

OPD Presentation to Oakland Mayor's Commission on Persons with Disabilities (MCPD)

21 Nov 22

Objective

To enhance MCPD understanding and knowledge of OPD training and policies and support OPD activities to provide excellent services and appropriate accommodations to all members of the community we serve.

Courses

- LD 37 – Academy
- CIT Course
 - Mandatory for all sworn personnel
 - Over half of the department attended
 - Waitlist because of MOU with other agencies
 - Course is offered monthly; field personnel have priority

Courses

- PERF Crisis Recognition and Response
 - Offered to all sworn personnel
 - Only need to attend if not yet attended 40-hour course
- CPT
 - 1–2 hour update block offered in CPT for all sworn personnel

POST
Learning
Domain 37

- 16 hours of instruction in the police academy
- People with Disabilities
 - Disability Laws
 - Intellectual/Developmental Disabilities
 - Physical Disabilities
 - Mental Illness

CIT Course
(40 hours) –
Mandatory
for all sworn
personnel

- California POST Certified and offered to outside agencies
- Comprehensive overview of crisis intervention
- Certifies officers to respond to calls regarding persons in crisis
- Overview of all relevant laws

CIT Course
(40 hours) –
Mandatory
for all sworn
personnel

- Overview of disorders
- Mental illness in the child/adult communities
- PTSD
- Officer response to CIT calls
- Interpersonal communication/de-escalation
- Mental health facilities
- Community/family panels
- Unsheltered community

PERF-ICAT
(Crisis
Recognition
and
Response)

- Training started in September 2022 (ongoing)
- 2.5 hours of instruction with a reading assignment
- Learning Objectives
 - Successfully identify behaviors associated with a person experiencing behavioral crisis.
 - Recognize principles and best practices for effectively responding to a person in behavioral crisis.

PERF-ICAT (Crisis Recognition and Response)

- Use some common tips and techniques for engaging and making a connection with a person in behavioral crisis.
- Describe and recognize the value of the emotional–rational thinking scale.
- “Invisible Disabilities”

**Interactions
with Persons
with
Disabilities
(PWD)**

**DGO O-1.1 – Crisis Intervention
Program**

Interactions with Persons with Disabilities (PWD)

CIT personnel are trained to respond to incidents and attempt to provide evaluation, de-escalation and referral services in dealing with incidents involving individuals who are either known or suspected to be in acute mental health or emotional crisis and who may pose a risk to themselves or others or are determined to be gravely disabled.

Interactions with Persons with Disabilities (PWD)

- Officers are trained to be accommodating (IB: 8 Jul 19 – Police Contact with Mentally Ill Persons)
 - *“Be accommodating. Consider reasonable demands, when possible.”*

OPD Perception of their Role and PWDs

- OPD values all members of the community, especially PWDs.
- When interacting with PWDs, OPD upholds the value and operational philosophy of always respecting the rights and dignity of all persons.

MACRO – Recognized Intended Outcomes

- Decreased negative outcomes from law enforcement response to nonviolent 911 emergency calls, especially among Black, Indigenous and People of Color (BIPOC);
- Increased connections to community-based services for people in crisis, especially among Black, Indigenous, and People of Color.

MACRO – Recognized Intended Outcomes

- Redirection of MACRO-identified 911 calls to an alternative community response system;
- Reduced Oakland Police Department & Oakland Fire Department expenses related to 911 nonviolent calls involving unsheltered individuals and persons suffering from mental health concerns and substance abuse.

End of Presentation