

**2024 - 911 ANSWERING SPEED**

2024

*Vesta Call Count by Wait Time Range*

	Total 911 Calls		Answered in 0-15 Seconds	Answered in 16-20 Seconds
<b>January</b>	<b>31,534</b>	Percentage of total	<b>53%</b>	<b>56%</b>
		Number of calls	<b>16,596</b>	<b>1,104</b>
<b>February</b>	<b>26,389</b>	Percentage of total	<b>54%</b>	<b>57%</b>
		Number of calls	<b>14,093</b>	<b>827</b>
<b>March</b>	<b>27,634</b>	Percentage of total	<b>55%</b>	<b>59%</b>
		Number of calls	<b>15,265</b>	<b>858</b>
<b>April</b>	<b>27,615</b>	Percentage of total	<b>47%</b>	<b>51%</b>
		Number of calls	<b>13,031</b>	<b>971</b>
<b>May</b>	<b>29,527</b>	Percentage of total	<b>47%</b>	<b>50%</b>
		Number of calls	<b>13,842</b>	<b>1,007</b>
<b>June</b>	<b>29,289</b>	Percentage of total	<b>47%</b>	<b>51%</b>
		Number of calls	<b>13,850</b>	<b>1,074</b>
<b>July</b>	<b>31,586</b>	Percentage of total	<b>0%</b>	<b>0%</b>
		Number of calls		
<b>August</b>	<b>31,591</b>	Percentage of total	<b>0%</b>	<b>0%</b>
		Number of calls		
<b>September</b>	<b>29,897</b>	Percentage of total	<b>0%</b>	<b>0%</b>
		Number of calls		
<b>October</b>		Percentage of total	<b>0%</b>	<b>0%</b>
		Number of calls		
<b>November</b>		Percentage of total	<b>0%</b>	<b>0%</b>
		Number of calls		
<b>December</b>		Percentage of total	<b>0%</b>	<b>0%</b>
		Number of calls		

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		<b>Answered in 0-15 Seconds</b>	<b>Answered in 16-20 Seconds</b>
<b>January</b>	% of total	<b>51%</b>	<b>55%</b>
	# of 911 calls received 22,380	<b>11301</b>	<b>921</b>
<b>February</b>	% of total	<b>45%</b>	<b>49%</b>
	# of 911 calls 22,033	<b>9765</b>	<b>901</b>
<b>March</b>	% of total	<b>44%</b>	<b>48%</b>
	# of 911 calls 23,396	<b>10136</b>	<b>958</b>
<b>April</b>	% of total	<b>48%</b>	<b>52%</b>
	# of 911 calls 24,797	<b>11747</b>	<b>1028</b>
<b>May</b>	% of total	<b>42%</b>	<b>47%</b>
	# of 911 calls 27,051	<b>11221</b>	<b>1150</b>
<b>June</b>	% of total	<b>41%</b>	<b>45%</b>
	# of 911 calls 24,994	<b>10135</b>	<b>994</b>
<b>July</b>	% of total	<b>38%</b>	<b>42%</b>
	# of 911 calls 27,203	<b>10198</b>	<b>1098</b>
<b>August</b>	% of total	<b>37%</b>	<b>41%</b>
	# of 911 calls 27,654	<b>10127</b>	<b>1121</b>
<b>September</b>	% of total	<b>38%</b>	<b>43%</b>
	# of 911 calls 26,857	<b>10248</b>	<b>1138</b>
<b>October</b>	% of total	<b>38%</b>	<b>42%</b>
	# of 911 calls 25,481	<b>9544</b>	<b>1047</b>
<b>November</b>	% of total	<b>46%</b>	<b>50%</b>
	# of 911 calls 24,645	<b>11204</b>	<b>1017</b>
<b>December</b>	% of total	<b>50%</b>	<b>54%</b>
	# of 911 calls 28,252	<b>14064</b>	<b>1038</b>