

# Emergency Respite Center (ERC) Site Assessments

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- Goal: Identify sites both internal and external to the City that can be utilized as an ERC and have PAFN accommodations
- Prioritize ERCs with PAFN accommodation
- Extensive assessment process for PAFN accommodation in Oakland ERCs
  - E.g. ramp angles, ADA bathrooms and showers
- Enter capital improvement projects for sites without accommodations

# ERC Disaster Supplies

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- Goal: Provide adequate accommodations for PAFN needs within City ERCs
- EMSD has basic disaster supplies for PAFN needs
  - E.g. PAFN cots
- Service animals are accommodated in all ERCs
- No budget provided for additional supplies

# Planning Efforts

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- Goal: Incorporate PAFN representatives and needs into the foundation of planning efforts
- Recently cooperated with the Office of Access and Functional Needs to modify our Mass Care and Shelter Plan
- Currently pursuing further best practices with the regional Bay Area Urban Area Security Initiative

# Accessibility in CORE Trainings

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- Current trainings and presentations are being updated to comply with accessibility guidelines
- Community Emergency Response Team (CERT) Training and Office hours are being conducted online in Zoom, with recordings made available for those who need Zoom transcriptions or additional review.
- CERT and Personal Emergency Preparedness (PEP) Training emphasizes communicating with and assisting family and neighbors with Access and Functional Needs as a part of the individual emergency preparedness and planning

# Accessibility in CORE Trainings (cont.)

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- Emergency Respite Center (ERC) Training series is made available to Disaster Service Workers-Volunteers (DSW-V) to better prepare shelter staff for supporting population with PAFN

Sign up for CERT & learn about other opportunities here:

<https://www.oaklandca.gov/services/readyoakland>

# Zonehaven & Emergency Alerts

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- EMSD has been promoting signups to AC Alert for emergency notifications and Zonehaven to provide as much valuable information during emergencies as possible.
- AC Alert and Zonehaven work together to notify populations when to evacuate or shelter, and how to find accessible shelters if necessary.

Sign up for AC Alert:

<https://member.everbridge.net/453003085612570/new>

Know your zone: <https://myzone.zonehaven.com/>

# Mobile Assistance Community Responders of Oakland (MACRO)

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- The MACRO Program is a community response program for non-violent, non-emergent non-criminal calls for service. Operating 7-days a week from 7:30am – 2:00pm
- Our Goal is to reduce responses by emergency services (Fire & Police) for non-emergent, quality-of-life concerns, and facilitate increased access and adoption of resources
- Impact Zones (East Oakland MACRO Zone: High Street to the San Leandro Border Below Hwy 580 to the Estuary; West Oakland MACRO Zone: Below 580 along Martin Luther King Jr Blvd and Brush Street to the Estuary)
- Aug 1, 2022, MACRO began accepting calls for service from 911 dispatch

# MACRO's engagement with persons with disabled in impact zones

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Narrative #1: MACRO Crews working with a case manager at RCEB currently to get a developmentally disabled individual near the main public library branch into the Madison Park Apartments, they had lost their connection. MACRO responders reconnected them and he's on the housing wait list.

Narrative #2: We have a community member named Steve that is wheelchair bound after a foot amputation years ago. His leg wasn't being taken care of regularly as it's impossible to keep wounds clean living outside. We connected him to Lifelong Mobile Medical and they were seeing him every week for a couple months until his leg healed.

- Update: He was able to get surgery so they can install a "plate" where his foot was amputated. This will enable them to fit him with a prosthetic or at least a boot so he can start to walk again.



# MACRO Resource Referrals for Persons with Disabilities

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## Resource Referrals:

- Housing Consortium of the East Bay for housing
- Homeless Action Center for benefit connections
- Regional Center of the East Bay for resources, case management, and housing.

## Early Learnings:

- MACRO EMT's offer regular wound care highlighting the need for consistent street side care and that many of the immobile or disabled are that way because of deep muscle tissue damage from untreated wounds.

## Resource Needs:

- We have been searching for a medical supply connection for (walkers, wheelchairs, or crutches) because we occasionally meet people that woke up to find their mobility tools stolen