

# Administrative Hearing Questionnaire

Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Email: \_\_\_\_\_

\_\_\_\_\_

Telephone number: \_\_\_\_\_

Invoice number: \_\_\_\_\_

Please check the following scenarios that apply to your dispute/protest:

Waste Management Billing Error     Waste Management Service Error     Previous Owner Bill

Property Sold                       Other

- If Waste Management has indicated that your delinquency is a result of their error, please attach a copy of your adjusted Waste Management Invoice.
- If Waste Management has indicated that your account has had a service issue (can size, no cans, or etc.) Please attach any evidence that you have.
- If you have recently purchased the service address, please attach either a mortgage closing statement or Grant Deed or Quit Claim Deed
- If you have sold the property, please attach either a mortgage closing statement or Grant deed or Quit Claim Deed.

For other protests, please provide a brief statement on why the Subscription charges should not be assessed against your service address:

The purpose of this form is to complete research on your Waste Management account before the administrative hearing and in some cases, resolve the issue before the hearing. It is not necessary to return this form to participate in the hearing.

Email the completed form to [Citywideliens@oaklandca.gov](mailto:Citywideliens@oaklandca.gov) or mail to

**City of Oakland-Citywide Liens Section**  
150 Frank H. Ogawa Plaza Ste  
5342 Oakland, California 94612

An electronic version of this form can be found at [www.oaklandca.gov/services/mandatory-garbage-subscription-fee](http://www.oaklandca.gov/services/mandatory-garbage-subscription-fee) .

**Administrative Hearing -MGS**  
**August 13, 2024 9am to 12 noon.**

**Topic: Mandatory Garbage Administrative Hearing**

Join Zoom Meeting

<https://us02web.zoom.us/j/89393906171?pwd=NUeWw1VqMIFKSU54WFJpd2g1RXhHZz09>

Meeting ID: 893 9390 6171

Passcode: 863405

One tap mobile

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+16694449171,,89393906171#,,,,\*863405# US

- +1 669 900 6833 US (San Jose)
- +1 669 444 9171 US
- +1 253 215 8782 US (Tacoma)

Meeting ID: 893 9390 6171

Passcode: 863405

Find your local number: <https://us02web.zoom.us/j/89393906171?pwd=NUeWw1VqMIFKSU54WFJpd2g1RXhHZz09>

**Please note that this hearing can have multiple attendees, you will all be admitted and called upon in the order of your entry into the virtual waiting room. The day of this virtual meeting is Tuesday August 13, 2024 from 9am to 12 noon.**