



## 2020 OakDOT Scooter Sharing Permit Application Clarifying Questions V1.0

Last updated 9/24/2020

- 1) **Is there a max number of scooters that a company can be permitted for in Oakland?**
  - a) There is no pre-defined maximum. Staff will analyze E-scooter supply and demand to determine an appropriate number of vehicles total and per operator. We expect to permit fleets up to 1,250 vehicles, with additional fleet increases available.
  
- 2) **Can fees be paid on a quarterly basis?**
  - a) Yes, all fees except the application fee may be paid on a quarterly basis.
  
- 3) **Can you post a red-lined version of the 2020 permit showing changes from 2019?**
  - a) Yes, a re-lined version of the 2020 Application + Terms and Conditions has been posted to the website here: [https://cao-94612.s3.amazonaws.com/documents/2020-Scooter-Sharing-Terms-and-Conditions\\_Redlined.pdf](https://cao-94612.s3.amazonaws.com/documents/2020-Scooter-Sharing-Terms-and-Conditions_Redlined.pdf)
  
- 4) **Is the hard copy and permit application fee check due on October 2nd, or can it be date stamped on October 2nd, in addition to the electronic copy sent via email on October 2nd?**
  - a) The hard copy and permit application fee check may be date stamped by October 2<sup>nd</sup>, as long as the electronic copy is received by October 2<sup>nd</sup>.
  
- 5) **Are Operators required to register with the Finance Department within the City before submission of application?**
  - a) No, operators may register once their application is conditionally approved. Business license, insurance and other requirements must be submitted before launch.
  
- 6) **Will the city be permitting two wheeled sit-down scooters in this permit? If they allow sit-down scooters, will they require lock-to?**
  - a) Yes, sit-down scooters are allowed and also require lock-to devices.
  
- 7) **Can you provide the monthly breakdown of fleet size deployed and rides-per-vehicle-per-day for the vendors participating in the past permit program?**
  - a) A document showing aggregated ridership and fleet size data has been posted to our website, here: <https://cao-94612.s3.amazonaws.com/documents/Scooter-Trip-Data-1.pdf>

- 8) **Do you have any available data/heat maps on where riders began and finished their trips within the city?**
- a) A document showing average daily trip origins and destinations has been posted to our website, here: <https://cao-94612.s3.amazonaws.com/documents/Scooter-Trip-Data-1.pdf>

For answers to additional questions, please email [kolsen@oaklandca.gov](mailto:kolsen@oaklandca.gov). This document will be updated to reflect new questions and answers.