

**2023 - 911 ANSWERING SPEED***Vesta Call Count by Wait Time Range*

		<b>Answered in 0-15 Seconds</b>	<b>Answered in 16-20 Seconds</b>
<b>January</b>	% of total	<b>55%</b>	<b>58%</b>
	# of calls	<b>39114</b>	<b>1856</b>
<b>February</b>	% of total	<b>56%</b>	<b>59%</b>
	# of calls	<b>41853</b>	<b>2223</b>
<b>March</b>	% of total	<b>55%</b>	<b>58%</b>
	# of calls	<b>44075</b>	<b>1955</b>
<b>April</b>	% of total	<b>52%</b>	<b>56%</b>
	# of calls	<b>14062</b>	<b>1042</b>
<b>May</b>	% of total	<b>47%</b>	<b>51%</b>
	# of calls	<b>13520</b>	<b>1172</b>
<b>June</b>	% of total	<b>41%</b>	<b>45%</b>
	# of calls	<b>10135</b>	<b>994</b>