

911 ANSWERING SPEED

2022

Vesta Call Count by Wait Time Range

		Answered in 0-15 Seconds	Answered in 16-20 Seconds
January	% of total	59%	61%
	# of calls	37486	1635
February	% of total	54%	57%
	# of calls	32061	1536
March	% of total	54%	56%
	# of calls	38224	1743
April	% of total	53%	56%
	# of calls	36048	1690
May	% of total	55%	57%
	# of calls	43937	1953
June	% of total	53%	55%
	# of calls	37148	1810
July	% of total		
	# of calls		
August	% of total		
	# of calls		
September	% of total		
	# of calls		
October	% of total		
	# of calls		
November	% of total		
	# of calls		
December	% of total		
	# of calls		