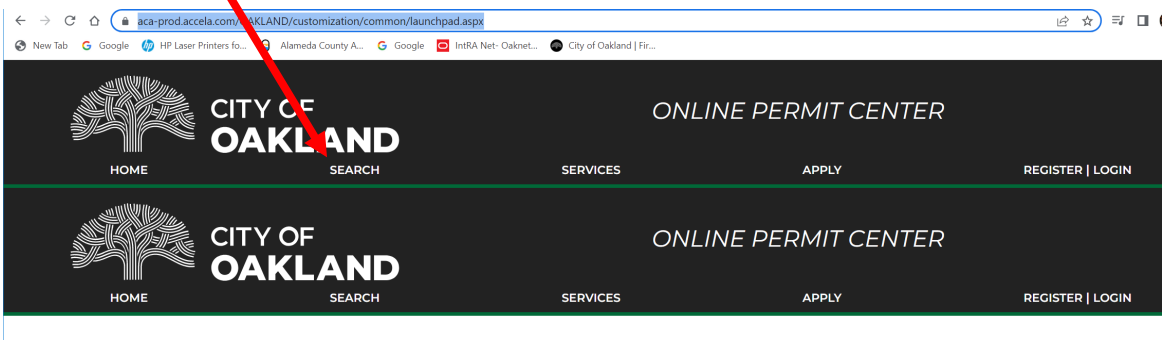
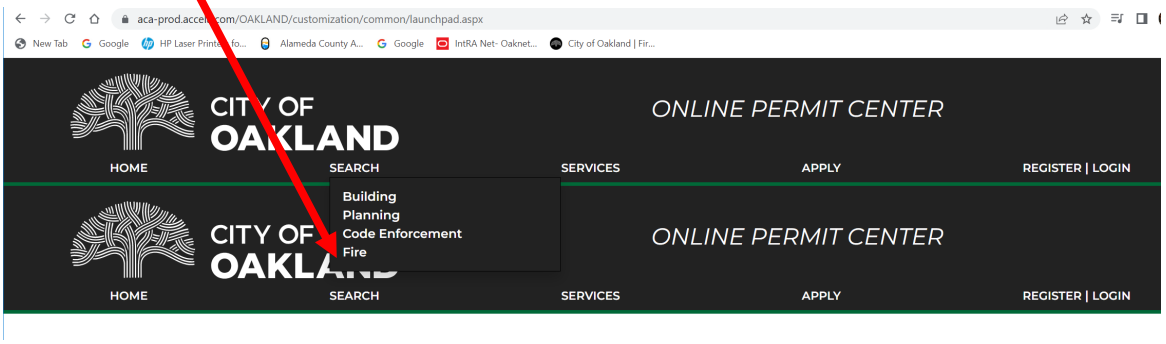
Accela Customer Portal for Payments

https://aca-prod.accela.com/OAKLAND/customization/common/launchpad.aspx

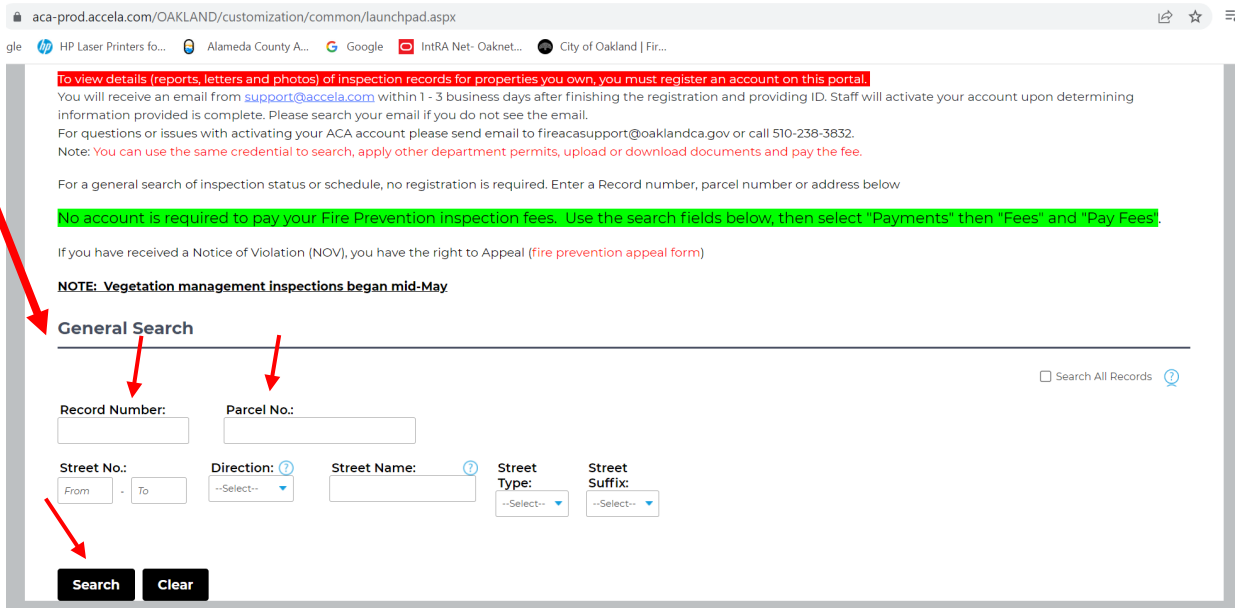
Click SEARCH



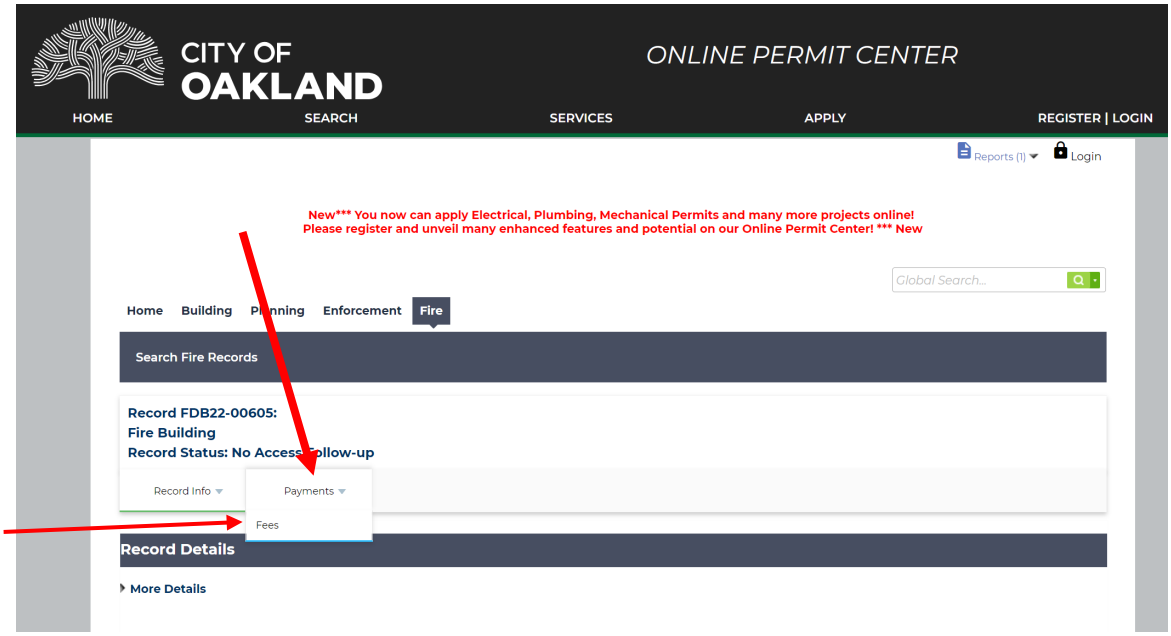
Select FIRE from the list of options



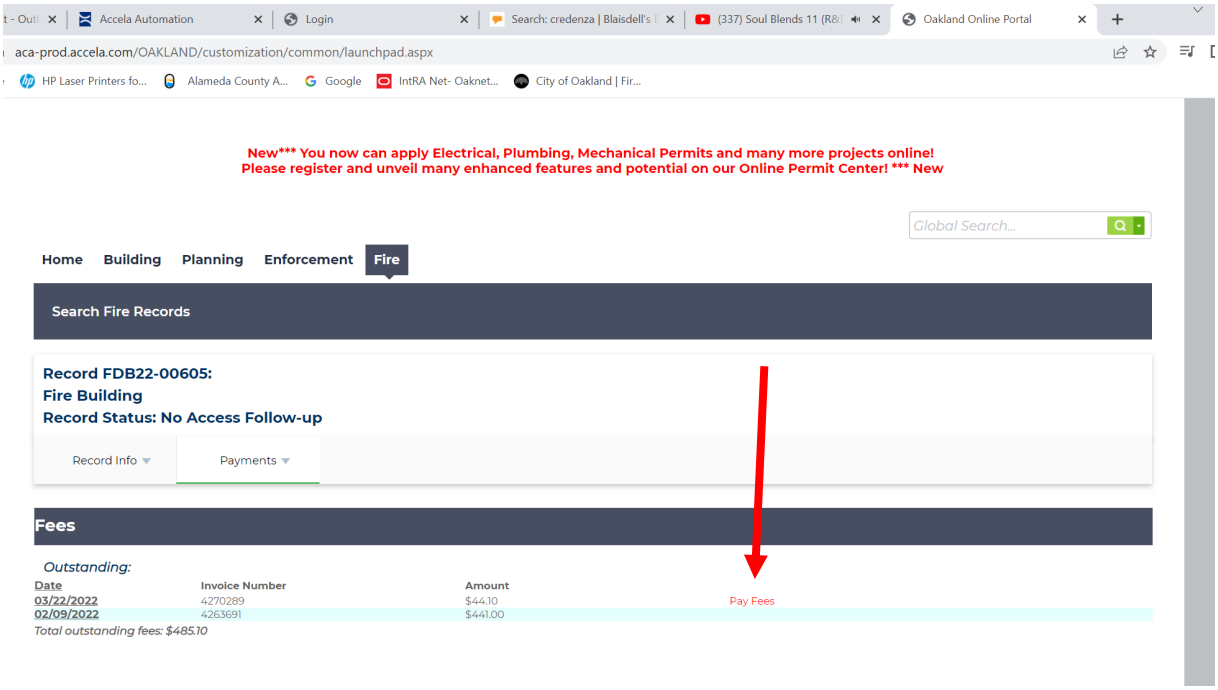
Scroll to the **General Search** section of the screen that has the option to put in your information, enter your information (Record Number, Address, Parcel Number, you only have to enter one option, not all areas) and click SEARCH .



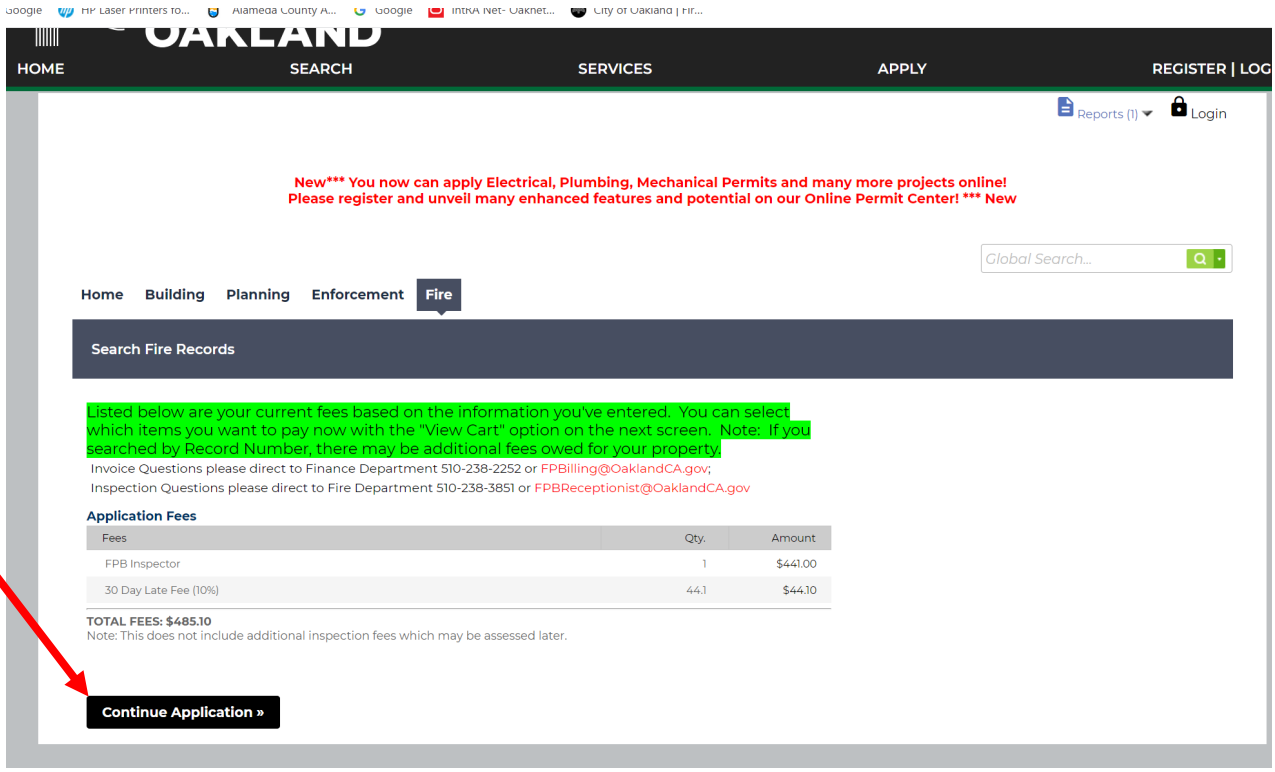
Click **PAYMENTS** and **FEES**



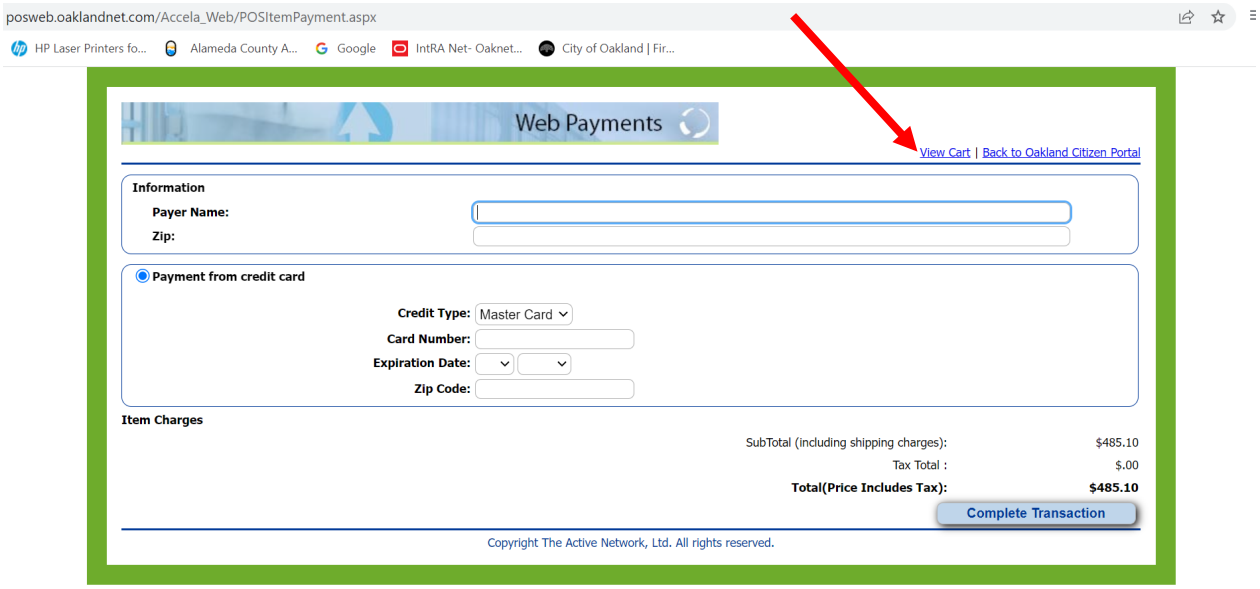
Your invoiced items will be displayed. Click PAY FEES



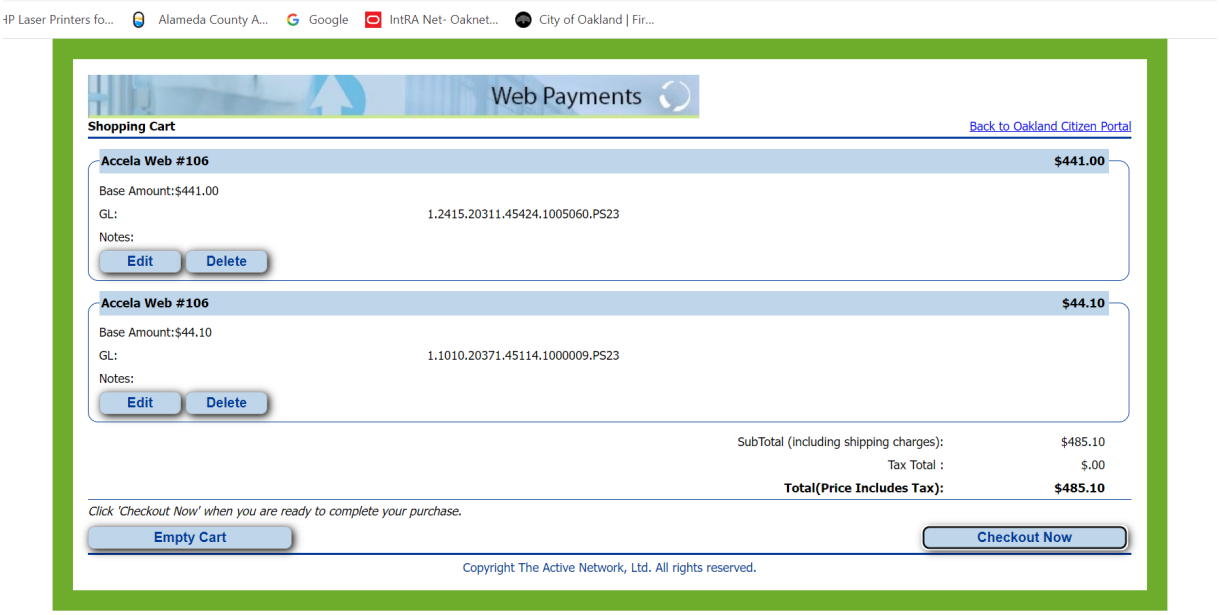
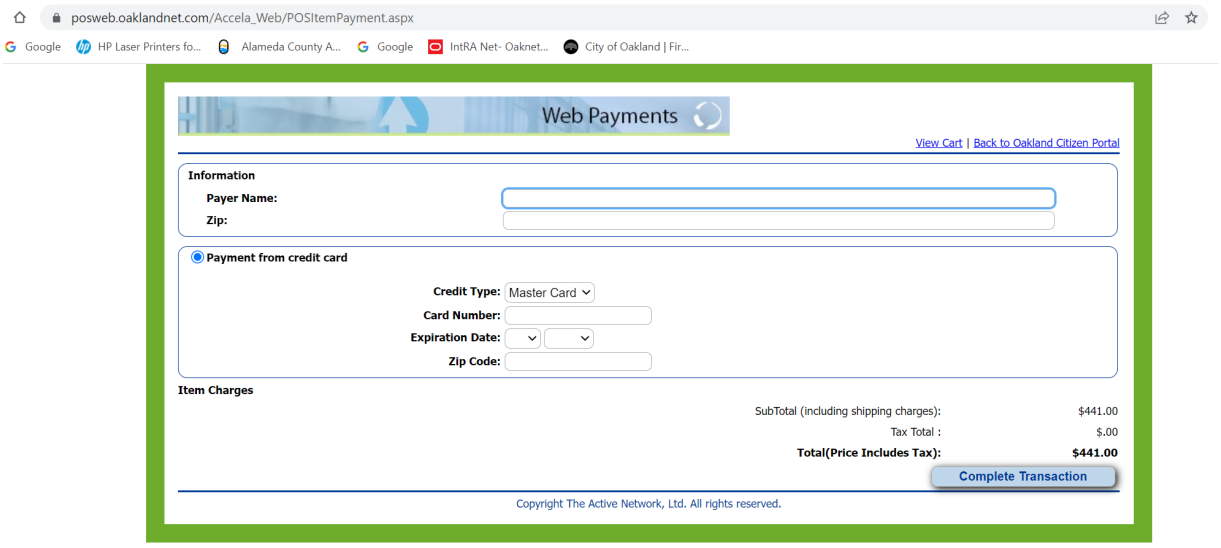
Click CONTINUE APPLICATION



You can click VIEW CART to see an itemized list of fees and select your dollar amount.



Select the items you are going to pay and click CHECKOUT NOW



Follow the steps on the screen to complete the payment.