2019 Oakland Police Department Call for Service Responses								
(Sworn vs. Non-Sworn and Combined)								
Sworn or Civil Units	Count*	Percentage	Unit type	Responses**	Percentage	Unit type	Work Hours	Percentage
Calls Responded by Sworn Units only	202,493	90%	Sworn	379,035	94%	Sworn	282,200	91%
Calls Responded by Non-Sworn Units only	13,809	6%	Non-Sworn	23,896	6%	Non-Sworn	27,741	9%
Calls Responded by Sworn and Non-Sworn Units	8,332	4%	Total	402,931	100%	Total	309,941	100%
Total	224,634	100%						

^{*}Count = Number of incidents

^{**}Responses = Number of people responding to the incidents