

Recycling Backyard Service Rates and Refunds

If you paid to have recycle carts at your multi-family property brought to the curb for service by **California Waste Solutions**, (known as "backyard service"), between July 1, 2015 and December 31, 2021, you may be eligible for a refund.

You should have received a notice in the mail about your potential refund in January. Please look for this mail and follow the included directions.

In order to get a refund for your potential overpayment, you must file a claim form online at www.CWSSettlement.com.

For complete information about the settlement, go to www.CWSSettlement.com. You may also email the claims administrator at CWSSettlement@cptgroup.com or call 1-833-493-1547.



CITY OF
OAKLAND

The Oakland City Council approved a settlement of the City's lawsuit against California Waste Solutions, Inc. (CWS) to recover for Oakland ratepayers approximately \$6 million in overcharges for bringing recycling carts at multi-family buildings out to the curb ("backyard service").

The settlement requires that CWS refund approximately 2,000 multi-family building owners for overcharging between July 1, 2015 and December 31, 2021. The settlement also resulted in corrected rates charged for backyard service as of January 1, 2022.

If you believe you were
overcharged for backyard
service, please visit
www.CWSSettlement.com
or call 1-833-493-1547.



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