

BENEFITS CONTACTS

Benefit Program	City of Oakland Contact	Benefit Carrier	Carrier Website & Mobile App
The Club At City Center	Denise Carter BenefitsAdmin@oaklandca.gov	The Club at City Center	
Benefit Enrollment Questions General Benefit Questions	BenefitsAdmin@oaklandca.gov		
COBRA	Denise Carter – 510-238-7446 DCarter@oaklandca.gov	Navia Benefit Solutions 877-980-9675	www.naviabenefits.com
Commuter Benefits	Denise Carter – 510-238-7446 DCarter@oaklandca.gov	Navia Benefit Solutions 800-920-9675	www.naviabenefits.com Mobile App: MyNavia App
Deferred Compensation	Jeanette Delgado – 510-238-7445 JDelgado@oaklandca.gov ***** Patrick O'Marah 202-759-7277 Mission Square Retirement Plan Specialist pomarah@missionsq.org	Mission Square 800-669-7400	https://www.missionsq.org/city-of-oakland-457-plan.html Mobile App: Mission Square Retirement
Disability Benefits - (Non-sworn, excluding SEIU) Short-Term Disability Benefits Long-Term Disability Benefits	Donella Williams – 510-238-6488 dwilliams3@oaklandca.gov	The Hartford 800-523-2233	www.thehartford.com
State Disability Insurance (SDI) Benefits	Erika Turner – 510-238-7660 eturner@oaklandca.gov	California Employment Development Dept. (EDD) 800-480-3287	EDD Website
AC Transit Easy Pass (Local 21 & CMEA only)	Denise Carter Benefitsadmin@oaklandca.gov	AC Transit	
Employee Assistance Program (EAP)	Greg Elliott – 510-238-4993 gelliott@oaklandca.gov	Claremont EAP 800-834-3773	www.claremonteap.com
Ergonomics	Lana Chan – 510-238-7971 lchan2@oaklandca.gov		
Flexible Spending Accounts (FSA) Health Care FSA Day Care FSA	BenefitsAdmin@oaklandca.gov	Navia Benefits Solutions 800-669-3539	www.naviabenefits.com Mobile App: MyNavia App

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Guaranteed Ride Home	Tami Honda – 238-6891 thonda@oaklandca.gov	Alameda County Transportation Commission 510-433-0320	http://grh.alamedactc.org/
Health Care			
Medical	Adrienne Cooper – 510-238-6474 Departments: Police and Fire (sworn and non-sworn employees)	CalPERS 888-225-7377	www.calpers.ca.gov
Dental – Non-Sworn Delta Dental PPO		Delta Dental PPO 800-765-6003	www.deltadentalins.com
DeltaCare HMO		Delta Dental (DeltaCare) 800-422-4234	Mobile App: Delta Dental
Vision – Non-Sworn	Lisa Lavatai – 510-238-6769 Departments: All City Departments (excluding Police and Fire) BenefitsAdmin@oaklandca.gov	Vision Service Plan (VSP) 800-877-7195	www.vsp.com Mobile App: VSP Vision Care on The Go
Health and Wellness Program	Lana Chan – 510-238-7971 lchan2@oaklandca.gov		
Job Accommodations (ADA & FEHA)	Mary Baptiste – 510-238-2270 mbaptiste@oaklandca.gov		
Leaves Family Medical Leave Act (FMLA) Pregnancy Disability Leave	Donella Williams – 510-238-6488 dwilliams3@oaklandca.gov		
Life Insurance (Non-Sworn)	Denise Carter – 510-238-7446 dcarter@oaklandca.gov	The Hartford 800-523-2233	www.thehartford.com
Retirement CalPERS Retirement and Retiree Health	Nhan Hua – 510-238-6479 nhua@oaklandca.gov	CalPERS 888-225-7377	www.calpers.ca.gov
Unemployment Benefits	Erika Turner – 510-238-7660 eturner@oaklandca.gov	California Employment Development Dept. (EDD) 866-333-4606 800-300-5616	_ EDD Website
Workers' Compensation	Mary Baptiste – 510-238-2270 mbaptiste@oaklandca.gov		
VTD Glasses	Lana Chan – 510-238-7971 lchan2@oaklandca.gov		