

911 ANSWERING SPEED*Vesta Call Count by Wait Time Range*

		Answered in 0-15 Seconds	Answered in 16-20 Seconds
January	% of total	76%	78%
	# of calls	13240	423
February	% of total	77%	80%
	# of calls	13909	487
March	% of total	72%	75%
	# of calls	13149	534
April	% of total	71%	74%
	# of calls	12751	559
May	% of total	65%	68%
	# of calls	12928	656
June	% of total	61%	65%
	# of calls	11520	694
July	% of total	62%	65%
	# of calls	11905	711
August	% of total	57%	60%
	# of calls	11028	734
September	% of total	59%	63%
	# of calls	11558	733
October	% of total	57%	59%
	# of calls	43233	1769
November	% of total	60%	63%
	# of calls	39455	1571
December	% of total	62%	64%
	# of calls	37476	1415