



Greetings Neighbor,

For many people, the shelter-at-home and closure requirements are an inconvenience to say the least. For others, they are starting to have a serious financial impact, affecting livelihoods and the ability to make ends meet. Still others may be most seriously impacted by a family member or close friend having contracted the virus. And of course, some of our friends and neighbors who work in health care are on the front lines helping those most in need. We owe them our heartfelt gratitude.

The Alameda County Public Health Officer, simultaneously with officials from five other Bay Area counties, has issued an extended and strengthened shelter in place Order effective now through May 3, 2020.

Below is information about the County Order and about support for Oakland residents, businesses and workers.

Please all stay safe, and do contact me or my staff if you have any questions about the city's response to the crisis or other pressing local matters.

-Dan

Eviction Moratorium - Residential & Commercial

Last Friday, the Oakland City Council passed emergency legislation -- which I am proud to have authored with Councilmember Nikki Fortunato Bas and co-author City Attorney Barbara Parker -- declaring an eviction Moratorium for residential renters, nonprofit organizations, and small business tenants (generally those with fewer than 100 employees).

Additionally, the Moratorium prohibits any residential rent increase above the Consumer Price Index and prohibits the imposition of any late fees in residential tenants during the crisis. Unpaid rent would still be due eventually as the Moratorium cannot relieve tenants of the obligation to pay back rent in the future. However, under the ordinance tenants may *not* be evicted due to non-payment of rent during the COVID-19 emergency.

This moratorium will prohibit most evictions, effective immediately and continuing through May 31, 2020, unless the City Council extends that date.

The full text of the Ordinance will be available at: <https://bit.ly/2UQI52b>

Residential tenants and property owners may contact the Rent Adjustment Program for questions by calling (510) 238-3721 or sending e-mail to RAP@oaklandca.gov. Rent Adjustment Program information is also online at <https://www.oaklandca.gov/topics/rent-adjustment-program>.

Commercial tenants with questions about the eviction moratorium should send an e-mail to busdev@oaklandca.gov.

Rental property owners. We have also heard from some rental property owners concerned about making their mortgage and other payments if they are not receiving rent. We understand this concern and are gratified that Governor Newsom is working with banks and other mortgage lenders to relieve property owners who are financially impacted by the crisis of certain mortgage requirements. If this is you, please contact your lender.

Property taxes. I have been in direct conversations with the Alameda County Treasurer about property tax payments. While your second installment is still due Friday, April 10 as required under State law, TAXPAYERS DIRECTLY AFFECTED BY THE COVID-19 CRISIS CAN RECEIVE PENALTY AND INTEREST WAIVERS (see <https://treasurer.acgov.org/index.page>). I specifically confirmed that although the press release only mentions penalties, this also includes interest. We will share more information as it becomes available.

Shelter in Place Extended, More Restrictive

On March 31, Alameda County joined six neighboring counties to extend the public health shelter-in-place order through May 3, 2020. Where more restrictive, the Alameda County Public Health Department local order prevails over the California order.

According to the documents put out by Alameda County, confirmed cases in the six most populous Bay Area counties have increased more than eight-fold - from 258 to 2,092 cases - since the prior order announced on March 16. While the prior shelter order has been effective in reducing the rate of transmission of the COVID-19 disease (“flattening the curve”), it has not been enough.

The new Order includes **greater restrictions** including closing playgrounds, dog parks and reducing the definition of ‘essential’ construction. A summary of the new restrictions and clarifications can be downloaded here:

<http://www.acphd.org/media/563713/summary-updated-shelter-in-place-order-20200331.pdf>

The full order can be downloaded here: <http://www.acphd.org/media/563688/health-officer-order-20-04-shelter-in-place-20200331.pdf>

Enforcement questions should be addressed to COVID19compliance@acgov.org. The OPD non-emergency number (510-777-3333) also can be used to report noncompliance.

There is a very helpful FAQ at this link: <https://covid-19.acgov.org/index.page>

Hospital Capacity and Planning

Alameda County Office of Emergency Services reports the following information regarding hospital capacity, as of April 1. With the Shelter in Place Order, general medical calls for service are lower than normal levels. All thirteen (13) receiving hospitals are operational, their resources are as follows:

- 520 available beds
- 106 isolation beds
- 146 ventilators
- 42 ICU beds

Alameda County is continuing to plan for surge capacity in the event that the number of confirmed cases exceeds the current capacity of local hospitals, which is expected to happen. Their planning approach is described as three s’s: Space, Supplies, and Staff. The County is considering other locations beyond hospitals to triage and treat patients if the number of COVID-19 patients increases dramatically.

Waste Collection

As of April 1, Oakland residents will begin receiving regularly scheduled invoices from Waste Management of Alameda County for trash, compost and recycling collection services. These invoices remain payable under normal terms and conditions, **but trash collection service will NOT be discontinued for late payment or nonpayment of invoices.** Compost and recycling collection services continue to be provided as usual. For more information go to www.oaklandrecycles.com.

City Services

For an ongoing list of COVID-19 related City of Oakland service impacts go to <https://www.oaklandca.gov/resources/city-of-oakland-service-modifications-suspensions-closures-in-response-to-alameda-county-public-health-order-to-shelter-in-place>

Business Resources and Assistance

Emergency grants to help vulnerable small businesses weather the impacts of COVID-19 are now available. The grants will be administered by Working Solutions, a non-profit Community Development Financial Institution (CDFI). Applications are live now [here](#). To view the press release as a PDF, HTML web page or in Chinese, Spanish or Vietnamese, please visit: <https://bit.ly/39rLJIY>.

For the latest information from the State on small business assistance/resources, please click on this link: <https://covid19.ca.gov/business-and-employers/>

Businesses that are in delivery or take-out operation can now contact the City to request a temporary white curb in front of their business to make it easier to allow customer pick-up and delivery from your business during the COVID-19 period. Please contact [Oak 311](#) to request a temporary white curb.

Oakland's Open, launched by the [Oakland Chamber](#), is a crowdsourced list of organizations providing modified services during COVID-19. Visit the Chamber's site to view the [Oakland's Open Business Roster](#).

Worker Resources and Assistance

American Jobs Centers of California in Oakland provide a variety of worker services including basic information, job search, job placement and training services. All American Jobs Centers of California are operating remotely and services are limited. For

more info: <https://www.oaklandca.gov/resources/worker-resources-offered-at-oakland-american-jobs-centers-of-california-ajcc>

For information on state resources including unemployment claims, go to these links:

- <https://www.labor.ca.gov/coronavirus2019/#chart>;
- https://www.edd.ca.gov/about_edd/coronavirus-2019.htm;
- <https://covid19.ca.gov/workers/>

The federal stimulus package provides an additional \$600 per week for up to four months for those receiving unemployment benefits. Under state law, many individuals who had been considered contract workers *are* eligible for unemployment insurance, including the additional \$600 federal payment.

Centro Legal de la Raza also offers a number of resources for workers, including undocumented workers: <https://www.centrolegal.org/covid-19/>.

Donations - Oakland Relief Fund

The Oakland COVID-19 Relief Fund to support nonprofits working with our most vulnerable community members to address food insecurity, community health and education, homelessness and economic insecurity across Oakland has already raised over \$4.5 million dollars. An updated list of funds committed and grants made up on the website (oaklandfund.org) will be shared soon.

For specific questions about the Fund, see a list of frequently asked questions here: <https://www.oaklandfund.org/faq/>



COVID-19 CALLING HEALTHY CALIFORNIANS!

Every healthy Californian can safely help their community during these difficult times. Here are some ways you can make a difference:



Deliver Meals

Vulnerable seniors are at greatest risk amid COVID-19. Let's help keep them safe and cared for. Contact your local Meals on Wheels organization, visit www.mealsonwheelsamerica.org. If your local program is not taking volunteers consider donating non-perishable items or money.



Donate to a shelter or food bank

During this time organizations are running low on food items, help them stay well stocked for those in need. Visit www.serve.ca.gov to find one near you.



Volunteer at a food bank

Food banks are in great need of volunteers to help pack and sort food. They are taking precautions to prioritize volunteer safety. Visit California Association of Food Banks at www.CAfoodbanks.org



Support Nonprofits

Nonprofit organizations serving vulnerable communities – like seniors and low-income families need your help. Find a fund to donate to nonprofits in your community on the Philanthropy California COVID-19 Response Page: www.philanthropyca.org/covid-19-response.



Wellness Checks

Check on Older Neighbors with a Call, Text or Talk through the door.



Hygiene Kits

Create hygiene kits and drop off at a shelter for people experiencing homelessness to help them stay healthy.



Donate Blood

Donated blood has decreased dramatically. Healthy, eligible donors are urged to come out and give to ensure there's lifesaving blood on the shelves for those who need it most. Visit the American Red Cross: www.redcrossblood.org.

Neighbors helping neighbors is part of what defines Oakland. If you have a parent, grandparent or neighbor who lives alone, please contact them and check in periodically. And please consider donating to [Meals on Wheels](#), the [Alameda County Community Food Bank](#), or the [Oakland COVID19 Relief Fund](#).



NEIGHBOR CHECK-INS

COVID-19

Calling all Neighbors

Californians can safely help older adults and those with chronic health issues who are at higher risk from COVID-19. We can all safely do our part to make sure we stay healthy.



Neighbor to Neighbor - Remember, limiting in person contact is important, so call or text if you can. If you want to check on a neighbor and don't have their number, you can talk through the door. Drop off a treat, a book or just a nice note!



Reach out to older adults who live alone - Call, text, video chat! This is a good time to bring back letter writing! If you're an older adult reach out to your friends and family.



Ask how you can help and don't hesitate to ask for help - Older adults are being asked to stay home and may have trouble getting groceries, medication, and other necessities. Ask how you can help and don't hesitate to ask for help yourself.



Find local services - Find out if your community has 211 or call your county social services to get information on services offered.



Be Safe! - Most importantly, remember to follow the California Department of Public Health's guidelines. Visit [cdph.ca.gov/COVID19](https://www.cdph.ca.gov/COVID19) to make sure we are all safe.

Visit [serve.ca.gov](https://www.serve.ca.gov)

Help California #MeetTheMoment



AC Transit & BART

AC Transit is implementing rear-door boarding on buses with multiple doors. Fare payment is not required until further notice. Passengers requiring ADA ramps, utilizing mobility devices or need priority seating may continue to use the front door for boarding. Wheelchair riders may be allowed onboard without securements by bus operators.

Service Changes Effective March 31, 2020: AC Transit will begin operating a modified service schedule in response to the COVID-19 pandemic. Although similar to the existing Sunday service, arrival times will differ from it. Information about the service changes may be found here: <http://www.actransit.org/2020/03/30/modified-schedule-effective-tuesday-march-31/>

Please continue to stay informed by checking COVID-19 service updates at www.actransit.org.

BART now closes at 9pm. Saturday and Sunday 8am-9pm. BART is contemplating additional services changes in light of drastically reduced ridership. View daily BART updates related to coronavirus here: <https://www.bart.gov/>.

***Remember you should only travel to and from your place of work IF you work for an essential business or government operation AND cannot work from home.

East Bay Regional Park District (EBRPD)

Please check websites for park closure information. Some parks have been closed to limit overcrowding, and address public & staff safety.

<https://www.ebparks.org/news/displaynews.htm?NewsID=316&TargetID=3#new-closures>.

Oakland Unified School District

The Alameda County Office of Education has stated that all school districts within Alameda County will abide by the agreement reached by the Governor's Office and stakeholders across the state. Please visit the OUSD website for updated information: <https://www.ousd.org/coronavirus>.

East Bay Municipal Utility District (EBMUD)

EBMUD will not disconnect customers' water service due to billing/payment issues during this health emergency. *If your water has been shut off due to non-payment, please call EBMUD Customer Service at 1-866-403-2683 to make arrangements to restore service.* In addition, EBMUD's Customer Assistance Program helps reduce bills for customers facing economic hardships. For more information, go to www.ebmud.com/cap.

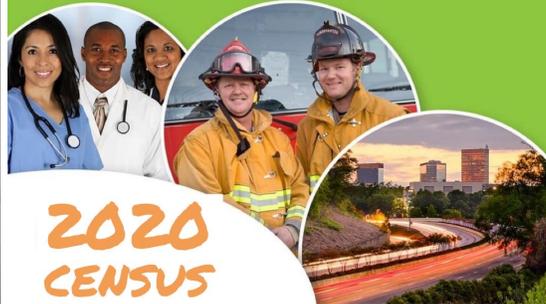
U.S. CENSUS

While we all endure the seriousness and very real risks of the COVID-19 crisis, now would be a good time to fill out your household Census questionnaire and be counted.



Your Response Matters.

Health clinics. Fire departments. Schools. Even roads and highways. The census can shape many different aspects of your community.



**2020
CENSUS**

Hundreds of billions of \$\$\$ are allocated based on results of the U.S. 2020 Census. Getting counted means standing up for the resources that our communities need and deserve!

Sources for Global and Local Public Health Updates:

- [World Health Organization](#)
 - [Centers for Disease Control](#)
 - [California Department of Public Health](#)
 - [CA Department of Aging - Resources](#)
 - [Alameda County Public Health Department](#)
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Contacts:

Oakland SeeClickFix - Call 311 - <https://www.oaklandca.gov/services/oak311>

Alameda County Social Services and Referral - Call 211

- <http://211alamedacounty.org/2-1-1-alameda-county-resource-finder/>

Councilmember Kalb's Office - 510-238-7001

(Dan's Community Office Hours will be conducted by phone on April 4th and May 2nd.
Contact Deidra at dross@oaklandca.gov to grab a time slot.)

OPD for Emergencies - 911 (or 510-777-3211) \ for non-emergencies - 510-777-3333

~ [Read Additional COVID-19 Updates and Links here](#) ~



[Read Councilmember Kalb's Past Newsletters here](#)

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