11/30/23</b>
Department/Di	vision Libra	ary	E	mployee Job Title	Library Assistant
Request:	10	Days	Hours From	1/21/24	то 1/31/24
Unpaid Leave 1	Taken This Year?	Yes 🖌 No	lf yes, what typ		opropriate code)
124年12月2日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日	PROFESSION OF FEMALES, STREET, STRE	A MARKED MILLION AND A MARKED AND A			
「「「「「「「「」」」」		Comp	arison of Diffe	erent Leave Types	•
Leave Type	Maximum Duration	Comp Keep Accrued Seniority?	earison of Diffe	erent Leave Types Keep Health Benefits?	other
Leave Type FCL		Keep Accrued		Keep Health	
A State of the second	Duration	Keep Accrued Seniority?	Seniority?	Keep Health Benefits?	Other
FCL	Duration 4 mos*	Keep Accrued Seniority? Yes	Seniority? No	Keep Health Benefits? Depends*	Other Comb. of paid & unpaid leave
FCL	Duration 4 mos* 5 days	Keep Accrued Seniority? Yes Yes	Seniority? No No	Keep Health Benefits? Depends* Yes	Other Comb. of paid & unpaid leave Family death leave (paid) exhausted

\* Additional Information

1 year

PNP

Employees on ANP, MNP, SLV or PNP may continue to participate in a City group health plan under COBRA at their own cost.

No \*

No

Family Care Extended Leave allows employees to use a combination of paid and unpaid leave. Employees using paid leave keep their health benefits, while employees on unpaid leave for this category are entitled to extend their coverage under COBRA at their own cost. If the leave is unpaid parental, an employee may take up to a maximum of 5 months leave.

1301 anature Date

No

Civil Service Board Approval

Date

Parental Leave (no pay)

Department Head Approval

Date

11/30/23

City Manager Approval

Date

Note: Civil Service Board approval is required for leave of 5 days or more for classified employees. City Manager approval is required for leave of 5 days or more for exempt employees.

					Print Form
			Leave Typ	be:	
			FCL -	Family Care Exten	ded 📕 SLV - Sick Leave (no pay)
	🖢 Unp	aid Leave	FDN -	Family Death (no	pay) 🛛 🔀 ANP - Miscellaneous (no pay)
	۲	Absence		Military Leave (no	p pay) 🔽 Maternity Leave (no pay)
CITY OF OAKLAN		Absence			
Employee's Nar	<sup>ne</sup> SAMO	DH GARC	IA Employee's	<sup>™</sup> 2763	<b>3</b> Today's Date 12/11/23
Department/Di	vision HRA	A	Em	ployee Job Title	HR CLERK TO 04.09.23.
n	120 DAY No. of Days or Hours Taken This Year?	and the second se	Hours	10 10-	To 04.09.23.
	unen mis reur.	Yes No	lf yes, what type	eorieave	
				(Write ap	propriate code)
TO ACCE	PT AN I	NTERIM A	PPOINTHEN		Propriate code) EXEMPT CLASS,
TO ACCE	<u>pt An i</u>				EXEMPT CLASS.
TO ACCE	<u>PT AN 1</u> Maximum Duration			TT TO AN	EXEMPT CLASS.
	Maximum	Comp Keep Accured	barison of Differ Accrue	ant Leave Types Keep Health	EXEMPT CLASS.
Leave Type	Maximum Duration	Comp Keep Accured Seniority?	Darison of Differ Accrue Seniority?	ant Leave Types Keep Health Benefits?	EXEMPT CLASS. Other
Leave Type FCL	Maximum Duration 4 mos*	Comp Keep Accured Seniority? Yes	Darison of Differ Accrue Seniority? No	ant Leave Types Keep Health Benefits? Depends*	<b>Other</b> Comb. of paid & ujnpaid leave
Leave Type FCL FDN	Maximum Duration 4 mos* 5 days	Comp Keep Accured Seniority? Yes Yes	Darison of Differ Accrue Seniority? No No	ant Leave Types Keep Health Benefits? Depends* Yes	<b>EXEMPT CLASS.</b> Other Comb. of paid & ujnpaid leave Family death leave (paid) exhausted
Leave Type FCL FDN MNP	Maximum Duration 4 mos* 5 days 1 year	Comp Keep Accured Seniority? Yes Yes Yes	Darison of Differ Accrue Seniority? No No Yes	ant Leave Types Keep Health Benefits? Depends* Yes For 5 mos*	<b>EXEMPT CLASS.</b> Other Comb. of paid & ujnpaid leave Family death leave (paid) exhausted For military training and service

\* Additional Information

Employees on ANP, MNP, SLV or Maternity leave may continue to participate in a City group health plan under COBRA at their own cost.

Family Care Extended Leave allows employees to use a combination of paid and unpaid leave. Employees using paid leave keep their health benefits, while employees on unpaid leave for this category are entitled to extend their coverage under COBRA at their own cost. If the leave is unpaid maternity, an employee may take up to a maximum of 5 months leave.

**Employee's Signature** 

Department Head Approval

Civil Service Board Approval

Date

**City Manager Approval** 

Date

Note: Civil Service Board approval is required for leave of 5 days or more for classified employees. City Manager approval is required for leave of 5 days or more for exempt employees.



#### SPECIAL CIVIL SERVICE BOARD MEETING MINUTES (DRAFT)

Date: November 30, 2023

**OPEN SESSION 5:30 p.m.** 

City Hall, One Frank H. Ogawa Plaza, Hearing Room 1

<b>BOARD MEMBERS:</b>	Chairperson, Yvonne Hudson- Harmon; Vice Chair, Lauren Baranco; Michael Brown; Beverly A. Williams
STAFF TO THE BOARD:	Mark Love, Interim HRM Director/Secretary to the Board Tina Pruett, Human Resources Manager/Staff to the Board Marijess De Guzman, Human Resource Technician/Staff to the Board Meeti Sudame, Attorney to the Board

The following options may be available to observe this meeting:

Online video teleconference (via ZOOM): Click on the link to join the webinar: <u>https://us02web.zoom.us/j/86900035016?pwd=QTJwZ0JHSHIvWHRJa2llT1RDZFFpQT09</u> **Meeting ID: 869 0003 5016 Passcode: CSB2023** One tap mobile +16694449171,,86900035016#,,,,\*6922601# US +16699006833,,86900035016#,,,,\*6922601# US (San Jose)

### Please note: the Zoom link and access number are to view/listen to the meetings only, not for participation

• Telephone: Dial (for higher quality, dial a number based on your current location): +1 669 444 9171 US or +1 669 900 6833 US (San Jose) or +1 253 205 0468 US or +1 253 215 8782 US (Tacoma) or +1 346 248 7799 US (Houston) or +1 719 359 4580 US or +1 646 931 3860 US or +1 689 278 1000 US or +1 929 205 6099 US (New York) or +1 301 715 8592 US (Washington DC) or +1 305 224 1968 US or +1 309 205 3325 US or+1 312 626 6799 US (Chicago) or +1 360 209 5623 US or +1 386 347 5053 US or +1 507 473 4847 US or +1 564 217 2000 US **Webinar ID: 869 0003 5016 Passcode: 6922601** Find your local number: https://us02web.zoom.us/u/kbf5JUxHxH

#### **OPEN SESSION AGENDA**

#### ROLL CALL

Note: Chairperson Hudson-Harmon called the meeting to order.

#### 1) PUBLIC COMMENT:

### COMMENTS ON ALL AGENDA ITEMS AND ITEMS NOT ON THE AGENDA WILL BE TAKEN AT THIS TIME.

Public comments expressed by two speakers.

#### 2) APPROVAL OF THE NOVEMBER 30, 2023 CIVIL SERVICE BOARD MEETING AGENDA

#### **45228** Member Williams motioned to approve the November, 30, 2023 Service Board Meeting Agenda, seconded by Member Brown.

Votes: Board Member Ayes: – Hudson-Harmon, Baranco, Brown, Williams Board Member Noes: None Board Member Abstentions: None Board Members Absent: None

#### 3) UPDATES, SECRETARY TO THE BOARD

- Cordial introduction of Ayana Smith, new Staff to the Board
- Updates by Amber Lyttle on the OPD Rapid Hiring event for Police Communications Operator and Police Communications Dispatcher.
- Updates on Job Fairs and Community Events

#### 4) CONSENT CALENDAR:

- a) Approval of Provisional Appointments (1)
  - Housing and Community Development Department
- b) Approval of Employee Requests for Leave of Absence (8)
  - Finance Department (1)
  - Department of Transportation (1)
  - Housing and Community Development Department (2)
  - Oakland Parks, Recreation and Youth Development Department (2)
  - Oakland Public Library Department (1)
  - Office of the City Attorney (1)
  - Oakland Police Department (1)
- c) Approval of Revised Classification Specifications
  - Marine Sports Program Coordinator.

### **<u>45229</u>** Vice Chair Baranco motioned to amend the memo for the provisional appointment of Administrative Analyst II, seconded by Member Williams.

**ACTION** 

#### **INFORMATION**

#### ACTION

- Page 3
- Votes: Board Member Ayes: Hudson-Harmon, Baranco, Brown, Williams Board Member Noes: None Board Member Abstentions: None Board Members Absent: None

### <u>45230</u> Member Williams motioned to approve November 30<sup>th</sup>, 2023 consent calendar, seconded by Member Brown.

Votes: Board Member Ayes: – Hudson-Harmon, Baranco, Brown, Williams Board Member Noes: None Board Member Abstentions: None Board Members Absent: None

#### 5) OLD BUSINESS:

a) Approval of October 26, 2023 Civil Service Board Meeting Minutes ACTION

#### <u>45231</u> Vice Chair Baranco motioned to approve the October 26<sup>th</sup> 2023 Special Civil Service Board meeting minutes, Seconded by Member Williams.

Votes: Board Member Ayes: – Hudson-Harmon, Baranco, Brown, Williams	
Board Member Noes: None	
Board Member Abstentions: None	
Board Members Absent: None.	

b)	Determination of Schedule of Outstanding Board Items	INFORMATION
c)	Informational Report on the Status of Temporary Assignments for Temporary Contract Service Employees (TCSEs) and Exempt Limited Duration Employees (ELDEs) Including a Report of the Names, Hire Dates, and Departments of all ELDE's and TCSEs in Accordance with the Memorandum of Understanding Between the	INFORMATION

#### 6) NEW BUSINESS:

City and Local 21

a) Approval of new classification specification for Mobile Assistant Community Responders of Oakland (MACRO) Supervisor

## **<u>45232</u>** Vice Chair Baranco motioned to approve new classification specifications for Mobile Assistance Community Responders of Oakland (MACRO) Supervisor, Seconded by Member Williams.

Votes: Board Member Ayes: – Hudson-Harmon, Baranco, Brown, Williams Board Member Noes: None Board Member Abstentions: None

b) Overview of Statement of Economic Interest Statements also know as Form 700 – City Clerks Office

#### 7) <u>ADJOURNMENT</u>

### **45233** Vice Chair Baranco motioned to adjourn the meeting, seconded by Member Williams.

Votes: Board Member Ayes: – Hudson-Harmon, Baranco, Brown, Williams Board Member Noes: None Board Member Abstentions: None Board Members Absent: None

NOTE: The Civil Service Board meets on the 3rd Thursday of each month. The next meeting is scheduled to be held on Thursday, December 21, 2023. All materials related to agenda items must be submitted by Thursday, December 7, 2023. For any materials over 100 pages, please also submit an electronic copy of all materials.

Submit items via email or U.S. Mail to:

City of Oakland - Civil Service Board 150 Frank H. Ogawa Plaza, 2<sup>nd</sup> floor Oakland, CA 94612



Do you need an ASL, Cantonese, Mandarin or Spanish interpreter or other assistance to participate? Please email <u>civilservice@oaklandca.gov</u> or call (510) 238-3112 or (510) 238-3254 for TDD/TTY five days in advance.

¿Necesita un intérprete en español, cantonés o mandarín, u otra ayuda para participar? Por favor envíe un correo electrónico <u>civilservice@oaklandca.gov</u> o llame al (510) 238-3112 o al (510) 238-3254 Para TDD/TTY por lo menos cinco días antes de la reunión. Gracias.

你需要手語,西班牙語,粵語或國語翻譯服務嗎?請在會議前五個工作天電郵 civilservice@oaklandca.gov

或致電 (510) 238-3112 或 (510) 238-3254 TDD/TTY



#### CIVIL SERVICE BOARD APPEALS & HEARINGS CALENDAR PENDING LIST –December, 21 2023

#### 1. OPEN

Case Number	Classification	Dept.	Action Pending	Hearing Date	Notes/Next Steps
PBD-2022-AP02	Specialty Combination Inspector	Planning & Building Department	10.03 – Appeal of Disciplinary Action	TBD	Referred to Hearing Officer (still pending)
OPD-2022-AP01	Police Officer	Oakland Police Department	10.03 – Appeal of Disciplinary Action	7/06/2023- 7/11/2023 12/14/2023, 01/30/24 – 02/03/24	Referred to Hearing Officer

#### 2. OTHER PENDING ITEMS

Date Requested	Subject	Report From	Date Due

#### 3. CLOSED

Case Number	Classification	Dept.	Action Pending	Date Received	Notes

#### 4. UNDER REVIEW

Case Number	Classification	Dept.	Action Pending	Action Date	Notes

12/21/2023



### Staff Report

**DATE:** December 21st, 2023

TO: THE HONORABLE CIVIL SERVICE BOARD

- FROM: Mark Love, Interim Human Resources Director & Secretary to the Board
- SUBJECT: TEMPORARY EMPLOYEES Informational Report on the Status of Temporary Assignments for Temporary Contract Service Employees (TCSEs) and Exempt Limited Duration Employees (ELDEs) Including a Report of the Names, Hire Dates, and Departments of All ELDEs and TCSEs in Accordance with the Memorandum of Understanding Between the City and Local 21

#### SUMMARY

Staff has prepared this report to provide the Civil Service Board with an update on compliance with the Civil Service Rules related to temporary employees since the last report at the November 30, 2023 meeting. This report focuses on temporary employees in the categories of Exempt Limited Duration Employees (ELDEs) and Temporary Contract Service Employees (TCSEs), who are currently employed in the City of Oakland.

A total of one hundred thirty-eight (130) employees were in the TCSE (18), TCSE/Annuitant (40), and ELDE (72) categories as of pay period ending December 01, 2023. Of the those, zero (0) assignments are reported as non-compliant with Rule 5.06.

Reports showing all the temporary assignments discussed in this report are included in a list *(Attachment A)* and a chart of trends *(Attachment B)* attached to this narrative report to provide a snapshot of the overall changes month to month.

#### BACKGROUND

The use of temporary employees is allowed under Civil Service Rule 5 (Certification and Appointment) in recognition that standard Civil Service employment practices can be cumbersome when a time-sensitive assignment arises or existing resources do not fit a specific need. Pursuant to the Civil Service Rules, Section 5.06 governing temporary assignments, ELDE assignments may not exceed one year and TCSE assignments may not be "ongoing or repetitive."

#### STATUS OF NON-COMPLIANT ASSIGNMENTS

Of the one hundred thirty (130) temporary assignments, there are zero (0) reported as out of compliance with Rule 5.06.

#### RECOMMENDATION

Staff recommends that the Civil Service Board accept the monthly report on temporary assignments for Temporary Contract Service Employees (TCSEs) and Exempt Limited Duration Employees (ELDEs).

For questions regarding this report, please contact Interim Human Resources Director Mark Love at (510) 238-6338.

Attachments:

- A. TCSE/ELDE Report: For Payroll Period Ending December 01, 2023.
- B. TCSE/ELDE Compliance Trend Chart.

DEPT	LAST_NAME	FIRST_NAME	ORG	JOB_DATE	TYPE	HOURSNOTES	STATUS
CLOSED THIS PERIOD (1)							
HUMAN SERVICES	Luong	Michelle Ngoc Man	78231 - HS Classroom & Seasonal	11/26/2022	ELDE	Provide support to the department	
	7	Las site	501010 Dudget and Fiscal	10/10/0000		Assist department in processing	
PARKS AND RECREATION NEW THIS PERIOD (4)	Zarate	Jovita	501210 - Budget and Fiscal	12/10/2022	TCSE/Annuitant	172.5 accounts payable invoices	COMPLIANT
NEW THIS PERIOD (4)						Descrive responses in ante fan tha	
						Procure necessary parts for the maintenance and repairs of City	
						owed equipment. Distribute parts to	
						mechanics and service workers as	
						requested. Document parts	
						distrinuted in FA work order	
						management system. Perform	
DAKLAND PUBLIC WORKS	Andersen	Joseph	30541- Equipment Services Administration	11/25/2023	ELDE	inventory of stocker parts.	COMPLIANT
						Prepare meals and snacks for Head	
						Start children. Follow Head Start	
						Nutrition Coordinator approved	
						cycle menus. Follow appropriate	
						institutional kitchen policies and	
						procedures. Clean and operate	
						kitchen equipment in accordance	
						with regulations. Carry bulk supplies	
						from the store room to the food	
HUMAN SERVICE	Housheya	Yaser	78235 - HS Central Office Administration	11/11/2023	ELDE	preparation area	COMPLIANT
						Investigate complaints filed with the	
						Agency. Interview officers and complainants. Write reports based	
						on the evidence gathered. Gather	
						pertinent evidence material to	
						complaints. Provide assistance to	
						citizends filing complaints with	
POLICE	Koehler	Marv	66211-Community Police Review Agency	11/11/2023	ELDE	Agency.	COMPLIANT
						Investigate complaints filed with the	
						Agency Interview officers and	
						complainants. Write reports based	
						on the evidence gathered. Gather	
						pertinent evidence material to	
						complaints. Provide assistance to	
						citizends filing complaints with	
POLICE COMPLIANT (126)	Matz	Madeleine	66211- Community Police Review Agency	11/11/2023	ELDE	Agency.	COMPLIANT
						Provide assistance to OAK311 Call	
CITY ADMINISTRATOR	Carney	Patrice Lorraine	02151 - City Administrator Call Center	1/21/2023	ELDE	Center	COMPLIANT
						Support the migration of the website	
				0/40/0000		to a new content management	
CITY ADMINISTRATOR	Enslow	Michael	02112-Communications & Media	6/10/2023	ELDE	system	COMPLIANT

DEPT	LAST_NAME	FIRST_NAME	ORG	JOB_DATE	TYPE	HOURS	NOTES	STATUS
							Coordinate Volunteers for the	
							Homelessness Division, and	
							assesss needs, and opportunities.	
							Coordinate volunteer orientation and	
							training regarding City of Oakland.	
							Maintain records of volunteers,	
							placements and related data on	
							computerized data base. Prepare	
							reports demonstrating the collective	
							effort of volunteerism to address	
							homelessness and identify	
							mechanism to increase rapport and	
	11		00111	0/4/0000	EL DE		community development of	
CITY ADMINISTRATOR	Huff	VaShone	02141 - Homelessness	2/4/2023	ELDE			COMPLIANT
							Supervise and train Public Service	
							Representatives. Ensures daily	
							operations are up to date. Oversees	
							system operations and reports problems through resolution	
CITY ADMINISTRATOR	Logan	Lisa	02151 - City Administrator Call Center	5/13/2023	ELDE			COMPLIANT
	Martinez	Gabriel	02151 - City Administrator Call Center	12/10/2022	ELDE			COMPLIANT
	martinoz			12/10/2022			Point of contact of Summer food	
							vendors.sites and monitors.	
							attending advisory board meetings	
							and subscribing minutes, organizing	
							site visits and retreats, preparing	
							weekly delivery counts for SFSP	
							and maintaining files/online	
CITY ADMINISTRATOR	Oladeji	Segun Kunle	02111 - City Administrator: Administration Unit	7/8/2023	TCSE		database.	COMPLIANT
							Provide assistance to OAK311 Call	
CITY ADMINISTRATOR	Smith	Jalilah Amirah	02151 - City Administrator Call Center	12/10/2022	ELDE			COMPLIANT
							Assist Communications and Media	
CITY ADMINISTRATOR	Tcruz	Rudi A	02112 - Communications & Media	1/21/2023	TCSE			COMPLIANT
							Draft legal documents, including	
							discovery, pre trial/trial documents.	
							Compile, organize, summarize and	
							analyze materials obtained through	
							the pretrial process. Provide	
							paralegal support and strategic	
							support to attorneys through the pre	
							trail/trial process. Communicate with	
							other City departments or other	
							venues to collect documents.	
							Monitor progress of	
	C allian	1		0/5/0000	EL DE		cases/asssignment and be	
CITY ATTORNEY	Collins	Justin	04111 - City Attorney Administration Unit	8/5/2023	ELDE		proactive.	COMPLIANT

DEPT	LAST_NAME	FIRST_NAME	ORG	JOB_DATE	TYPE	HOURS	NOTES	STATUS
							Draft legal documents, including	
							discovery, pre trial/trial documents.	
							Compile, organize, summarize and	
							analyze materials obtained through	
							the pretrial process. Provide	
							paralegal support and strategic	
							support to attorneys through the pre	
							trail/trial process. Communicate with	
							other City departments or other	
							venues to collect documents.	
							Monitor progress of	
							cases/asssignment and be	
CITY ATTORNEY	Guzman	Ashlev	04111 - City Attorney Administration Unit	8/19/2023	ELDE		proactive.	COMPLIANT
	Rossi	Danie	04111 - City Attorney Administration Unit		TCSE/Annuitant	288	Provide support to department	COMPLIANT
	110001	Banio	errir engracement and a context of the	0/0/2020		200	Provide desktop support and on-board new	
							users FUND 1010, conduct training sessions	
							on existing software and create training	
							documentation, maintain desktop related	
CITY ATTORNEY	Chan	Patrick	04111 - City Attorney Administration Unit	10/30/2023	ELDE		software and hardware and assist IT	COMPLIANT
							Assistant City Auditor; temporary	
					TCSE/		assistance in peer review	
CITY AUDITOR	Edmonds	Michael	07111 - City Auditor Unit	5/29/2021	Annuitant	153.5	preparation and training staff	COMPLIANT
	Lamonas	Wildhad		0/20/2021	7 di inditarite	100.0	Oversee current audit work, evaluate the	
							work of audit and administrative staff,	
							represent the City Auditor in a variety of	
							citywide and community matters and assume	
							responsibility for the department's operations	
CITY AUDITOR	Luna	Eduardo	07111 - City Auditor Unit	10/28/2023	TCSE/Annuitant		in the absence of the City Auditor.	COMPLIANT
							Temporary Reception	
CITY CLERK	Mekki	Ihsan	03121 - City Clerk Unit	8/10/2020	TCSE	0	Coverage/Assistance	COMPLIANT
							Provide administrative support to	
CITY COUNCIL	Lopes	Joyce	00011 - Council Administration Unit	10/4/2016	TCSE/Annuitant		City Council	COMPLIANT
			35224 - Great Streets Maintenance Concrete and		TCSE/		Develop and monitor maintenance	
DEPT. OF TRANSPORTATION	Amate	David	Guardrails	12/10/2022	Annuitant	440	management program	COMPLIANT
							Accounts Payable and Receivables	
							functions. Grants billing,	
							reconciliation of deposits, deposit of	
DEPT. OF TRANSPORTATION	Calderon	Kristel	35121 - DOT Fiscal Services	8/5/2023	ELDE		payments	COMPLIANT
							Serves as project manager for	
DEPT. OF TRANSPORTATION	Krohn	Jeffrey S	35219 - Structures & Emergency Response	1/7/2023	TCE/Annuitant	242	public improvements projects	COMPLIANT
							Perform preliminary review of	
							allegations to recommend course of	
							action, recomment scope, timing	
							and direction of investigations and	
							draft an investigation plan. Analyze	
							and compile facts and date	
							complaint cases, obtain and	
							examine official documents such as	
							campaign records and disclosure	
							statements. Contact and interview	
							individuals, public servants,	
							members of public, candidates.	
DEPT. OF TRANSPORTATION	Kueh	Sow	35121 - DOT Fiscal Services	6/10/2023	TCSE/Annuitant	510		COMPLIANT
							Assisting with OPD tows, scofflaw,	
							Vehicle Encampment and	
DEPT. OF TRANSPORTATION	Lee	LaMejonna	35247- Mobility Management	7/8/2023	ELDE		Abandoned Vehicle	COMPLIANT

DEPT	LAST_NAME	FIRST_NAME	ORG	JOB_DATE	TYPE	HOURS		STATUS
	1						Engage the community in complex	
	i i						project design and policy decisions.	
	1						Assist higher level staff to	
	i i						coordinate with consultants on	
	1						projects and support contracting.	
	i i						Collect, organize, analyze and	
	1						present tranportation-related data.	
	1						Prepare and submit grant	
	1						applications. Assist higher level staff	
	1		35421 - Transforming Oakland Waterfront				with public reports and	
DEPT. OF TRANSPORTATION	Meza	Ruth	Neighborhoods (TOWN)	5/13/2023	ELDE		presentations.	COMPLIANT
	1						Temporary assistance to develop,	
	1						manage and implement the GoPort	
	1				TCSE/		Program (transportation	
DEPT. OF TRANSPORTATION	Neary	Michael	35211 - Department of Transportation	5/21/2018	Annuitant		improvement)	COMPLIANT
	1						Assist in the Great Streets Division	
	1				TCSE/		during process of hiring and on-	
DEPT. OF TRANSPORTATION	Wlassowsky	Wladimir	35219 - Structures & Emergency Response	11/13/2021	Annuitant			COMPLIANT
	1						Oversee receipt and assignment	
	1						complaints and investigations to	
	1						subordinate staff, assist in	
	1						coordination of outreach effors with	
	i i						community partners and	
	1						stakeholders, collect program	
	i i						performance measures data for	
DEPT. OF WORKPLACE AND							reporting purposes, oversee use of	
EMPLOYMENT STANDARDS	Berens	Matthew	67211 - Workplace Standards	6/10/2023	ELDE			COMPLIANT
	1						Receive and review certification	
	1						application for complete and	
	1						accurate information, work with	
	1						certification applicants to provide	
	1						assistance in completing the	
	1						application, input applications to	
DEPT. OF WORKPLACE AND EMPLOYMENT STANDARDS	l	Obviation a	67411 - Compliance	C/40/0000	ELDE		certification database and maintain	
EMPLOTIMENT STANDARDS	Jack	Christina	67411 - Compliance	6/10/2023	ELDE			COMPLIANT
	1						Advising staff on term sheeet	
	1						negotiations for a few projects such as 73rd and Foothill & others	
ECONOMIC & WORKFORCE	1						projects where his institutional	
	Lane	Patrick	85221 - Project Implementation: Staffing	8/5/2023	TCSE/Annuitant			COMPLIANT
		Faultick	00221 - Project Implementation. Stanling	0/5/2025			Succession planning to train new Real Estate	COMPLIANT
	l						Property Manager in all aspects of job.	
ECONOMIC & WORKFORCE DEVE	Hillmer	Jens	85221 - Project Implementation: Staffing	9/30/2023	ELDE			COMPLIANT
	l						Provides assistance to Business	
FINANCE	Atkins	Laurence	08431 - Business License Tax Unit	2/4/2023	ELDE		Tax division	COMPLIANT
				0/4/0000			Provides assistance to Business	
FINANCE	Gastelum Reyes	Oralia	08431 - Business License Tax Unit	2/4/2023	ELDE		Tax division	COMPLIANT
	i						Reviewing and processing payment	
	i						requests from City departments.	
	i						Communicating with City staff to	
	Searborough	Latiaha	09241 Develop	E/07/0000			resolve and correct errors and filing	
FINANCE	Scarborough	Latisha	08241 - Payables	5/27/2023	ELDE		documents.	COMPLIANT

DEPT	LAST_NAME	FIRST_NAME	ORG	JOB_DATE	TYPE	HOURS	NOTES	STATUS
							Create a project plan and manage	
							various project tasks for OCI,	
							document test cases and scripts,	
							manage end-user testing cycles,	
							test different components of OCI	
							project as needed and other ad-hoc	
							tasks as assigned by the Finance	
FINANCE	Tiwari	Sandeep	08111 - Finance and Management: Administration	9/16/2023	ELDE		department	COMPLIANT
			Ŭ				Temporary assistance to complete	
					TCSE/		Capital projects and end of year	
FINANCE	Treglown	Donna	08222 - General Ledger	6/18/2018	Annuitant		fiscal reconciliations.	COMPLIANT
		Donna		0,10,2010		0.010	Train new hires, help create an updated	
							payroll manual and job aids. Create recorded	
							video on tasks, help train department payroll	
FINANCE	Walston	Valarie	08121 - Finance and Management: Payroll	10/28/2023	TCSE/Annuitant		clerks and help with testing for Oracle and	COMPLIANT
TINANCE	Walston	Valarie	00121 - Tillance and Management. Fayron	10/20/2023			Systems team Oversee citywide procurement of	
							professional services, goods and services via	
							grants. Supervise 3 contracts unit staff and	
							eight purchasing staff, improve purchasing	
							processes and procedures to promote greater	
FINANCE	Woodward-Gonzales	Laura	08243 - Purchasing	10/14/2023	ELDE		equity and efficiency and prepare reports.	COMPLIANT
FIRE	Chow	Daniel	20351- Engineering Unit	4/17/2023	ELDE		Providing support to Fire dept.	COMPLIANT
							Temporary project to train current	
							staff and possible expand the	
							limited use of the Sea Wolf fire	COMPLIANT
					TCSE/		vessel to respond to emergency	
FIRE	Hellige	Scott	20813 - Fire Boat	8/12/2019	Annuitant	39	situations	
	Tiolige	00011	20010 The Boat	0/12/2010	7 Winditant		Reviews and approves permits and	
							business plans: conducts all	
FIRE	Skillern	Sherv	20331- Inspectional Services Unit	E/20/2022	TCSE/Annuitant		hazardous materials inspections	COMPLIANT
	Skillern	Sheryi	20331- Inspectional Services Unit	5/20/2022		207	Reviewing and assisting with	
							preparation of staff reportsto	
HCD	Howley	Janet	89929 - Housing Development		TCSE/Annuitant	285.5	support the dept. activities	COMPLIANT
HCD	Jackson	Brittni L.	89969 - Residential Rent Arbitration	2/4/2023	ELDE		Provide support to the department	COMPLIANT
							Facilitates extensive interaction with	
							Mayor, Council, community leaders,	
			89919 - Admin: Housing & Community		TCSE/		and other City departments	
HCD	Leshin	Maryann	Development	11/26/2022	Annuitant	301		COMPLIANT
1105							Hearing officer with the Rent	
HCD	Momita	Helene	89969 - Residential Rent Arbitration	9/16/2023	ELDE		Adjustment Program unit	COMPLIANT
							Plan, organize, manage, participate in and	
							direct the work of the project including the development.successfulimplementation and	
HCD	Huggins	Marchelle	89939 - Municipal Lending	10/28/2023	ELDE		quality control aspects of each project	COMPLIANT
					TCSE/			
HUMAN RESOURCES	Look	Daryl	05211 - Employment & Classification Unit	1/3/2021	Annuitant	257.5	Recruitment support for HSD	COMPLIANT
							Perform functional administrative	
HUMAN SERVICES	Ali	Kareema	78231 - HS Classroom & Seasonal	5/13/2023	ELDE		duties for the department	COMPLIANT
				0.10.2020			Supervise Early Childhood Center	
							Directors in day-to-day center	
HUMAN SERVICES	Bonnema	Kim	78231 - HS Classroom & Seasonal	1/7/2023	ELDE		operations	COMPLIANT
	Гроннениа		10201 - 110 Olassi UUIII & Seasuliai	1/1/2023			operations	

DEPT	LAST_NAME	FIRST_NAME	ORG	JOB_DATE	TYPE	HOURS	NOTES	STATUS
							Direct and oversee the smooth delivery of lunch and snack program for all eligible children, receive and sign for delivery of meals, maintain central records and logs according to federal and state guidelines, Identify and resolve problems and provide lead direction and training for assigned staff	
HUMAN SERVICES	Cooke	James	78241- Year Round Lunch Program Unitq	6/12/2021	TCSE		Install and repair signs, masonry,	COMPLIANT
HUMAN SERVICES	Echevaria	Rosalio	78231 - HS Classroom & Seasonal	2/4/2023	ELDE		playground hardware and other equipment, assist journey level crafts people, inspect, service and clean tools, equipment and work area.	COMPLIANT
							Receive and screen visitors and telephone calls, provide follow-up on more routine inquiries from the public or staff and refer or assist in resolution. Utilize word processors, type, review, edit aand proofread a variety of memoranda, correspondence, take messages or refer callers to appropriate persons and provide direction and on-the-job	
HUMAN SERVICES	Galbraith	Angela	75631 - Senior Center Unit	8/5/2023	ELDE		training to assigned personnel	COMPLIANT
HUMAN SERVICES	Gomez	Guadalupe	78231 - HS Classroom & Seasonal	<u>2/22/2020</u> 9/2/2023	TCSE		HS Classroom support Receive and screen visitors and telephone calls, provide follow-up on more routine inquiries from the public or staff and refer or assist in resolution. Utilize word processors, type, review, edit aand proofread a variety of memoranda, correspondence, take messages or refer callers to appropriate persons and provide direction and on-the-job training to assigned personnel	COMPLIANT
HUWAN SERVICES	nampton	Janen		9/2/2023	ELDE		Provide specialized assistance	
HUMAN SERVICES	Hatcher Jr.	Lucius	78231 - HS Classroom & Seasonal	10/15/2022	TCSE/Annuitant		and/or work direction in a wide variety of general finance ops	COMPLIANT
HUMAN SERVICES	Jacobs	Jacqueline	78362 - CSBG - Programs	10/29/2022	TCSE		Assists in the development and implementation of program strategies	COMPLIANT
HUMAN SERVICES	King	Jennifer	75631 - Senior Center Unit	4/15/2023	TCSE/Annuitant	0	Teach and/or lead program and classes in field of expertise	COMPLIANT
HUMAN SERVICES	LaMichhane	Margaret	78231- HS Classroom & Seasonal	6/10/2023	ELDE		Provide suppport to the department	
		Oinmi	75004 Millionman C. J. C. J. D. J.	0/5/0000			Complete psycho-social assessments for enrolled clients.Complete initial needs assessments and develop care	
HUMAN SERVICES	Li	Qingxing	75231 - Multipurpose Senior Service Program Un	8/5/2023	ELDE		plans for clients Prepare meals and snacks for Head	COMPLIANT
HUMAN SERVICES	Ly	Sandra	78235 - HS Central Office Administration	4/1/2023	ELDE		Start Children	COMPLIANT

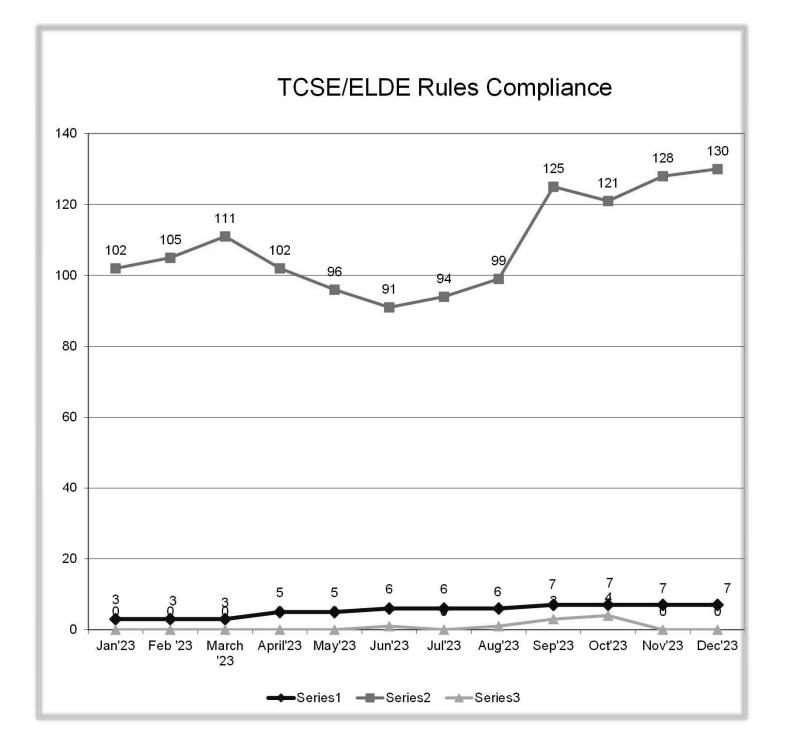
DEPT	LAST_NAME	FIRST_NAME	ORG	JOB_DATE	TYPE	HOURS	NOTES	STATUS
							Acts as program leader, including	
							the planning and implementation of	
HUMAN SERVICES	Nino Ignacio	Norma	78232- HS Central Office Admnistration	6/10/2023	ELDE		programs,	COMPLIANT
HUMAN SERVICES	Padilla	Manuel	75631 - Senior Center Unit	12/10/2022	ELDE		Assist with Custodian duties	COMPLIANT
						_	Pick up, sort and distribute	
HUMAN SERVICES	Perry	Milehannah	78231- HS Classroom & Seasonal	5/14/2022	TCSE	0	materials	COMPLIANT
	Destau	Denthe	75004 Comion Comton Linit	0/0/0000	TCSE/	004	Project Assistance in the Senior	
HUMAN SERVICES	Poston	Dorothy	75631 - Senior Center Unit	2/8/2020	Annuitant TCSE/	304	Services Section Provide support to Community	COMPLIANT
HUMAN SERVICES	Shelton	Susan	78411 - Community Housing Services	6/25/2022	Annuitant	0	Housing	COMPLIANT
HOWAN SERVICES	Shelton	Susan		0/20/2022	Annulani	0	Provide administrative support to	
HUMAN SERVICES	Steelman	Misty	75631 - Senior Center Unit	8/5/2023	ELDE		the department	COMPLIANT
	Oteeinan	IVIISTY		0/3/2023			Develop and coordinate citywide	
							youth leadership program, provide	
HUMAN SERVICES	Tiras	Sara	78251 - Youth Sevices	12/24/2022	ELDE		support, training and mentorship	COMPLIANT
	Thu			12/2 1/2022			Complete psycho-social	
							assessments for enrolled clients.	
							Complete initial needs assessments	
							and develop care plans for clients.	
							Arrange and/or order services as	
							detailed in the care plan. Monitor	
							client status and services by	
							monthly phone calls and quarterly	
							home visits. Develop, maintain and	
							update case management charts	
HUMAN SERVICES	Williams	David	78111 - DHS Administration Unit	7/22/2023	ELDE		and files	COMPLIANT
							Monitor contracts to ensure	
							compliance.Acts as program leader,	
							including the planning and	
							implementation of programs,	
							preparing budgets,	
							Reviews invoices and recommends	
							payments to contractors and	
HUMAN SERVICES	Williams	Dwight	78361 - CSBG - Admin	4/15/23	ELDE		consultants	COMPLIANT
HUMAN SERVICES	Wright	Carmen	78231 - HS Classroom & Seasonal	3/4/2023	ELDE		Provide support to the department	COMPLIANT
HUMAN SERVICES	Boyd	Marshay	78111 - DHS Administration Unit	9/30/2023	ELDE		Oversee or perform a variety of office administrative tasks	COMPLIANT
							Oversee or perform a variety of office	
HUMAN SERVICES	Eddings	Marquitta	78111 - DHS Administration Unit	9/30/2023	ELDE		administrative tasks	COMPLIANT
							Instruct children in basic infant/toddler education concepts, organize/set up	
							developmentally appropriate education and	
							play materials for the classroom/home, assist	
HUMAN SERVICES	Rebollo	Martha	78231 - HS Classroom & Seasonal	9/30/2023	TCSE/Annuitant	208.5	in planning, organizing and scheduling daily	COMPLIANT
							Maintain high quality classroom	
							environments that meet or exceed the	
							national average, plan and organize and schedule daily center activities, assist in	
			70001 110 01	40/44/2222			planning, organizing and scheduling daily	
HUMAN SERVICES	Williams-Reynolds	Marilyn	78231 - HS Classroom & Seasonal	10/14/2023	TCSE/Annuitant	111	activitites at the conter	COMPLIANT
	Ibrobim	Mamada	46241 Application Development	6/10/2023	ELDE		Managing support and database	
ITD	Ibrahim	Mamadou	46341-Application Development	0/10/2023			ETLs. ITD customer service	COMPLIANT
ITD	MacLeod	Robert	46241 Application Development	10/20/2024	TCSE/Annuitant	207	Assistance with Police/FIRE CAD	COMPLIANT
	IVIACLEOG	Robert	46341 - Application Development	10/30/2021		207	and Records Management Coordinate delivery of intensive	
ITD	Messac	Patrick	46531- Public Safety Applications	2/18/2023	TCSE	194	services.	COMPLIANT
	11/185586			2/10/2023		104	Managing support and database	
ITD	Wei	Mingyi	46341- Application Development	6/10/2023	ELDE		ETLs. ITD customer service	COMPLIANT
שחן	WGI	Inninghi	14004 1- Application Development	0/10/2023			ETES. ITD CUSTOMET SERVICE	

DEPT	LAST_NAME	FIRST_NAME	ORG	JOB_DATE	TYPE	HOURS	NOTES	STATUS
							Write grant proposals and apps	
							reviewand evaluate for compliance;	
							administer, develop, monitor	
							process. Design, negotiate,	
							administer contracts, conduct site	
							visits, review invoices. Asssists	
							citizen advisory board relating to the	
							development and implementation of	
							programs. Act as the departments	
							donations and volunteer coordinator	
							and prepare written materials for	
							public distribution, newsletters and	
							annual reports.	
LIBRARY	Dubois	Sara	61121 - Departmental Operation Unit	2/4/2023	ELDE		annual reports.	COMPLIANT
	200010			2/ 1/2020			Take calls for Planning and	
							Permitting and schedule	
							inspections. Prepare reports and	
PLANNING AND BUILDING	Gunari	Luke Charles	84229- Zoning	3/18/2023	ELDE		provide telecom assistance	COMPLIANT
F LANNING AND BUILDING	Gunan		04223- 2011ing	5/10/2025			Respond to inspection questions	
							from permit infor and permit	
	14.1	Level e e		10/15/0000				
PLANNING AND BUILDING	Kato	Janice	84421 - Engineering: Permit Center	10/15/2022	TCSE/Annuitant		questions portal	COMPLIANT
							Review and intake zoning cases,	
							respond to applicant/resident	
							requests, attend staff meetings and	
PLANNING AND BUILDING	Ramirez	Andrea	84229- Zoning	6/10/2023	ELDE		board and commission hearings	COMPLIANT
			84111 - Admin: Planning, Building &				Develop policy and procedures for	
PLANNING AND BUILDING	Rex	Diana	Neighborhood Preserv	10/29/2022	TCSE/Annuitant	507.5	permit and fiscal operations.	COMPLIANT
							Support for account receivable and	
							payable activities. Processes	
							invoces and provide support to	
POLICE	Averiett	Cydney	103242 - Records & Warrants	5/13/2023	ELDE		administrative duties.	COMPLIANT
							Completing overdue Public Records	
POLICE	Dixon Jr.	Leonard Alfred	103242 - Records & Warrants	2/4/2023	ELDE		request	COMPLIANT
							Create a comprehensive	
							improvement plan for the	
POLICE	Harris	Regina	103310- Communications Unit	3/19/2022	TCSE/Annuitant		communication division	COMPLIANT
POLICE	Hicks	Mark	106610- Background & Recruiting	3/18/2023			Background Investigations	COMPLIANT
1 02:02			recere Background a recordining	0/10/2020	10 E// unidate		Per MOU Agreement; TCSE/	
					TCSE/		Annuitant supporting OPD	
POLICE	Johnson	Carmen	106610 - Background & Recruiting	1/18/2014	Annuitant		backgrounding.	COMPLIANT
POLICE	Lau	Peter	106610 - Background & Recruiting		TCSE/Annuitant		Background investigations	COMPLIANT
TOLICE	Lau	1 6161	1000 TO - Dackground & Recruiting	0/10/2020		100	Per MOU Agreement; TCSE/	
					TCSE/		Annuitant supporting OPD	
POLICE	Lighten	Ronald	106610 - Background & Recruiting	9/23/2013	Annuitant		backgrounding.	COMPLIANT
FOLICE	Lignien	Ronalu	1000 TO - Dackground & Recruiting	9/23/2013	Annulani	401		
							Assistin developing and	
							administering budget for the Police	
							department and oversee A/P and	
							A/R, audits, budget administration,	
							grants, expenditure tracking and	
POLICE	Marshall	LaRajia	106510 - Fiscal Services	9/10/2023	ELDE		G/L management	COMPLIANT
							Develop comprehensive health and	
							wellness program for OPD	
POLICE	Nettles	Rechelle	103110 - Bureau of Services - Administration Unit	10/28/2023	ELDE		employees	COMPLIANT
							Call taker, Dispatching and working	
POLICE	O'Connell	Maricela	103310 - Communications Unit	4/29/2023	TCSE	111	service channel	COMPLIANT
							Per MOU Agreement; TCSE/	
					TCSE/		Annuitant supporting OPD	
POLICE	Pressnell	Edward	100610 - Background & Recruiting	9/23/2013	Annuitant	314.5	backgrounding.	COMPLIANT
	1.1000.100	Lanara	Letter buonground & Robruining	5,20,2010	. a monome	511.0	adding out out of the	1 - 2 ···· - [) · · · · ·

DEPT	LAST_NAME	FIRST_NAME	ORG	JOB_DATE	TYPE	HOURS	NOTES	STATUS
							Creating, restoring and editing	
							reports for the vision app. Identifying	
							recommendations for improving the	
							vision database. Designing and	
							testing 2024 Stop data	
POLICE	Thipavong	Becky	101130 - Office of the Inspector General	8/19/2023			requirements for Vision Tek	COMPLIANT
POLICE	Thomas Williams	Mark Darren Pamela	106610 - Background & Recruiting 106610 - Background & Recruiting		TCSE/Annuitant TCSE/Annuitant		Background Investigations Background Investigations	COMPLIANT COMPLIANT
	williams	Pamela	1000 TO - Background & Recruiting	3/4/2023	ICSE/Annuitant	47	Create official agency	
							communications to be distributed to	
							City Administration/City Council.	
							Organize and Facilitate Community	
							Outreach Events to include	
POLICE COMM	Gums	Kiana	66311 - Inspector General	1/7/2023	ELDE		educational events and forums	COMPLIANT
	Yun	Kellv	66111 - Police Commission	8/21/2023	TCSE	345		
				0/2 1/2020	1002	010	Manage IGs calendar, conduct	
							administrative tasks independently	
							to include HR and Fiscal.	
POLICE COMM	Sanchez	Marubeth	66311 - Inspector General	9/16/23	TCSE			COMPLIANT
							Plan, organize, manage and	
							participate in and direct the work of	
							the Democracy Dollars Program,	
							including the development,	
							successful implementation and	
							quality control aspects of the	
PUBLIC ETHICS	Doran	Suzanne	65111 - Public Ethics Commission	9/16/2023	ELDE		Program.	COMPLIANT
							Provide support to Equipment	
PUBLIC WORKS	Andersen	Joseph	30541 - Equipment Services Administration	4/15/2023	TCSE	702	service unit	COMPLIANT
PUBLIC WORKS	Barr	Adam	30682- Env Svcs Recycling & Solid Waste	4/29/2023	ELDE		Oversee the recycling hotline	COMPLIANT
							Plan,assign, and supervise	
							gardening and maintenance work in	
							and around city parks. Prepare daily	
							and weekly work schedules for	
							maintenance crews, inspect	
							assigned areas, ensure safe work	
							practices, provide training in the use	
							of park maintenance equipment,	
							pesticide, review landscape or	
	Oh a sha a			0/5/0000	тоог	c77 c	irrigation plans and provide written	
PUBLIC WORKS	Charles	Kevin	30652 - Landscape Maintenance	8/5/2023	TCSE	577.5	comments.	COMPLIANT
							Direct and monitor the city's design	
PUBLIC WORKS	Farmuran	David	30111 - Director and Human Resources Unit	4/04/0000	TCSE/Annuitant	50	and construction, project	COMPLIANT
PUBLIC WORKS	Ferguson	David	30111 - Director and Human Resources Unit	1/31/2023	ICSE/Annuitant	50	management and maintenance Prepare review plans for	
PUBLIC WORKS	Foster	Frank	30673 - Graffiti Abatement & Rapid Response	4/30/2022	TCSE	0	specifications	COMPLIANT
FOBLIC WORKS	1 03(6)		Soors - Granni Abatement & Rapid Response	4/30/2022	TCOL	0	Review, process and file Notice of	
							Completetion, and to complete final	
			30211 - Engineering and Construction -				balancing contracts to close out	
PUBLIC WORKS	Henry	Nocoasha	Administration	9/11/2023	ELDE		projects.	COMPLIANT
PUBLIC WORKS	Hutchins	Thomas Lee	30652 - Landscape Maintenance		TCSE/Annuitant	578	Assist Park and Tree services unit	COMPLIANT
						0.0	Provide assistance in managing	
PUBLIC WORKS	Kattchee	Susan	30611 - Facilities & Environ Asst. Director's Office	3/19/2022	TCSE/Annuitant	0	Public Works dept.	COMPLIANT
							Project manage sewer and storm	
							drainage capital projects and	
							stormwater permit compliance	
PUBLIC WORKS	Law	Allen	30244 - Sanitary Sewer Design	3/18/2023	TCSE/Annuitant	607.5	projects	COMPLIANT
							Provide administrative support to	
	1	Alexius	30557 - Facilities: Structural		TCSE	808.5		COMPLIANT

DEPT	LAST_NAME	FIRST_NAME	ORG	JOB_DATE	TYPE	HOURS	NOTES	STATUS
PUBLIC WORKS	Vaughan	Richard	20541 Equipment Convises Administration	4/1/2023	ELDE		Assist with Equipment Services unit	COMPLIANT
PUBLIC WORKS	Williams	Tedd	30541 - Equipment Services Administration 30673- Graffiti Abatement & Rapid Response	6/10/2023	ELDE		Facility security assistant	COMPLIANT
	TVIIIdinis			0/10/2020	TCSE/		Assistance in the OPW Training	
PUBLIC WORKS	Weed	Jonelyn	30111 - Director & Human Resources Unit	11/1/2021	Annuitant	162	Program	COMPLIANT
							Seek out and apply for grant funding to	
							comply with zero-emission mandates, assess options available for zero-emission	
							replacement vehicles and equipment	
PUBLIC WORKS	Vargas	Abel	30541 - Equipment Services Administration	10/14/2023	TCSE/Annuitant	75	develop 10 year fleet electrification plan and	COMPLIANT
PUBLIC WORKS	Weiss	Steven	30111 - Director and Human Resources Unit	10/14/2023	TCSE	133.5	Coordinate interagency projects to ensure Bureau consistency	COMPLIANT
				10/14/2020	1002	100.0	Direct and assign the work of a crew,	
							schedule vehicle and equipment use,train	
							staff, perform the more complex gardening and horticulture assignments, perform ball	
							filed maintenance, prune and trim shrubs, cut	
							and remove weeds, rake and clearn ground,	
PUBLIC WORKS	Santiago III	Jose	30652 - Landscape Maintenance	10/28/2023	TCSE	152	mow while treating soil and clear out drain	COMPLIANT
							Assist department with program	
	Conlon	Gillian	70111 Violance Brovention Administration	11/11/2023	ELDE		planning,research, analysis and	COMPLIANT
VIOLENCE PREVENTION	Caplan	Gillian	70111 - Violence Prevention Administration	11/11/2023	ELDE		development Provide administrative support to	
VIOLENCE PREVENTION	Corona Orellana	Ashley	70211 - Oakland Unite	8/5/2023	ELDE		the department	COMPLIANT
		7.1011103		0.0.2020			Set work priorities, coordinate	
							assignments, monitor daily case	
VIOLENCE PREVENTION	Haywood	Leonard Alfred	70211 - Oakland Unite	6/10/2023	ELDE		mgmt activities	COMPLIANT
							Support the implementation and	
VIOLENCE PREVENTION	Liboiron-Cohen	Zachary Charles	70111 - Violence Prevention Administration	2/4/2023	ELDE		coordination of Town Nights	COMPLIANT
							Coordinate delivery of intensive	
							services to individuals/families at	
							the highest level of risk for gun violence. Work with Direct Service	
							staff and Supervisors on	
							implemention activities, trainings	
							and contracts with outside vendors.	
							Report on grant activities to a	
VIOLENCE PREVENTION	Medina	Laura	70111 - Violence Prevention Administration	2/4/2023	ELDE		variety of stakeholders.	COMPLIANT
							Provide gender-based violence	
							case management. Administer	
	N	N		2/40/2022	FUDE		intake and assessment and work	
VIOLENCE PREVENTION	Mora	Yvette	70211 - Oakland Unite	3/18/2023	ELDE		with client on case plan completion Direct and manage direct service	COMPLIANT
							unit. Implement a variety of direct	
							service programs, including short	
							term and long term. Coord and	
							manage work city & county dept.	
							Tracl deliverables and convey	
VIOLENCE PREVENTION	Nieves	Jennifer	70211 - Oakland Unite	2/4/2023	ELDE		program successes	COMPLIANT
							Monitor case management loads, hold case conferencesm and ensure	
VIOLENCE PREVENTION	Romero	Jennifer	70211 - Oakland Unite	5/27/2023	ELDE		focus on high-risk clients.	COMPLIANT
VIOLENCE PREVENTION	Summers	Jeremy	70211-Oakland Unite	6/10/2023	ELDE		Case Management support	COMPLIANT
				0.10.2020			Provide case management support ,	
							administer an intake and assessment to	
VIOLENCE PREVENTION	Cox	Natashca	70211 - Oakland Unite	10/14/2023	ELDE		inform a case plan and work with the client on	COMPLIANT
							Provide case management support ,	
							administer an intake and assessment to inform a case plan and work with the client on	
VIOLENCE PREVENTION	Diaz Vasquez	Alex	70211 - Oakland Unite	10/14/2023	ELDE		case plan completion	COMPLIANT
VIOLENCE PREVENTION	Zamora	Maritza	70111 - Violence Prevention Administration	3/18/2023	ELDE		Provide administrative support	COMPLIANT

DEPT	LAST_NAME	FIRST_NAME	ORG	JOB_DATE	TYPE	HOURSNOTES	STATUS
NON-COMPLIANT (0)							





# MEMORANDUM

**DATE:** December 21, 2023

**TO:** The Honorable Civil Service Board

**FROM:** Jaime Pritchett Principal Human Resource Analyst

THROUGH: Tina Pruett, Human Resources Manager, Recruitment & Classification

### **THROUGH:** Mark Love, Interim Director of Human Resources Management Secretary to the Board

### SUBJECT: Approval of New Classification Specification for Home Base Specialist

Based upon a upon a classification review originally requested by an employee at the Human Services Department (HSD), Human Resources Management (HRM) has proposed the creation of a new classification specification titled **Home Base Specialist**.

The incumbent who oversees the home-based program staff and related service delivery requested a classification study in April 2021, which was completed in April 2022. The findings indicated that a new classification should be established to more fully capture the breadth and depth of work assigned to the position.

In response to the most recent Federal Review that occurred in 2021, the Head Start Program required adjustments to its organizational structure. Additionally, the Head Start Program and Performance Standards are periodically updated, and Head Start Programs must adapt to ensure compliance with all regulations. Given these factors, HSD has been partnering with HRM to establish new classifications to address gaps in program management and service delivery. The Head Start Program lacked a variety of mid-level management positions and other positions possessing specialized knowledge to improve service delivery. Significant progress has been made to create new classifications and facilitate necessary changes. HSD focused their initial efforts on classifications related to the education services and operations areas; more classification changes are coming related to other service areas, including home-based services.

Earlier this year, the Civil Service Board approved new classifications titled Early Childhood Education Manager, Early Learning Specialist, and Head Start Program Operations Manager. The first of two classifications related to the home-based program is on the agenda for approval in December 2023. We expect to route more classifications (new and revised) to the Board for approval in the coming months, including the new classification that reports to this Home Base Specialist.

A summary of the duties expected to be performed by this classification is provided below:

Responsible for the implementation and oversight of home-based program services, ensuring compliance with Head Start program and performance standards, amendments, and federal and state regulations and laws while maintaining confidentiality of children, families, and providers involved in the program; providing administrative services and analytical information needed to ensure effective and efficient operations of the Head Start

Program; monitoring requirements of the program, which includes entering, interpreting, and assessing data and reporting findings to the supervisor, advisory team, and affected staff; supervising, training, and evaluating assigned staff; and performing related duties as assigned.

The funding for the position is currently available, and it will be converted once the new classification is fully established. The approved description will be used for any future recruitment and selection processes.

The International Federation of Professional and Technical Engineers (IFPTE, Local 21) was notified of the proposal to create this new classification. City and union representatives began discussing the item in February 2023. Concerns were discussed to ensure that the description accurately and thoroughly reflects the expectations, roles, and responsibilities under the new structure. Feedback was provided by the union and incorporated into subsequent drafts of the classification specification. Meetings were held in between February 2023 and October 2023 and recently concluded. The union sent an email on December 5, 2023 stating that there are no objections to the proposed new classification.

The salary ordinance amendment to formally add the classification to the City's Salary Schedule will be scheduled for the Finance and Management Committee in February/March 2023. Two readings by City Council will follow.

Staff recommends that the Civil Service Board approve the proposed new **Home Base Specialist** classification specification.

Attachments: Proposed new Home Base Specialist classification specification.



## HOME BASE SPECIALIST

DRAFT Nov. 2023

**Class Code: PPXXX FTE** 

**Civil Service Classified** 

### DEFINITION

Under direction in the Human Services Department, is responsible for the implementation and oversight of home-based program services, ensuring compliance with Head Start program and performance standards, amendments, and federal and state regulations and laws while maintaining confidentiality of children, families, and providers involved in the program; provides administrative services and analytical information needed to ensure effective and efficient operations of the Head Start Program; monitors requirements of the program, which includes entering, interpreting, and assessing data and reporting findings to the supervisor, advisory team, and affected staff; supervises, trains, and evaluates assigned staff; and performs related duties as assigned.

### **DISTINGUISHING CHARACTERISTICS**

This is a supervisory classification that supervises, guides, and evaluates home-based staff in delivering high quality child development services and ensuring program goals and objectives are met. It is distinguished from the higher-level Head Start Education Manager, which has responsibility for the entire education domain.

The incumbent receives general supervision from the Head Start Education Manager and supervises Home Base Visitors and oversees both grantee and partner operated programs.

### **EXAMPLES OF DUTIES -** *Duties may include, but are not limited to, the following:*

Supervise, guide, advise, and evaluate home visitors in day-to-day operations; develop and train staff and partners; provide and review staff performance evaluations and create professional development goals; monitor staff and partner adherence to program policies and procedures.

Oversee and develop all home based programs including expectant families and mobile home based services.

Provide leadership and modeling; establish and maintain quality work standards; provide training and technical assistance to Head Start 0-5 staff, parents, and partners.

Monitor performance and compliance through documented staff observations; oversee homebased program services to ensure compliance with Head Start Performance Standards, amendments, and federal and state regulations and laws.

Oversee and administer the Home Based partner contract, including reviewing and approving invoices; ensure services are provided per the contract specifications in compliance with federal, state, and local regulations.

Implement applicable assessments such as the home visiting and environmental rating observations for socializations; provide curriculum training and ensure curriculum fidelity.

Develop and design staffing plans and assignments for all home-based program participants that ensure the cohesion of home-based program staff and the effectiveness of staff's job responsibilities.

Participate in the recruitment of staff, effectively collaborating with Human Resources Management to ensure applicants meet qualifications; ensure thorough onboarding of all new staff according to City and Head Start program requirements.

Develop, evaluate, assess, and implement new and current policies and procedures for the homebased program; design and implement monitoring tools for all home-based program policies and procedures.

Review all local, state, and federal information and share pertinent information with direct supervisor and Head Start management.

Collaborate and establish effective communication with all Head Start 0-5 program areas [Nutrition; Health; Family Engagement; Education; Disabilities/Mental Health; Eligibility, Recruitment, Selection, Enrollment, and Attendance (ERSEA); Human Resources & Fiscal; Data and Monitoring] to ensure program services are being provided and implemented.

Develop and implement strategic plans to incorporate School Readiness initiatives into program services.

Establish regular onsite presence; work closely with service area managers to ensure service delivery; prepare for and lead parent meetings, attend meetings as needed, plan department events in collaboration with staff.

Continue professional development by attending trainings, workshops and meetings as needed. Ensure that written reports and plans, as required, are adequate, clear, and timely.

Develop, maintain, and implement knowledge of developmentally appropriate and culturally sensitive practices and effective teaching and comprehensive services strategies.

Oversee the implementation of procedures that prevent recurrence of previous quality and compliance issues, including previously identified deficiencies, safety incidents, and audit findings; ensure the correction of quality and compliance issues is managed immediately, or as quickly as possible.

Use information from ongoing monitoring and the annual self-assessment, and program data on teaching practice, staffing and professional development, family needs assessments, and education and comprehensive services, to support the program to identify program needs, and develop and implement plans for program improvement.

Ensure child-level assessment data is aggregated and analyzed as required by federal, state, and local regulations, and used with other program data to direct continuous improvement related to curriculum choice and implementation, teaching practices, professional development, program design and other program decisions, including changing or targeting scope of services.

Assist management with designing, implementing, and monitoring a system of documenting, collecting, and utilizing data across the home-based program service area for compliance with Head Start, state, and local program regulations.

Maintain adequate record keeping and confidentiality of individual records and reports related to all service areas; ensure timely and accurate reporting of program; generate reports; read, analyze,

#### PAGE 3

and interpret data from child assessments, screening, observation, and fidelity tools to create child and center specific goals; check and review data for completeness, accuracy and conformance with established regulations and procedures; analyze and synthesize data to determine trends and training.

Monitor and ensure family participation using child development and family engagement information to meet established family goals and needs while providing support services.

Responsible for budget and inventory including monitoring, expenditures, and cost control for area for both grantee and partner home-based programs.

Ensure safety policies and procedures are in place, implemented and monitored.

Present and facilitate workshops for staff, parents, and other care-providers of children in the Head Start program.

Operate a motor vehicle in the performance of assigned duties.

May be asked to fill in as needed to meet adult to child licensing ratios, assist with program operations during urgent situations, and maintain safe, center conditions.

### **KNOWLEDGE AND ABILITIES**

Knowledge of:

- Federal, state, and local regulations on services to children and social service programs.
- Principles of program planning and implementation.
- Head Start Performance Standards.
- Research-based curriculum.
- Procedures, screenings, and assessments related to early childhood education, family services, and health requirements (e.g., hearing and vision screening and height/weight growth assessments).
- Intake, assessment (vs. interview), and facilitation techniques related to parents and families.
- Communication methods and techniques
- Local community resources and relevant community partners family referrals.
- Standard records management methods.
- Data and ongoing monitoring including collecting, entry, analyzing and organizing data.
- Principles and practices of supervision, training, and development.
- Program administration, planning, and evaluation techniques.
- Contract negotiations and administration.
- Budget development and administration.
- Computer systems and software applications including automated database management systems.
- Social justice (race and equity) principles in early childhood development.
- Coaching principles.

Ability to:

- Plan, organize, direct, and evaluate Head Start and Early Head Start programs in accordance with federal, state, and local regulations as well as program goals and objectives.
- Work with diverse populations including special needs families.

- Complete projects under tight deadlines even when there are competing requirements and changes in assignments.
- Demonstrate flexibility, multi-tasking, and adaptability to a rapidly changing work environment.
- Proactively observe, assess, problem solve, and act quickly to develop and implement solutions responding to the needs of children, families, and staff including site management, staffing needs, and site visits from monitoring agencies.
- Respond appropriately to an emergency or a crisis situation.
- Maintain all assigned workflow and a high level of customer satisfaction in a dynamic working environment.
- Maintain cooperative, tactful, and sensitive working relationships with co-workers, supervisors, families, and the community to work as part of a team and collaborate with colleagues.
- Supervise children and ensure a safe environment including monitoring and responding to events at all times in the socialization and/or classroom, outdoor play areas, and on field trips.
- Stand, walk, squat, kneel, bend, twist, reach above shoulder level and below waist level, push and pull, and lift up to 50 lbs. while monitoring children for more than one (1) hour at a time.
- Grasp and manipulate items such as writing utensils.
- Sit on the floor while working with infants, toddlers, and children for at least one (1) hour at a time.
- Carry and bottle feed infants/toddlers for at least one (1) hour at a time.
- Demonstrate a supportive attitude to families.
- Solve problems, utilize effective critical thinking and judgment, and make independent decisions.
- Prepare reports of a technical or evaluative nature; prepare spreadsheets, tables, graphs, and flyers to present information.
- Use all program data to design and deliver strategies for meeting program goals and provide high quality outcomes for all children.
- Monitor and administer a budget.
- Negotiate and administer contracts.
- Communicate effectively orally and in writing.
- Work independently and as part of a group when necessary.
- Computer systems and software applications.
- Establish and maintain effective working relationships with families, staff, and contracted partners.

### MINIMUM QUALIFICATIONS

Any combination of education and experience that is equivalent to the following minimum qualifications may be acceptable.

#### Education:

A Bachelor's degree from an accredited college or university in early childhood education, special education, public health, psychology or closely related field is required. A Master's Degree is desirable.

#### **Experience:**

Three (3) years of progressively responsible work experience in education, early childhood development, mental health, special/exceptional needs, public health or closely related field including services to children, birth to five (5) years of age, including at least one (1) year of supervisory experience. Previous experience interfacing with data systems, data analytics, and data-driven decision-making is highly desirable. Other desirable experience includes Management Information System (MIS) development and implementation and/or applying results-based accountability tools.

Note: A Master's Degree may substitute for up to two (2) years of experience but at least one (1) year of supervisory experience is required.

### LICENSE OR CERTIFICATE

Successful incumbents in this position are expected to operate automotive vehicles in the performance of assigned duties. Due to the nature of the assignment and the hours worked, public transportation may not be a cost effective or efficient method for traveling to the various locations required. Individuals who are appointed to this position will be required to maintain a valid California Driver's License throughout the tenure of employment OR demonstrate the ability to travel to various locations in a timely manner as required in the performance of duties.

Obtain and maintain throughout the tenure of employment and renew upon expiration, if applicable:

- Pediatric CPR and First Aid certifications within ninety (90) days of hire; and
- Three (3) units of infant/toddler coursework and three (3) Early units supervised field experience in ECE/CD within the probationary period; and
- Certification in Home Based Curriculum within probationary period; and
- Home Visitor Child Development Associate Credential within twelve (12) months of hire.

The following certifications are highly desirable:

- Supervisor or Program Director Child Development Permit
- Home Visitor Rating Scale (HOVRS) Certification
- Family Development Credential

### **OTHER REQUIREMENTS**

Depending on nature of assignment, candidates who receive offers of employment will be required to submit fingerprints, undergo a criminal record clearance, have a physical examination including a TB (tuberculosis) screening, obtain required immunizations related to being in a classroom, and provide up to date immunization records (annually or when expired) as required by Child Care Licensing.

DEPT. OF HUMAN RESOURCES MANAGEMENT USE ONLY

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Established :	/ /	CSB #:44873	Resolution	Salary Ordinance #:	
Exempted:	Y D ND	Exemption Resolution			
Revision Date:	/ /	CSB R #:	esolution		
Re-titled	/ /	CSB R	esolution	Salary	
Date:		#:		Ordinance #:	
(Previous titl	e(s):	)			