

**2023 - 911 ANSWERING SPEED**

2023

*Vesta Call Count by Wait Time Range*

		Answered in 0-15 Seconds	Answered in 16-20 Seconds
<b>January</b>	% of total	51%	55%
	# of 911 calls received 22,380	11301	921
<b>February</b>	% of total	45%	49%
	# of calls 22,033	9765	901
<b>March</b>	% of total	44%	48%
	# of calls 22,658	10136	958
<b>April</b>	% of total 24,797	48%	52%
	# of calls	11747	1028
<b>May</b>	% of total	42%	47%
	# of calls 27,051	11221	1150
<b>June</b>	% of total 24,994	41%	45%
	# of calls	10135	994
<b>July</b>	% of total	38%	42%
	# of calls	10198	1098
<b>August</b>	% of total	37%	41%
	# of calls	10127	1121
<b>September</b>	% of total	38%	43%
	# of calls	10248	1138
<b>October</b>	% of total	38%	42%
	# of calls	9544	1047
<b>November</b>	% of total	46%	50%
	# of calls	11204	1017
<b>December</b>	% of total	50%	54%
	# of calls	14064	1038